

### **Issue summary:**

- Received ale return and it is close on WMS but it has not reached SAP.
- Shipment not interfaced to Sales
- Condition: Shipment should be ale return type.

### **Resolution:**

- select \* from ale br, ord\_event\_ot oe where  
br.ORD\_SEQ\_ID = oe.ORD\_SEQ\_ID  
and\ noe.ORD\_SEQ\_ID in ('order sequence deails  
from the email/get it by using the shipment');
- update ale\_rtrn\_authn\_ot set  
ale\_rtrn\_authn\_stat\_cd = 2, last\_mod\_logon\_id =  
'give your id' where ale\_rtrn\_authn\_seq\_id in (ale  
return seq id from above query);
- select \* from event\_typ\_defn where  
EVENT\_TYP\_NM = 'IF043';
- select \* from ord\_event\_ot where  
\nEVENT\_TYP\_SEQ\_ID in ('Sequence id from the  
event type definition table') and ORD\_SEQ\_ID in  
('get the order sequence ids from the order table') ;
- delete from ord\_event\_ot where ORD\_SEQ\_ID in  
('provide the order sequence id details from the  
above query') and EVENT\_TYP\_SEQ\_ID =  
'Sequence id from the event type definition';
- Retrigger the job FFF041 <jms>FFF041 M  
12-19-2014-00:00:00 0 NWK </jms>