

ACCESS TO JUSTICE

Student Legal Protection

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AGENDA

- Introduction
- Overview
- Student Legal Protection
- Next Steps
- Questions | Discussion

INTRODUCTION



Studentcare: Quick Facts



Years **Experience**

Founded in 1996, we are the **leading provider** of student insurance & protection services in Canada.



Partner Institutions

We are well respected amongst your peers. We partner with 60 institutions & 85 associations across Canada.



Years of UW Partnership

We have built the best health & dental plan program in Canada for Waterloo members.



Leading the way & still growing

We represent 800,000 students. We continued to be a trusted partner. Over **100,000** new members joined Studentcare in 2016 alone.

What we do for you.

Consultant | Advisor

- Negotiation with Insurers
- Plan Design | Benefits Research
- Detailed Reporting & Trend Analysis
- Risk | Financial Analysis
- New Service Areas

Plan Administrator

- Member Services Centre
- Comprehensive Communications
- Opt-Out | Enrolment
- Data Management
- Support Services Campus office

Studentcare is engaged by the FEDS, Studentcare works for the FEDS, and Studentcare is accountable to the FEDS.

Quick History on the Legal Service

Developed the Legal service in 2014-2015

Presented to Executive, Board, and Council in 2016

Full Survey Completed by the FEDS in 2017 for student consultation

Over 100K
Students currently
enrolled in the
new service

FEDS SURVEY RESULTS & STUDENT LEGAL PROTECTION



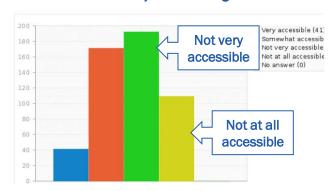
TODAY'S STUDENT LANDSCAPE & NEED

"Students have little to no access to legal services/advice- an average trial can cost \$56,000+"

"Campus legal clinics are often left overburdened and under resourced"

"Students are left with little to none in terms of legal protection"

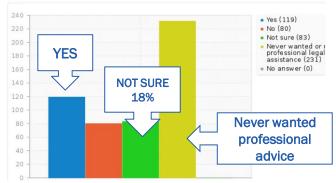
How would you rate your current level of financial access to lawyers and legal services?



Have you ever had an experience at work, at your place of residence or at your university, where you felt you were unjustly treated, legally speaking?



Have financial barriers ever stopped you from seeking professional legal assistance when you wanted or needed it?



Did you have access to a lawyer or legal service when this experience occurred?



LEGAL SERVICES HOTLINE



WHAT IS COVERED?

- Rent Issues
- Lease Issues
- Safety

Housing & Tenant Rights



- Appeals
- Suspension

Academic Rights



WHAT WE'VE CHANGED



WHAT IS INCLUDED?

Covered Legal Costs Include:

- Lawyer's (legal) fees
- Disbursement
- Expert's fees
- Adverse costs awarded by a court to opponents
- Student's net salary and wages for missed work necessary to attend court proceedings

UP TO \$500,000
PER POLICY YEAR
NO LIMIT
UP TO \$100,000
PER CLAIM

ON DEMAND HOTLINE
AVAILABLE: 9AM – 5PM
WITH UNLIMITED
ACCESS

VALUE, MAKING IT ACCESSIBLE



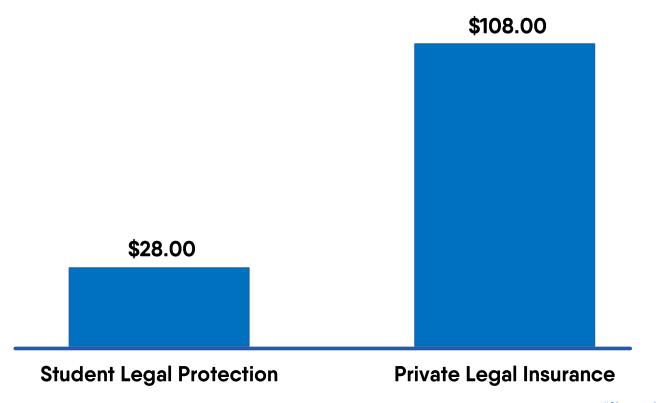
HOW DO WE THINK ABOUT USAGE?

HEALTH DENTAL **VISION** ACCIDENT **TRAVEL**

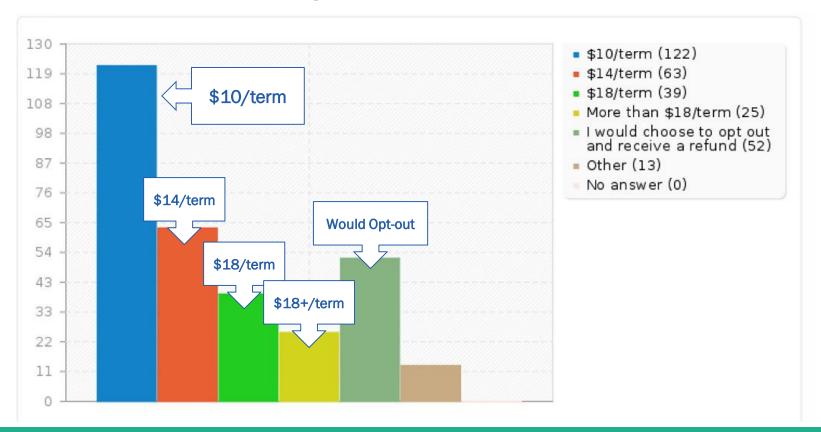
(Non-Pooled Benefits)

(Pooled Benefits)

COST SAVING THROUGH POOLING



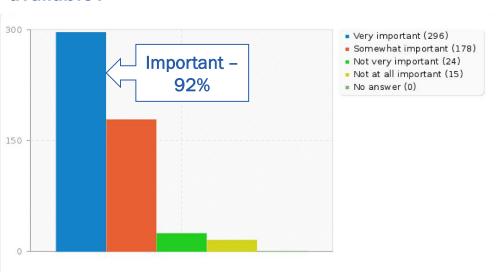
How much would you be willing to pay for the Legal Expense Protection?



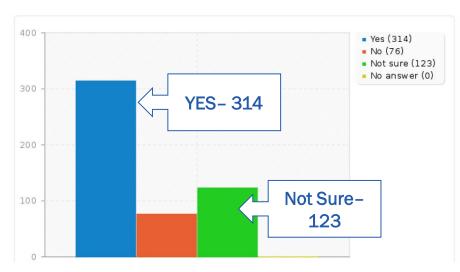
NEXT STEPS



In your opinion, how important is it for students to have legal assistance readily available?



Would you be in support of the FEDS implementing a Legal Expense Protection?



Implementation

Survey COMPLETED

Structure i.e. Opt Out

Exec/Board/Council Discussion

Referendum



QUESTIONS/ DISCUSSION

STUDENTCARE LEGAL PROTECTION SERVICE

