

- Q.21 Explain the selection criteria for various linen items.
- Q.22 Discuss different styles of flower arrangements used in hotels.

### SECTION-D

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Explain in detail the various equipment and materials used in flower arrangement.
- Q.24 What do you mean by linen hire? What are the advantages and disadvantage if a hotel opts for it?
- Q.25 Define par. What are the factors an executive housekeeper should keep in mind while establishing par for linen?

No. of Printed Pages : 4

223934

Roll No. ....

**3rd Sem / Branch : Diploma in Hotel  
Management and Catering Technology  
Subject : Housekeeping Operations-III**

Time : 3 Hrs.

M.M. : 60

### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 Soft Furnishings includes.
- a) Upholstery, bed covers
  - b) Drapery, bed covers , curtains
  - c) Drapery, upholstery , bed covers
  - d) None of these
- Q.2 Japanese term for pin holder is .
- a) Kenzan
  - b) Prong
  - c) Fillers
  - d) Gerbera
- Q.3 Mister is a .
- a) Bathroom supply
  - b) Laundry Equipment
  - c) Florist equipment
  - d) GRA

Q.4 If the par stock of bed - sheets of 1 room is 4, then the total number of bed sheets required for 100 Rooms is .

- a) 100                                      b) 200
- c) 400                                      d) None of the above

Q.5 Par stock is a term used for which operation.

- a) Stock taking
- b) Physical inventory
- c) Purchasing of items for housekeeping
- d) All of these

Q.6 The room where linen is stored is called\_\_\_\_\_.

- a) Stores                                      b) Uniform room
- c) Laundry                                      d) Linen room

### SECTION-B

**Note:** Objective/ Completion type questions. All questions are compulsory. (6x1=6)

Q.7 Linen that is officially declared unfit for use is\_\_\_\_\_.

Q.8 The minimum stock of linen required in housekeeping is referred to as \_\_\_\_\_.

Q.9 \_\_\_\_\_hand held spray bottle to produce fine mist of water .

Q.10 \_\_\_\_\_is used to cover the floral foam blocks.

Q.11 Plant material used to hide plant stems , container edges etc. is called\_\_\_\_\_.

Q.12 Another name for floral foam is \_\_\_\_\_.

### SECTION-C

**Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)

Q.13 Explain the activities of the linen room in detail.

Q.14 What are the essential planning features of a linen room?

Q.15 Discuss the activities in the sewing room.

Q.16 Mention 10 types of flowers and foliage used in flower arrangement.

Q.17 Discuss the issuing and exchange of uniforms : types of uniforms.

Q.18 What can be Alternative sources of energy for hotels?

Q.19 Discuss the advantages of providing uniforms to staff.

Q.20 What do you understand by recycling of discarded linen.