

Vrinda Store Annual Report 2022

SK ISTEYAG



Summary

This report presents a comprehensive analysis of Vrinda Store's performance for the year 2022. The analysis covers sales trends, customer demographics, channel performance, and regional sales data. The findings provide valuable insights that can inform strategic decisions to enhance operational efficiency, customer satisfaction, and overall business growth.

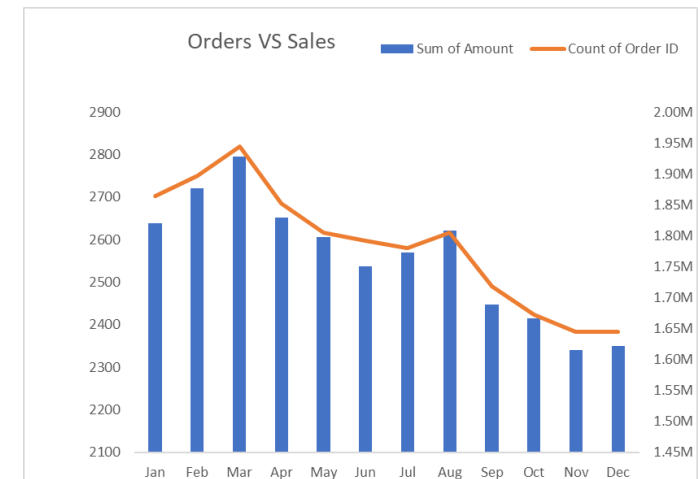
Sales and Orders Analysis

Monthly Sales Trends

The monthly sales data for 2022 reveals consistent performance throughout the year, with notable increases in the middle months. This trend suggests a stable demand for Vrinda Store's products, with peak sales occurring during specific periods, likely driven by seasonal promotions and marketing campaigns.

Order Count and Conversion Rates

The analysis of order counts shows a pattern that closely follows the sales trend, indicating a stable conversion rate. This stability suggests effective marketing and sales strategies that successfully convert customer interest into actual purchases.



Customer Demographics

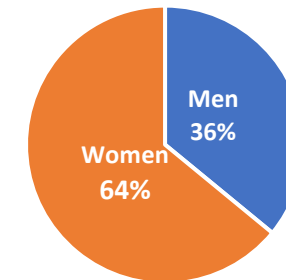
Gender Distribution

The data indicates a significant gender disparity, with women accounting for a larger portion of the customer base. Specifically, sales to women amounted to ₹13,562,773, compared to ₹7,613,604 from men. This highlights the importance of tailoring marketing strategies to target female customers more effectively.

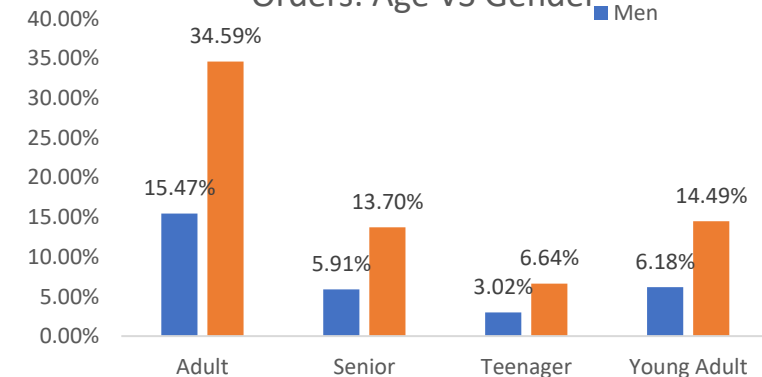
Age Groups

The customer age distribution shows a diverse range of shoppers, with the majority falling into the 'Adult' category. Other notable segments include 'Young Adults' and 'Seniors.' This diversity suggests that Vrinda Store's product offerings appeal to a wide age range, necessitating targeted marketing efforts to cater to each group.

Sales: Men VS Women



Orders: Age VS Gender

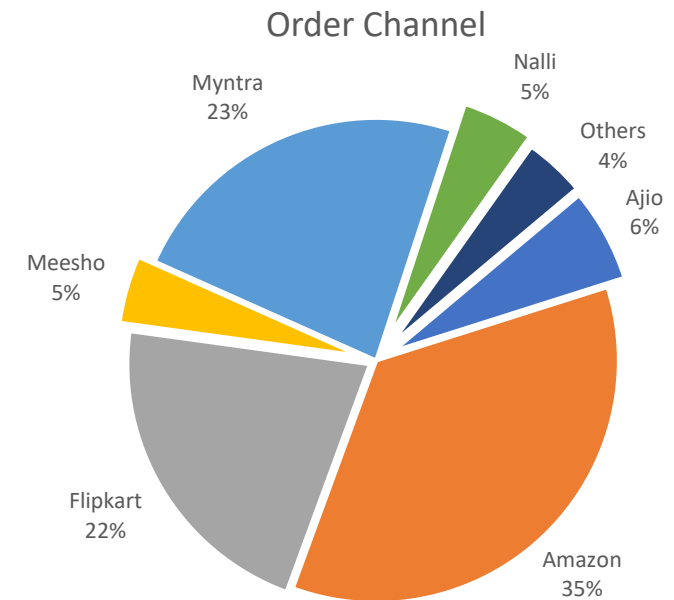


Channel Performance

Leading Sales Channels

Amazon and Flipkart emerged as the leading sales channels, contributing 35% and 22% of total orders, respectively. These platforms are critical to Vrinda Store's revenue, emphasizing the need for optimized listings and strategic promotions on these sites.

