

Sean Lyons

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EDUCATION

Hartwick College - Oneonta, NY — *B.S, Information Science*

Class of 2016

Overall GPA: 3.46 - Major Specific GPA: 3.62

Enrolled in Accelerated 3 year degree program

Bergen County Technical High School, Teterboro, NJ

Class of 2013

EXPERIENCE

Hartwick College Technology Resource Center Oneonta, NY — *Student Technology Assistant*

10/15 - 05/16

First line technical support for students/faculty/staff

Greet customers at front desk and assist with any problems or questions

Phone support: Answer calls, resolve issues or transfer to appropriate department

Utilize helpstar to document issues

Bassett Healthcare Network Cooperstown, NY — *Audio/Visual Intern*

01/15 - 02/15

One month January Term Internship

Deployed polycom and cisco video and telephone conferencing systems

Provided technical support for systems with supervision

TGI Friday Woodridge, NJ — *Busser/Host*

05/15 - 08/15

Greet Customers, update seating chart, seat customers in a timely manner

Clean tables, floors, remove garbage

Work as a team member in support of other bussers, hosts, bartenders,

SKILLS

2 years in-class and personal experience with C#, SQL Server, .NET Framework

Basic understanding of HTML/CSS

Proficient in Microsoft Office Suite

Personal Projects

<http://github.com/itsseanl>

and servers

Village IGA
RidgeField Park, NJ — *Deli Worker*

06/14 - 08/14

Maintain a clean, presentable work space

Interact with customers and provide them with prompt, friendly service

Accommodate specific customer requests

Work as a team with other members of the deli