



# **Generative AI vs AI Agents vs Agentic AI**

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# Traditional AI

Systems which have the capability to learn from data and make decisions or **predictions based on that data**.

Pre-programmed algorithms and rules

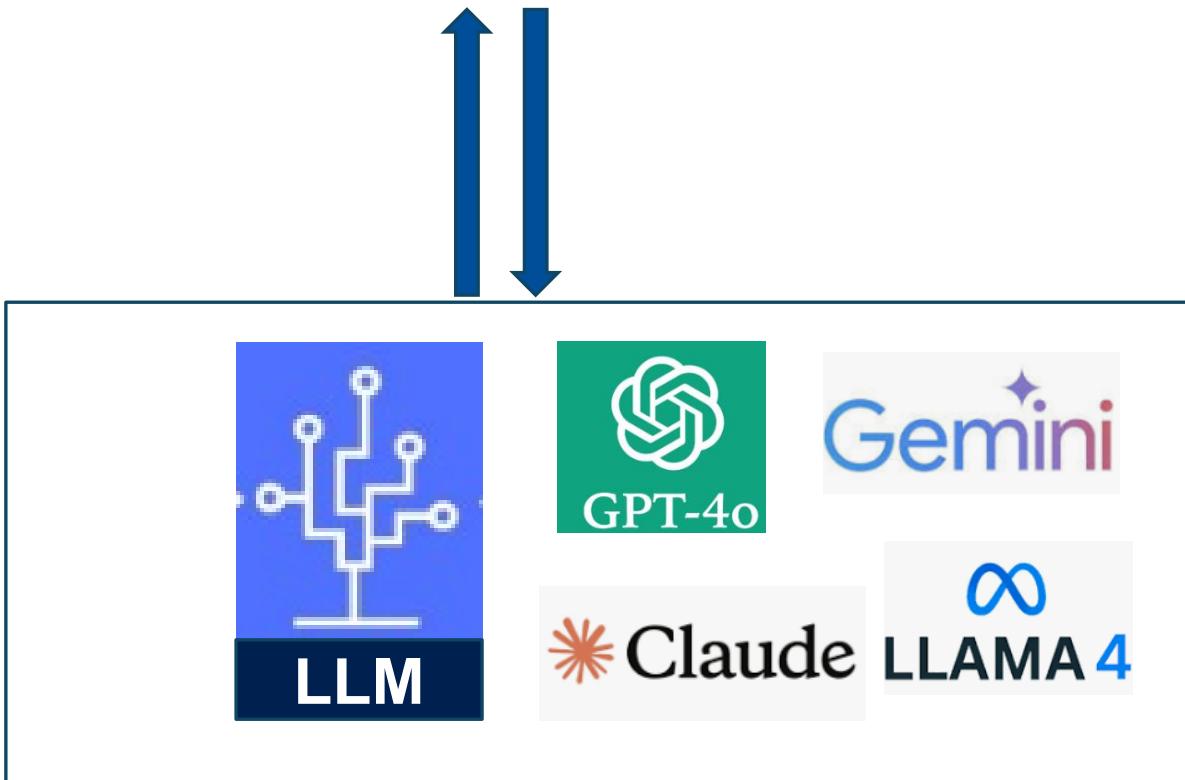
Designed with a specific set of tasks to target

Focused on analyzing sets of data and making predictions based on analysis

Limited learning capabilities (dependent on data sets input by a human creator)

# Generative AI

**Generative AI** is a type of artificial intelligence that can create new content and ideas, such as **text**, **images**, **videos**, **audio**, and even **computer code**.



