



BISHAL BHANDARI

COMPUTER SCIENCE STUDENT

PROFILE

I am a 1st year university student, perusing career in Computer Science, looking to expand and apply my previous skills and knowledge at a company that is willing to take me on board where I can gain experience and provide flexibility and consistency. I consider myself to be punctual, motivated, team player and high achiever.

EMPLOYMENT HISTORY

Crew Trainer, All Saints Way McDonalds, West Bromwich

March 2017 — September 2021

Customer Service: Provided the customers with an excellent experience ensuring CSAT Score is always high.

Conflict resolution: Dealt with customers in a professional manner and escalated it to manager when necessary.

Team Player: Assisted managers and co-workers during busy periods ensuring that no crews feel left behind and under pressure.

Leadership: Taking control of the area and ensuring the training audit for all crews is up to date and monitoring stock levels and stock dates to ensure that all stocks are on date.

Won both employee of the Month and employee of the Quarter Award

Internship, NexGen, Birmingham

July 2019 — July 2019

Repairing devices: Able to repair both Android and iOS devices.

Troubleshooting: Fixing issues with interface, connection problems and setting up phone.

EDUCATION

BSc Computer Science, University of Nottingham

September 2021 — Present

Currently Doing 1st Year, learning various programming languages like C, Java, Python as well as learning fundamental of computer by designing logic gates and programming in ARM.

BTEC Level 3 Computing and Cyber Security, SCCB, Birmingham

August 2018 — June 2020

Completed my level 3 with D*DD overall and learned various skills regarding Encryptions, C# Programming Language, Website Development using CSS and HTML, Project Management and basics of Human Computer Interaction.

South and City College Birmingham, Birmingham

August 2016 — July 2018

Completed BTEC Level 1 & 2 IT with DD

GCSE Maths and English

References

References available upon request

Details

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Skills

- Creativity & Problem
- Customer Service
- Troubleshooting
- IT Skills
- Phone Repair
- Multilingual
- Website Design

Software/Tools

- Microsoft Office
- Photoshop
- Illustrator
- Acrobat
- Figma
- WordPress
- Sony Vegas Pro
- Git

Programming Languages

C, C#, Python, Java, JavaScript, HTML and CSS

Courses

- Technical Support Fundamentals

Full UK Driving License