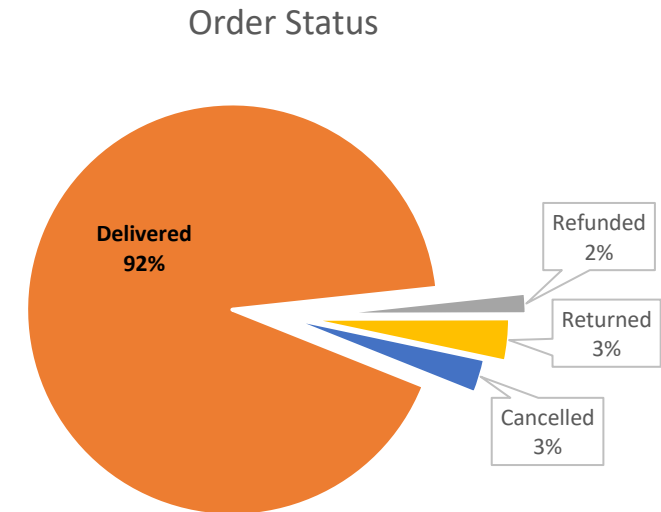
Other channels, such as Myntra and Ajio, also play significant roles, though with lower order counts.



Order Management

Order Status Analysis

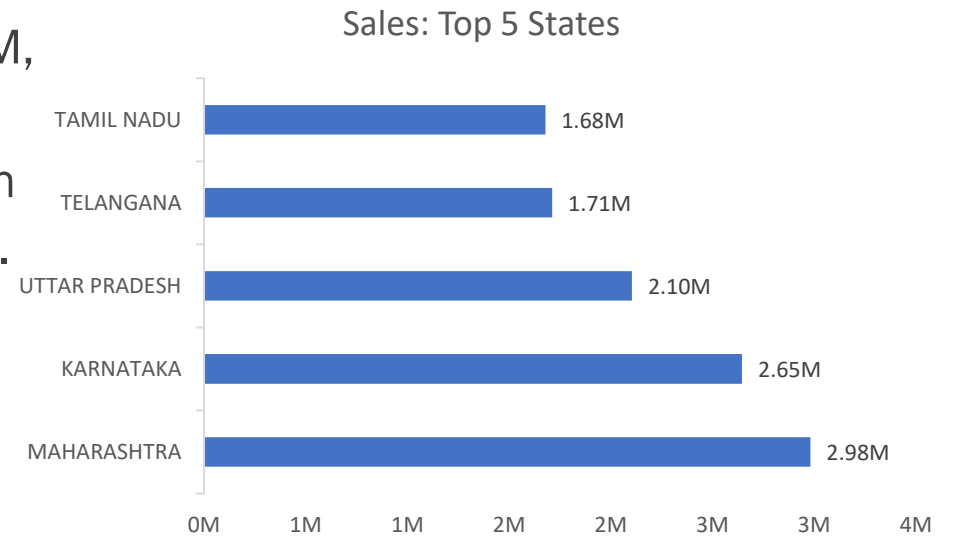
The majority of orders (28,641) were successfully delivered, with a minimal percentage of cancellations (844) and refunds (517). This high delivery success rate indicates efficient order fulfillment processes and strong logistics partnerships.



Regional Sales Performance

Top Performing States

Maharashtra, Karnataka, and Uttar Pradesh are the top-performing states, contributing significantly to overall sales revenue. Maharashtra leads with sales amounting to ₹2.9 M, followed by Karnataka and Uttar Pradesh with ₹2.65 M and ₹2.10, respectively. Understanding regional preferences can help tailor marketing efforts and optimize stock distribution.



Suggestions

1. Enhance Online Presence on Top Channels

Focus on Amazon and Flipkart: Given that these channels contribute significantly to sales, consider investing in better visibility on these platforms.

Channel Expansion: Explore other potential online marketplaces and evaluate their performance through pilot projects.

2. Targeted Marketing Campaigns

Demographic Targeting: Utilize the data on age groups and gender distribution to create targeted marketing campaigns

Regional Marketing: Focus on top-performing states like Maharashtra, Karnataka, and Uttar Pradesh. Tailor marketing strategies to regional preferences and festivals to boost sales.

3. Product Range Optimization

Popular Categories: Increase inventory and variety in the highly popular categories such as kurta sets. Ensure that these products are well-stocked, especially during peak sales periods.

Size Availability: Maintain a balanced stock of various sizes to meet customer demands and reduce the chances of stockouts, thereby improving customer satisfaction.