# Generative AI with LLM

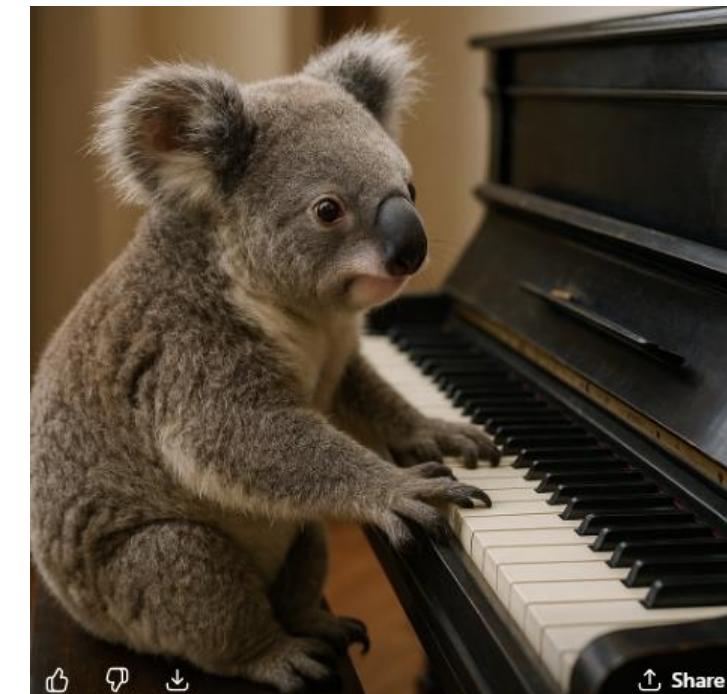
Write a poem about a night with full moon and stars with clear sky.

Generate an image of kuala playing piano

LLM-Answers questions  
based upon large data it is  
trained on.

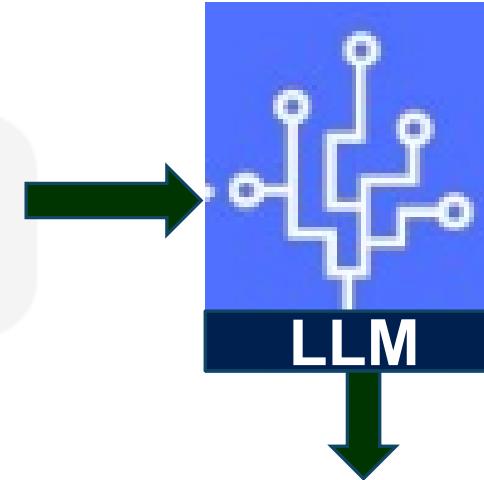
**Whispers Beneath the Moonlight**

Beneath a sky so vast and deep,  
Where silence rocks the world to sleep,  
A silver moon in fullness glows,  
Its quiet magic softly flows.



# LLM/GPT model - limitations

Please book me a lowest price return ticket for from toronto to new  
york departing on August 20 returning on August 25. Also book hotel  
for 5 days stays. Please send itineraries to my email.



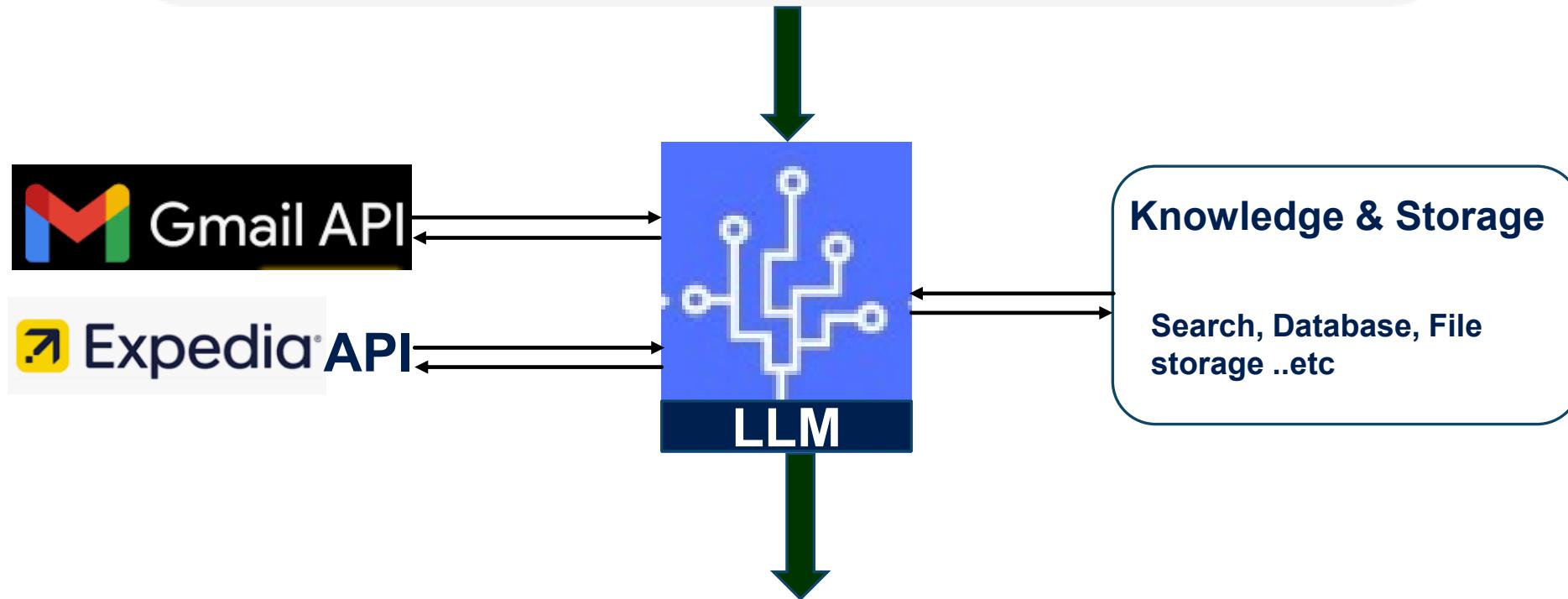
I can't directly book your flights or hotels or email itineraries—but I can help you find the best options and guide you through the booking process. Here's what I found for your requested dates:

