Susan Tran

Full Stack Software Engineer

[github](#) | [linkedin](#)

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EXPERIENCE

Software Engineer Intern @ Foqal

2021 - 2021 // *San Francisco (Remote), CA*

➢ Rewrote GraphQL queries and mutations to use Apollo client with test coverage.
➢ Enhanced search functionality by adding search parameters to URL, wrote test coverage in Jest and Cypress.
➢ Added UI enhancements and fixed bugs on a React TypeScript application.

Project Coordinator @ Toast

2018 - 2019 // *Boston, MA*

➢ Partnered with restaurant owners to prepare their implementation, including building customer relationships, scheduling their training, installation, and support, advising them on hardware and software upsells or downsells, and providing support from onboarding to live.
➢ Collaborated with sales, field engineers, billing, and onboarding teams to create a seamless transition for customers.

Project Coordinator @ Toast

2017 - 2018 // *Boston, MA*

➢ Oversaw restaurant onboarding by sending contracts, arranging photoshoots, building menus, and working closely with restaurant partners to provide support.
➢ Increased corporate client revenue by over 300% by analyzing large order trends during peak times and implementing a corporate tailored workflow.
➢ Organized the service region expansion into Newton and Watertown by arranging all deliverables among different teams.

Consultant @ Self

2-14 - 2017 // *Boston, MA*

➢ Advised managers, small business owners, and employees from various companies on creating a more cohesive, productive team.
➢ Aided teams in organizations and companies to connect their needs and requests to management.
➢ Tutored graduate students in English, project management, negotiation, and conflict resolution.

SKILLS

Programming Languages:
Python, JavaScript, TypeScript

Libraries:
React, jQuery

Frameworks:
Express.js, Flask, Jest, Bootstrap, Cypress

Database:
PostgreSQL

EDUCATION

Rithm School

2021 - 2021
// *San Francisco, CA*
Full Stack Web Development

University of California, San Diego

2006 - 2011
// *La Jolla, CA*
B.A. in Chinese Studies

PROJECTS

TwitchBot

Twitch chat bot built in Python using web sockets

Jobly

Job application site built using React on the front end, Express and PostgreSQL in the back end

// [*Project Page*](#) | [*Github (Front End)*](#) | [*Github (Back End)*](#)

Warbler

Twitter clone built using Python, Flask, and PostgreSQL

// [*Project Page*](#) | [*Github*](#)