

Model 1:

$(M/M/1): (\infty/FIFO)$

P_0 - Probability of 0 customers in s/s

λ - mean arrival rate

μ - mean service rate

ρ - traffic intensity (or time for which server is busy).

$$\rho = \frac{\lambda}{\mu}$$

1. The idle time of the ~~customer~~ server = $P_0 = 1 - \rho$
2. Avg no: of customers in the s/s, $L_s = \frac{\rho^{\sqrt{}}}{1 - \rho} = \frac{\lambda}{\mu - \lambda}$
3. Avg no: of customers $L_q = \frac{\rho^2}{1 - \rho} = \frac{\lambda^2}{\mu(\mu - \lambda)}$
4. Avg weighting time of customers in the s/s, $N_s = \frac{1}{\mu - \lambda} = \frac{1}{\lambda} L_s^{\sqrt{}}$

5. Avg waiting time of customers in queue $W_q = \frac{\lambda}{\mu(\mu - \lambda)}$

$$= \frac{1}{\lambda} L_q \checkmark$$

6. The prob: that the no: of customers in s/s exceeds N , $P(n > N) = \left(\frac{\lambda}{\mu}\right)^{N+1}$

7. The prob that no: of customers in queue exceeds N , $P(n > N) = \left(\frac{\lambda}{\mu}\right)^N$

8. A barber shop with one man takes exactly 20 mins to complete haircut. If customers arrive in poisson fashion