

911 Calls Capstone Project

For this calls project I have used to analyze some 911 call data from Kaggle.

Data and Setup

```
In [31]: import numpy as np
import pandas as pd
import seaborn as sns

In [32]: import matplotlib.pyplot as plt
import seaborn as sns
sns.set_style('whitegrid')
%matplotlib inline

Reading CSV file as a dataframe called df

In [33]: df = pd.read_csv('911.csv')

Checking the dataset

df
Out[33]:
```

	lat	lng	desc	zip	title	timeStamp	twp	addr	e	Reason	Hour	Month	Day of Week
0	40.29786	-75.581294	REINDER CT & DEAD END, NEW HANOVER, Station ...	19525.0	EMS: BACK PAINSINJURY	2015-12-10 17:40:00	NEW HANOVER	REINDER CT & DEAD END	1	EMS	17	12	3
1	40.258051	-75.254880	BRIAR PATH & WHITEMARSH LN, HATFIELD TOWNSHIP, ...	18446.0	EMS: DIABETIC EMERGENCY	2015-12-10 17:40:00	HATFIELD TOWNSHIP	BRIAR PATH & WHITEMARSH LN	1	EMS	17	12	3
2	40.121182	-75.351975	HAWS AVE, NORRISTOWN, 2015-12-10 @ 14:39:21 St...	19401.0	Fire: GAS DOORLEAK	2015-12-10 17:40:00	NORRISTOWN	HAWS AVE	1	Fire	17	12	3
3	40.116153	-75.343513	AIRY ST & SWEDE ST, NORRISTOWN, Station 305A...	19401.0	EMS: CARDIAC EMERGENCY	2015-12-10 17:40:01	NORRISTOWN	AIRY ST & SWEDE ST	1	EMS	17	12	3
4	40.251492	-75.603350	CHERRYWOOD CT & DEAD END, LOWER POTTS GROVE, S...	NAN	EMS: DIZZINESS	2015-12-10 17:40:01	LOWER POTTS GROVE	CHERRYWOOD CT & DEAD END	1	EMS	17	12	3
...
99487	40.132809	-75.333515	MARKLEY ST & W LOGAN ST, NORRISTOWN, 2016-08-2...	19401.0	Traffic: VEHICLE ACCIDENT	2016-08-24 11:06:00	NORRISTOWN	MARKLEY ST & W LOGAN ST	1	Traffic	11	8	2
99488	40.009174	-75.280800	LANCASTER AVE & RITTENHOUSE PL, LOWER MERIDON...	19003.0	Traffic: VEHICLE ACCIDENT	2016-08-24 11:07:02	LOWER MERIDON	LANCASTER AVE & RITTENHOUSE PL	1	Traffic	11	8	2
99489	40.115429	-75.334079	CHESTNUT ST & WALNUT ST, NORRISTOWN, Station ...	19401.0	EMS: FALL VICTIM	2016-08-24 11:12:00	NORRISTOWN	CHESTNUT ST & WALNUT ST	1	EMS	11	8	2
99490	40.186411	-75.192555	WELSH RD & WEBSTER LN, HORSHAM, Station 302...	19002.0	EMS: NAUSEA/VOMITING	2016-08-24 11:17:01	HORSHAM	WELSH RD & WEBSTER LN	1	EMS	11	8	2
99491	40.270595	-75.317952	MORRIS RD & S BROAD ST, UPPER GWYNEDO, 2016-08...	18446.0	Traffic: VEHICLE ACCIDENT	2016-08-24 11:17:02	UPPER GWYNEDO	MORRIS RD & S BROAD ST	1	Traffic	11	8	2

99492 rows x 13 columns

Checking the info() of the df

```
In [35]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 99492 entries, 0 to 99491
Data columns (total 9 columns):
#   Column      Non-Null Count  Dtype
#  --  --
#  0   lat         99492 non-null    float64
#  1   lng         99492 non-null    float64
#  2   desc        99492 non-null    object
#  3   zip         99492 non-null    object
#  4   title       99492 non-null    object
#  5   timeStamp   99492 non-null    object
#  6   twp         99492 non-null    object
#  7   addr        98973 non-null    object
#  8   e           99492 non-null    int64
#  9   Reason      99492 non-null    object
dtypes: float64(3), int64(1), object(5)
memory usage: 6.4+ MB
```

