



# Hospital Emergency Room Dashboard

## General Overview

Last Refresh Date: 20 Sep, 2024

2019

2020

AM

PM

Total Patients

9K

Avg Wait Time

35.26

Avg satisfaction

5.47

Reffered Patients

4K

Referred Patients: 41.41%

Patients Admitted %

50.04%

Patient Not Admitted : 49.96%

General Overview

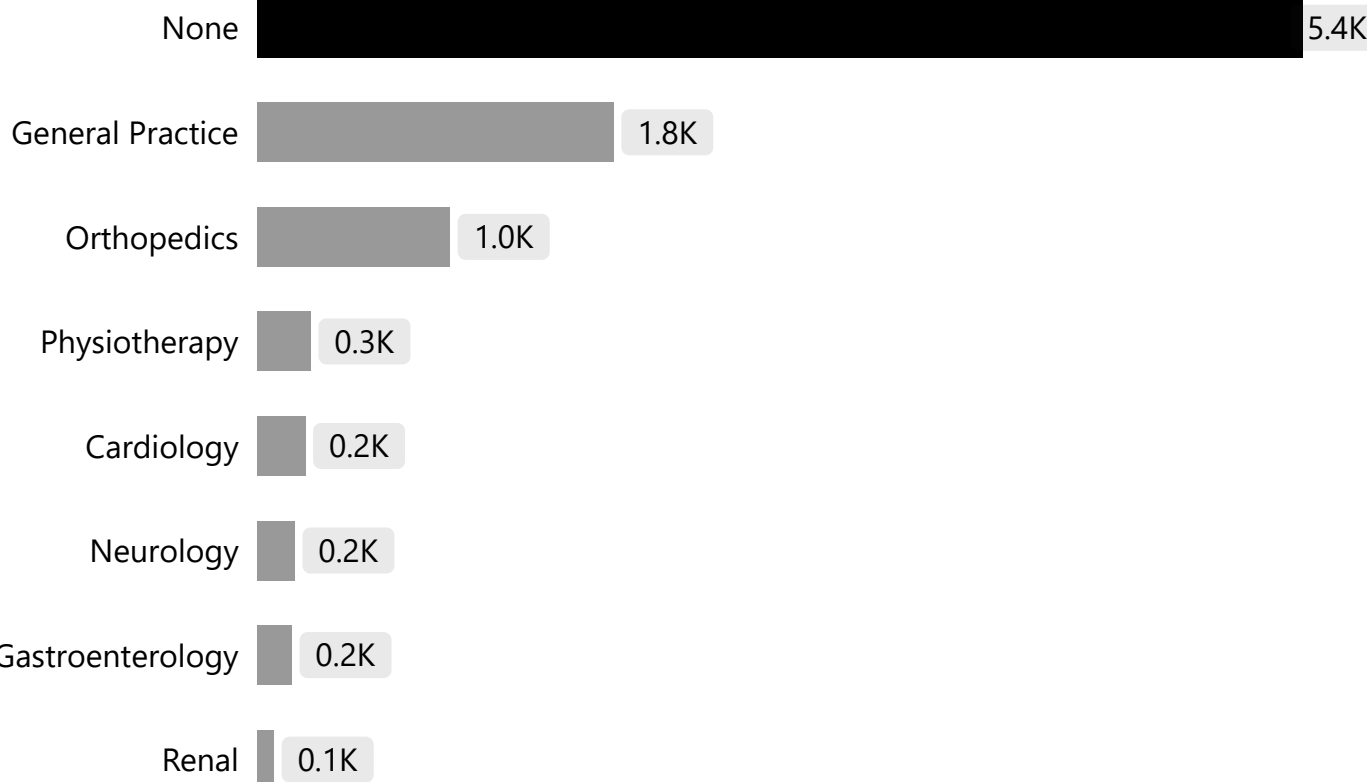
Monthly Overview

Detail

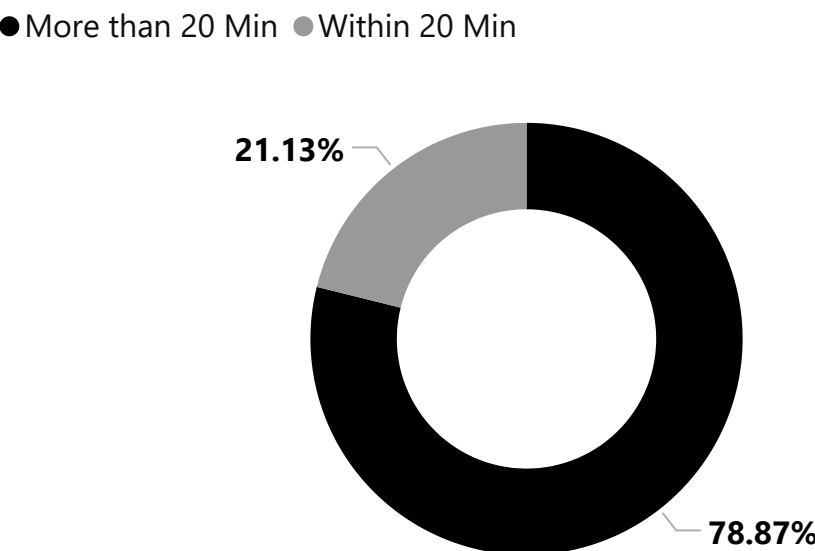
Key Points



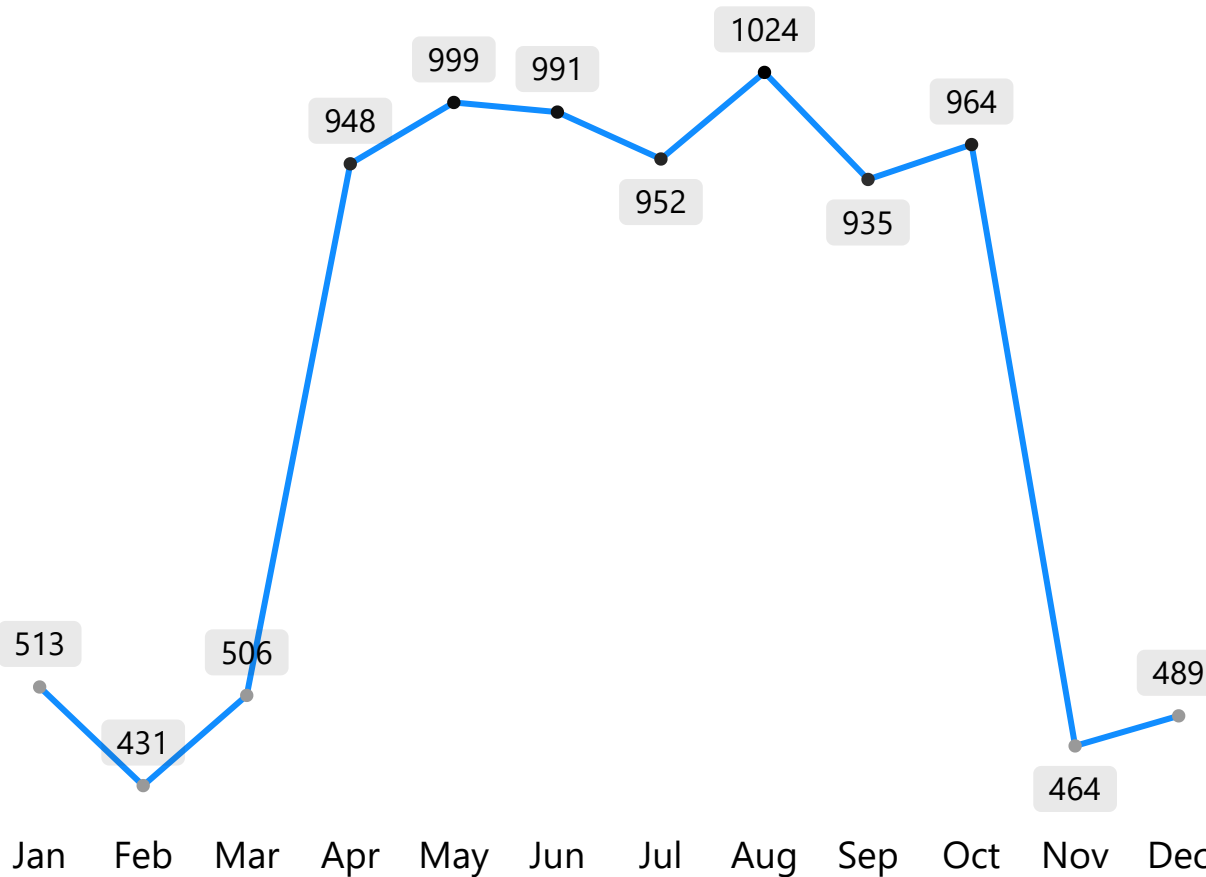
### Number of Referral & Not Referral Patients



