

SECTION-B

Note: Short answer type questions. Attempt any six questions out of eight questions. (6x5=30)

- Q.11 Explain any three stages of TPM implementation in an organization in brief.
- Q.12 Explain 5 - 'S' model in detail.
- Q.13 Explain principles of TQM in brief.
- Q.14 Explain concept and definition of Quality cost.
- Q.15 Explain three elements of JIT.
- Q.16 Explain concept of Total Productive maintenance in brief.
- Q.17 Explain any three types of Bench markings used in organization in detail.
- Q.18 Explain Input/Output process model with an example.

SECTION-C

Note: Long answer questions. Attempt any one questions out of two questions. (1x10=10)

- Q.19 Explain seven tools of Quality Control in detail.
- Q.20 Explain pillars of TQM in detail .

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5th Sem / DVOC
Subject : Total Quality Management

Time : 2 Hrs.

M.M. : 50

SECTION-A

Note: Very short questions. Attempt all ten questions. (10x1=10)

- Q.1 What is Kanban?
- Q.2 Tell two dimensions of Quality.
- Q.3 What is Affinity diagram.
- Q.4 Define Process capability.
- Q.5 Define leadership.
- Q.6 Name any two types of control charts.
- Q.7 What is quality cost?
- Q.8 Tell two benefits of JIT.
- Q.9 What is Relationship diagram?
- Q.10 What is optimum cost of performance?