

Why BS 8522?

Build your reputation and save money

By choosing to implement BS 8522 you will raise the reputation of your furniture removal business among your customers, creating efficient processes that will save you money while maintaining safety.

With BS 8522 your business can:

- ✓ Build your reputation and cultivate new business opportunities
- ✓ Meet tender requirements
- ✓ Gain essential feedback for continual improvement of your service
- ✓ Implement quality control across your business, from start to finish

Principles of BS 8522



Initial contact

- What processes do you need to get essential details from your customers?



Provision of service

- How will you document the requested work?
- What information do these documents need to contain?



Monitoring

- How will feedback be collected?
- How will you respond to it?



Quality

- What quality management system will you implement?

With guidance and support from our expert consultants you will be able to develop and implement a Standard that gives you an industry-standard benchmark to enhance your reputation and give your customers added peace of mind.
