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Monday, 11 November 2024

To Whom It May Concern:

I am pleased to recommend Austin, who is currently serving his internship with us at Kyalami Optometrists. During his time at our practice, Austin consistently demonstrated a high level of professionalism, dedication, and adaptability, making a meaningful contribution to our team and providing exceptional support in various aspects of our practice.

Austin worked primarily in social content creation, patient interactions, cold calling and managing the patient journey, where he quickly adapted to our processes and displayed a genuine interest in learning the nuances of optometry. His proactive approach and eagerness to take on responsibilities were evident, and he consistently went above and beyond, ensuring that all tasks were completed accurately and efficiently.

One of Austin's strengths is his ability to connect with patients, particularly with our younger clientele, as we specialize in myopia management and children's eye care. His empathetic and approachable nature put both patients and their families at ease, enhancing the overall experience at our practice. He was also adept at managing maintaining patient records with precision and confidentiality.

Austin's commitment to his role, attention to detail, and teamwork-oriented attitude were valuable assets, and I have no doubt he will continue to develop into a skilled and dedicated professional. I highly recommend him as a conscientious and diligent individual who will undoubtedly bring value to any team he joins.

Please feel free to contact me at 011 620 2410 should you require any further information.

Sincerely,

Hitesh Daya
Optometrist
Kyalami Optometrists

