



AI Initiatives and Adoption with Giggso



Shay

THE COMPANY

Giggso platform empowers Enterprises with real-time visibility into AI ML Models, enabling quick detection data drifts, bias, performance. Our holistic services help maintain model accuracy and maintenance at optimal costs with full stakeholder transparency.



Reduce complexity of AI ML environments and save more than 50% of resource costs.



OUR MISSION

The Organization and Team

ABOUT GIGGSO

Award winning Michigan-based Giggso started off as a conversational AI platform in the B2C space and subsequently pivoted to become an actionable data intelligence platform in 2017.

We are named in top 50 Michigan startups of 2023 & 2024.

Our value-added services include Data Engineering, AI Model development and Model QA and AI ML ModelOps Management.

Collectively we possess several decades of Data , and Model Management years in experience.

Giggso platform unique offering includes



- › Intelligent data and feature engineering
- › AI and ML management
- › Big Data pipeline engineering
- › Data Quality management
- › Auto-remediation and smart log management
- › AI based Knowledge management



Ravi Venugopal
Founder and CEO



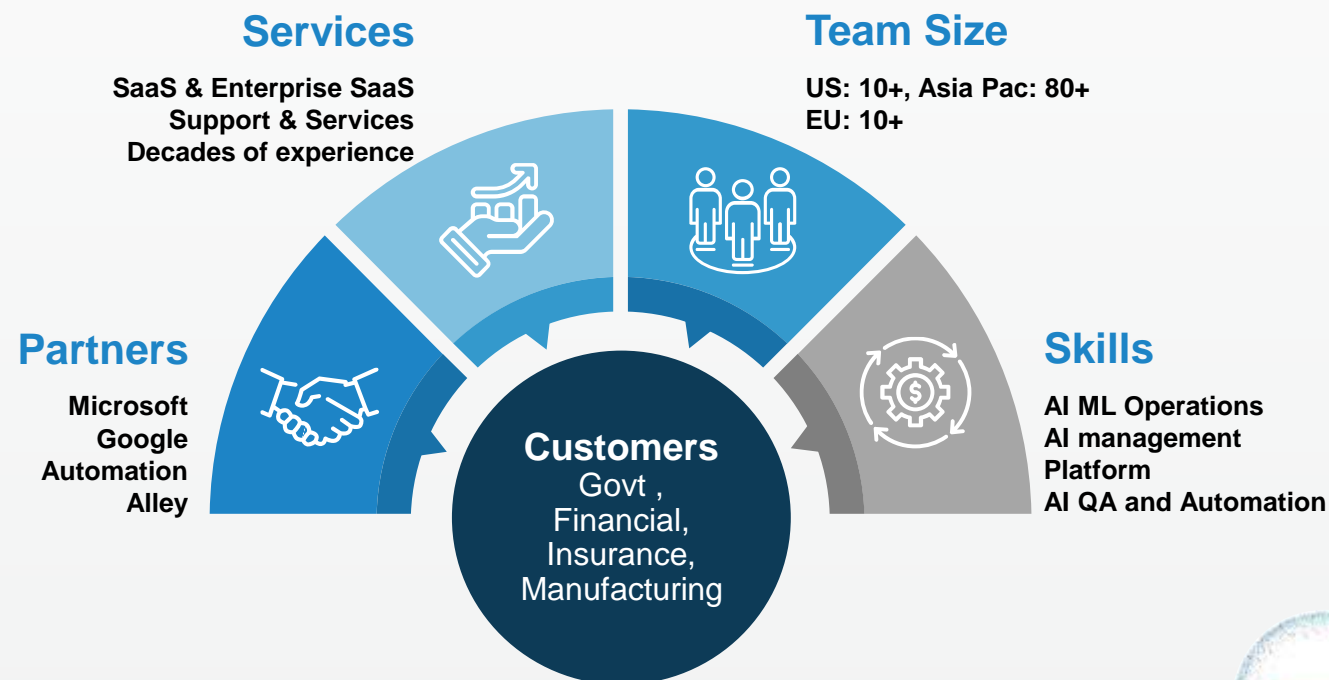
Jey Prakasam
India Head



Ron Viktor
Board of Directors



Srivatsan R
Board of Directors



Customers & Awards

AI ML Data and Services



logitech



10+ customers

AI based ML Ops



AI ML Tech Ops



- › Backed by Michigan State
- › 300 + Manufacturing Companies in 2021
- › 17K Manufacturing companies by 2022