## Flight: Toronto → New York (Aug 20–25)

- Expedia/Kayak/Orbitz show round-trip fares around \$136–\$144 USD, with cheapest airlines like Flair Airlines and Porter offering tickets from ~\$136–\$144 [kayak.com +3](#).
- Google Flights notes lowest one-way fares are about \$87–\$96, with round-trip deals from Flair at approximately \$118–\$141.
- Cheapest days to fly are Thursdays, and August is among the more expensive months, but booking now (~6 weeks ahead) aligns with the optimal window [kayak.com](#).

# AI Agent

Please book me a lowest price return ticket for from toronto to new york departing on August 20 returning on August 25. Also book hotel for 5 days stays. Please send itineraries to my email.



1. Search cheapest flight
2. Book flight
3. Send itinerary in email

Agent Performs Actions

# AI Agent

An AI agent refers to a system or program

that is capable of autonomously performing tasks

on behalf of a user or another system

by designing its workflow

and utilizing available tools

## Benefits:

- Agent performs complex tasks.
- Agent plans task based upon user input.

# Agentic AI

## Flight Booking AI Agent



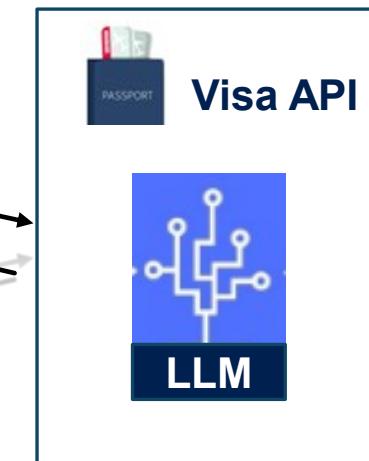
1. Search cheapest flight
2. Book flight
3. Send itinerary in email

