

MAULI PATEL

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PROFESSIONAL SUMMARY

Freelance Data Partner at TELUS International and AI Agent Assistant at Mindrift, with hands-on experience in data labeling, evaluation, and prompt engineering. Skilled in refining AI models and transforming raw data into human-centric insights through analytics, visualization, and storytelling.

WORK EXPERIENCE

Freelance Data Partner

TELUS Digital AI Data Solutions · Freelance | Remote | Sept 2025 - Present

As a Freelance Data Partner at TELUS International, I contribute to AI model development through detailed video annotation, data labeling, and quality evaluation. My role involves identifying key frames, tagging visual elements, and performing multimodal labeling across text, image, and video data. I ensure each dataset upholds strict accuracy, consistency, and ethical standards, while also conducting platform testing and providing actionable feedback to improve annotation tools and workflows. This experience sharpens both my technical precision and my ability to make AI systems more reliable and context-aware.

Freelance AI Agent Assistant

Mindrift · Freelance | Freelance | Remote | Oct 2025 - Present

As a Freelance AI Agent Assistant, I train, test, and refine conversational AI models to make them more accurate, ethical, and human-like. My work focuses on prompt crafting, response evaluation, and ensuring contextual relevance and user-friendliness in AI interactions.

PROJECTS

Vision Chatbot - Computer Vision Application

Developed and deployed chatbot with image captioning, object detection, and visual Q&A. Achieved response times under 2 seconds for 50+ test images and deployed on Hugging Face Spaces with an interactive UI.

FoodFinder.AI - NLP - Based Recipe & Restaurant Recommendation Web App

Developed and deployed an NLP web application using Python, Streamlit, Sentence-Transformers, Hugging Face Spaces with NLTK preprocessing and cosine similarity; processed 85MB+ recipe dataset in less than 30 seconds per query, improving match accuracy by 35% and achieving 90%+ relevance.

SKILLS

- Technical Skills:** Python (Pandas, NumPy, Scikit-learn, Matplotlib), R, SQL, MySQL, Tableau, Power BI, Excel, Streamlit, Hugging Face, Git, GitHub
- Analytical & Research Skills:** Data Cleaning, Data Wrangling, Correlation & Regression Analysis
- Freelancing Skills:** Data Labeling & Annotation (Text, Image, Video), AI Evaluation & Feedback (Generative AI / LLMs), Prompt Testing & Model Output Review

EDUCATION

- M.Sc. in Big Data Analytics - St. Xavier's College, Ahmedabad (2024 - 2026)**
Coursework: Statistical Methods, Machine Learning, Data Mining, Big Data Tools, Econometrics
- B.Sc. in Information Technology - GLS University (2021 - 2024)**
Coursework: Artificial Intelligence, Machine Learning, Data Structures, DBMS

CERTIFICATIONS

- Cisco - Data Analytics Essentials (2023):** Covered foundations of data analysis, cleaning, and visualization.
- IBM - Data Analysis Using Python (2024):** Applied Python libraries (Pandas, NumPy, Matplotlib) to real-world datasets.
- Microsoft & LinkedIn - Career Essentials in Data Analysis (2025):** Gained skills in data analysis, Excel, SQL, and data visualization for business decision-making.