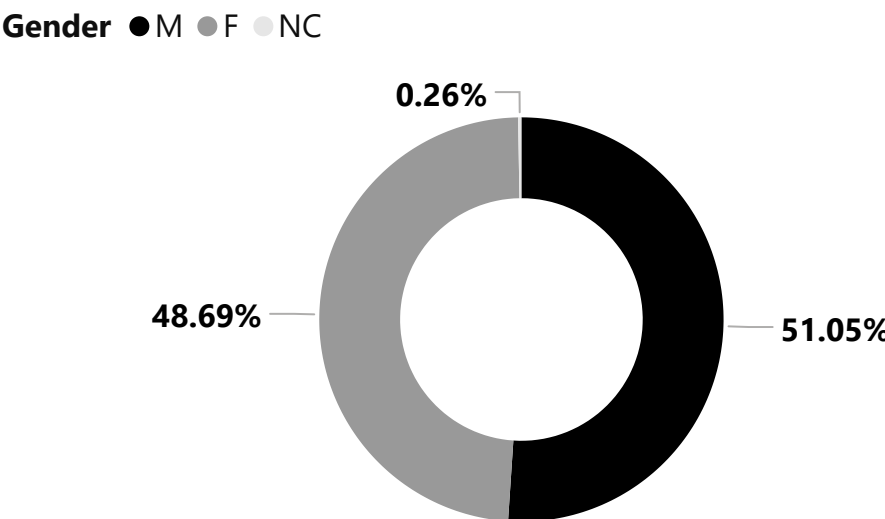
### Number of Patients By wait Time



### Number Of Patients Trends By Month



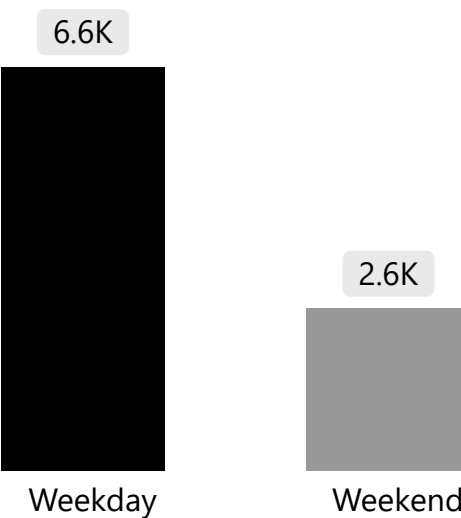
### Number of Patients By Gender



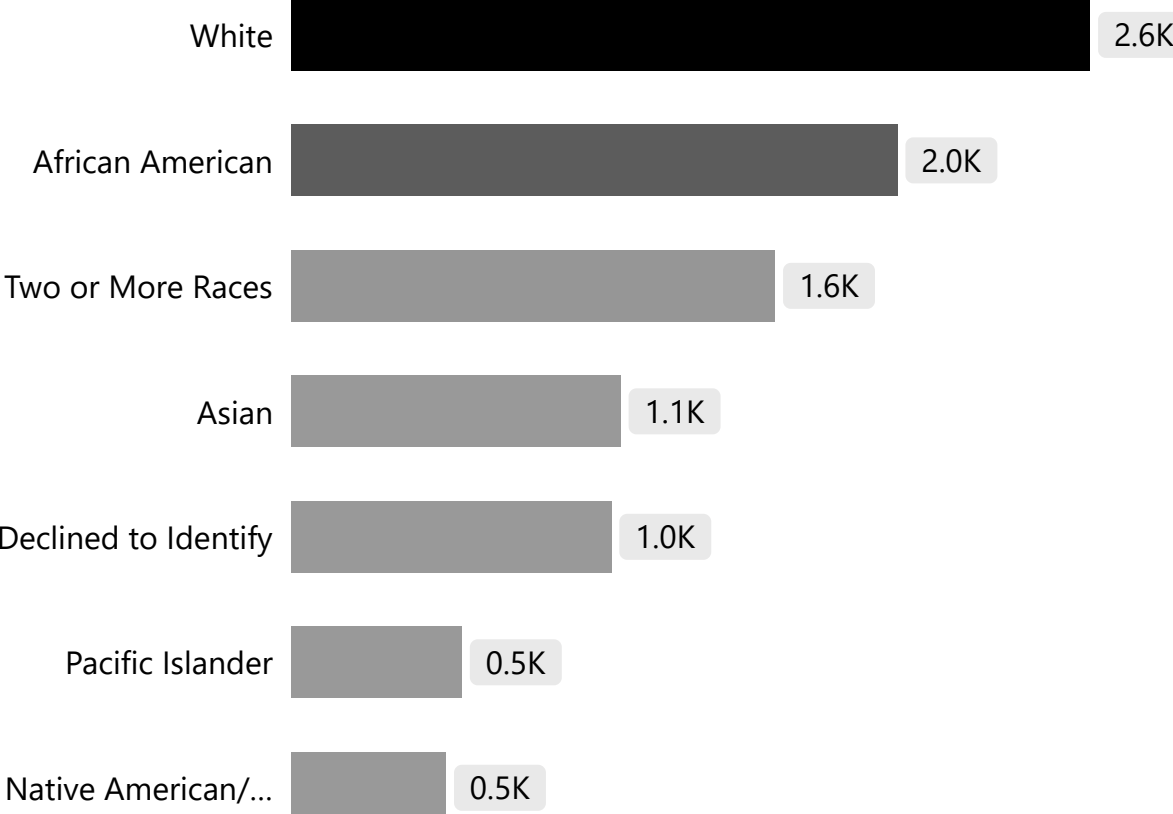
### Number Of Patients By Age Group



### Number Of Patients ByWeek Type



### Number Of Patients By Race





# Hospital Emergency Room Dashboard

## Monthly Overview

Last Refresh Date: 20 Sep, 2024

Month

Aug

AM

PM

Total Patients

1K

PM:

952



MoM%:

7.56

Avg Wait Time

35.73

PM:

34.97



MoM %:

2.17

Avg satisfaction

5.53

PM:

5.33



MoM %:

3.75

Reffered Patients

414

PM:

382



MoM %:

