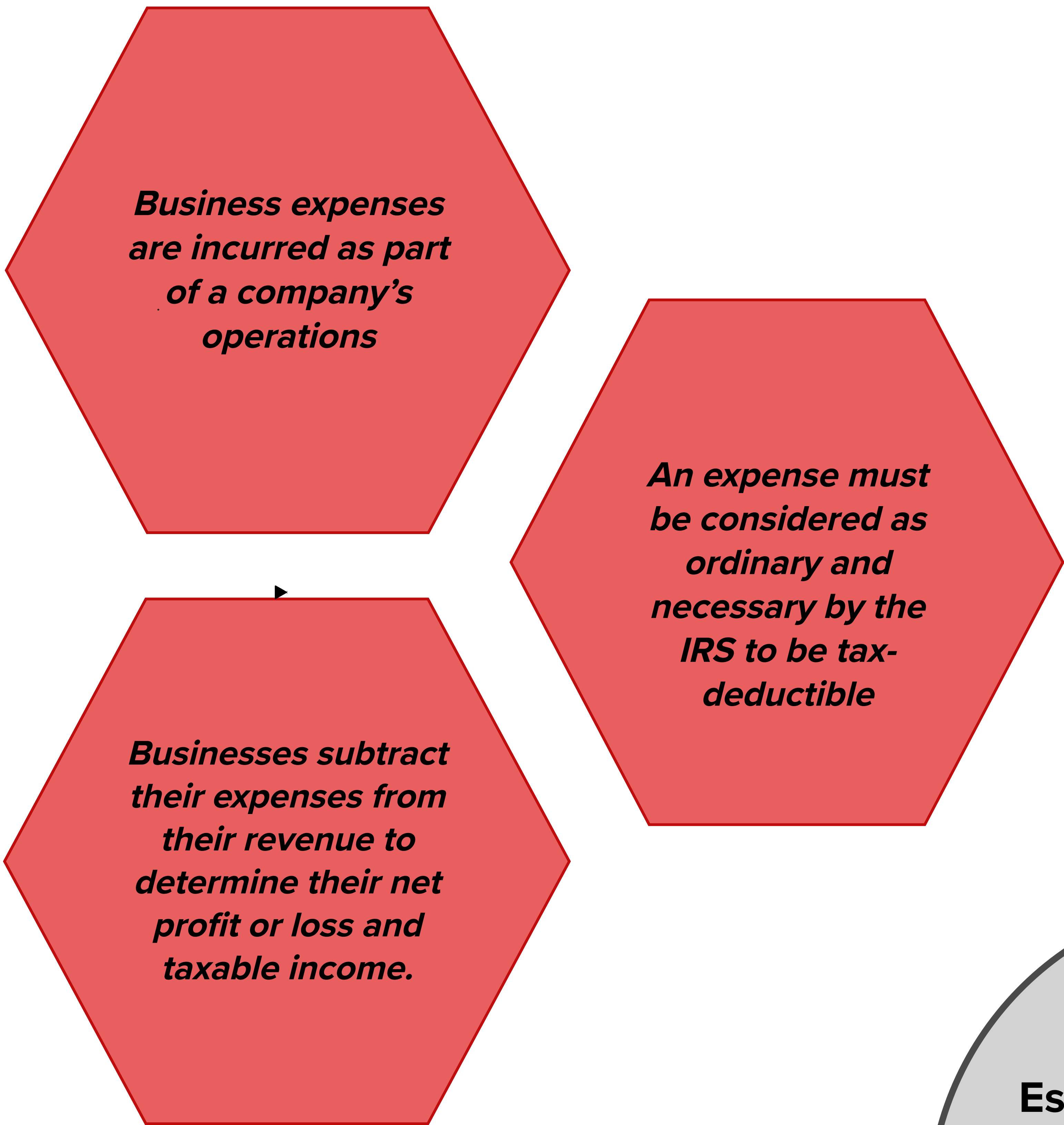




