

- Q.23 Discuss the external causes of organizational change
- Q.24 Explain in brief the components of organizational climate
- Q.25 Write a short note on "Power culture"
- Q.26 Discuss the factors that affect organizational effectiveness
- Q.27 Describe the term "Intergroup and intrapersonal conflict"
- Q.28 Enlist the features of group cohesiveness
- Q.29 State the traits of a team leader
- Q.30 Describe the importance of team building
- Q.31 Give two qualities of a team builder
- Q.32 Define team. Discuss its objectives
- Q.33 What is conflict management? Explain in short
- Q.34 How to classify the conflict? Explain
- Q.35 Write any two factor that affect organizational climate

#### SECTION-D

- Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)
- Q.36 Define team. Explain the qualities of a team builder in detail
- Q.37 Define organizational development. Explain the techniques of organizational development
- Q.38 Define organizational climate. Explain the components of organizational climate.

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#### 4th Sem / Branch : DBM,DBM(IPM) Subject:- Organizational change and development

Time : 3Hrs.

M.M. : 100

#### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Organizational development process is cyclic and ends, when
- Desired development result is obtained
  - Plan is implemented
  - Data is gathered
  - Problem is identified
- Q.2 People in the organization should be treated as-
- Natural resource
  - Importance Resource
  - Working capital
  - All of these
- Q.3 Organizational climate is based on the.....of members
- Perception
  - Loyalty
  - Image
  - commitment
- Q.4 What is not one of the layers of cultural influences?
- Social
  - Business
  - Company
  - Organizational

- Q.5 What type of organizational culture is most likely to deliver stability and efficiency ?
- a) Task culture                      b) Role culture  
c) Power culture                      d) People culture
- Q.6 At which level of an organization does a corporate manager operate ?
- a) Top level                              b) Middle level  
c) Functional level                      d) Operational level
- Q.7 What is the full form of MIS ?
- a) Master information system  
b) Management innovation system  
c) Management innovation section  
d) Management information system
- Q.8 How does an individual cope with stress ?
- a) Self control                              b) Self - concept  
c) Regular exercise                      d) Co-operation
- Q.9 Which of these are the regions behind individual resistance ?
- a) Social reason                              b) Personal reason  
c) Economics reasons                      d) All of these
- Q.10 The resource within an organization, used to achieve its goal, makes up \_\_\_\_\_ of a business
- a) External environment  
b) Internal environment  
c) Workers motivation  
d) Social responsibilities

## SECTION-B

**Note:** Objective type questions. All questions are compulsory. (10x1=10)

- Q.11 Employee's desire for higher wages rate is an internal force of change (T/F)
- Q.12 Fear of economics loss is a reason of individual Resistance (T/F)
- Q.13 Reward and punishment is a component of organizational climate (T/F)
- Q.14 Effective communication system is helpful to improve the climate of the organization (T/F)
- Q.15 Organization which developed a strong corporate culture got a good position in the market (T/F)
- Q.16 The customer of the business also effect the culture of an organization (T/F)
- Q.17 Formal group are created to achieve individual objectives (T/F)
- Q.18 Unity of purposes is not a principle of team building (T/F)
- Q.19 Change is a universal process (T/F)
- Q.20 Dedicated team can enhance the work efficiency (T/F)

## SECTION-C

**Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)

- Q.21 Explain the concept of organizational change
- Q.22 write a short note on "Management of Change"