

- Q.16 Note down the duties and responsibilities of Front Office department.
- Q.17 Give one examples of f&b outlets in hotels.
- Q.18 Explain the four-core/ major departments of a hotel.
- Q.19 Briefly describe the term Facilities Management.
- Q.20 Who are the external users of accounting?
- Q.21 What is the role of Human Resource Management in a hotel.
- Q.22 What are the different accounting concepts.

#### SECTION-D

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Classify hotels based on the location.
- Q.24 Write down any four types of ownership structure popular in hospitality industry.
- Q.25 How is event management different from catering management.?

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**1st Year / Branch : Hotel Management**  
**Subject:- Principle of Hotel Management**  
**& Accounting**

Time : 3Hrs.

M.M. : 60

#### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 Which of the following is not a type of Hotel Ownership
- a) Sole Proprietorship
  - b) Franchise Ownership
  - c) Partnership
  - d) Public Ownership
- Q.2 Who is credited with having built caravanserais at regular intervals all along the Grand Trunk Road?
- a) Sher Shah Suri
  - b) Mughal Emperors
  - c) Slave or Mamluk Dynasty
  - d) Nawabs

- Q.3 Who are the internal users of accounting?
- Investors and Creditors
  - Government agencies
  - Managers, Employees, and Shareholders
  - Auditors and Consultants
- Q.4 What is the highest rating a hotel can receive in India?
- Five-star deluxe
  - Seven-star
  - Six-star
  - Five-star premium
- Q.5 Which of the following hotel department is responsible for cleaning and maintaining the guest rooms?
- Front Office
  - Housekeeping
  - Engineering
  - Security
- Q.6 What is Catering management?
- The management of food and beverage operations in a hotel
  - The management of Housekeeping operations in a hotel
  - The management of front office operations in a hotel
  - None of the above

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## SECTION-B

**Note:** Objective type questions. All questions are compulsory. (6x1=6)

- Q.07 \_\_\_\_\_ department settles the bill of the guest
- Q.08 Sole proprietorship means owned by \_\_\_\_\_ person
- Q.09 \_\_\_\_\_ management is the process of planning and hosting a variety of public and private events for social business purposes.
- Q.10 Airport hotels are located near airports (True/False)
- Q.11 Human Resource management looks after the hiring of employees. (True/False)
- Q.12 Oberoi group of hotels is a type of franchisee hotels (True/False)

## SECTION-C

**Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

- Q.13 Summarize the development of hospitality in Modern Era (1947 onward)
- Q.14 What is the importance of a front office in a hotel?
- Q.15 Tabulate 5 National and 5 International hotel chains.

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