8.38

General Overview

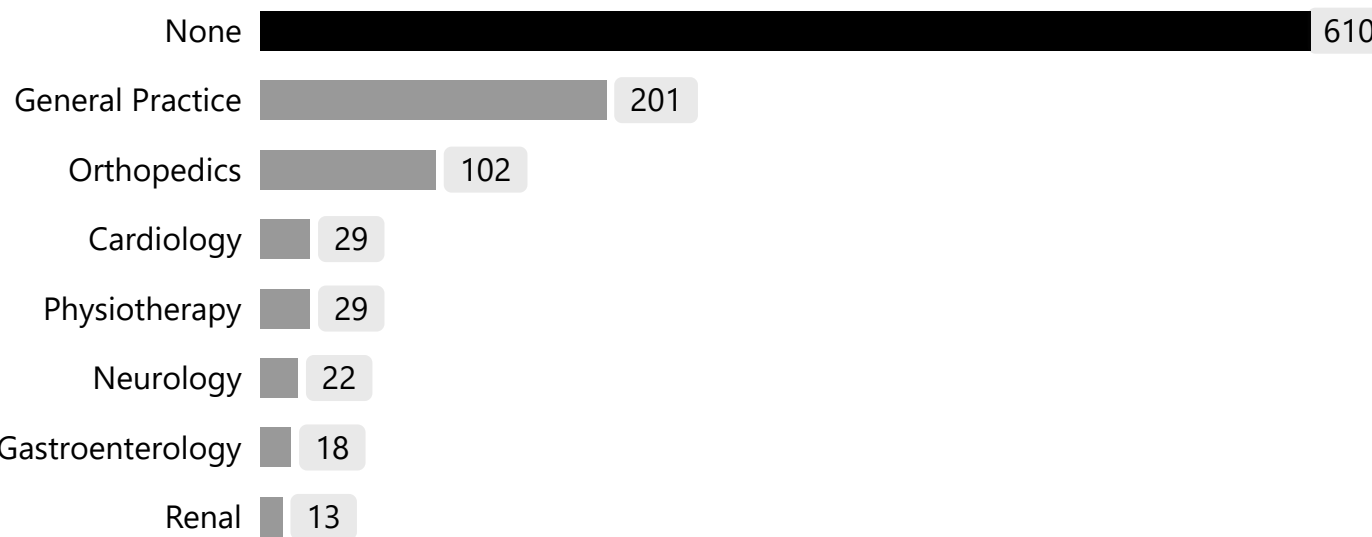
Monthly Overview

Detail

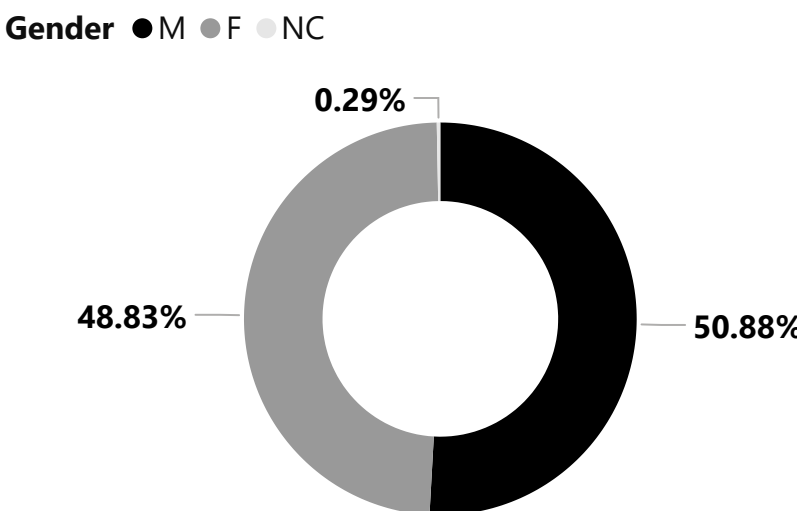