Checking the head of df

```
In [36]: df.head()
```

```
Out[36]:
```

	lat	lng	desc	zip	title	timeStamp	twp	addr	e
0	40.29786	-75.581294	REINDER CT & DEAD END, NEW HANOVER, Station ...	19525.0	EMS: BACK PAINSINJURY	2015-12-10 17:40:00	NEW HANOVER	REINDER CT & DEAD END	1
1	40.258051	-75.254880	BRIAR PATH & WHITEMARSH LN, HATFIELD TOWNSHIP, ...	18446.0	EMS: DIABETIC EMERGENCY	2015-12-10 17:40:00	HATFIELD TOWNSHIP	BRIAR PATH & WHITEMARSH LN	1
2	40.121182	-75.351975	HAWS AVE, NORRISTOWN, 2015-12-10 @ 14:39:21 St...	19401.0	Fire: GAS DOORLEAK	2015-12-10 17:40:00	NORRISTOWN	HAWS AVE	1
3	40.116153	-75.343513	AIRY ST & SWEDE ST, NORRISTOWN, Station 305A...	19401.0	EMS: CARDIAC EMERGENCY	2015-12-10 17:40:01	NORRISTOWN	AIRY ST & SWEDE ST	1
4	40.251492	-75.603350	CHERRYWOOD CT & DEAD END, LOWER POTTS GROVE, S...	NAN	EMS: DIZZINESS	2015-12-10 17:40:01	LOWER POTTS GROVE	CHERRYWOOD CT & DEAD END	1

Counting Unique Values

What are the top 5 zipcodes for 911 calls?

```
In [37]: df['zip'].value_counts().head(5)
```

```
Out[37]:
```

zip	count
19401.0	8979
19464.0	6543
19493.0	4854
18446.0	4748
18406.0	3174

Name: zip, dtype: int64

What are the top 5 townships (twp) for 911 calls?

```
In [38]: df['twp'].value_counts().head(5)
```

```
Out[38]:
```

twp	count
LOWER MERIDON	8443
ASTINGTON	5977
NORRISTOWN	5890
UPPER MERIDON	5227
CHELTENOW	4575

Name: twp, dtype: int64

how many unique title codes are there?

```
In [39]: df['title'].nunique()
```

```
Out[39]:
```

110

Finding Reasons Data

In the data there are "Reasons/Departments" specified before the title code. These are EMS, Fire, and Traffic. Using .apply() function with a custom lambda expression to create a new column called "Reason" that contains this string value.

For example, if the title column value is EMS: BACK PAINSINJURY, the Reason column value would be EMS.

```
In [40]: df['Reason'] = df['title'].apply(lambda title: title.split(':')[0])

What is the most common Reason for a 911 call based off of this new column?
```

```
In [41]: df['Reason'].value_counts()
```

```
Out[41]:
```