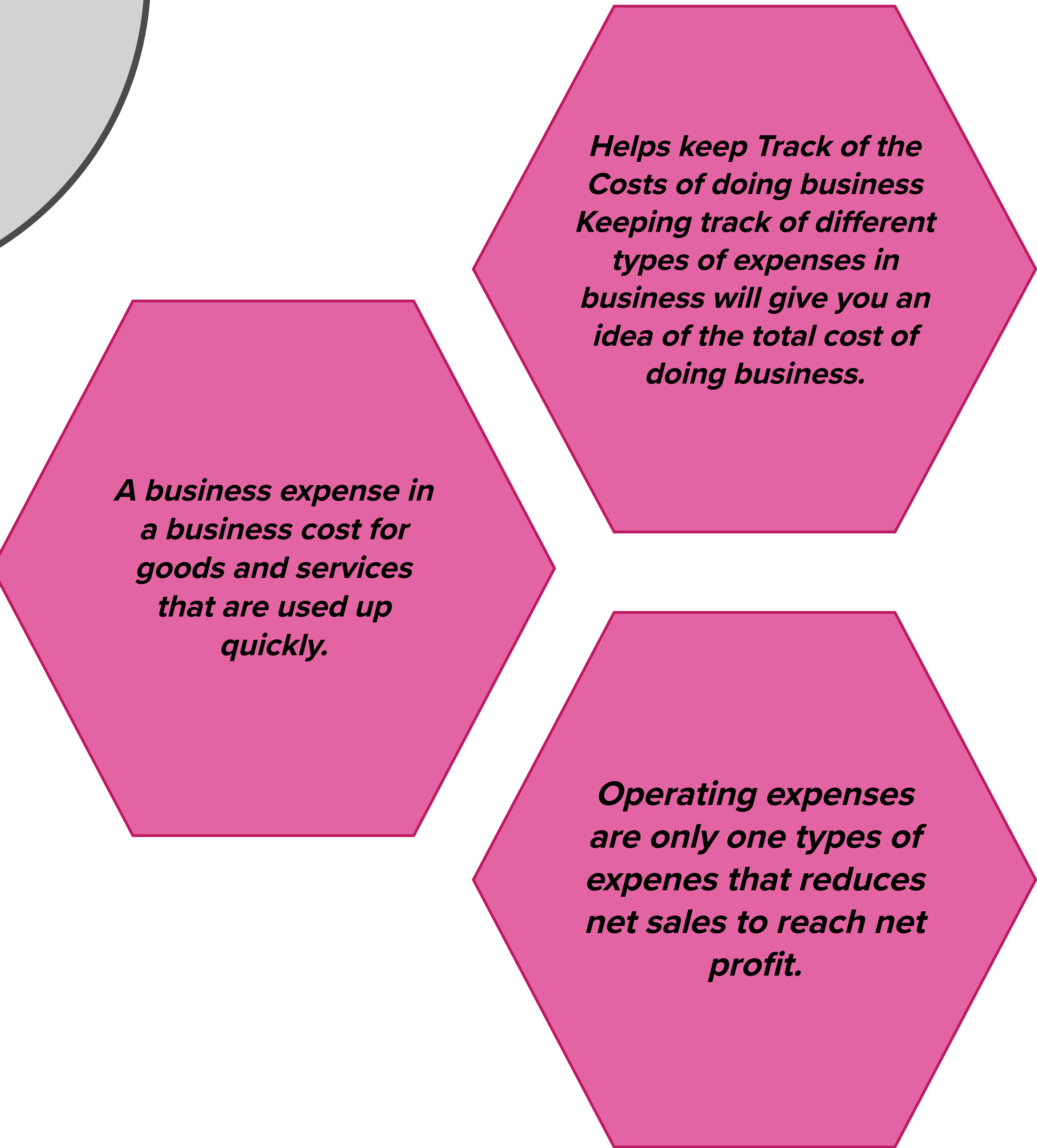