## Passport Processing AI Agent



1. Checks passport validity
2. If expired then
3. Submit passport renewal application

## Visa Processing AI Agent



1. Checks visa validity
2. If expired then
3. Submit visa application

# Agentic AI

Agentic AI is a multi-agent AI system

that can accomplish a specific goal with limited supervision

It consists of AI agents—machine learning models

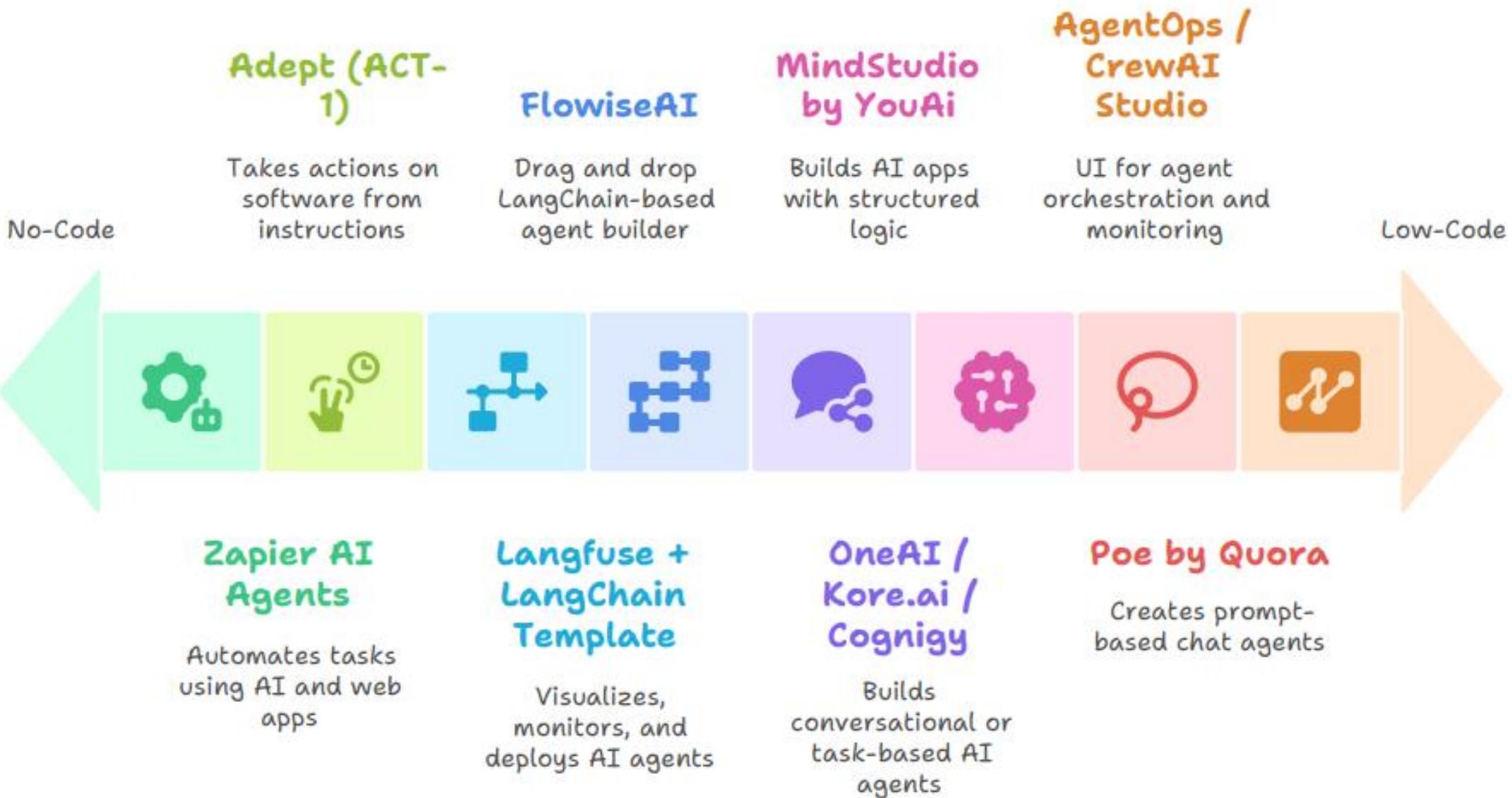
that mimic human decision-making to solve  
problems in real time

each agent performs a specific subtask  
required to reach the goal

# Comparison

System	Capability	Tools utilization	Autonomous decisions
<b>Generative AI (LLM)</b>	Responds based upon pretrained knowledge	No tools utilization	No decision making
<b>AI Agent</b>	Decides and completes task based upon input	Uses tools/APIs to complete task	Makes decision to complete task
<b>Agentic AI</b>	Completes multistep goals with planning and coordination	Uses multiple tools or other Agents	Plans decides and adapt/changes as needed over time

# AI Agent builders from no-code to low-code



# Precautions

During development of any AI Applications or AI Agents Guidelines and precautions should be considered to avoid unsafe use of AI.

In addition, please make sure you follow “Responsible AI” guidelines