# Combine quality with security for a business that demands notice

By choosing to implement both ISO 9001 and ISO 27001 in one combined system, you are committing your business to improvement in consistency, productivity and security. With a strong culture of security and a focus on quality, your business will be best placed to attract new customers and keep the loyalty of the ones you already have.

## With ISO 9001 and ISO 27001 your business can:

- Clearly define and identify ownership and responsibility for key processes
- Efficiently allocate resources across the business
- Quickly identify areas for improvement with regular checks
- Roll-out improvements through a single, integrated system for maximum efficiency and effectiveness

### Principles of ISO 9001 and ISO 27001



#### Leadership

- Who will set objectives?
- Who will manage risks to the business?
- How will you delegate duties to give individuals responsibility of specific areas?



#### **Planning**

- How will you achieve your goals?
- What are the risks and opportunities?
- How can you incorporate information security into your current processes?



#### Support

- Do you have the resources you need to achieve your goals?
- How will you document and communicate them?
- What training will you need to give your staff?



#### **Operation**

- Are you giving customers what they want?
- Do you have a focused way of collecting feedback?
- How will you carry out risk assessments, and how often?
- Do you have the latest software updates and antivirus protection?



#### **Evaluation**

How will you measure, monitor, analyse and evaluate your business' performance?



#### **Improvement**

 How do you document process reviews and ensure the right improvements are made?



#### Context of the organisation

- What quality and information security challenges does your business face?
- Who are your interested parties?

With guidance and support from our expert consultants you will be able to develop and implement a management system that grows with your business and helps you to achieve your quality and information security objectives.