

Q.21 What is need of organizational culture?

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Q.22 How to manage work stress?

### **SECTION-D**

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

Q.23 Define OB. Explain elements of OB.

Time : 3 Hrs. M.M. : 60

Q.24 Explain following theories of motivation.

### **SECTION-A**

**Note:** Multiple choice questions. All questions are compulsory (6x1=6)

a) Need hierarchy theory

Q.1 OB process includes following steps

- b) Herzberg's two factor theory
- a) Understanding      b) Predicting
  - c) Controlling      d) All of the above

Q.25 Define personality? What are determinants of personality?

Q.2 Outcome of perception process are:

- a) Attitude      b) Values
- c) Opinion      d) All of the above

Q.3 Which one of the following is not included in big five Attributes of personality?

- a) Agreeableness      b) Intelligence
- c) Extroversion      d) Openness

Q.4 Which one of the following reason for group formation?

- a) Security
- b) Status
- c) Power
- d) All of the above

Q.5 Which one of the following is included in Hygiene factor in Herzberg theory?

- a) Achievement
- b) Recognition
- c) Salary
- d) Growth

Q.6 Which of the following comes on the bottom of pyramid of human needs given by Maslow?

- a) Physiological needs
- b) Safety needs
- c) Esteem needs
- d) Self actualization needs

## SECTION-B

**Note:** Objective/ Completion type questions. All questions are compulsory. (6x1=6)

Q.7 OB is multi disciplinary

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Q.8 Define perception

Q.9 Define personality

Q.10 What is stress?

Q.11 Theory X assumes employees are hard working by nature.

Q.12 Define learning.

## SECTION-C

**Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

Q.13 Why people form groups?

Q.14 Write four characteristics of OB.

Q.15 Which factors influence value formation?

Q.16 Explain theory 'X' and theory 'Y' of motivation.

Q.17 What is importance of personality in OB?

Q.18 Explain classical conditioning theory of learning.

Q.19 Which factors influence organizational climate?

Q.20 What are symptoms of work stress?

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