Key Points



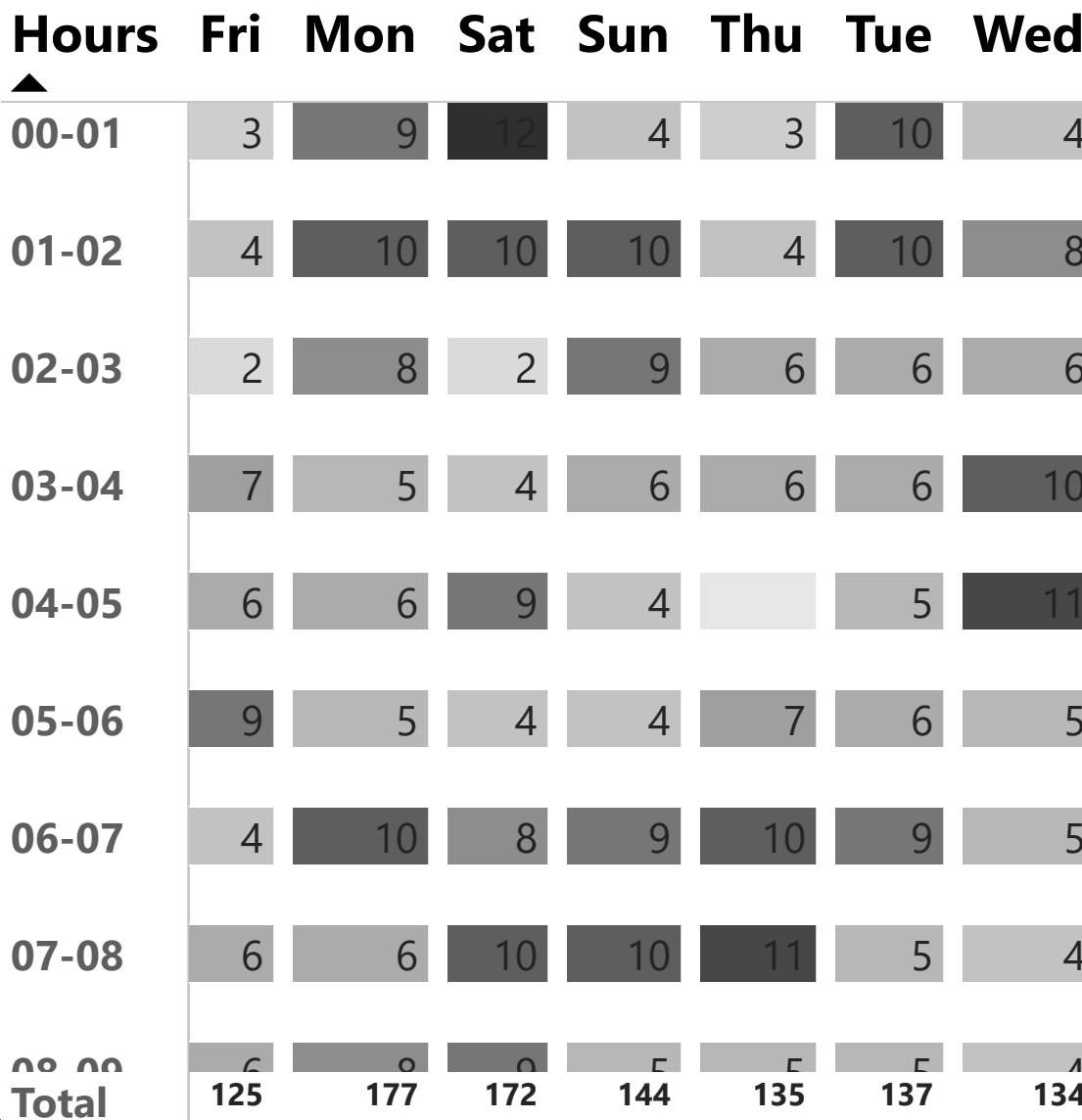
Number of Referral & Not Referral Patients