Usage

- › AI ML Development and maintenance
- › Drift management and Bias checks
- › Quality management and data engineering
- › BoT, GPT / LLM based AI development

- › AI Automation and Monitoring
- › AI Platform Tollgate and Process
- › Responsive intelligence
- › Knowledge Management
- › AIOps

- › AI Based Operations and Tech Support
- › App Gateway with Crypto charged Services
- › Smart Contract plugin for Blockchain
- › TechOps

Michigan top 50 Startups
2023 & 2024



Michigan Celebrates Small Business
Best Small Business
AWARD RECIPIENT

AI Implementation Finalist 2024

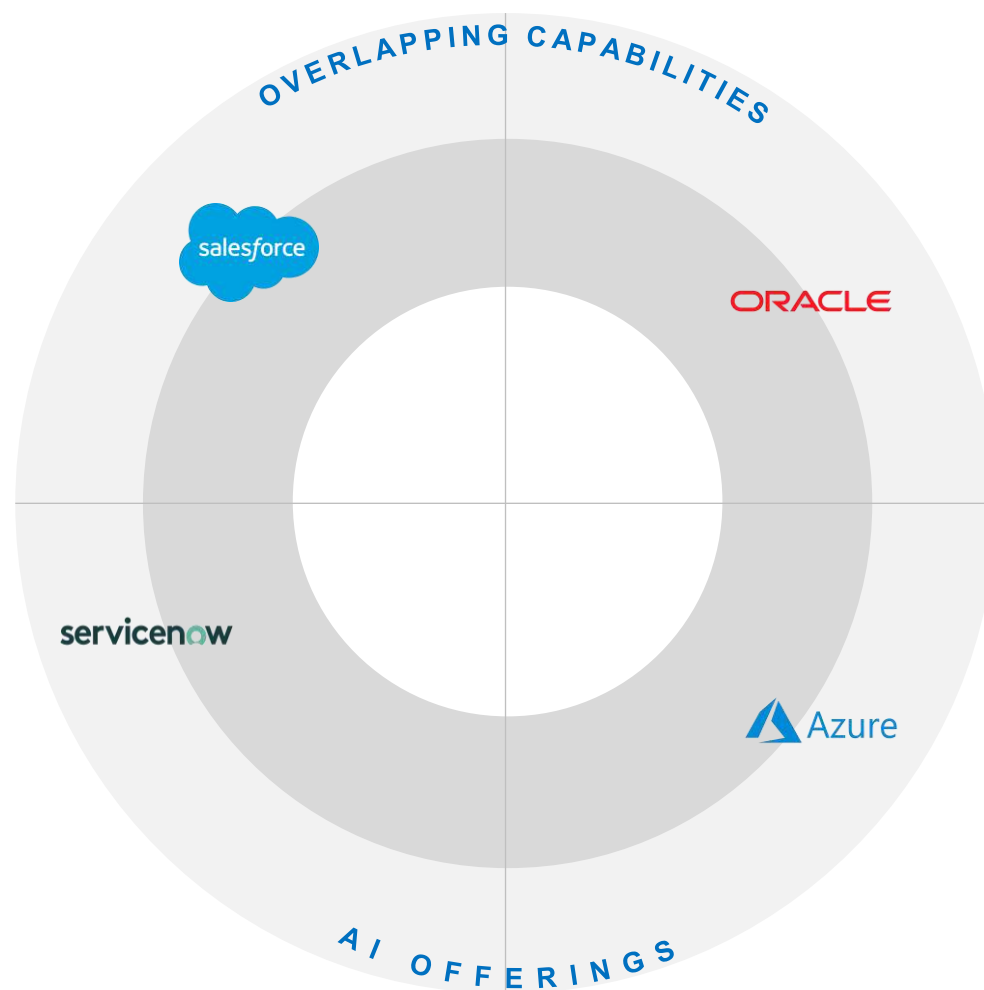
THE AI
SUMMIT
NEW YORK

A CHAMPION FOR
IEEE AI Ethics



The Enterprise AI Platform Explosion: Managing the New Reality

By 2025, every major enterprise platform will embed their own AI agents. Without proper governance, enterprises face a complex web of overlapping AI costs, inconsistent experiences, and fragmented capabilities.



