

SECTION-D

Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)

- Q.23 Explain the activities which are carried out in the linen room.
- Q.24 Draw a neat sketch of the uniform to be provided to the female housekeeping Associate.
- Q.25 Classify the fabric on their basis of origin and give examples of two each?

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Roll No.

223934

3rd Sem.

Branch : Hotel Management & Catering Technology
Sub.: Housekeeping Operations-III

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note: Multiple choice Questions. All Questions are compulsory. (6x1=6)

- Q.1 The collection, transport, processing, recycling or disposal of waste materials in a way least harmful to the environment.
- a) Resource Management
 - b) Recycling
 - c) Waste Management
 - d) Energy Management
- Q.2 The flower arrangements that do not belong to any of the basic style is known as a.
- a) Line Style
 - b) Miscellaneous Style
 - c) Mass Style
 - d) Deep Cleaning
- Q.3 These stitches are mainly used for joining two edges and for finishing the edge of fine materials.
- a) Whipping
 - b) Overcasting
 - c) Plain Hemming
 - d) Blind Hemming

- Q.4 _____ collect the soiled guest laundry placed by the guest laundry bag along with the laundry list.
- Public Area Attendant
 - Room Service Attendant
 - Housekeeper
 - Valet Service
- Q.5 A glossy fabric with intricate, jacquard-woven designs made from cotton, silk, viscose rayon, or mixtures is known as _____.
- Dupion Silk
 - Fibroin
 - Damask
 - Denier
- Q.6 Graveyard shift is known as _____.
- Night Shift
 - Morning Shift
 - Evening Shift
 - Break Shift

SECTION-B

Note: Objective/Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 Flower arrangement in the low container is called a _____ style.
- Q.8 _____ is the wastewater from baths and washing machines that are treated and recycled.
- Q.9 _____ is the science of growing plants and gardening.
- Q.10 Linen that is officially declared unfit for use is _____.

- Q.11 The Minimum stock of linen required in housekeeping is referred to as _____.
- Q.12 The Ecotel implements the 3R's - Reduce, _____, recycle in their day to day operation.

SECTION-C

Note: Short answer type Questions. Attempt any eight questions out of ten Questions. (8x4=32)

- Q.13 Draft the guidelines for flower arrangement.
- Q.14 Discuss briefly the process of issuing and exchanging of staff uniforms.
- Q.15 Elaborate on how the indoor plants are maintained for a healthy and long life.
- Q.16 Define the following:
- Ikebana
 - Thread count
- Q.17 Examine the factors to be considered while designing uniforms for hotel staff?
- Q.18 Write a short note on the equipment used in the sewing room.
- Q.19 Suggest an SOP of bed making with proper format.
- Q.20 Distinguish between recycled inventory and non-recycled inventory.
- Q.21 Water conservation is important in hotels. Justify the statement.
- Q.22 Explain in detail the various equipment used in flower arrangement.