

Raghuram Krishna B S Sr.Analyst

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Career Summary

- 5.3+ years of experience in Software Testing with expertise in Manual Testing in handling complete quality testing cycle of the projects.
- Expert in identifying and debugging the errors and support the project teams in meeting the objectives
- Hands on experience in working on different testing tools both manual and automation tools.
- A team player with good interpersonal skills, decision-maker and committed to quality.

Skills

- Tableau & PowerBI
- Root Cause Analysis
- Test planning, Procedures and implementations
- Documentation skills
- Defect monitoring and Defect tracking
- Test case preparation
- SQL query
- Web based testing
- Quality assurance (QA) and Quality control testing (QC)
- Communication skills
- Analyses and troubleshooting issues
- Utilizes relevant problem-solving resources as needed.

Technical Summary

- Configures the system to meet requirements.
- Experience with DELETE, UPDATE, INSERT rows using SQL in production.
- Can provide the SELECT Queries as per client requirements.
- Test Plan Creation and Execution.
- Designed Test Plans, Test Scenarios, Test Cases, Test Approach artifact with resource requirements and time estimates.

Work Experience

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| • Organization : Wipro | Global Shala | KultureHire |
| • Role : Sr.Analyst | Data Analyst | Business Analyst |
| • Experience : 5.5 Years | 2 month | 3 month |
| • Client Service : ALLY, Honda, E&Y. | Internship | Internship |

Duties and Responsibilities:

- Create and optimized test cases according to client requirements to maximize success of Quality assurance testing with consistent, thorough approaches.
- Executed test scripts, logged defects in Mastero, debugged the issue and worked to resolve issues noted in testing process.
- Worked in automation tool to perform web-based testing (Prueba and Catalyst).
- Well versed in Integration testing, Acceptance testing, Negative testing and Regression testing
- Reduced overall testing hours by configuring automation test tools which is implemented new into the organization.
- Created documents of Project and presented it to onshore Honda, Ally and E&Y Team and Client
- Developed SQL queries to extract data from the source tables.
- Need to Maintain the dashboard for tracking the issues.
- Ability to work closely with other QA testers and project team.
- Test design, architecture and scripting knowledge and Experience in developing test cases and test plans.

Project Profile

- Testing Approach: Manual Testing and Automation.
- Clients: Honda, Ally, E&Y.
- Project Title: All Enrolment in Implementation.
- Technology: Total Benefits Administration.
- Creating the Visualisation Dashboard to track issue in our Clients.
- Tools used: GUI, SQL Utility, Advanced Table Editor, Maestro, Jira, Tableau.

Education Qualification

- MBA in Business Analytics with 91% from SRM IST in year 2023.
- B.Tech in Computer Science Engineering with 74% from SRM IST in year 2019.
- HSC with 70% from Vetri Vikaas boys Matric Hr, Sec, School in year 2015
- S.S.L.C with 83% from Dr.V G.N Matric Hr, Sec, School in year 2013.

Awards and achievements

- Earned 'Shimmer' award 2 times for Zero defects and Quality delivery.
- Award for Excellent Text Execution for the clients Honda, EY.
- Selected and worked in first offshore client 'Honda' and appreciated by Leadership Teams.