

Phishing Awareness

Introduction to Phishing:

• Definition:

 Phishing is a type of cyber attack where attackers deceive individuals into providing sensitive information by pretending to be a trustworthy entity.

• Importance:

 It can lead to identity theft, financial loss, and unauthorized access to personal and professional information.



O1 Bait: Attacker creates a fake email or website.

How Phishing Works

Outlining The Processes of Phishing

Hook: Victim receives the email or visits the website.

Line: Victim is tricked into providing sensitive information.

Sinker: Attacker uses the information for malicious purposes.

Common Phishing Techniques

EMAIL PHISHING

Fake emails that appear to be from legitimate sources.

SPEAR PHISHING

Targeted phishing aimed at a specific individual or organization.

WHALING

Phishing attacks aimed at senior executives or high-profile targets.

SMISHING

Phishing through SMS or text messages.

VISHING

Phishing through voice calls.

Recognizing Phishing Emails

- O1 Generic greetings like "Dear User."
- O2 Suspicious email addresses..
- O3 Urgent or threatening language.
- O4 Spelling and grammatical errors.
- O5 Unexpected attachments or links.

Identifying Phishing Websites



- O1 Misspelled URLs or domains that look similar to legitimate ones.
- O2 Lack of HTTPS (secure connection).
- O3 Urgent or threatening language.
- O4 Spelling and grammatical errors.
- O5 Unexpected attachments or links.



Social Engineering Tactics:

Techniques Used

- Pretexting: Creating a fabricated scenario to steal information.
- Baiting: Offering something enticing to get victims to take action.
- Quid pro quo: Promising a benefit in exchange for information.
- Tailgating: Following someone into a restricted area.
- Examples: Provide real-life scenarios of social engineering attacks.

How To Protect Yourself

Tips to always look out for



EMAIL SECURITY:

- Do not click on links or download attachments from unknown sources.
- Verify the sender's email address.
- Hover over links to check their actual destination.
- Use email filtering and antiphishing software.



WEB SECURITY:

- Always check for HTTPS in the URL.
- Type the website address directly instead of clicking on links.
- Use reputable security software.



GENERAL SECURITY:

- Keep software and systems updated.
- Use multi-factor authentication (MFA).
- Regularly update and use strong passwords.

Organizational Best Practices



Strategies:

- Training and Awareness: Regularly train employees on recognizing and responding to phishing attacks.
- Simulated Phishing Campaigns: Conduct phishing simulations to test employees' awareness.
- Incident Response Plan: Have a clear plan for reporting and responding to phishing attacks.
- Policy Enforcement: Implement and enforce policies related to email and internet usage.

- Stay Vigilant: Always be cautious and skeptical of unexpected emails and messages.
- <u>Verify Sources:</u> Double-check the authenticity of email addresses, links, and attachments.
- Educate and Train: Continuously educate yourself and others about the latest phishing techniques.
- <u>Use Security Tools</u>: Implement and maintain robust security measures, including MFA and up-to-date software.
- Report Suspicious Activity: Know how and where to report suspected phishing attempts within your organization.