Name: Akshay Balaso Gurav	Infrastructure Based Questions / Answer	Location: Pune

#	Question	Answer
1	Current company?	Client: Riser Techub Pvt Ltd (Payroll: Evision Technolab Pvt. Ltd)
2	Total Working Experience?	1.4 Year
3	Business profile of company?	Web Development Company
4	Registered address and ur reporting location in company?	Sharayu Harmony,Baner, Pune Location: Same
5	You're designation in company?	Desktop Support Engineer
6	Job Responsibility?	As a Desktop Engineer. I handle and support all type of general hardware trouble and failure, windows error, ms outlook issues, network related issues, application and software configuration, domain joining, new uses profile creation, basic server related issues troubleshooting, printer configuration and support, etc. • You can add few more things as per requirement on time of interview.
7	20 General Issues which You Face in daily basic?	In daily basic many issues occur where it's related to new configuration or troubleshooting or fault finding. OS Error: Windows Hanging, BSOD Error, Drivers Problem, Virus problem. Outlook: PST Backup, New PST Creation, Mail Incoming/Outgoing Error. Network: Slow Connection, Proxy Error, Signal Failure, Link Failure Hardware: Not Powering On, Keyboard Error, Touch Pad Error, Hazy Screen.
8	Reason for leaving?	Contract with Company is Over
9	Supported systems / users? **	340 Approx System/ Users
10	No. of Engineers in Team? **	3 Desktop Engineers, 2 Service Desk ,2 Admin and 1 Manager
11	How many Problems / Tickets you face on daily basis? **	Approx. 30 to 35 Tickets
12	Printers (Local and Network) along with model no's?	HP Smart 530, Deskjet 3835 All-in-One
13	No of Desktop and Laptop with make and model name?	300 Desktop and 40 Laptop, 3 Deskjet Printers, 1 Canon Network Printer.
14	No of servers and model name?	Dell Power Edge T440 and HP ML 350
15	Name of reporting manager?	Mr. Ganesh
16	Your current salary?	15,200 Rs Per month
17	Salary expectation?	As Per Company Norms.
18	Name of antivirus used in your company?	Symantec Endpoint Protection
19	Latest version of antivirus?	Version 14
20	Any Technical Certification / Diploma	Yes (I have Done Diploma Course in Networking)
21	Software's that is used in your company?	Ms Office, Acrobat Reader, Company Own CRM, Tally ERP etc.
22	Where You want to See yourself in 3 Years Down the Line?	I want to See a Cloud Administrator, Security Specialist.