

Roll No.

226732

3rd Sem.

Branch : DBM

Sub.: Operations Management

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note: Multiple choice Questions. All Questions are compulsory. (6x1=6)

Q.1 TQM refers to total_____management.

- a) Quality b) Quantity
- c) Question d) None of above

Q.2 Which of the following is not the objective of operation management.

- a) Customer satisfaction b) Profitability
c) Employee punishment d) All of above

Q.3 _____ is measure the quantity of output of input.

- a) Productivity b) Marketability
c) Sociability d) None of these

Q.4 Operation management is applicable

- a) Service Sector b) Manufacturing Sector
- c) Both A&B d) None of these

- Q.5 Routing prescribes the
- Flow of material
 - Proper utilization of manpower
 - Utilization of machine
 - None of these
- Q.6 Which of the following is not a principal of TQM.
- Customer satisfaction
 - Improvement
 - Team approach
 - Black marketing

SECTION-B

Note: Objective/Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 Operation management is design, planning and control the system of organization (True/False)
- Q.8 _____ better control refers to (Always / atleast)
- Q.9 Company production process run efficiently and _____. (Effectively / Techniqually)
- Q.10 Productivity refers to how effectively work performance (True / False)
- Q.11 Inventory management is backbone of operation management. (True / False)
- Q.12 Lean system is like the what you need, what you want. (True / False)

SECTION-C

Note: Short answer type Questions. Attempt any eight questions out of ten Questions. (8x4=32)

- Q.13 What you mean by JIT why it is important in operation management?
- Q.14 What competitive strategy is in operation management?
- Q.15 Explain the purpose of production planning?
- Q.16 What do you mean by productivity with its limitation?
- Q.17 Explain in brief the concept of EOQ.
- Q.18 How we control the quality in quality management?
- Q.19 What is lean system why it is important in every oragnisation?
- Q.20 What is the process of product design?
- Q.21 Explain competitive advantage of operation managment?
- Q.22 What do you mean by supply chain management?

SECTION-D

Note: Long answer questions. Attempt any two questions out of three Questions. (2x8=16)

- Q.23 What do you mean by operation management? Explain evolution and development of operation management?
- Q.24 Explain production planning and different techniques of production planning?
- Q.25 What is production process also discuss the process control?