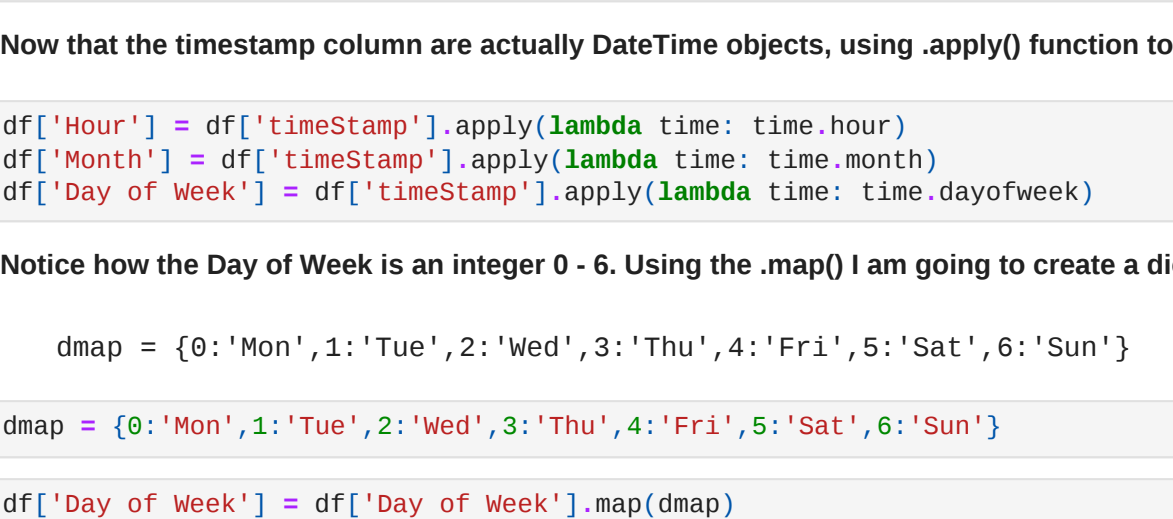
Reason	count
EMS	48877
Traffic	35995
Fire	14920
CHELTENOW	4575

Name: Reason, dtype: int64

Now using seaborn to create a countplot of 911 calls by Reason.

```
In [42]: sns.countplot(data=df, x='Reason', palette='viridis')

<Axes: xlabel='Reason', ylabel='count'>
```



What is the data type of the objects in the timeStamp column?

```
In [43]: type(df['timeStamp'].iloc[0])
```

```
Out[43]:
```

str

You should have seen that these timestamps are still strings. Now I need to convert the column from strings to DateTime objects.

```
In [72]: df['timeStamp'] = pd.to_datetime(df['timeStamp'])

Now that the timeStamp column are actually DateTime objects, using .apply() function to create 3 new columns called Hour, Month, and Day of Week.
```

```
In [52]: df['hour'] = df['timeStamp'].apply(lambda time: time.hour)
df['month'] = df['timeStamp'].apply(lambda time: time.month)
df['day of week'] = df['timeStamp'].apply(lambda time: time.dayofweek)
```

