

(Agreement_16)

Question 1: Who is the landlord?

Answer : The University of Bristol of Beacon House, Queen's Road, Clifton, Bristol BS8 1QU (the University) is your landlord.

Question 2: What are the terms of Payment?

Answer : Payment terms for this accommodation are either:

Payment option 1: The total amount paid in full by 26 September 2024,
or

Payment option 2: In three instalments as follows:

- Instalment 1: payable by 26 September 2024 (40% of total fee)
- Instalment 2: payable by 24 January 2024 (30% of total fee)
- Instalment 3: payable by 24 April 2024 (30% of total fee).

Question 3: Could I change my residence after Term 1?

Answer : During the tenancy period you can apply to move room or residence using the room transfer process. An offer of an alternative room is subject to availability. If you accept a new room offer you will be liable to pay administrative costs of £45 and your total rent charge will be recalculated (calculated on a daily basis) for the period until you vacate your room at the previous rate and at the new rent amount from the day on which your new offer starts.

Question 4: Could I sub-let my room?

Answer : This tenancy is for the named tenant(s) only. You are not to sublet the Accommodation or allow anyone else to use it for residential purposes.

Question 5: Could I cancel my Tenancy?

Answer : You can cancel your accommodation at any time before your tenancy start date. After the tenancy start date, you become liable for the full rent.

Question 6: Could I cancel my Tenancy for medical reasons?

Answer : If you withdraw from the University or suspend your studies as the result of a medically certified illness you will be liable for rent (which is to be calculated on a daily basis) to the date on which you vacate your room, or provide us with the completed intention to leave form, whichever is later.

Question 7: Could I cancel my Tenancy for academic reasons?

Answer : If you withdraw from the University or suspend your studies for academic reasons you must give us two weeks' notice. You will be liable for rent (which is to be calculated on a daily basis) for two weeks from the date you provide us with the completed intention to leave form, or the date on which you vacate your room, whichever is later.

Question 8: Could I cancel my Tenancy and provide a replacement Tenant?

Answer : You must give us at least two weeks' written notice of your intention to terminate the tenancy, and move out of the Accommodation before the end of the notice period. You will remain liable for rent (which is to be calculated on a daily basis) to the tenancy end date. You will be released from liability if you have more than three months remaining on your tenancy and a suitable replacement tenant is found. Pre-sessional students and students who already have a University-allocated tenancy are not suitable replacement tenants. If a suitable replacement tenant is found, your tenancy will terminate on the first day of their tenancy.

Question 9: If the University terminated the Tenancy for any reason, Would I leave immediately?

Answer : We may give you 28 days' notice to leave the Accommodation.

Question 10: I reserved a catered room, what are the meals provided?

Answer : If your room type is "catered", we will provide breakfast and evening meals Monday to Friday, and breakfast and lunch at weekends during term time. A streamlined catering service is provided during the Christmas and Easter vacations. No rebate is available for meals that are not eaten.

Question11: What are the terms of policy of insurance?

Answer : For details of your cover and policy see your [Accommodation Portal](#).

Question12: Are the utility invoices included?

Answer : Heating, lighting and power costs are included in the Accommodation fee.

Question13: Is Laundry included in the Accommodation fee?

Answer : Laundry facilities are provided at an additional cost as detailed in the [residence guides](#).

Question14: Could I refund my bus passes?

Answer : No refunds will be given for bus passes under any circumstances.

Question15: Could my friend use my bus passes?

Answer : If you allow another person to use your bus pass, you will be subject to disciplinary procedures and you will be charged for any fraudulent usage.

Question16: Could I have my own mini fridge in my room?

Answer : Fridges, including mini fridges are not permitted in bedrooms unless for a medical reason, in which case a suitable fridge will be provided by the University.

Question17: Could I charge the battery of my e- scooter in my room?

Answer : Parking or storage of private e-scooters or e-bicycles or charging of their batteries is prohibited in all University-allocated accommodation.

Question18: Could I have a laser pointer in my room?

Answer : You are not to have or store in the Accommodation any weapon (including laser pointers) or any dangerous or explosive or flammable object or substance.

Question19: Is it allowed to have meetings in my room to discuss trade issues?

Answer : You are not to use the Accommodation to operate a business.

Question20: Is Alcohol allowed in the accommodation?

Answer : Whilst the use of alcohol is not illegal, the University recognises the harms that excessive alcohol use can cause and asks that you consider your alcohol use and act with consideration for others who might not drink or feel comfortable around others' drinking. Homebrewing and/or distilling of alcohol in residences is not permitted.

Question21: Is smoking allowed in the accommodation?

Answer : All residences are non-smoking. Students must not smoke or vape in any bedrooms or communal areas inside the residence buildings, this includes all corridors, kitchens, bathrooms, WCs, common rooms, bars, games rooms or any other common space. In addition to disciplinary procedures any smoking materials may be taken into storage by residence staff.

Question22: Could I play guitar at my room?

Answer : You must not make any noise that is audible outside the Accommodation after 11 pm or before 8 am. Loud noise, particularly loud music, is not acceptable at any time.

Question23: Could I return to the accommodation after 12 am?

Answer : When leaving or returning to residence after 23:00, take care not to disturb other residents or the hall's neighbours.

Question24: Should I pay to replace my lost keys?

Answer : You must pay us the reasonable cost of replacing any keys you lose and this cost may include the cost of replacing the locks.

Question25: Are Overnight guests allowed?

Answer : You must not have overnight guests in the Accommodation without informing us using the guest form in your [Accommodation Portal](#).

Question26: Should I report of my absence from the accommodation?

Answer : You must notify us via the [Accommodation Portal](#) if you vacate or are away from your Accommodation for a period longer than 7 consecutive days.

Question27: Could I keep an assistance dog in my room?

Answer : Special arrangements for assistance dogs can be made at some residences. Requests to keep an assistance dog must be submitted in writing to student-accommodation@bristol.ac.uk prior to the tenancy start date.

Question28: Is it allowed to park my car in the property?

Answer : You must not park a car on our property or our lessor's property outside of arrival or departure days without a current parking permit.

Question29: Is accommodation offer conditional?

Answer : This offer is conditional upon your achieving any required entry standard for your course and being registered as a full time student with the University.

Question30: Could I have a cooker in my room?

Answer : Heaters and cooking equipment are not permitted in bedrooms and may be confiscated.