

- Q.22 Explain the causes of industrial disputes?
  - Q.23 Explain essential conditions for sound industrial relations.
  - Q.24 Explain in brief the prevention and settlement machinery.
  - Q.25 Define trade union. Explain its functions.
  - Q.26 Explain in brief the trade movement in India.
  - Q.27 Define the term workers participation in management?
  - Q.28 Explain the forms of workers participation?
  - Q.29 Define the term collective bargaining?
  - Q.30 Explain in brief the features of collective bargaining.
  - Q.31 What are the various types of collective bargaining?
  - Q.32 What is the need of workers participation in management?
  - Q.33 What are the types of industrial disputes?
  - Q.34 Explain the example of trade union.
  - Q.35 Explain in brief the concept collective bargaining.

## **SECTION-D**

**Note:** Long answer type questions. Attempt any two questions out of three questions. (2x10=20)

- Q.36 Explain the forms of industrial disputes.

Q.37 Define the term workers participation in management and explain its objectives?

Q.38 Define industrial relations. Explain its significance.

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## **Diploma in Business Management**

### **Subject:- Industrial Relations**

Time : 3 Hrs.

M.M. : 100

## **SECTION-A**

**Note:** Multiple choice questions. All questions are compulsory (10x1=10)

- Q.1 Grievance Handling Machinery is given in

  - a) Industrial Disputes Act
  - b) Factories Act
  - c) Both A & B
  - d) None of the above

Q.2 Which of the following is not an approach to industrial relations?

  - a) Unitary approach      b) Plurealistic approach
  - c) Marxist approach      d) Employee's approach

Q.3 The Trade Unions Act came into operation from

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  - a) 1st June 1927      b) 1st May 1926
  - c) 1st June 1926      d) None of the above

Q.4 Which of the following department has major interest in harmonious industrial relations.

  - a) HR      b) Production
  - c) Finance      d) Marketing

Q.5 The provisions of minimum of one year and maximum of three years of operation under the Industrial Disputes Act is related to which of the following \_\_\_\_\_

  - a) Converted settlement
  - b) Settlement

- c) Award  
d) None of the above
- Q.6 Which one of the following is not a machinery for settlement of Industrial Disputes under the Industrial Disputes Act 1947?  
a) Conciliation officer  
b) Board of Conciliation  
c) Collective Bargaining  
d) Labour Court
- Q.7 List of unfair labour practices on the part of trade union and employers was included in  
a) Factories Act  
b) Industrial Disputes Act  
c) Trade Union Act  
d) None of the above
- Q.8 Which of the following is regarded as iron law of wage?  
a) Marginal Productivity Theory  
b) Subsistence Theory  
c) Wage Fund Theory  
d) Residual Claimant Theory
- Q.9 Find out the characteristics of collective bargaining which is not applicable  
a) It is a collective process  
b) It is a flexible  
c) It is not a bipartite Process  
d) It is interdisciplinary system
- Q.10 Who are not the actors of Industrial Relations  
a) workers & their participation  
b) Employers and their organizations  
c) Community & cultural associations  
d) Govt & the role of the state

## SECTION-B

- Note:** Objective type questions. All questions are compulsory. (10x1=10)
- Q.11 According to whom conflict is necessary but it can be and needs to be managed & resolved \_\_\_\_\_
- Q.12 By which amendments the provisions of workers participation in management was incorporated in the Indian Constitution \_\_\_\_\_
- Q.13 The first wage board in India was set up in \_\_\_\_\_. \_\_\_\_\_
- Q.14 What is the minimum number of trade union members requires in registering themselves as a union \_\_\_\_\_. \_\_\_\_\_
- Q.15 The registrar has the right to cancel the registration of the union if he is satisfied that the certificate has been obtained by fraud or mistake (T/F)
- Q.16 Who was the founder of the Madras Labour Union \_\_\_\_\_
- Q.17 Under which schedule of the Industrial Dispute Act 1947 Public Utility Services have been listed out \_\_\_\_\_
- Q.18 List of unfair labour practices on the part of Trade unions and employers was included in \_\_\_\_\_. \_\_\_\_\_
- Q.19 By which amendments the Provisions of Workers Participation in Management was incorporated in the Indian Constitution \_\_\_\_\_.
- Q.20 Who advocated the Trusteeship Theory of Trade Union.

## SECTION-C

- Note:** Short answer type questions. Attempt any twelve questions out of fifteen questions. (12x5=60)
- Q.21 Define Industrial relations. Explain the objectives of industrial relations.