Notice how the Day of Week is an integer 0 - 6. Using the .map() I am going to create a dictionary to map the actual string names to the day of the week:

```
dnmap = {0:'Mon',1:'Tue',2:'Wed',3:'Thu',4:'Fri',5:'Sat',6:'Sun'}
```

```
In [46]: dnmap = {0:'Mon',1:'Tue',2:'Wed',3:'Thu',4:'Fri',5:'Sat',6:'Sun'}

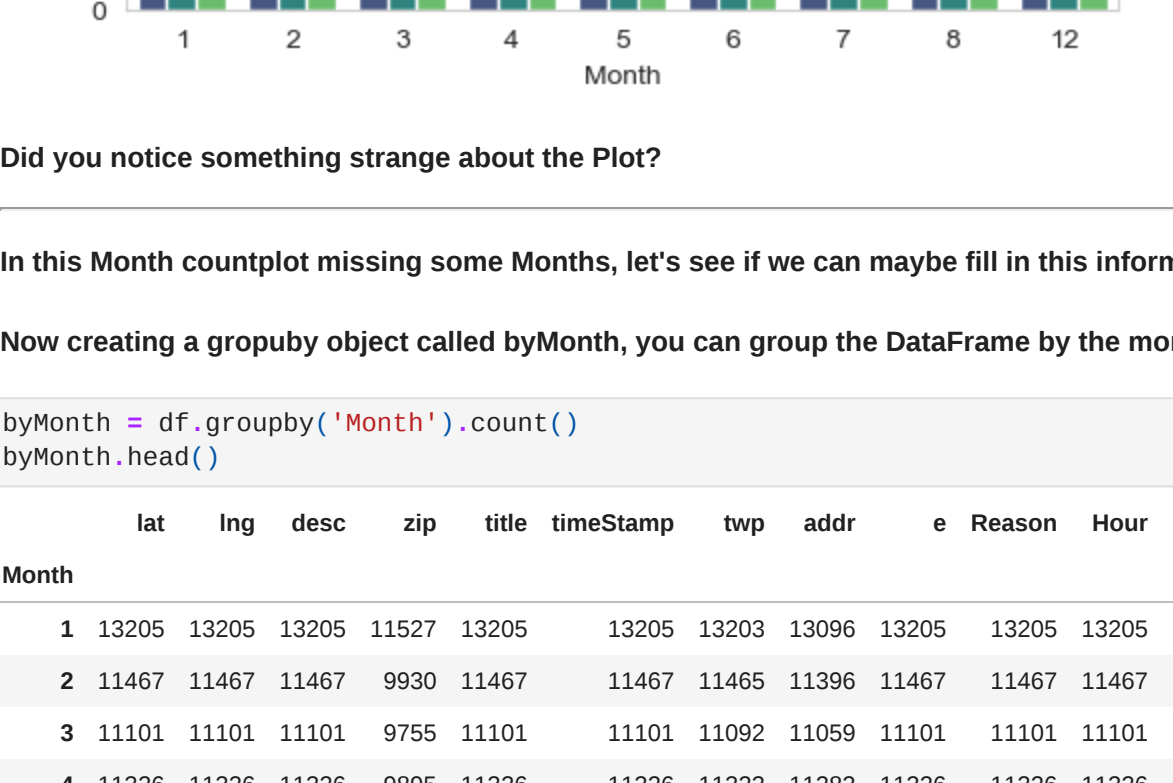
In [47]: df['day of week'] = df['day of week'].map(dnmap)
```

Finding Reasons by Hour, Month, Day of Week

Now using seaborn to create a countplot of the Day of Week column with the hue based off of the Reason column.

```
In [49]: sns.countplot(data=df, x='Day of Week', hue='Reason', palette='viridis')
plt.legend(bbox_to_anchor=(1.05, 1), loc=2, borderaxespad=0.)

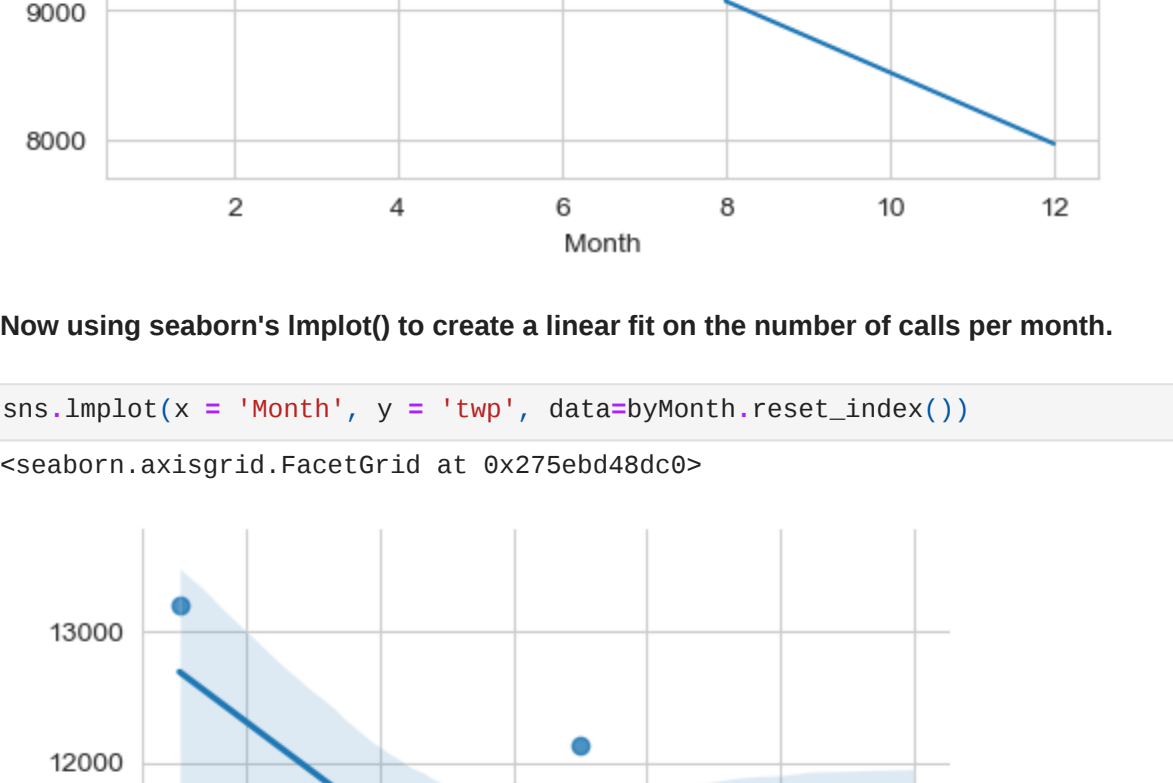
Out[49]: <matplotlib.legend.Legend at 0x275ebcc506>
```