Key Business Impacts



Financial Impact

- Multiple AI licensing costs for similar capabilities
- Hidden API and usage costs
- Training and support multiplication



Operational Complexity

- Different AI interfaces per platform
- Inconsistent user experiences
- Multiple training requirements



Governance Risks

- Fragmented security controls
- Complex compliance management
- Data privacy challenges

5 Critical Success Factors for Enterprise AI

1

USER ADOPTION

AI must fit existing workflows, not disrupt them

Action:

Focus on intuitive interfaces + clear user benefits

2

DATA READINESS

Quality data is the foundation of AI success

Action:

Unify data sources before AI implementation

3

TRUST & TRANSPARENCY

Users adopt what they understand and trust

Action:

Build in explainability from day one

4

SYSTEM INTEGRATION

Seamless integration drives sustainable value

Action:

Plan integration strategy before deployment

5

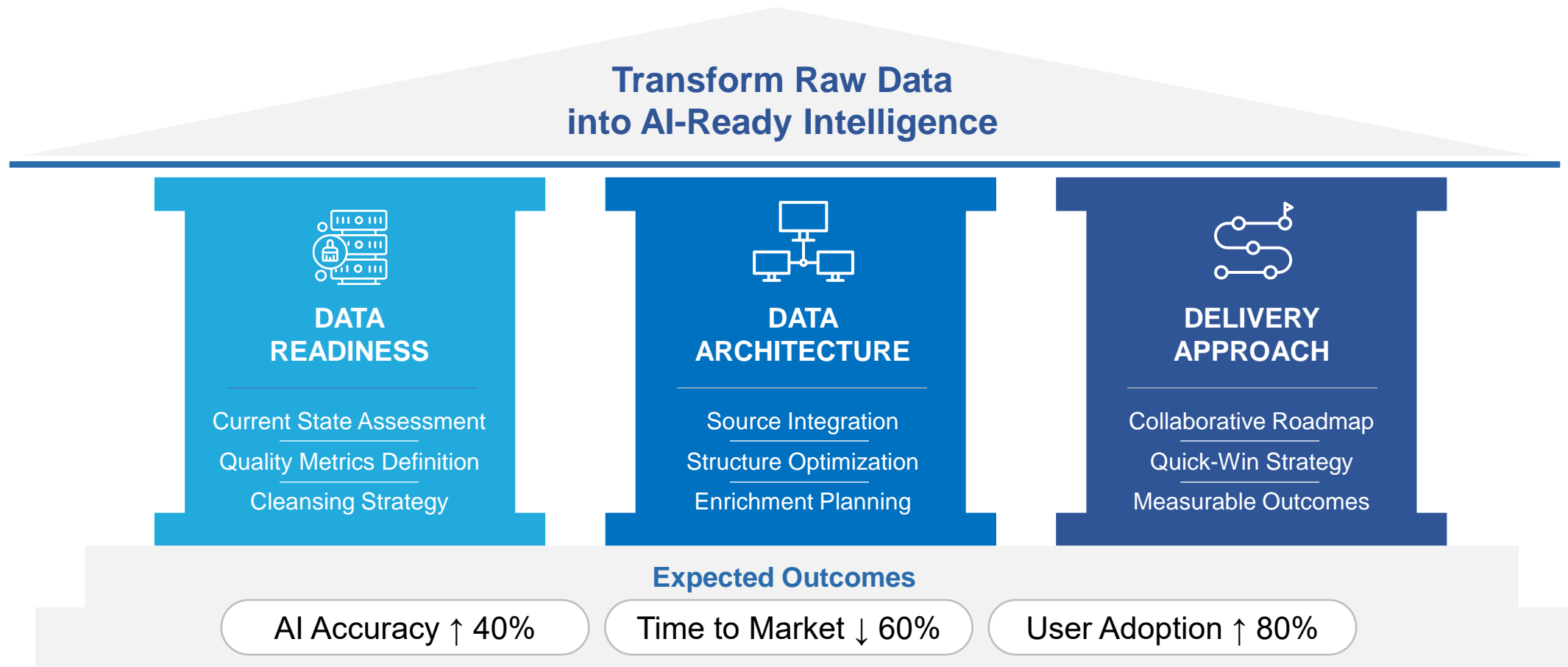
BUSINESS VALUE

Quick wins build momentum

Action:

Start focused, scale with proven success

"Data Engineering: The Foundation of AI Excellence"



"Protecting Your AI Investment: The Security & Governance Imperative"

AI deployment without proper controls is like launching a powerful engine without gauges or guardrails. Our integrated approach ensures your AI investments remain secure, compliant, and delivering consistent value.

Risk Scenario:

60%

of AI initiatives fail due to lack of governance

CONTINUOUS MONITORING

Performance Tracking
Drift Detection
Quality Metrics

GOVERNANCE FRAMEWORK

Policy Enforcement
Compliance Management
Usage Controls

SECURITY ARCHITECTURE

Data Protection
Access Controls
Threat Prevention

Business Impact:

Protected Value: → Brand Trust → Regulatory Compliance → Investment ROI → Operational Reliability

