

- Q.26 What is the importance of group in the organisation? Explain.
- Q.27 Write down the concept of a good organisational culture.
- Q.28 State the factors influencing the culture and climate or organisation.
- Q.29 How's the altitude of an organisation is formed? Explain.
- Q.30 Explain the merits and demerits of an informal group.
- Q.31 Mention any five factors, leads to a good organisational culture.
- Q.32 Write down the problems faced by informal groups.
- Q.33 Discuss in brief the reasons for joining groups?
- Q.34 Write down the characteristics of organisational climate.
- Q.35 Mention the main causes of conflict.

#### SECTION-D

- Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)
- Q.36 Define motivation. Explain the features and concept of need hierarchy theory of motivation.
- Q.37 Explain the meaning & characteristics of a personality of a person. How's its influence an organisational behaviour.
- Q.38 Discuss the meaning and nature of a group. Explain the various reasons for formation of groups.

(40) (4) 126724/106724

No. of Printed Pages : 4  
Roll No. ....

126724/106724

**B.M**

**Subject:- Organisational Behaviour**

Time : 3Hrs.

M.M. : 100

#### SECTION-A

**Note:** Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Non financial incentive in motivation includes;  
a) Competition b) Praise  
c) Job Enrichment d) All of these
- Q.2 Determinants of organisational behaviour includes  
a) People b) Structure  
c) Technology d) All of these
- Q.3 Models of organisation behaviour are  
a) Autocratic b) Custodial  
c) Both a and b d) None of these
- Q.4 The dependance on leadership instead of authority or economic rewards is  
a) Supportive Model b) Collegial Model  
c) None of these
- Q.5 Heredity is one of the  
a) Family factor b) Biological factor  
c) Social factors d) None of these

(1) 126724/106724

- Q.6 When child learn new skills & develop social abilities is known as  
 a) Adolescence                      b) school age  
 c) Early childhood
- Q.7 An individual's belief that events are either within one's control;  
 a) Locus of control              b) Authoritarianism  
 c) Introversion
- Q.8 People who are impatient, aggressive and highly competitive are tuned  
 a) Type A personality    b) Type B Personality  
 c) Both of these
- Q.9 A system of consciously coordinated activities refers as  
 a) Formal organisation  
 b) Informal organisation  
 c) None of these
- Q.10 Which of the following is a feature of organisational culture;  
 a) Individual autonomy    b) Identity  
 c) Conflict tolerance    d) All of these

### SECTION-B

**Note:** Objective type questions. All questions are compulsory. (10x1=10)

- Q.11 Background of a Person Play an important role in organizational development. (T/F)

(2) 126724/106724

- Q.12 Attitude affect one's behaviour only in negative manner. (T/F)
- Q.13 Personality development is a dynamic process. (T/F)
- Q.14 Groups are basically two types, Formal and Informal. (T/F)
- Q.15 Family factors affect the personality of a person. (T/F)
- Q.16 Informal group are created by management. (T/F)
- Q.17 Attitude is a predisposition to respond to certain set of facts and actions. (T/F)
- Q.18 Conflicts of sales department of an organisation are a \_\_\_\_\_ group conflict.
- Q.19 Theory X of motivation believes in strict & hard decisions on part of management. (T/F)
- Q.20 Grapevine is also known as \_\_\_\_\_.

### SECTION-C

**Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)

- Q.21 Discuss the meaning and importance of organisational behaviour.
- Q.22 Write down the traits of personality.
- Q.23 State the types of altitude and their features.
- Q.24 Explain the types of group and advantages also.
- Q.25 Write down the feature of theory X and Y of motivation.

(3) 126724/106724