

- Q.21 Discuss the current trends in hospitality sector
(explain any two)
- Q.22 Write brief introduction of food beverage production department.

SECTION-D

Note: Long answer type questions. Attempt any two questions out of three questions. (2x8=16)

- Q.23 Define the term accounting and explain its branches.
- Q.24 List and briefly explain the various departments in hotel industry
- Q.25 What should be the qualities of a good executive chef.

No. of Printed Pages : 4
Roll No.

181216

1st Year / Hotel Management

Subject : Principles of Hotel Management & Accounting

Time : 3 Hrs.

M.M. : 60

SECTION-A

Note: Multiple choice questions. All questions are compulsory (6x1=6)

- Q.1 What are the types of hotels based on their ownership?
a) Independent hotels b) Chain hotels
c) Franchise hotels d) All of the above
- Q.2 Which hotel is credited with being the first luxury hotel for Indians, by the Indian?
a) Taj Mahal Palace Hotel
b) Oberoi hotel
c) ITC Hotel
d) None of the above
- Q.3 What does "Atithi Devo Bhava" mean?
a) Treat guests as friend
b) Guests are like gods
c) Hospitality is the key to success
d) Guest satisfaction is the ultimate goal

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- Q.4 What is the meaning of accounting?
- The study of financial markets
 - The study of financial statements
 - The study of financial transactions
 - The study of financial planning
- Q.5 Which of the following is NOT a service in the hospitality industry?
- Hotels
 - Flights
 - Restaurants
 - Grocery stores
- Q.6 This area of management involves managing the hotel's workforce, including hiring and training staff and managing employee benefits.
- Catering Management
 - Human Resource Management
 - Facilities Management
 - Event management

SECTION-B

Note: Objective/ Completion type questions. All questions are compulsory. (6x1=6)

- Q.7 _____ department is responsible for serving food.
- Q.8 Check in and check out is handled by _____ department.

- Q.9 Menu planning, food preparation, staffing, logistics, and budget management are all aspects of _____ management.
- Q.10 Sales and marketing is not a hotel department . (True/False)
- Q.11 Franchise hotels gives more autonomy and freedom to the owner. (True/False)
- Q.12 Leading is one of the major qualities of a general manager. (True/False)

SECTION-C

- Note:** Short answer type questions. Attempt any eight questions out of ten questions. (8x4=32)
- Q.13 Explain the origin of hospitality industry in India.
- Q.14 Classify the hotels based on sizes (Nos of rooms).
- Q.15 What are the advantages of sole proprietorship hotel over partnership hotel.
- Q.16 Name top 10 qualities of an executive housekeeper.
- Q.17 Differentiate between event management and facilities management.
- Q.18 Explain the need of accounting.
- Q.19 What is tourism management.
- Q.20 Describe the role of housekeeping department in a hotel.