Now for Month:

```
In [49]: sns.countplot(data=df, x='Month', hue='Reason', palette='viridis')
plt.legend(bbox_to_anchor=(1.05, 1), loc=2, borderaxespad=0.)

Out[49]: <matplotlib.legend.Legend at 0x275ebcc506>
```



Did you notice something strange about the Plot?

In this Month countplot missing some Months, let's see if we can maybe fill in this information by plotting the information in another way, possibly a simple line plot that fills in the missing months.

Now creating a groupby object called byMonth, you can group the DataFrame by the month column and by using the count() method for aggregation.

```
In [58]: byMonth = df.groupby('Month').count()
byMonth.head()
```

```
Out[58]:
```

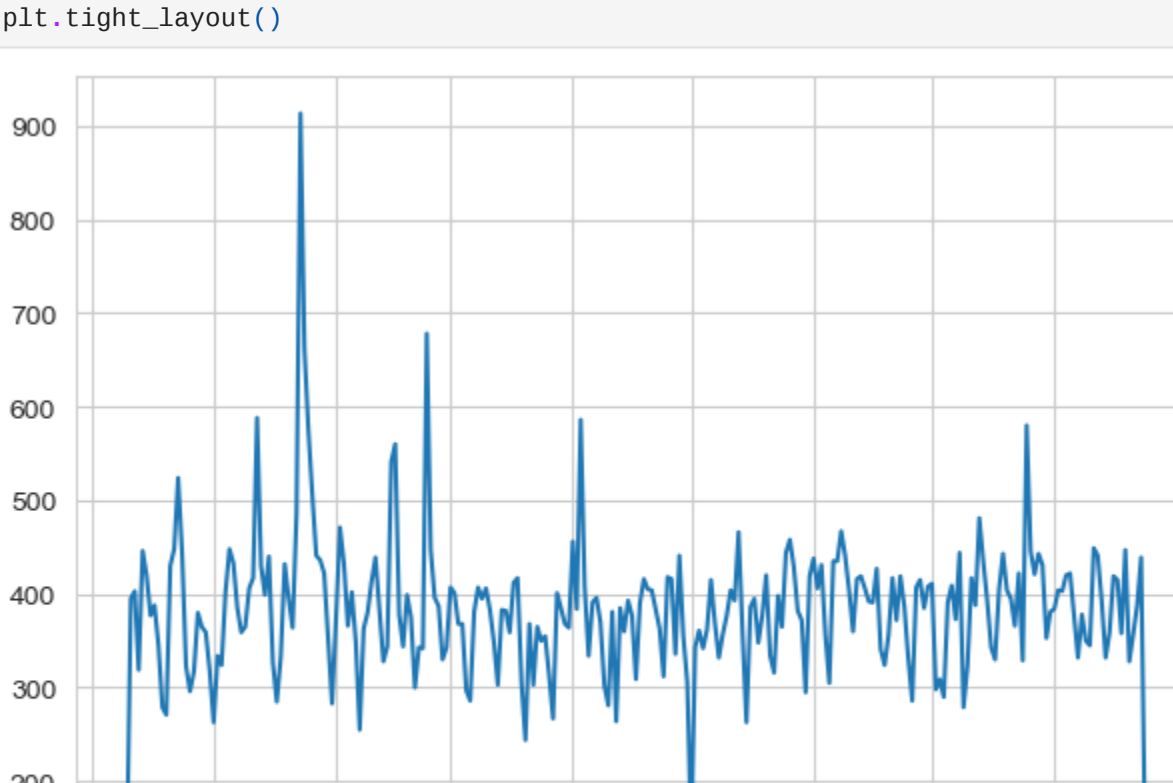
Month	lat	lng	desc	zip	title	timeStamp	twp	addr	e	Reason	Hour	Day of Week
1	13205	13205	13205	11527	13205	13205	13203	13096	13205	13205	13205	13205
2	11467	11467	11467	9920	11467	11467	11466	11396	11467	11467	11467	11467
3	11101	11101	11101	9705	11101	11101	11092	11059	11101	11101	11101	11101
4	11326	11326	11326	9805	11326	11326	11323	11283	11326	11326	11326	11326
5	11423	11423	11423	9946	11423	11423	11420	11378	11423	11423	11423	11423

