

- Q.16 Note down the duties and responsibilities of Front Office department.
- Q.17 Give one examples of f&b outlets in hotels.
- Q.18 Explain the four-core/ major departments of a hotel.
- Q.19 Briefly describe the term Facilities Management.
- Q.20 Who are the external users of accounting?
- Q.21 What is the role of Human Resource Management in a hotel.
- Q.22 What are the different accounting concepts.

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Classify hotels based on the location.
- Q.24 Write down any four types of ownership structure popular in hospitality industry.
- Q.25 How is event management different from catering management.?

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**1st Year / Branch : Hotel Management
Subject:- Principle of Hotel Management & Accounting**

Time : 3Hrs.

M.M. : 60

SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 Which of the following is not a type of Hotel Ownership
- a) Sole Proprietorship
 - b) Franchise Ownership
 - c) Partnership
 - d) Public Ownership
- Q.2 Who is credited with having built caravanserais at regular intervals all along the Grand Trunk Road?
- a) Sher Shah Suri
 - b) Mughal Emperors
 - c) Slave or Mamluk Dynasty
 - d) Nawabs

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- Q.3 Who are the internal users of accounting?
- a) Investors and Creditors
 - b) Government agencies
 - c) Managers, Employees, and Shareholders
 - d) Auditors and Consultants
- Q.4 What is the highest rating a hotel can receive in India?
- a) Five-star deluxe b) Seven-star
 - c) Six-star d) Five-star premium
- Q.5 Which of the following hotel department is responsible for cleaning and maintaining the guest rooms?
- a) Front Office b) Housekeeping
 - c) Engineering d) Security
- Q.6 What is Catering management?
- a) The management of food and beverage operations in a hotel
 - b) The management of Housekeeping operations in a hotel
 - c) The management of front office operations in a hotel
 - d) None of the above

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SECTION-B

Note: Objective type questions. All questions are compulsory. (6x1=6)

- Q.07 _____ department settles the bill of the guest
- Q.08 Sole proprietorship means owned by _____ person
- Q.09 _____ management is the process of planning and hosting a variety of public and private events for social business purposes.
- Q.10 Airport hotels are located near airports (True/False)
- Q.11 Human Resource management looks after the hiring of employees. (True/False)
- Q.12 Oberoi group of hotels is a type of franchisee hotels (True/False)

SECTION-C

Note: Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

- Q.13 Summarize the development of hospitality in Modern Era (1947 onward)
- Q.14 What is the importance of a front office in a hotel?
- Q.15 Tabulate 5 National and 5 International hotel chains.

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