

- Q.21 Discuss the current trends in hospitality sector (explain any two)
- Q.22 Write brief introduction of food beverage production department.

### SECTION-D

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Define the term accounting and explain its branches.
- Q.24 List and briefly explain the various departments in hotel industry
- Q.25 What should be the qualities of a good executive chef.

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Roll No. ....

### 1st Year / Hotel Management

### Subject : Principles of Hotel Management & Accounting

Time : 3 Hrs.

M.M. : 60

### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 What are the types of hotels based on their ownership?
- a) Independent hotels    b) Chain hotels
- c) Franchise hotels    d) All of the above
- Q.2 Which hotel is credited with being the first luxury hotel for Indians, by the Indian?
- a) Taj Mahal Palace Hotel
- b) Oberoi hotel
- c) ITC Hotel
- d) None of the above
- Q.3 What does "Atithi Devo Bhava" mean?
- a) Treat guests as friend
- b) Guests are like gods
- c) Hospitality is the key to success
- d) Guest satisfaction is the ultimate goal

- Q.4 What is the meaning of accounting?
- The study of financial markets
  - The study of financial statements
  - The study of financial transactions
  - The study of financial planning
- Q.5 Which of the following is NOT a service in the hospitality industry?
- Hotels
  - Flights
  - Restaurants
  - Grocery stores
- Q.6 This area of management involves managing the hotel's workforce, including hiring and training staff and managing employee benefits.
- Catering Management
  - Human Resource Management
  - Facilities Management
  - Event management

### SECTION-B

**Note:** Objective/ Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 \_\_\_\_\_ department is responsible for serving food.
- Q.8 Check in and check out is handled by \_\_\_\_\_ department.

- Q.9 Menu planning, food preparation, staffing, logistics, and budget management are all aspects of \_\_\_\_\_ management.
- Q.10 Sales and marketing is not a hotel department . (True/False)
- Q.11 Franchise hotels gives more autonomy and freedom to the owner. (True/False)
- Q.12 Leading is one of the major qualities of a general manager. (True/False)

### SECTION-C

**Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

- Q.13 Explain the origin of hospitality industry in India.
- Q.14 Classify the hotels based on sizes (Nos of rooms).
- Q.15 What are the advantages of sole proprietorship hotel over partnership hotel.
- Q.16 Name top 10 qualities of an executive housekeeper.
- Q.17 Differentiate between event management and facilities management.
- Q.18 Explain the need of accounting.
- Q.19 What is tourism management.
- Q.20 Describe the role of housekeeping department in a hotel.