

Section-D

Note: Long answer questions. Attempt any two question out of three Questions. (2x8=16)

Q.23 What is organizational culture? Explain its characteristics and why is it needed?

Q.24 Write notes on (any two)

- a) McGregor's participation theory
- b) Causes of work stress

Q.25 What is group? Explain various types of groups in detail.

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1st Year Annual Pattern (Re-app)

Branch : DBM

Sub.: Organisational Behaviour

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note : Multiple Choice Questions. All Questions are compulsory. (6x1=6)

Q.1 The way group members interact and respond to change is called _____.

- a) Group cohesiveness
- b) Group dynamics

Q.2 The stress people have in the workplace is called _____.

- a) Work stress
- b) Emotional stress

Q.3 _____ represents the belief, ideologies, policies of an organization.

- a) Culture
- b) Conflict

Q.4 Learning is a temporary change in behavior. (T/F)

Q.5 Behaviour is likely to be repeated if the consequences are _____.

- a) Favorable
- b) Unfavourable

Q.6 Groups created by managerial decisions in order to accomplish stated goals are called _____ groups.

- a) Formal
- b) Informal

Section-B

Note: Objective type questions. All questions are compulsory. (6x1=6)

Q.7 Group members _____ to protect their interests from outside pressure or threats.

- a) Conflict
- b) Collide

Q.8 According to _____ the managers and workers should work together as partners for success.

- a) Two factor theory
- b) Theory X and Y

Q.9 As per Herzberg's theory of motivation, hygiene factors are _____.

- a) Satisfiers
- b) Maintenance factors

Q.10 Needs indicating self-confidence, achievement and knowledge are called _____ needs.

- a) Basic
- b) Esteem
- c) Ego

Q.11 _____ affects the organization culture.

- a) Employees
- b) Fashion

Q.12 Culture become especially important in _____ organization.

- a) People based
- b) Project based

Section-C

Note: Short answer type Question. Attempt any seven questions out of ten Questions. (7x4=28)

Q.13 What are the symptoms of stress?

Q.14 Explain Maslow's need hierarchy theory in brief.

Q.15 Discuss briefly Herzberg's two factor theory.

Q.16 Explain the classic conditioning theory of learning in brief.

Q.17 Write a note on importance of group dynamics.

Q.18 What are the benefits of formal groups?

Q.19 How can stress be managed for improved performance?

Q.20 What are the factors affecting organization culture?

Q.21 Discuss the importance of informal groups.

Q.22 Explain the operant conditioning theory.