

- Q.22 Explain the causes of industrial disputes?
- Q.23 Explain essential conditions for sound industrial relations.
- Q.24 Explain in brief the prevention and settlement machinery.
- Q.25 Define trade union. Explain its functions.
- Q.26 Explain in brief the trade movement in India.
- Q.27 Define the term workers participation in management?
- Q.28 Explain the forms of workers participation?
- Q.29 Define the term collective bargaining?
- Q.30 Explain in brief the features of collective bargaining.
- Q.31 What are the various types of collective bargaining?
- Q.32 What is the need of workers participation in management?
- Q.33 What are the types of industrial disputes?
- Q.34 Explain the example of trade union.
- Q.35 Explain in brief the concept collective bargaining.

SECTION-D

- Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)
- Q.36 Explain the forms of industrial disputes.
- Q.37 Define the term workers participation in management and explain its objectives?
- Q.38 Define industrial relations. Explain its significance.

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Diploma in Business Management Subject:- Industrial Relations

Time : 3Hrs.

M.M. : 100

SECTION-A

Note: Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Grievance Handling Machinery is given in
a) Industrial Disputes Act
b) Factories Act
c) Both A & B
d) None of the above
- Q.2 Which of the following is not an approach to industrial relations?
a) Unitary approach b) Pluralistic approach
c) Marxist approach d) Employee's approach
- Q.3 The Trade Unions Act came into operation from
a) 1st June 1927 b) 1st May 1926
c) 1st June 1926 d) None of the above
- Q.4 Which of the following department has major interest in harmonious industrial relations.
a) HR b) Production
c) Finance d) Marketing
- Q.5 The provisions of minimum of one year and maximum of three years of operation under the Industrial Disputes Act is related to which of the following _____
a) Conciliated settlement
b) Settlement

- c) Award
 - d) None of the above
- Q.6 Which one of the following is not a machinery for settlement of Industrial Disputes under the Industrial Disputes Act 1947?
- a) Conciliation officer
 - b) Board of Conciliation
 - c) Collective Bargaining
 - d) Labour Court
- Q.7 List of unfair labour practices on the part of trade union and employers was included in
- a) Factories Act
 - b) Industrial Disputes Act
 - c) Trade Union Act
 - d) None of the above
- Q.8 Which of the following is regarded as iron law of wage?
- a) Marginal Productivity Theory
 - b) Subsistence Theory
 - c) Wage Fund Theory
 - d) Residual Claimant Theory
- Q.9 Find out the characteristics of collective bargaining which is not applicable
- a) It is a collective process
 - b) It is a flexible
 - c) It is not a bipartile Process
 - d) It is interdisciplinary system
- Q.10 Who are not the actors of Industrial Relations
- a) workers & their participation
 - b) Employers and their organizations
 - c) Community & cultural associations
 - d) Govt & the role of the state

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SECTION-B

- Note:** Objective type questions. All questions are compulsory. (10x1=10)
- Q.11 According to whom conflict is necessary but it can be and needs to be managed & resolved _____
- Q.12 By which amendments the provisions of workers participation in management was incorporated in the Indian Constitution _____
- Q.13 The first wage board in India was set up in _____.
- Q.14 What is the minimum number of trade union members requires in registering themselves as a union _____.
- Q.15 The registrar has the right to cancel the registration of the union if he is satisfied that the certificate has been obtained by fraud or mistake (T/F)
- Q.16 Who was the founder of the Madras Labour Union _____
- Q.17 Under which schedule of the Industrial Dispute Act 1947 Public Utility Services have been listed out _____
- Q.18 List of unfair labour practices on the part of Trade unions and employers was included in _____.
- Q.19 By which amendments the Provisions of Workers Participation in Management was incorporated in the Indian Constitution _____.
- Q.20 Who advocated the Trusteeship Theory of Trade Union.

SECTION-C

- Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)
- Q.21 Define Industrial relations. Explain the objectives of industrial relations.

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