Now creating a simple plot off of the dataframe indicating the count of calls per month.

```
In [54]: byMonth['twp'].plot()

<Axes: xlabel='Month'>
```

```
Out[54]:
```



Now using seaborn's Month() to create a linear fit on the number of calls per month.

```
In [55]: sns.lmpfit(x = 'Month', y = 'twp', data=byMonth.reset_index())

<seaborn.axisgrid.FacetGrid at 0x275ebd48dc9>
```

Creating a new column called 'Date' that contains the date from the timeStamp column. Which will visualize the 911 call data more clearly

```
In [56]: df['Date'] = df['timeStamp'].apply(lambda t: t.date())

Now grouping this Date column with the count() aggregate and create a plot of counts of 911 calls.
```

```
In [58]: df.groupby('Date')[['twp']].count().plot()
plt.tight_layout()
```

```
Out[58]:
```



Finding Reason by Date wise

Now recreating this plot by creating 3 separate plots with each plot representing a Reason for the 911 call

```
In [60]: df[df['Reason']=='Traffic'].groupby('Date').count()['Reason'].plot()
plt.tight_layout()
plt.title('Traffic')
```

```
Out[60]:
```

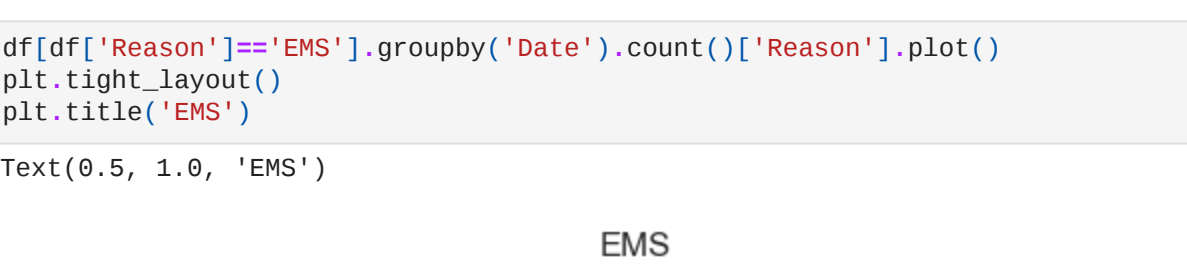
Text(0.5, 1.0, 'Traffic')



```
In [61]: df[df['Reason']=='Fire'].groupby('Date').count()['Reason'].plot()
plt.tight_layout()
plt.title('Fire')
```

```
Out[61]:
```

