

- Q.23 Discuss the external causes of organizational change
 - Q.24 Explain in brief the components of organizational climate
 - Q.25 Write a short note on "Power culture"
 - Q.26 Discuss the factors that affect organizational effectiveness
 - Q.27 Describe the term "Intergroup and intrapersonal conflict"
 - Q.28 Enlist the features of group cohesiveness
 - Q.29 State the traits of a team leader
 - Q.30 Describe the importance of team building
 - Q.31 Give two qualities of a team builder
 - Q.32 Define team. Discuss its objectives
 - Q.33 What is conflict management ? Explain in short
 - Q.34 How to classify the conflict? Explain
 - Q.35 Write any two factor that affect organizational climate

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x10=20)

- Q.36 Define team. Explain the qualities of a team builder in detail

Q.37 Define organizational development. Explain the techniques of organizational development

Q.38 Define organizational climate. Explain the components of organizational climate.

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4th Sem / Branch : DBM,DBM(IPM) Subject:- Organizational change and development

Time : 3 Hrs.

M.M. : 100

SECTION-A

Note: Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Organizational development process is cyclic and ends, when

 - Desired development result is obtained
 - Plan is implemented
 - Data is gathered
 - Problem is identified

Q.2 People in the organization should be treated as-

 - Natural resource
 - Importance Resource
 - Working capital
 - All of these

Q.3 Organizational climate is based on the.....of members

 - Perception
 - Loyalty
 - Image
 - commitment

Q.4 What is not one of the layers of cultural influences?

 - Social
 - Business
 - Company
 - Organizational

- Q.5 What type of organizational culture is most likely to deliver stability and efficiency ?
a) Task culture b) Role culture
c) Power culture d) People culture
- Q.6 At which level of an organization does a corporate manager operate ?
a) Top level b) Middle level
c) Functional level d) Operational level
- Q.7 What is the full form of MIS ?
a) Master information system
b) Management innovation system
c) Management innovation section
d) Management information system
- Q.8 How does an individual cope with stress ?
a) Self control b) Self - concept
c) Regular exercise d) Co-operation
- Q.9 Which of these are the regions behind individual resistance ?
a) Social reason b) Personal reason
c) Economics reasons d) All of these
- Q.10 The resource within an organization, used to achieve its goal, makes up _____ of a business
a) External environment
b) Internal environment
c) Workers motivation
d) Social responsibilities

SECTION-B

- Note:** Objective type questions. All questions are compulsory. (10x1=10)
- Q.11 Employee's desire for higher wages rate is an internal force of change (T/F)
Q.12 Fear of economics loss is a reason of individual Resistance (T/F)
Q.13 Reward and punishment is a component of organizational climate (T/F)
Q.14 Effective communication system is helpful to improve the climate of the organization (T/F)
Q.15 Organization which developed a strong corporate culture got a good position in the market (T/F)
Q.16 The customer of the business also effect the culture of an organization (T/F)
Q.17 Formal group are created to achieve individual objectives (T/F)
Q.18 Unity of purposes is not a principle of team building (T/F)
Q.19 Change is a universal process (T/F)
Q.20 Dedicated team can enhance the work efficiency (T/F)

SECTION-C

- Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)
- Q.21 Explain the concept of organizational change
Q.22 write a short note on "Management of Change"