**Data Analysis**

**Project name:** Enhancing Operational Efficiency in a Multi-Specialty Hospital

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**Key findings**

Peak appointment hours (appointment\_data.csv)

* Peak Hours: 18:00 PM
* Most department’s appointment: Cardiology

Satisfaction level (feedback\_data.csv)

* High (More than or equal to 5): 171
* Low (Less than 5): 27

Resource bottlenecks (resource\_data.csv)

* Most used: Room
* Least used: Nurses

**Cleaned dataset**  


**Visualizations**

Peak appointment hours



Satisfaction level



Resource bottlenecks