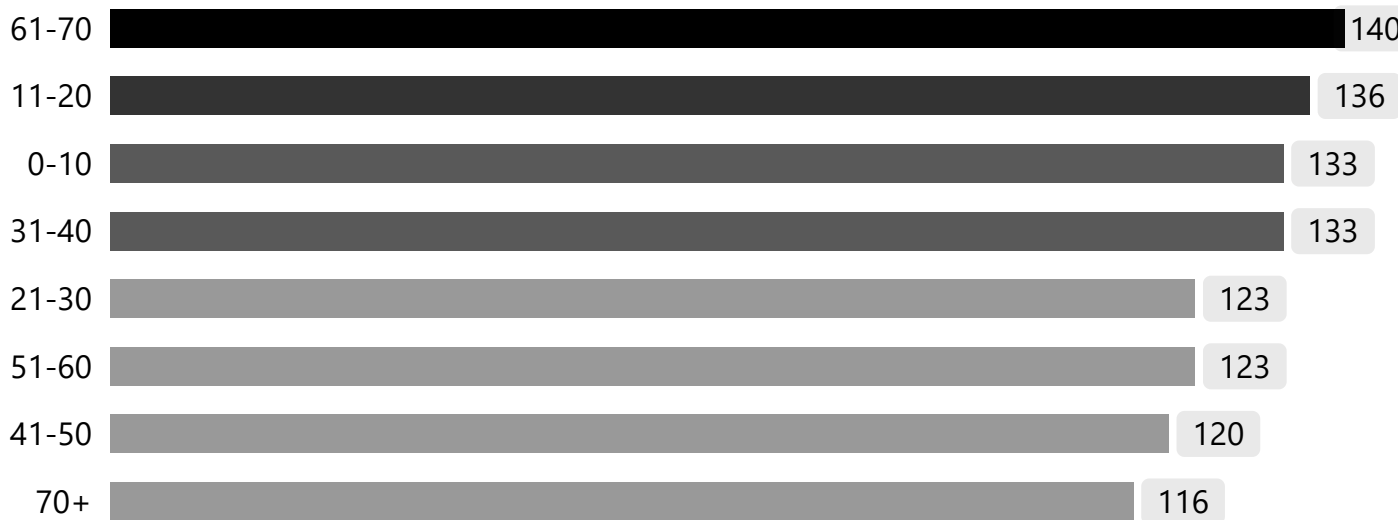
Number of Patients By Gender



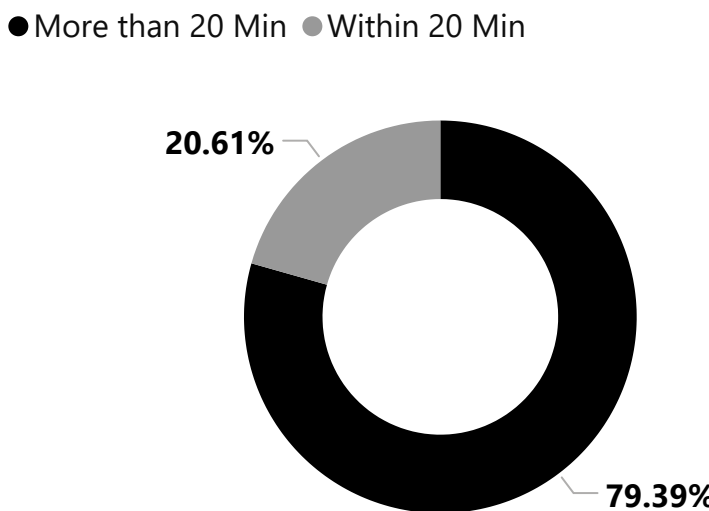
Number Of Patients By Day & Hours of Day