Giggso - What We do & Why is it important

Secured, No-Code AI for Support Operations



Shay

No Code, Secured Observability platform for AI ML



TRINITY

+ Value added AI ML Services

Giggso with SHAY & Trinity: Your AI Transformation Partners

Secure AI Implementation + Managed Operations = Sustainable Success

ENTERPRISE SECURITY

- Built-in Governance
- Compliance Ready
- Risk Management

100%
Audit Ready

COST OPTIMIZATION

- Resource Efficiency
- Unified Platform
- Automated Operations

40%
Cost Reduction

RAPID DEPLOYMENT

- Production in Weeks
- Pre-Built Components
- Quick-Win Focus

60%
Faster Time to Value

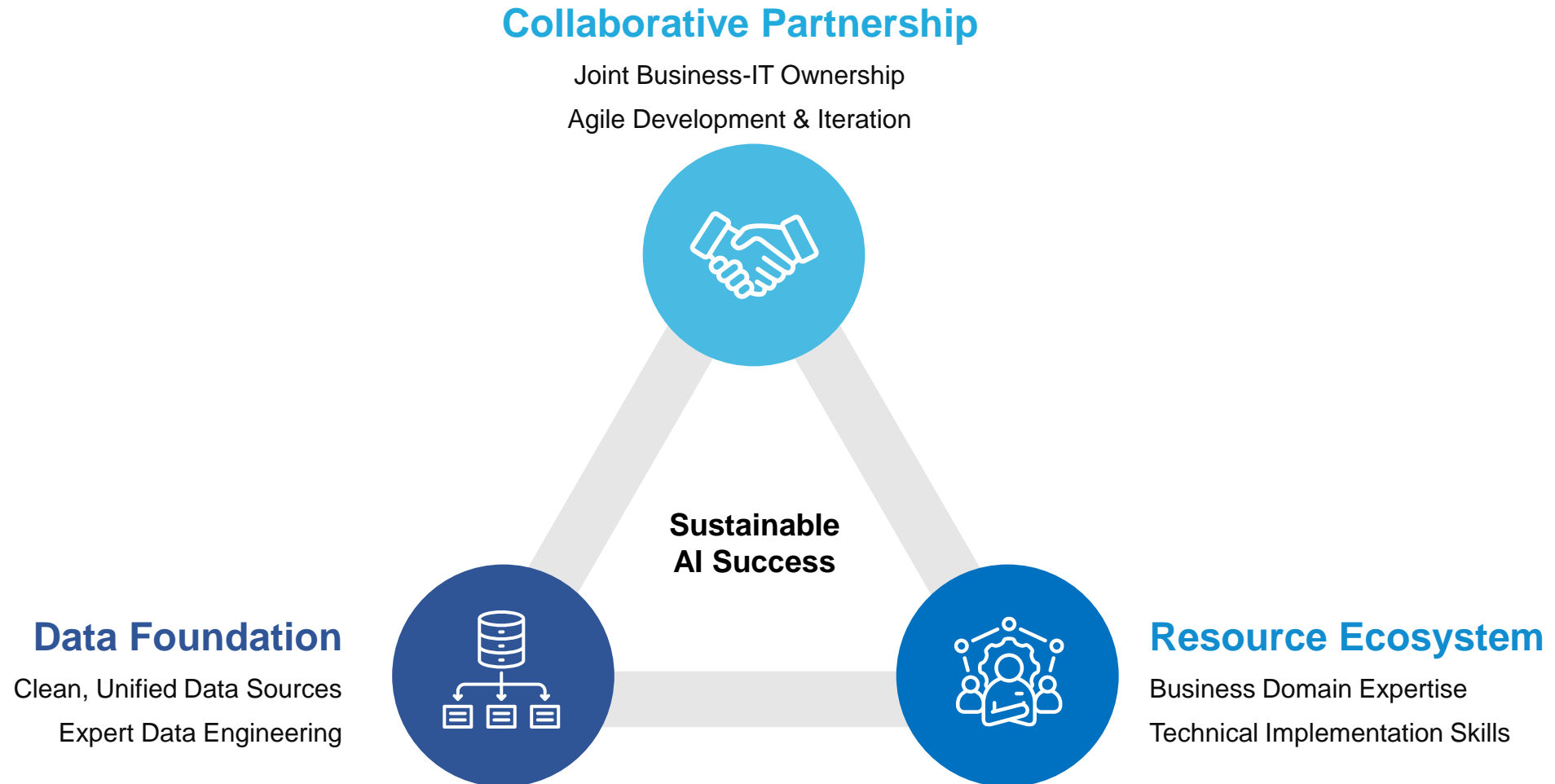
MANAGED SUCCESS

- 24/7 Monitoring
- Expert Support
- Continuous Optimization

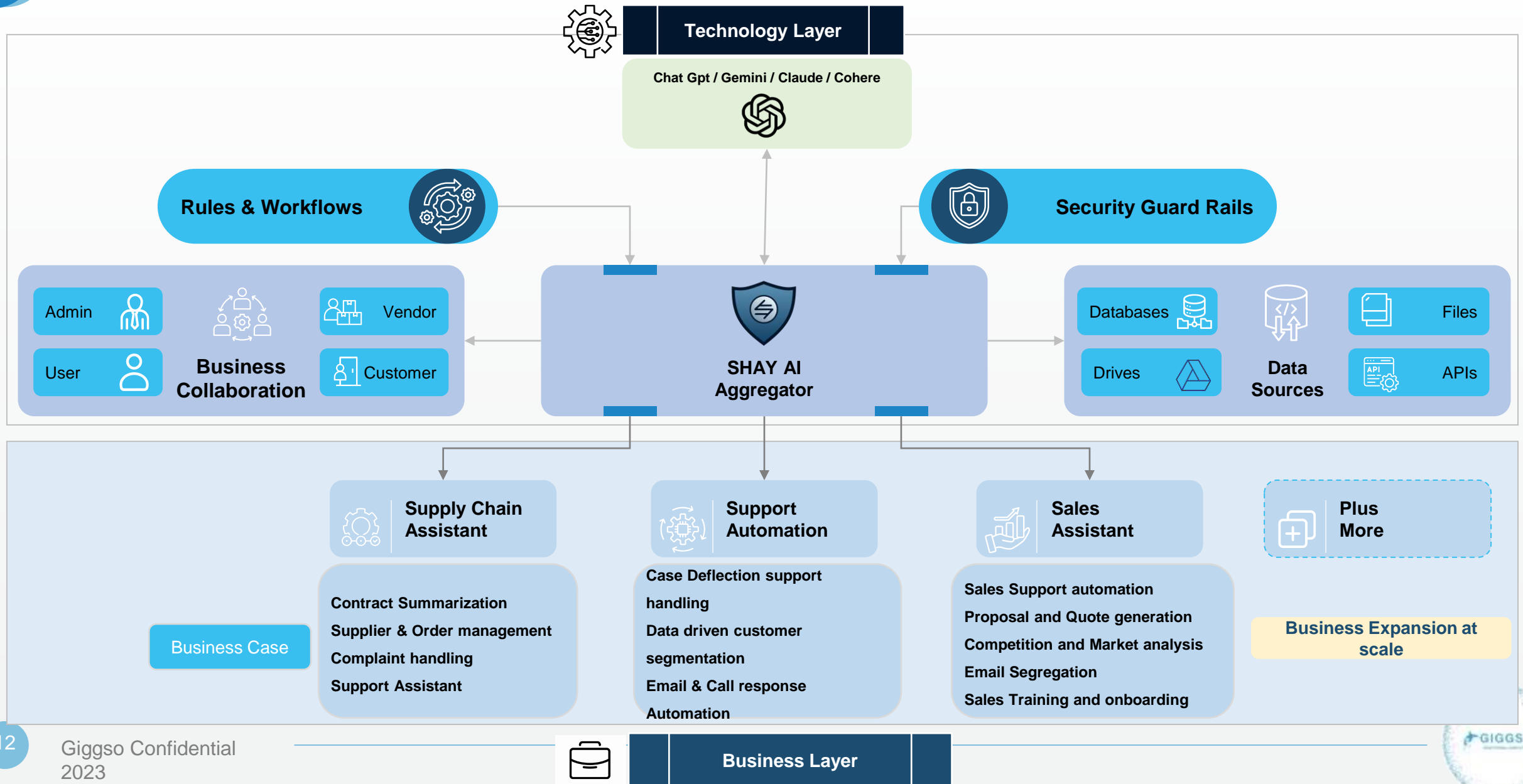
99.9%
Availability

While others promise AI, we deliver production-ready solutions with built-in governance. Our proven platform and methodology have helped enterprises achieve secure, scalable AI adoption.