Text(0.5, 1.0, 'Fire')



```
In [62]: df[df['Reason']=='EMS'].groupby('Date').count()['Reason'].plot()
plt.tight_layout()
plt.title('EMS')
```

```
Out[62]:
```

Text(0.5, 1.0, 'EMS')



Finding Reason by Day of week and Hour

Now to know more by hourly and day wise. For that I need to use heat map. We'll first need to restructure the dataframe so that the columns become the Hours and the Index becomes the Day of the Week.

```
In [65]: dayHour = df.groupby(by = ['Day of Week', 'Hour']).count()['Reason'].unstack()
dayHour.head()
```

```
Out[65]:
```

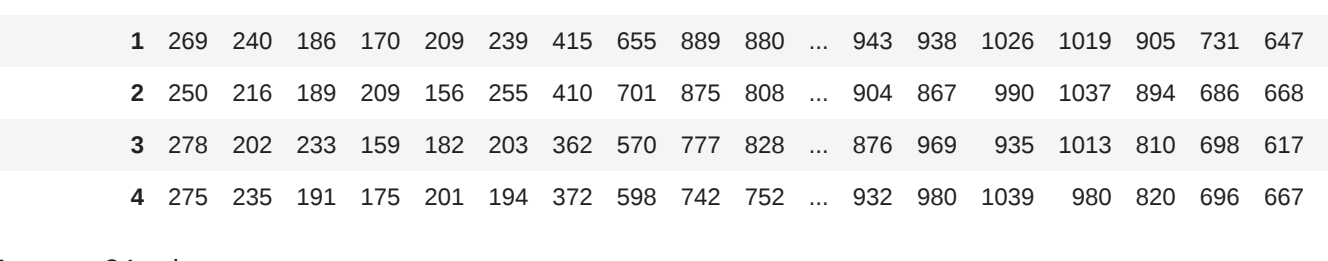
Day of Week	Hour	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
0	282	221	201	194	204	267	387	653	819	786	...	869	913	989	997	885	746	613	497	472	325				
1	269	240	186	170	209	239	415	655	889	880	...	943	938	1026	1019	905	731	647	571	462	274				
2	250	216	189	209	156	255	410	701	875	808	...	904	867	990	1037	894	686	668	575	490	335				
3	278	202	233	159	182	203	362	570	727	828	...	876	969	935	1013	810	680	617	553	424	354				
4	275	235	191	175	201	194	372	598	742	752	...	932	980	1039	990	820	695	667	559	514	474				

5 rows x 24 columns

creating a HeatMap using this new DataFrame.

```
In [66]: plt.figure(figsize=(30,5))
sns.heatmap(dayHour,cmap='viridis')

Out[66]: <Axes: xlabel='hour', ylabel='Day of Week'>
```



Creating a clustermap using this DataFrame.

```
In [67]: plt.figure(figsize=(30,5))
sns.clustermap(dayHour,cmap='viridis')

Out[67]: <seaborn.matrix.ClusterGrid at 0x275fcb9378>
```



Finding Reason by Day of week and Month

Now make the column from Month that shows the Month as the column.

```
In [68]: dayMonth = df.groupby(by = ['Day of Week', 'Month']).count()['Reason'].unstack()
dayMonth.head()
```

```
Out[68]:
```

Day of Week	Month	1	2	3	4	5	6	7	8	12
0	1777	1954	1535	1598	1779	1617	1602	1511	1257	
1	1973	1993	1884	1490	1838	1676	1670	1612	1234	
2	1700	1993	1889	1517	1538	2058	1717	1295	1262	
3	1584	1960	1900	1601	1590	2080	1646	1230	1266	
4	1970	1581	1525	1958	1730	1649	2045	1310	1065	

```
In [70]: plt.figure(figsize=(30,5))
sns.clustermap(dayMonth,cmap='viridis')

Out[70]: <seaborn.matrix.ClusterGrid at 0x275fcb9378>
```



Thank You!