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Branch : DBM

Time : 3 Hrs.

M.M. : 60

Note: Multiple Choice Questions. All Questions are compulsory. (6x1=6)

a) Maslow b) Herzberg

a) Learning b) Motivation

a) Hygiene Factors b) Motivators

a) Formal group b) Informal group

a) Informal group b) Task group

- Q.6 Organizational culture is defined as the underlying beliefs, assumptions, values and ways of interacting that contribute to the unique social and psychological environment of an organization. (True/False)

Section-B

Note: Objective/Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 _____ are basic and fundamental beliefs that guide or motivate attitudes or actions. (values/attitude)
- Q.8 In Maslow's Need hierarchy _____ needs are shown between Esteem needs and Safety needs. (physiological/ social)
- Q.9 Define group dynamics.
- Q.10 Groups created by managerial decisions in order to accomplish stated goals are called _____ groups.
- a) Formal b) Informal
- Q.11 State one characteristic of organisation culture.
- Q.12 State one factor affecting organisation culture.

Section-C

Note: Short answer type Questions. Attempt any seven questions out of ten Questions. (8x4=32)

- Q.13 Define learning and write the factors affecting learning.
- Q.14 What are the various types of groups? Explain in brief.

- Q.15 What is the need of organisation culture?
- Q.16 How can work stress be managed? Explain in brief.
- Q.17 Distinguish between theory X and theory Y or motivation.
- Q.18 How can stress be managed for improved performance.
- Q.19 What are the factors affecting organization cultures?
- Q.20 Write a note on nature of group.
- Q.21 What are the consequences of work stress?
- Q.22 Discuss briefly Herzberg's two factor theory.
- Q.23 What are the benefits of formal groups?

Section-D

Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)

- Q.24 Explain Maslow's theory of motivation. How can this theory help managers in motivating employees?
- Q.25 Why are groups formed? Explain the importance of formal groups in an organisation.
- Q.26 Write notes on (any two)
- a) Symptoms of stress
- b) Operant conditioning theory
- c) Two factor theory