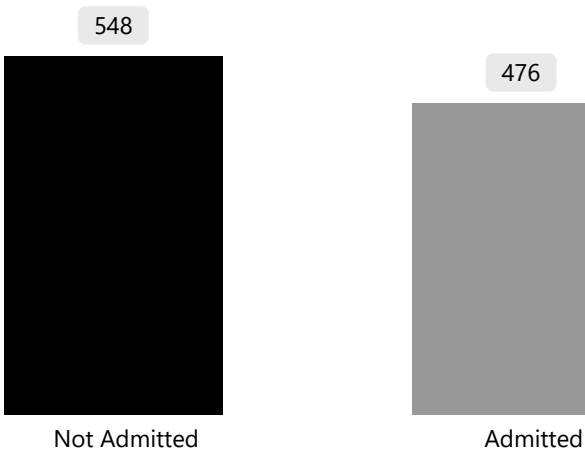
Number Of Patients By Age Group



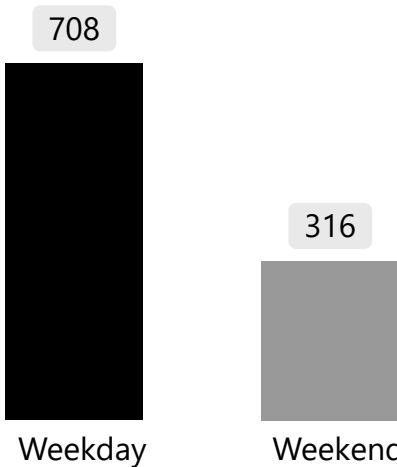
Number of Patients By wait Time



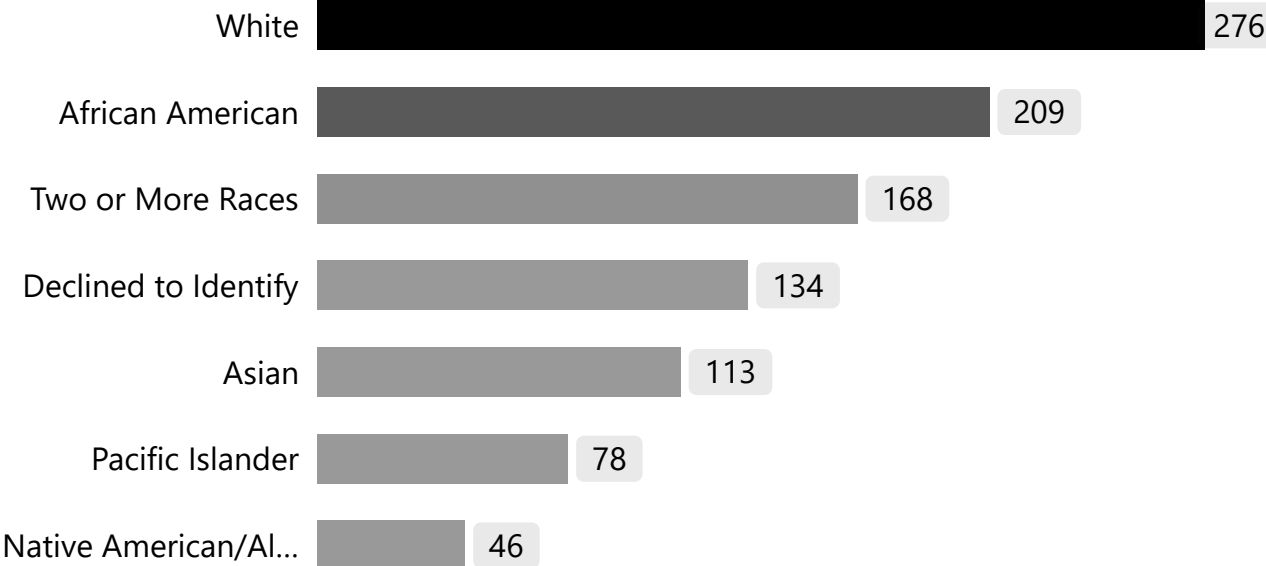
Number Of Patients By Admission Status



Number Of Patients By Week Type



Number Of Patients By Race





# Hospital Emergency Room Dashboard

## Patient Detail Overview

Last Refresh Date: 20 Sep, 2024

2019

2020

AM

PM

Patient_Id	Name	Visit Date	Visit Time	AM/PM	Avg Wait Time	Referred Status	Admission Status
109-71-9959	J Ripon	7 July, 2020	5:34	AM	59.00	Renal	Admitted
136-16-3393	U Carswell	10 April, 2019	8:45	AM	47.00	Renal	Admitted
136-91-3908	O D'Ambrogio	29 May, 2019	5:34	AM	42.00	Renal	Not Admitted
141-29-4628	G Nisius	18 May, 2020	8:54	AM	55.00	Renal	Admitted
144-47-5038	K Alexis	6 September, 2020	5:39	AM	49.00	Renal	Admitted
154-73-5990	K Sagg	4 June, 2019	23:07	PM	43.00	Renal	Admitted
162-52-5413	P Wakley	16 August, 2019	20:18	PM	12.00	Renal	Not Admitted
196-41-1005	X Battin	19 April, 2019	3:14	AM	52.00	Renal	Not Admitted
202-68-7145	X Bastock	1 October, 2019	16:15	PM	20.00	Renal	Not Admitted
203-07-9453	X Ghiriardelli	27 February, 2020	20:55	PM	42.00	Renal	Admitted
210-99-0414	S Gutierrez	25 August, 2020	15:48	PM	31.00	Renal	Admitted
215-96-2986	D Shapera	17 December, 2019	19:54	PM	47.00	Renal	Admitted
219-14-6147	Z Girardengo	10 January, 2020	9:15	AM	10.00	Renal	Not Admitted
230-43-0881	T Hunte	26 October, 2019	2:23	AM	15.00	Renal	Not Admitted
234-64-8434	W Faherty	25 December, 2019	12:05	PM	42.00	Renal	Admitted
237-31-2711	Q Gouinlock	7 September, 2020	22:32	PM	31.00	Renal	Not Admitted
255-92-8939	V Dy	9 August, 2019	20:30	PM	26.00	Renal	Admitted
262-59-2169	U Stickins	21 September, 2019	4:20	AM	30.00	Renal	Admitted