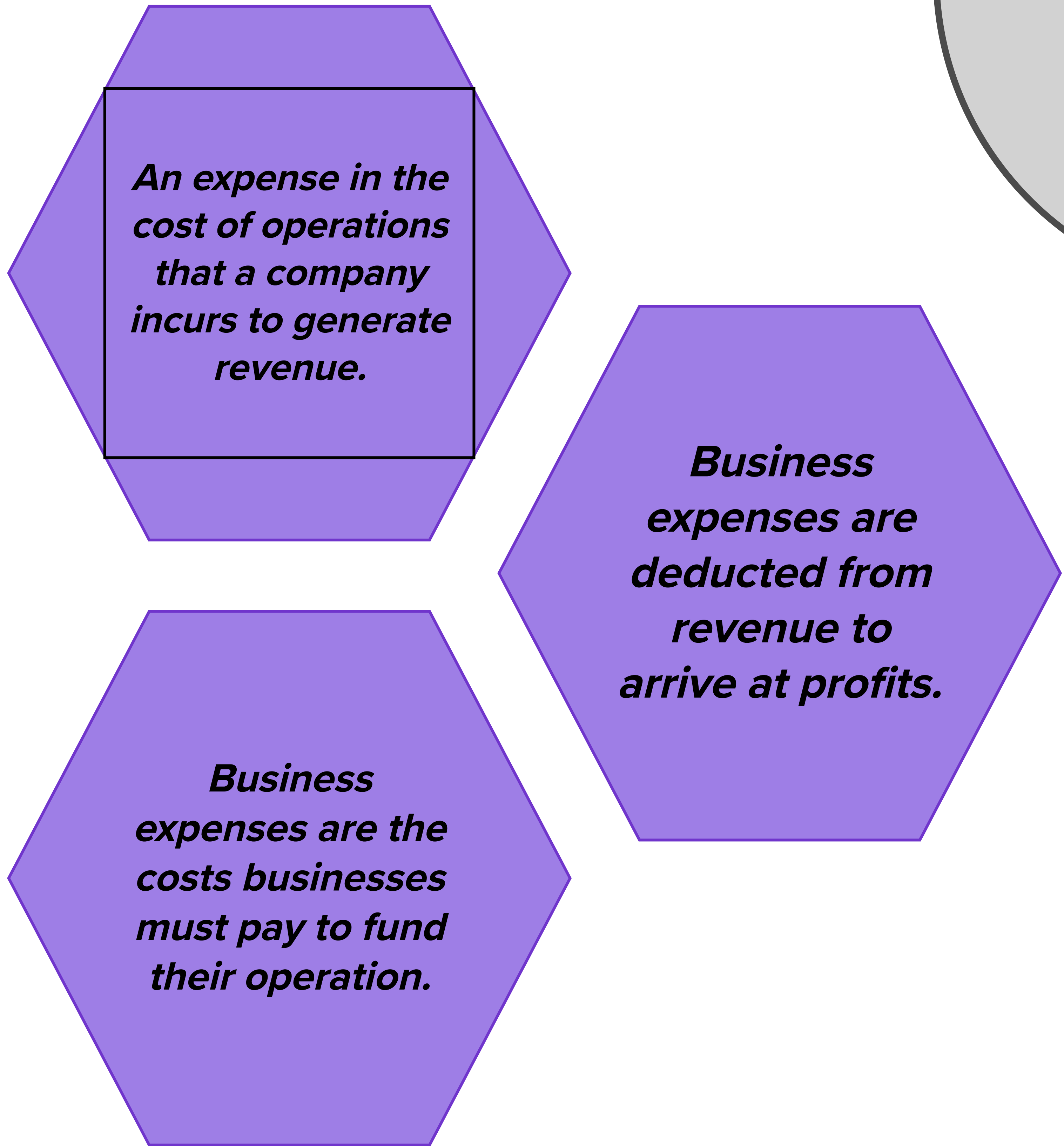
