CONTACT

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🏠 Chandrapur, Maharashtra

in MeghanaSoni

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TECHNICAL SKILLS

- Operating System
- Networking
- Linux | Shell Scripting
- SQL
- JavaScript
- HTML | CSS | Reveal.js

CUSTOMER SERVICE SKILLS

- Focus on Optimized Solution
- Customer Success & Support
- Troubleshooting
- Relationship building

SOFT SKILLS

- Compassionate & Empathetic
- Project Management
- Problem Solving
- Time Management

ACHIEVEMENTS

- RashtraBhasha Praman
- Zoom Marathon Challenge IV
- Inspire Scholarship

INTERESTS

Traveling | Reading Books | Writing | Animal Care | Trekking

LANGUAGES

Marwadi | English | Hindi | Marathi

MEGHANA SONI
TECHNICAL SUPPORT ENGINEER

PROFESSIONAL SUMMARY

A dedicated Technical Support Engineer with a belief in building good customer relationships. Passionate about providing technical assistance, Dedicated to maintaining high customer satisfaction by delivering prompt and effective technical solutions. Ability to handle any part of the process with ease. Ability to learn new software and technologies quickly.

PROJECTS

Asana - Customer Onboarding Presentation

Asana's onboarding presentation introduces new users to the platform's project management and collaboration tools, enabling them to effectively organize tasks and projects with ease.

Features
- My Tasks | Inbox | Projects
- Conversation | Portfolios | Projects
- Search | Quick Add | Goals

Tech-Stack
- HTML
- CSS
- JavaScript

Areas of responsibility
- Researched the content
- Contributed to the presentation dialogue script

Group project built by 2-members and executed in 1 day.

PharmEasy Clone

PharmEasy is an Indian e-commerce platform that provides an easy and convenient way to order medicines and healthcare products online.

Features
- Various categories of products
- Cart Page
- Payment Page with multiple payment options

Tech-Stack
- HTML
- CSS
- JavaScript

Areas of responsibility
- Created Cart page and payment page
- Integrated all the pages with each other

Group project built by 6-members and executed in 6-days

EDUCATION

Technical Support Engineering (Full Time)
Masai School, Bengaluru
July 2022 - April 2023

CA Foundation
The Institute of Chartered Accountants of India
Feb 2022 - June 2022

Bachelor of Commerce
Janata Mahavidyalaya, Chandrapur
Sept 2020 - May 2024 (Pursuing)