

- Q.17 What are the primary benefits of indoor plants in hotels?
- Q.18 How do indoor plants influence overall aesthetic and ambience of hotel interiors?
- Q.19 Describe the significance of interior decoration in hotels.
- Q.20 What are the various elements of design?
- Q.21 How is a situation of death in guest room handled by housekeeping supervisor?
- Q.22 Write a note on role of housekeeping staff in providing safety and comfort to guests.

#### **SECTION-D**

**Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)**

- Q.23 What is budgeting? Discuss various types of budgets prepared by hotel.
- Q.24 Draw and explain the layout of laundry in a large hotel's setup.
- Q.25 Why is interior decoration important for any establishment? Elaborate the principles of design.

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**4th Sem.**  
**Branch : Hotel Management & Catering Technology**  
**Sub. :Housekeeping operations-IV**

Time : 3 Hrs. M.M. : 60

#### **SECTION-A**

**Note: Multiple type Questions. All Questions are compulsory. (6x1=6)**

- Q.1 Which of the following plant is known for its air purifying qualities making it best for indoor usages.  
 a) Aloe vera                      b) Bonsari  
 c) Bamboo palm                  d) Venus flytrap
- Q.2 Which of the following is a fixed cost in hotel budgeting?  
 a) Staff salaries  
 b) Electricity expenses  
 c) Housekeeping supplies  
 d) Food and Beverage costs
- Q.3 Which chemical is typically used in laundry operations to remove tough stains from fabrics?  
 a) Fabric softener                b) Detergent  
 c) Bleach                         d) Starch

- Q.4 What is the primary goal of interior decoration in hotels?
- a) To reduce construction costs
  - b) To create a comfortable and aesthetically pleasing environment for guests
  - c) To minimize the use of furniture
  - d) To limit the use of lighting
- Q.5 What is the purpose of using accent lighting in hotel interior design?
- a) To highlight architectural features and decor elements
  - b) To reduce electricity usage
  - c) To create darker area in the room
  - d) To eliminate the need for natural light
- Q.6 Which of the following is an important step in ensuring guest privacy during housekeeping service?
- a) Entering guest rooms without knocking
  - b) Knocking and announcing themselves before entering a guest room
  - c) Checking guest belonging for cleaning
  - d) Leaving the door open at all times during cleaning

## SECTION-B

**Note:** Objective/Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 \_\_\_\_\_ indoor plant is more suitable for low light conditions in hotel interiors?
- Q.8 Capital Expenses includes the cost of \_\_\_\_\_.
- Q.9 In laundry management, “Per stock” refer to \_\_\_\_\_.
- Q.10 Elements of design include \_\_\_\_\_ and \_\_\_\_\_.
- Q.11 \_\_\_\_\_ factor is most important when selecting furniture for a hotel room.
- Q.12 In case of lost or forgotten items in a guest room, housekeeping staff report to \_\_\_\_\_.

## SECTION-C

**Note:** Short answer type Questions. Attempt any eight questions out of ten Questions. (8x4=32)

- Q.13 What do you understand by budgetary control?
- Q.14 Differentiate between operational and capital budget.
- Q.15 How is stain of blood removed from a cotton fabric?
- Q.16 What are the various laundry equipment used in hotels?