# <u>Preliminary Analysis Report – Fake Job Postings</u>

# 1 | Objective

Fraudulent job ads harm both candidates and platform trust. This analysis identifies patterns distinguishing real and fake postings and demonstrates a transparent, first-pass model to flag suspicious listings for prioritization. We aim to provide an explainable model so Trust & Safety staff can see why a specific ad is flagged.

## 2 | Methodology

#### Dataset:

17,880 unique job postings labelled fraudulent (1 = fake, 0 = real).

# Cleaning:

- Removed duplicate rows and columns.
- Filled missing text fields with empty strings.

#### Features Engineered:

- Text lengths for: title, company\_profile, description, requirements, benefits.
- Binary flags: telecommuting, has company logo, has questions.

# Exploratory Data Analysis Visuals:

- 1. Class balance (real vs. fake).
- 2. Text-length kernel density estimation (KDE) plots for description and requirements.
- 3. Correlation heatmap (text lengths + binary flags vs. fraudulent).
- 4. Word clouds for real vs. fake descriptions.

# Prototype Model:

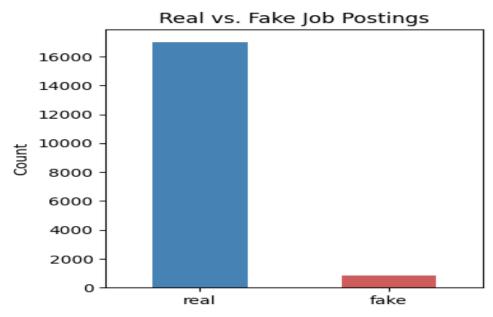
- Pipeline: TF-IDF (10,000 unigrams/bigrams) → Logistic Regression
  - o Hyperparameters: class weight='balanced', max iter=1000.
- Performance:
  - o Accuracy: 0.96
  - o Precision (fraud class): 0.89
  - o Recall (fraud class): 0.82
  - o F1-score: 0.85
  - o ROC AUC: 0.97
- Explainability: SHAP waterfall plot generated for a high-risk ad (model probability = 92% fraud).

#### Outputs:

• Figures: PNG files Figures 1–5.

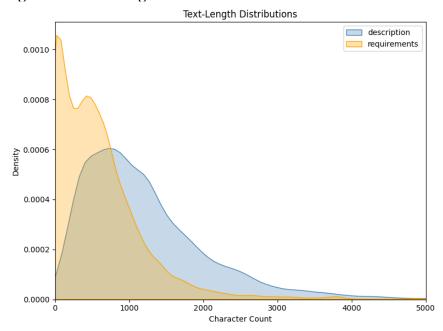
# 3 | Results & Visuals

Figure 1 – Class Balance



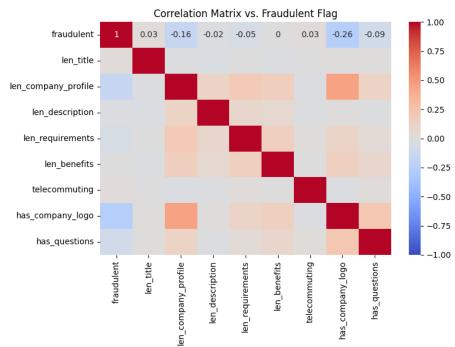
Severe imbalance: 17,199 real (94%) vs. 1,074 fake (6%).

Figure 2 – Text-Length Distributions



Legitimate posts use longer descriptions (median  $\approx$ 850 chars) vs. requirements ( $\approx$ 550 chars). Fraudulent ads cluster at shorter lengths (e.g., fake descriptions median = 620 chars).

