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1st year
Branch : DBM
Subject : Organisational Behaviour

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note: Multiple Choice Questions. All Questions are compulsory. (6x1=6)

- Q.1 Two factor theory was given by _____.
a) Maslow b) Herzberg
- Q.2 _____ is a relatively permanent change in behaviour that occurs as a result of experience.
a) Learning b) Motivation
- Q.3 Under Herzberg's theory, factors causing dissatisfaction are called _____.
a) Hygiene Factors b) Motivators
- Q.4 The goals and objectives of _____ are specific to each group and may not be related to organizational goals and objectives.
a) Formal group b) Informal group
- Q.5 _____ groups are formed by an organization to accomplish narrow range of purposes within a specified time.
a) Informal group b) Task group

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Q.6 Organizational culture is defined as the underlying beliefs, assumptions, values and ways of interacting that contribute to the unique social and psychological environment of an organization. (True/False)

Section-B

Note: Objective/Completion type questions. All questions are compulsory. (6x1=6)

Q.7 _____ are basic and fundamental beliefs that guide or motivate attitudes or actions. (values/attitude)

Q.8 In Maslow's Need hierarchy _____ needs are shown between Esteem needs and Safety needs. (physiological/ social)

Q.9 Define group dynamics.

Q.10 Groups created by managerial decisions in order to accomplish stated goals are called _____ groups.

- a) Formal
- b) Informal

Q.11 State one characteristic of organisation culture.

Q.12 State one factor affecting organisation culture.

Section-C

Note: Short answer type Questions. Attempt any seven questions out of ten Questions. (8x4=32)

Q.13 Define learning and write the factors affecting learning.

Q.14 What are the various types of groups? Explain in brief.

Q.15 What is the need of organisation culture?

Q.16 How can work stress be managed? Explain in brief.

Q.17 Distinguish between theory X and theory Y or motivation.

Q.18 How can stress be managed for improved performance.

Q.19 What are the factors affecting organization cultures?

Q.20 Write a note on nature of group.

Q.21 What are the consequences of work stress?

Q.22 Discuss briefly Herzberg's two factor theory.

Q.23 What are the benefits of formal groups?

Section-D

Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)

Q.24 Explain Maslow's theory of motivation. How can this theory help managers in motivating employees?

Q.25 Why are groups formed? Explain the importance of formal groups in an organisation.

Q.26 Write notes on (any two)

- a) Symptoms of stress
- b) Operant conditioning theory
- c) Two factor theory