

- Q.22 Explain the causes of industrial disputes.
- Q.23 Explain the essential conditions for sound industrial relations.
- Q.24 Explain in brief the prevention and settlement machinery.
- Q.25 Define trade union. Explain its functions.
- Q.26 Explain in brief the trade movement in India.
- Q.27 Define the term workers participation in management.
- Q.28 Explain the forms of workers participation.
- Q.29 Define the term collective bargaining.
- Q.30 Explain in brief the features of collective bargaining.
- Q.31 What are the various types of collective bargaining?
- Q.32 What is the need of workers participation in management?
- Q.33 What are the types of industrial disputes?
- Q.34 Explain the example of trade union.
- Q.35 Explain in brief the concept collective bargaining.

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x10=20)

- Q.36 Explain the forms of industrial disputes.
- Q.37 Define the term workers participation in management and explain its objectives.
- Q.38 Define industrial relations. Explain its significance.

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**5th Sem / Branch : Diploma in Business Management/
DBM (IPM)**

Subject:- Industrial Relation

Time : 3Hrs.

M.M. : 100

SECTION-A

Note: Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Grievance Handling Machinery is given in
a) Industrial Disputes Act b) Factories Act
c) Both a & b d) None of the above
- Q.2 Which of the following is not an approach to industrial relations?
a) Unitary approach b) Pluralistic approach
c) Marxist approach d) Employee's approach
- Q.3 The Trade Unions Act came into operation from ____
a) 1st June 1927 b) 1st May 1926
c) 1st June 1926 d) None of the above
- Q.4 Which of the following department has major interest in harmonious industrial relations?
a) HR b) Production
c) Finance d) Marketing
- Q.5 The Provision of minimum of one year and maximum of three years of operation under the Industrial Dispute Act is related to which of the following _____
a) Converted settlement b) Settlement
c) Award d) None of the above

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- Q.6 Which of the following is not a machinery for settlement of Industrial Disputes under the Industrial Disputes Act 1947?
- Conciliation officer
 - Board of Conciliation
 - Collective Bargaining
 - Labour Court
- Q.7 List of unfair labour practices on the part of trade union employers was included in
- Factories Act
 - Industrial Disputes Act
 - Trade Union Act
 - None of the above
- Q.8 Which of the following is regarded as iron law of wage?
- Marginal Productivity Theory
 - Subsistence Theory
 - Wage Fund Theory
 - Residual Claimant Theory
- Q.9 Find out the characteristics of collective bargaining which is not applicable
- It is a collective process
 - It is a flexible
 - It is not a bipartite Process
 - It is interdisciplinary system
- Q.10 Who are not the actors of Industrial Relations
- Workers & their participation
 - Employers and their organizations
 - Community & cultural associations
 - Govt. & the role of state

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SECTION-B

Note: Objective type questions. All questions are compulsory.
(10x1=10)

- Q.11 According to whom conflict is necessary but it can be and needs to be managed & resolved _____
- Q.12 By which amendments the provisions of workers participation in management was incorporated in the Indian Constitution _____
- Q.13 The first board in India was set up in _____
- Q.14 What is the minimum number of trade union requires in registering themselves as a union _____
- Q.15 The registrar has the right to cancel the registration of the union if he is satisfied that the certificate has been obtained by fraud or mistake (T/F)
- Q.16 Who was the founder of the Madras Labour Union _____
- Q.17 Under which schedule of the Industrial Dispute Act 1947 Public Utility Services have been listed out _____
- Q.18 List of unfair labour practices on the part of Trade unions and employers was included in _____
- Q.19 By which amendments the Provision of Workers participation in Management was incorporated in the Indian Constitution _____
- Q.20 Who advocated the Trusteeship Theory of Trade Union?

SECTION-C

Note: Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)

- Q.21 Define Industrial relations. Explain the objectives of industrial relations.

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