Giggso helps with building Enterprise AI: The Foundation Triangle



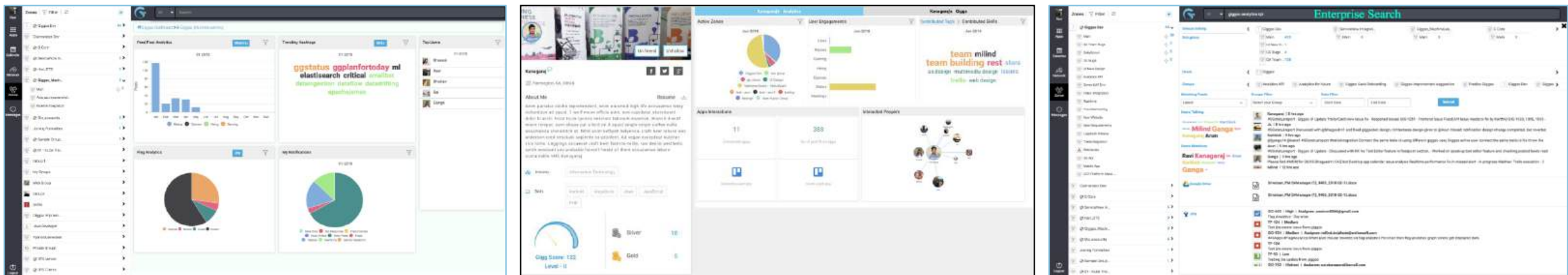
Why SHAY



Gen AI based Unified Enterprise Experience



Gen AI Access

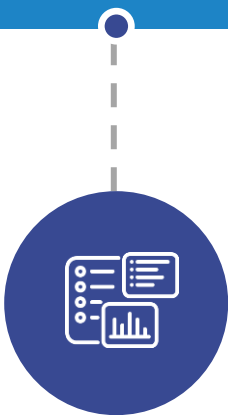


SHAY Orchestrator

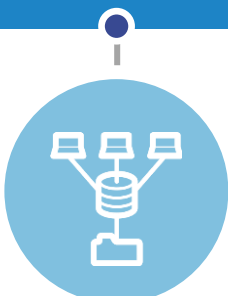
Unified engine



PM tools



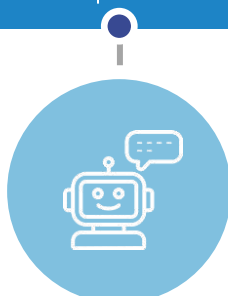
Logs and Alerts



Document Stores



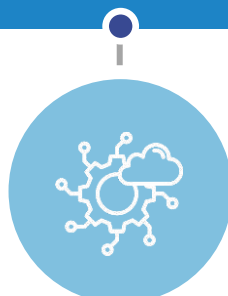
Email



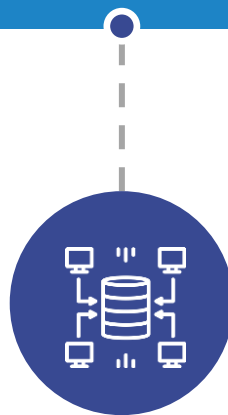
ChatOps



Web



ERP

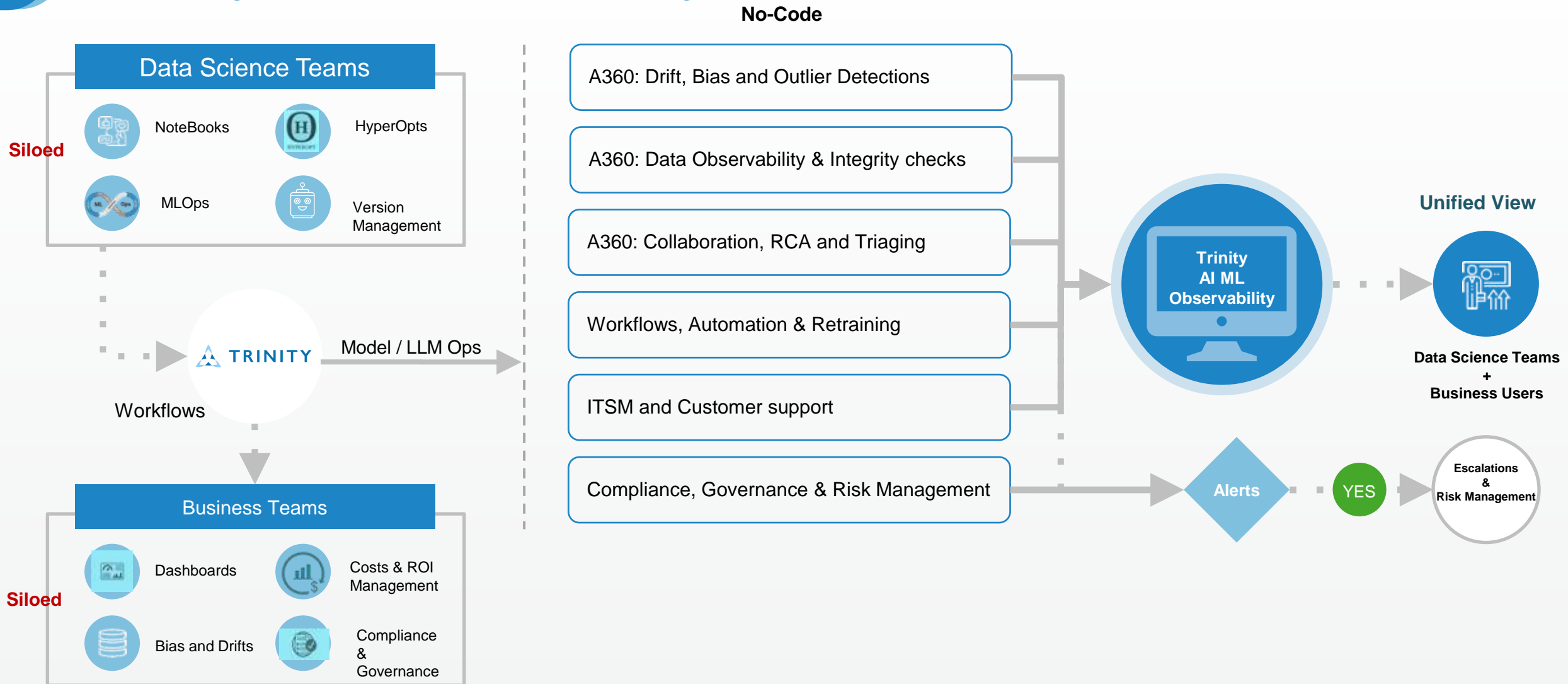


Data Warehouse



CRM

Trinity AI ML Observability



Giggso Trinity Platform and Services Model

Giggso Managed Services

Managed Operations			
Data Engineering	AI ML Development	Compliance & Security	ModelOps Operations
Data Pipeline , Data Quality Management, Feature Engineering	Architecture, Containerization, Migration, DBA	NIST , RMF 1.0 , GDPR Compliance Packs, Auditor Engagement, Documentation	Build Observability monitoring, Automation, Data Testing, SRE Functions
Observability and Diagnostics			
Drift, Target, Performance monitoring LLM Toxicity, Injection, Hallucination	Metrics with Prometheus, Grafana, ELK Stack	Alerting with Email, Text, Chat	Explainability, Audit Trails

Model Provisioning			
Cloud Providers	Source and Target support	Models	Data Quality
