



## Muhammad Salman

**Nationality:** Pakistani **Date of birth:** 13/02/1998 **Gender:** Male

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### ABOUT ME

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I am a student of MSc computer science at The University of Law. I've done a bachelor's and master's in political science from the University of Peshawar. I've done DIT from the Technical board. I've worked in different institutes as an IT Assistant & computer operator for more than 5 years. Besides, also I've provided services of Graphics Design as a freelancer on different online platforms.

### CERTIFICATES

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#### Foundations of Cybersecurity

[ 29/05/2023 ]

an online non-credit course authorized by Google and offered through Coursera

Verification

<https://coursera.org/verify/H7NFVBHEFS8S>

#### IT Technical Support Fundamentals

[ 06/12/2022 ]

an online non-credit course authorized by Google and offered through Coursera

Verification

<https://coursera.org/verify/ZQS7DGTHCKY4>

#### The Bits and Bytes of Computer Networking

[ 29/03/2023 ]

an online non-credit course authorized by Google and offered through Coursera

Verification

<https://coursera.org/verify/6Y3D7GJZLPC4>

### WORK EXPERIENCE

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#### Computer operator

**KTH Khyber Teaching Hospital (IBP)** [ 01/08/2017 – 14/01/2020 ]

City: Peshawar, Pakistan

Country: Pakistan

Website: <https://kth.edu.pk/>

Email address: [Info@kth.edu.pk](mailto:Info@kth.edu.pk)

Name of unit or department: Health Sector - Business or sector: Other service activities

**Major responsibilities:**

- Using HMIS software
- OPD & EMERGENCY patient registration
- Admissions & cancellation of patients invoices
- CPT invoicing & receiving payments from patients
- Reporting and verification
- Employee ID Registration & service card
- Backup support to the IT office
- IBP patient's radiology entry in HMIS
- Reporting to IBP Manager
- Network issue resolving if there is no one present in IT
- Official operations
- Support Team
- Routine examinations of information

**Assistant of IT Manager**

**Rafaqat Babar & Co Chartered Accounts** [ 20/01/2020 – 21/01/2022 ]

City: Peshawar, Pakistan

Country: Pakistan

Website: <https://www.rafaqatbabar.com/>

Email address: [zeeshan@rafaqatbabar.com](mailto:zeeshan@rafaqatbabar.com)

Name of unit or department: Rafaqat Babar & Co. Chartered Accountants - Business or sector: Administrative and support service activities

**Major responsibilities:**

- Continuously monitoring and reacting to IT operations schedules
- Software installations to perform high-duty
- Backups from users and uploads to servers with due time
- Scanning & compressing and storing data
- Reporting all daily work to the IT Manager
- Working on ERP system, To Adjustment of Delivery Challan.
- Maintaining and supplying inventory by regularly checking stock levels to determine the overall inventory level.
- Wi-Fi control and adding users to micro tech
- Ensure that printers, cartridges, and other equipment are fully stocked and ready for use
- Perform light maintenance on equipment and systems in order to prevent problems or errors
- Ensure software updates are installed and bugs are fixed as needed
- Troubleshoot software and hardware problems that are reported and resolve them
- Report any problems or malfunctions to the necessary computer technician
- Check that local area networks are functioning properly, and resolve or repair issues when they are identified

**Network Admin**

**Frontier Green Wood Industries (PVT) Ltd.** [ 01/02/2022 – 30/11/2022 ]

City: Peshawar, Pakistan

Country: Pakistan

**Major responsibilities:**

- Coordinate office activities and operations to secure efficiency and compliance with company policies.
- Continuously monitoring and reacting to IT operations schedules
- Print all the official emails and sign from the concerned department's HODs
- Responsible for totals intercom and also responsible for check & balance
- Support Local & net to perform their job for the best
- CCTV Configuration & Monitoring
- CCTV Backup with date & time

- Check audit cameras of vehicles in our times
- Data organized with folder date and time
- Responsible for daily checkups of CCTV in every department. If the CCTV is not working well then it's
- My duty to find the problem and resolve it on time for their best performance
- The daily report includes Backups, CCTV Records, Intercoms Records, etc.
- Ensure that printers, cartridges, and other equipment are fully stocked and ready for use
- Perform light maintenance on equipment and systems in order to prevent problems or errors
- Ensure software updates are installed and bugs are fixed as needed
- Troubleshoot software and hardware problems that are reported and resolve them
- Weekly report (All user's systems checkups)
- ERP is also workable & to perform print facility to all of the users
- Network cabling
- Printer troubleshooting & also scanner
- Compressing on a daily basis photos & uploading them to the server
- To check on daily CCTV footage with a list of details
- DVRs & NVRs Checkups
- Installation in all systems from the server

### Graphic design expert

**Fiverr** [ 10/10/2019 – Current ]

City: Remote work

Country: Pakistan

I worked as a Graphic designer on Fiverr and offline clients. I have more than 4 years of skill experience in Graphics Designing.

## EDUCATION AND TRAINING

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### Msc Computer Science

**The University of Law** [ Current ]

City: London

Country: United Kingdom

Website: <https://www.law.ac.uk/>

### Master of Art

**University of Peshawar** [ 19/06/2023 ]

City: Peshawar

Country: Pakistan

Website: <http://www.uop.edu.pk/>

### Bachelor of Art

**University of Peshawar** [ 07/08/2018 – 31/12/2020 ]

Address: peshawar pakistan, 25000 Peshawar (Pakistan)

Website: <http://www.uop.edu.pk/>

### Diploma of Information Technology (DIT)

**khyber pakhtunkhwa technical board** [ 06/04/2016 – 20/12/2017 ]

Address: peshawar pakistan, 25000 peshawar (Pakistan)

Website: <https://kpbte.edu.pk/>

### FSC

**Board of intermediate & secondry education peshawar** [ 06/05/2014 – 30/07/2016 ]

Address: peshawar pakistan, 25000 Peshawar (Pakistan)

Website: <https://www.bisep.edu.pk/>

## SSC

**Board of intermediate & secondary education peshawar** [ 04/02/2012 – 18/06/2014 ]

Address: peshawar pakistan, 25000 Peshawar (Pakistan)

Website: <https://www.bisep.edu.pk/>

## DIGITAL SKILLS

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Microsoft Office, Microsoft Word, Microsoft Excel, Outlook, Facebook, Google / Installation and Maintenance of CCTV Cameras / LAN network configuration / Graphics Design Adobe Photoshop Sketchup / freelancing / Computer Operating / Computer Troubleshooting and Repair / Operating system: Windows

## HOBBIES AND INTERESTS

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**Computer, Problem Solving, Inventing new things, Browsing, Vlogging, Social Media**

## LANGUAGE SKILLS

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Mother tongue(s): **Pushto**

Other language(s):

**English**

**LISTENING C1 READING C1 WRITING C1**

**SPOKEN PRODUCTION C1 SPOKEN INTERACTION C2**

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*