

- Q.28 What is a property counter?
- Q.29 What are the functions done in the circulation department?
- Q.30 Short note on new arrivals in library.
- Q.31 What is the tenders
- Q.32 Describe the staff meetings.
- Q.33 Define the Bindings.
- Q.34 Describe the features of a E-mail.
- Q.35 Which of the following are including in correspondence?

#### SECTION-D

- Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)
- Q.36 What is library materials Describe the need, objective and purpose of library furniture and equipments's.
- Q.37 Explain the role of ILL in the development of knowledge society.
- Q.38 Define library committee. Brief explain about the minutes of meetings?

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**4th Sem / LIS**

**Subject:- Library Correspondence**

Time : 3Hrs.

M.M. : 100

#### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Which of the following are including in correspondence?
- a) phone calls                      b) face to face meetings  
c) Formal letters                  d) All of above
- Q.2 \_\_\_\_\_ is a formal invitation to make an offer for the supply of goods or services.
- a) Inviting Tender                  b) Place order  
c) Reminder                          d) Meeting
- Q.3 Effective professional correspondence uses an appropriate style, clear and concise language, and \_\_\_\_\_
- a) The passive voice              b) the active voice  
c) Open punctuation              d) close punctuation
- Q.4 Which of the following is not part of a cover letter?
- a) Salutation                          b) return address  
c) reference                          d) close

- Q.5 Letters that please the receiver are called  
 a) yes letters                      b) good-news letters  
 c) Attention letters              d) invitation letters
- Q.6 What are the functions done in the circulation department?  
 a) Membership renewal  
 b) Issue Return  
 c) Both A and B  
 d) Book order
- Q.7 Which of these is not a medium for e-mail?  
 a) Internet                              b) Intranet  
 c) Extranet                              d) Paper
- Q.8 Which of these is the easiest way of communication?  
 a) E-mail                                b) Fax  
 c) Letter                                 d) none of these
- Q.9 Which of the following is a correct format of Email address?  
 a) name @Gmail                      b) namegmail.com  
 c) Name .com                          d) name@gmail.com
- Q.10 What is the drafting?  
 a) Prepare a preliminary stage of writing works  
 b) Prepare end version of (a document)  
 c) Full details of works  
 d) None of these

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## SECTION-B

**Note:** Objective type questions. All questions are compulsory. (10x1=10)

- Q.11 "Simplicity" in writing means essentially.
- Q.12 An example of a communication channel is
- Q.13 Quotations are letters of enquiry.
- Q.14 Which of these is not mentioned in a tender.
- Q.15 What is the full form of WWW in web address?
- Q.16 Inter library loan is the work of which department?
- Q.17 Which of the following is a types of correspondence?
- Q.18 Are emails considered correspondence?
- Q.19 Full form of RFID?
- Q.20 What is downloading?

## SECTION-C

**Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)

- Q.21 Write any four advantages of resources sharing in library.
- Q.22 Who is the library authority?
- Q.23 The library authority refers to whom?
- Q.24 What are the three parts in statistics related to library resources for library and information center.
- Q.25 What should the library building be like?
- Q.26 What does by correspondence mean?
- Q.27 What is the standard size of charging tray?

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