AWS Sagemaker, Azure ML, Databricks, Google Vertex, Google Colab, Anaconda Jupyter notebooks	Big Query, Snowflake, Azure Cosmos, Postgres, MariaDB	Classification, Regression, Neural Networks, Probabilistic, LLM	Integrated DQ checks, integrity, Catalog and History

Pre-Prod Management			
Repository Management	Run Automation	Run Comparison	Process Management
Manage and Maintain model runs with single sign on and integrated apps	Record and Manage automation on Runs via MLOps or Jenkins	Compare Models and Runs	Workflows, Toll-Gates, Audit Controls
Audit and Track	3 rd Party Model Management	Cost Management	Inclusivity
Blockchain based Incident Tracking.	Model Evaluation from Vendors and External Teams	Per service and Per Tenant cost views Resource Tagging; Quotas; Billing Alerts	Access Managed for multiple stakeholders

Base Infrastructure		
Baseline Security	Networking	Landing Zones
CloudTrail, VPC Flow logs, guard duty, Inspector, Security Hub, SIEM, IDS	VPC, VPN, Availability Zones, Routing, Peering	Multi-account, VM Based, AWS / Azure / GCP / Private Cloud

Giggso AI ML

Giggso is an AI ML operations observability and workflow management platform with value added services in AI Automation and Intelligent QA management

Business Cases

- › Sales and Marketing Automation
- › Data Cleaning
- › Infra management using AI
- › Knowledge management



Giggso Platform



Post Deployment
Operations



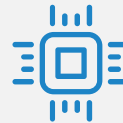
Monitoring and
Continuous
Improvement



Insights and
performance
management

AI Services and Scaling

- › AI ML Development (Native / LLM)
- › Platform for AI observability
- › AI ML Services for automation
- › Align use cases for best fit needs



TECHNOLOGY



PROCESS



PEOPLE

Value proposition

- › Proven expertise in AI automation
- › Reduce OpEx cost by automation and blended ModelOps services
- › Best shore model (US, Ind, Can / Mex)
- › Model Operations management
- › End to End AI ML management platform
- › Stakeholder collaboration
- › Log , AI and data management
- › AI based Automation support management
- › Automation for testing and data management
- › Close coordination on incidents review, prioritization, automation and alignment
- › Lean Change Management for swift value realization
- › Robust Governance for oversight
- › Agile Build-Test-Deploy cycles
- › Focused Technology Capability both onshore and offshore
- › Adopting new ways of working – Embedding culture
- › Team Structure
- › Evangelizing AI Technology and adoption



**Give us
*just 30 mins of your time.***

We will show you how to
save up to 50%
on your Ops Management
and
Secure your AI Assets .



Email us at
sales@giggso.com
www.giggso.com



THANK YOU



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TRINITY