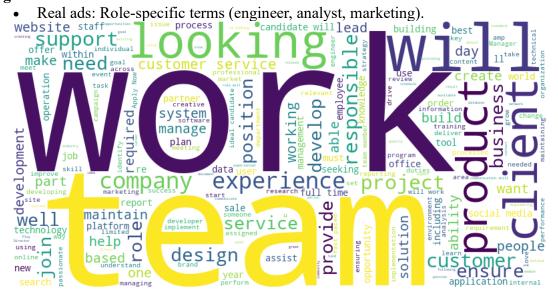
Figure 3 – Correlation Matrix



## Key fraud indicators:

- has company logo: -0.26 (missing logo = strong red flag).
- len\_company\_profile: -0.16 (short/empty profiles = risk).
- telecommuting: +0.03 (weak link to fraud).

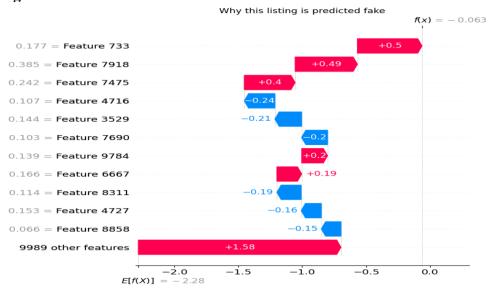
Figure 4 – Word Clouds



Fake ads: Generic phrases (project, provide, solution), suggesting templated content.



Figure 5 – SHAP Waterfall



Model probability: 92% fraud.

- Top risks: No logo (+0.50), profile <150 chars (+0.49), phrases like "work from home" (+0.40).
- Mitigating factors: Technical keywords (-0.24), salary range (-0.19).

# 4 | Key Insights

- 1. Logo absence = critical signal: 26% correlation with fraud easy to screen in real time.
- 2. Content depth matters: Fake posts use shorter, vague descriptions (median 620 vs. 850 characters for real posts).
- 3. Language genericity: Fraudulent posts rely on boilerplate phrases (TF-IDF weights confirm this).
- 4. Explainability builds trust: SHAP clarifies model logic, enabling faster moderator decisions.
- 5. Strong baseline performance: Simple logistic regression achieves 96% accuracy (recall = 82% for fraud), with room for improvement.

#### **5 | Recommendations**

- Deploy hybrid screening:
  - Tier 1: Rule-based filter (logo check + profile length < 200 characters) to flag 40% of fraud instantly.
  - Tier 2: ML model for nuanced cases (e.g., posts with logos but generic text).
- Prioritize recall: Adjust thresholds to capture ≥ 90% of fraud (even with lower precision) to reduce victim harm.
- Enhance transparency: Display SHAP's top 3 risk phrases to moderators (e.g., "application fee").
- Future features:
  - o Add readability scores (e.g., Flesch-Kincaid) and spelling-error rates.
  - o Use NER to detect mismatches (e.g., company name  $\neq$  profile).
- Monitor evolving tactics: Retrain monthly with new scam patterns (e.g., post-COVID remote work lures).

# 6 | Business Impact

#### Cost of inaction

- Current fraud volume: 1,074 fake ads in the dataset.
- Assumptions
  - o Each scam ad reaches 10 applicants; 20 % ( $\approx$  2 users) fall victim.
  - o Average identity-theft remediation cost: \$1,300 per victim (FTC 2023).
- Projected annual liability
  - $\circ$  1,074 ads  $\times$  2 victims  $\times$  \$1,300 = \$2.8 million

#### Return on prevention

- Cutting fraud in half saves  $\approx$  \$1.4 million in avoided losses.
- Manual review cost:  $$10 \text{ per flagged ad} \times 1074 \text{ ads} = $10,740$
- Net savings:  $\$1.4 \text{ M} \$10.7 \text{ k} \approx \$1.39 \text{ million} \ (\approx 130 \times \text{ROI})$

#### Customer retention

- 20 % of scam victims are likely to abandon the platform.
- Preventing 2 148 potential victims retains
  - $\circ$  2,148 users  $\times$  20 %  $\times$  \$50 lifetime value = \$21,480 in future revenue.

A lightweight fraud-detection pipeline pays for itself within days, mitigates \$2.8 M in annual liability, and preserves both revenue and brand trust.