269-69-8639	O Rochester	19 September, 2020	10:49	AM	18.00	Renal	Not Admitted
271-63-4659	G Wilshere	12 September, 2019	16:47	PM	40.00	Renal	Admitted
277-46-7550	Y Cleverly	22 May, 2019	1:08	AM	11.00	Renal	Admitted
291-47-8677	W Verling	12 December, 2019	8:49	AM	28.00	Renal	Not Admitted
310-26-9113	C Simpole	2 August, 2020	4:10	AM	11.00	Renal	Not Admitted
319-09-5768	W Ianetti	2 May, 2019	14:34	PM	15.00	Renal	Not Admitted
324-71-0403	T D'Oyly	7 April, 2019	11:58	AM	51.00	Renal	Not Admitted

General Overview

Monthly Overview

Detail

Key Points







# Hospital Emergency Room Dashboard

Last Refresh Date: 20 Sep, 2024

## Key Points

2019

2020

AM

PM

General Overview

Monthly Overview

Detail

Key Points

## Hospital ER Dashboard Analysis

Duration: 19 months | Total Patients: 9k

### Key Insights:

- **Patient Satisfaction:** Average score of 5.47/10, with 75.1% non-respondents.  
**Recommendation:** Improve feedback collection.
- **Wait Time:** Average wait of 35.26 minutes.  
**Recommendation:** Streamline processes to reduce wait time.
- **Referrals:** General Practice (1.8k) and Orthopedics are top referral categories.  
**Recommendation:** Enhance referral workflows.
- **Peak Periods:** April to October (avg 900 patients/month); busiest days are Monday, Saturday, and Tuesday.  
**Recommendation:** Adjust resources for high-demand days.
- **Demographics:** Largest age group is 21-30 (1.2k patients); White (2.6k) and African American (2.0k) are the top racial groups.
- **Admissions:** 50.04% admitted, the rest treated and released.

### Summary:

The ER needs improvements in patient satisfaction and wait times. Optimizing resources during peak periods and streamlining referral pathways will enhance overall efficiency and patient care.

