GENIO - FAQ

1. What can I do with *Genio*?

You can set goals, track your progress, analyze your usage, and
get personalized guidance to help you grow and succeed. The platform
brings together analytics, coaching, and resources to support your journey.

2. Do you offer a free trial?

Better! We offer free subscription to the platform with limited credit so that you can
try it out for yourself. Simply sign up, set your first goal, and explore the dashboard.
Use the onboarding chat
assistant if you have any questions or need a quick tour of the features.

3. What are the main features of the platform?

Key features include:
- Personalized analytics dashboard
- Product usage tracking
- Goal setting and AI coaching
- Resource library with guides and tips
- Secure account management
- Mobile-friendly design
- Instant support via chat assistant

4. How can I track my progress or results?

Your dashboard shows your progress and usage trends. Check it regularly to see
how you're doing and where you can improve and use the Goal Setting and AI-
Coach to correct your direction!

5. Is my data secure and private?

Yes! We use industry-standard security practices to keep your data safe and
private. You control your account and can update or delete your information at any
time.

6. How do I get help if I'm stuck?

Click the chat bubble in the bottom-right corner to talk to the onboarding assistant.
You can also visit our support page or check the resource library for guides
and FAQs.

7. Can I use the platform on mobile devices?

Absolutely! The platform is fully responsive and works on smartphones, tablets, and desktops—so you can stay productive anywhere.

8. How do I upgrade or manage my subscription?

Go to your account settings and select "Subscription." From there, you can upgrade, downgrade, or manage your plan at any time.

9. What should I do if I encounter a bug or issue?

Please report any bugs using the chat assistant or the support page. Our team will investigate and get back to you as soon as possible.

10. How can I get the most out of the platform over time?

Set clear goals, check your analytics regularly, explore new resources, and use the chat assistant whenever you have questions. Consistent use leads to better results and ongoing growth. New products and bundles come out every week!

Comprehensive List of Features, Benefits, and Best Practices

Features & Benefits
Personalized Analytics	See your growth, usage, and revenue at a glance	Check regularly to spot trends	Lack of insight, slow progress	Better decisions, faster growth
Product Usage Tracking	Understand which products/tools are most valuable	Review usage to focus on what works	Wasted effort, unclear ROI	Higher efficiency, more value
Onboarding Chat Assistant	Get instant help and guidance anytime	Ask questions as soon as you're unsure	Feeling lost, slow onboarding	Faster learning, more confidence
Goal Setting & AI Coach	Set goals and get personalized feedback	Set realistic goals and check in regularly	Lack of direction, low motivation	Steady progress, higher success
Progress Dashboard	Visualize your achievements and milestones	Celebrate wins and review setbacks	Lack of motivation, no feedback	More motivation, sense of growth
Resource Library	Access guides, tips, and best practices	Explore new resources each week	Not knowing what to do next	Continuous learning, new skills

Secure Account Management	Keep your data safe and manage your profile easily	Update info and use strong passwords	Security risks, outdated info	Peace of mind, up-to-date access
Mobile-Friendly Design	Use the platform on any device	Try features on your phone or tablet	Inflexibility, limited access	Productivity anywhere, anytime
Subscription Management	Easily upgrade, downgrade, or manage your plan	Review your plan as your needs change	Overpaying, underutilizing	Cost savings, right-sized plan
Support & Feedback Channels	Get help and share your ideas directly with the team	Use chat or support links for quick help	Feeling unheard, unresolved issues	Faster solutions, platform growth

How to Get the Most Out of the Platform

- Set clear goals and use the AI coach for regular check-ins.
- Review your analytics and product usage weekly.
- Explore the resource library for new tips and guides.
- Don't hesitate to use the chat assistant for any questions.
- Celebrate your progress and adjust your approach as needed.

Problems It Can Solve

- Lack of direction or motivation.
- Not knowing which features or products are most valuable.
- Feeling lost or overwhelmed as a new user.
- Difficulty tracking progress or results.
- Security and account management concerns.

Results of Continuous Use

- Steady, measurable progress toward your goals.
- Increased confidence and motivation.
- Better decision-making based on real data.
- More efficient use of time and resources.
- A sense of achievement and ongoing personal or business growth.