

Q.23 Explain the functions of management

No. of Printed Pages : 4

DHM-05028

Q.24 Explain the qualities, characteristics and role required for an entrepreneurship

Roll No. ....

### **SECTION-D**

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)

Q.25 Explain the advantages, limitation and principles of planning.

Q.26 Define leadership. Mention the essential qualities for leadership.

Q.27 What is management ? Explain the characteristics of management

**5th Sem./ Diploma in Hotel Magt. (Semester Sys.)**

**Subject : General Management**

Time : 3 Hrs.

M.M. : 70

### **SECTION-A**

**Note:** Multiple choice questions. All questions are compulsory (7x1=7)

- Q.1 X and Y theory was introduced by \_\_\_\_\_  
a) Mc Gregor      b) Peter Drucker  
c) Henry Fayol      d) FW Taylor
- Q.2 Delegation made by written orders and instruction is known as \_\_\_\_\_  
a) Oral delegation  
b) Written delegation  
c) Downward delegation  
d) Sideward delegation
- Q.3 Planning is required at \_\_\_\_\_  
a) All the department  
b) All the Institutions  
c) All the shops.  
d) All levels of management

Q.4 What is the term for power derived from status or position in an organization?

- a) Referent                  b) Expert
- c) Reward                  d) Legitimate

Q.5 Principles of management are not:-

- a) Behavioral              b) Universal
- c) Absolute                d) Flexible

Q.6 What do you call a style of leadership that takes account of other's views opinions and ideas?

- a) Laissez-faire            b) Democratic
- c) People-oriented        d) Autocratic

Q.7 In the MBO system:-

- a) Objectives are determined by management
- b) Goals are only reviewed at the time of completion
- c) Goals are used as controls
- d) Progress is periodically reviewed

## SECTION-B

**Note:** Objective/ Completion type questions. All questions are compulsory. (7x1=7)

Q.8 What is delegation of authority?

Q.9 What is motivation ?

Q.10 Define Management ?

Q.11 Define Planning

Q.12 Define Controlling

Q.13 Define directing

Q.14 Define control

## SECTION-C

**Note:** Short answer type questions. Attempt any six questions out of ten questions. (6x6=36)

Q.15 What are the levels of Management ?

Q.16 What do you understand by decision making ?

Q.17 Explain any one theory of motivation ?

Q.18 Why is delegation the art of meaning ?

Q.19 Define Forecasting and its importance.

Q.20 Bring out the concept of entrepreneurship. Explain the stages in entrepreneurial process in details.

Q.21 What are the steps in the process of organizing?

Q.22 What is waste management? Explain the advantage of waste management