

- Q.27 Write four importance of OB.
 Q.28 What are characteristics of personality?
 Q.29 Which factors influence attitude formation?
 Q.30 Explain Herzberg's two factor theory of motivation.
 Q.31 Write four characteristics of organizational culture.
 Q.32 Write four differences between formal & informal group
 Q.33 What are stages of attitude formation.
 Q.34 Explain need Hierarchy theory of motivation.
 Q.35 Write four characteristics of group.

SECTION-D

- Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)
 Q.36 Define OB. Explain elements of OB.
 Q.37 Explain following theories of motivation:
 a) Need hierarchy theory
 b) Herzberg's two factor theory
 Q.38 Define personality? What are determinants of personality?

No. of Printed Pages : 4
 Roll No.

126724/106724

2nd Sem / DBM, DBM (IPM) Subject:- Organisational Behavior

Time : 3Hrs.

M.M. : 100

SECTION-A

Note: Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 OB process includes following steps:
 a) Understanding b) Predicting
 c) Controlling d) All of the above
 Q.2 Which one of the following is not included in big five Attributes of personality?
 a) Agreeableness b) Intelligence
 c) Extroversion d) Openness
 Q.3 Which one of the following is reason for group formation?
 a) Security b) Status
 c) Power d) All the above
 Q.4 Which one of the following is included in Hygiene factor in Herzberg theory?
 a) Achievement b) Recognition
 c) Salary d) Growth
 Q.5 Which of the following comes on the bottom of pyramid of human needs given by Maslow?

- a) Physiological needs b) Safety needs
 - c) Esteem needs
 - d) Self actualization needs
- Q.6 Factors of OB includes:
- a) Environment b) Technology
 - c) Structure d) All of the above
- Q.7 Which of the following is not a biological factor of personality?
- a) Physique b) Intelligence
 - c) Society d) Gender
- Q.8 As per theory Y, Workers have following characteristics
- a) Hardworking b) Ambitious
 - c) self motivated d) all of the above
- Q.9 Which one of the following is not included in Motivator factor in Herzberg theory?
- a) Achievement b) Recognition
 - c) Growth d) Salary
- Q.10 Which of the following comes on the top of pyramid of human needs given by Maslow?
- a) Physiological needs
 - b) Safety needs
 - c) Esteem needs
 - d) Self actualization needs

SECTION-B

Note: Objective type questions. All questions are compulsory. (10x1=10)

- Q.11 OB is change oriented . (True/False)
- Q.12 Define attitude.
- Q.13 Define group.
- Q.14 OB is multi disciplinary. (True/False)
- Q.15 Define personality
- Q.16 Theory X assumes employees are hard working by nature . (True/False)
- Q.17 Define organisational culture.
- Q.18 Need hierarchy theory of motivation was given by _____
- Q.19 Two factor theory of motivation was given by _____
- Q.20 Write 5 big traits of personality.

SECTION-C

Note: Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)

- Q.21 Why people form groups.
- Q.22 Write four characteristics of OB.
- Q.23 Explain theory 'X' and theory 'Y' motivation.
- Q.24 What is importance of personality in OB?
- Q.25 Which factors influence organizational climate?
- Q.26 What is need of organizational culture?