

Pablo Moreno-Rivera

Tucson, Arizona

I am a tech enthusiast with five years of experience in client services. I'm currently diving into full-stack web development, improving my skills, and staying up-to-date with the latest technologies. I'm passionate about creating innovative solutions and thrive in dynamic environments.

EDUCATION

Arizona State University - Phoenix, AZ
Professional Certificate • Full-Stack Web Development

March 2024

Pueblo High School - Tucson, AZ
High School Diploma

May 2017

PROFESSIONAL EXPERIENCE

Desktop Technician - Health Information Technology

February 2023 – Present

Pascua Yaqui Tribe - Tucson, AZ

- Troubleshoot network issues, and patching in network ports as needed.
- Ensure secure connection to other local hospital EHR systems.
- Ensure all data storing and transferring is HIPAA compliant.
- Process employee access request forms for network access and health applications (RPMS).
- Process remote access request (VPN access).
- Connecting and managing Kyocera network printers, copiers, scanners, and fax machines.
- Participate on helpdesk rotation.
- Use diagnostic and troubleshooting techniques for corrective maintenance.

Field Technician

August 2020 – February 2023

Tucson Unified School District - Tucson, AZ

- Troubleshoot and manage a wide array of devices running various operating systems.
- Oversee technical needs for 23 school sites.
- Keeping track of work orders, while being able to prioritize based on multiple factors.
- Keep track of technology assets including hardware and software.
- Configure and support the Verizon Innovative Labs containing over 1,000 iPads with data plans, VR sets, 3D printers and scanners, robotics equipment, and 360 cameras.

Instructional Technology Liaison

October 2019 – August 2020

Tucson Unified School District - Tucson, AZ

- Attend and host professional development meetings on technology use.
- Host community classes on computer use and online safety practices.
- Provide support with integrating technology into the classroom and curriculum.

SKILLS AND LANGUAGES

Languages: HTML, CSS, JavaScript

Certifications: Full-Stack Web Development (MERN)

Skills: APIs, ReactJS, Node.js, Express.js, Next.js, Bootstrap, JQuery, JSON, Git, OOP, ORM, MongoDB, MySQL, MVC, Scrum, Agile web development, PWAs,