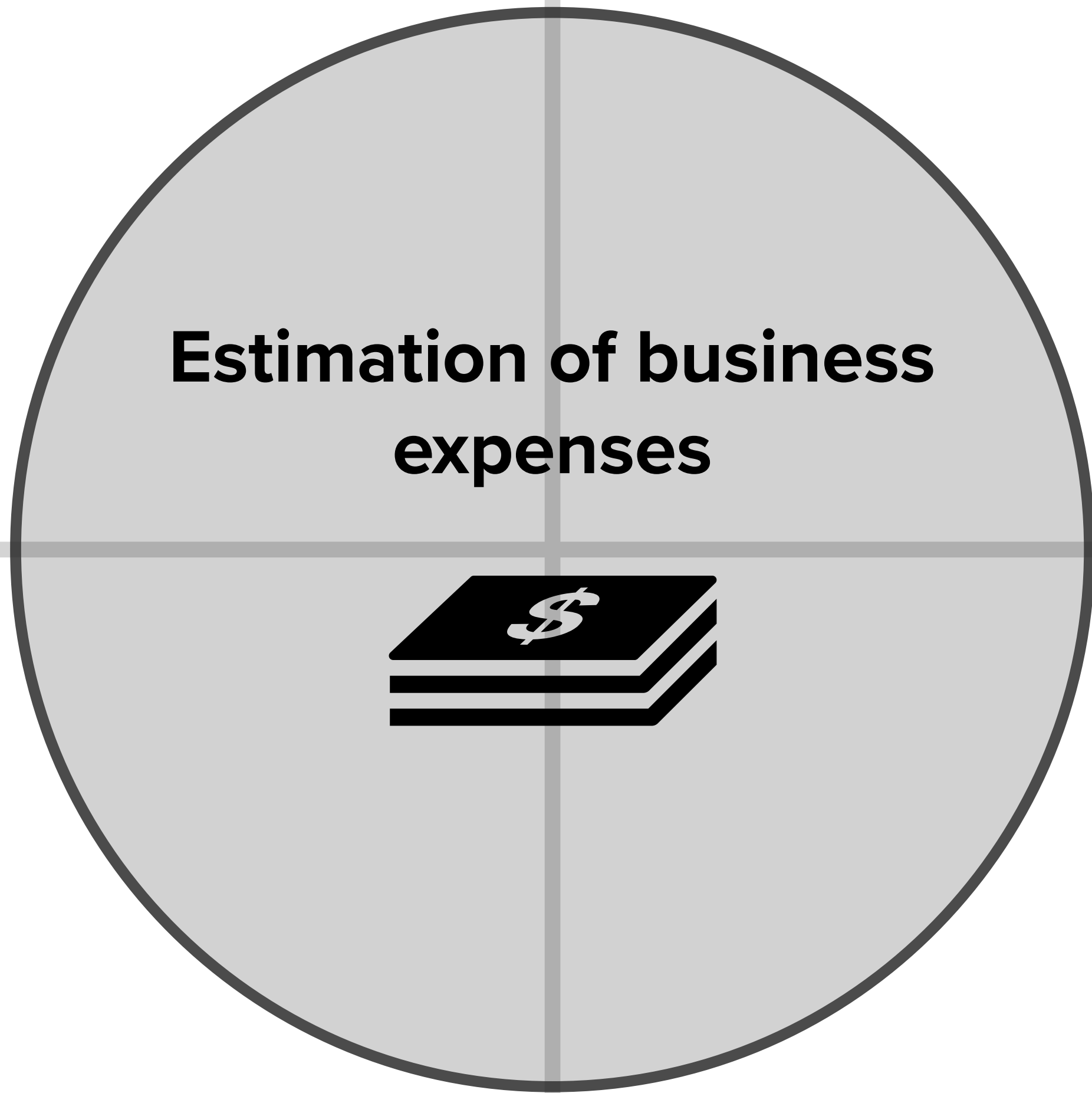
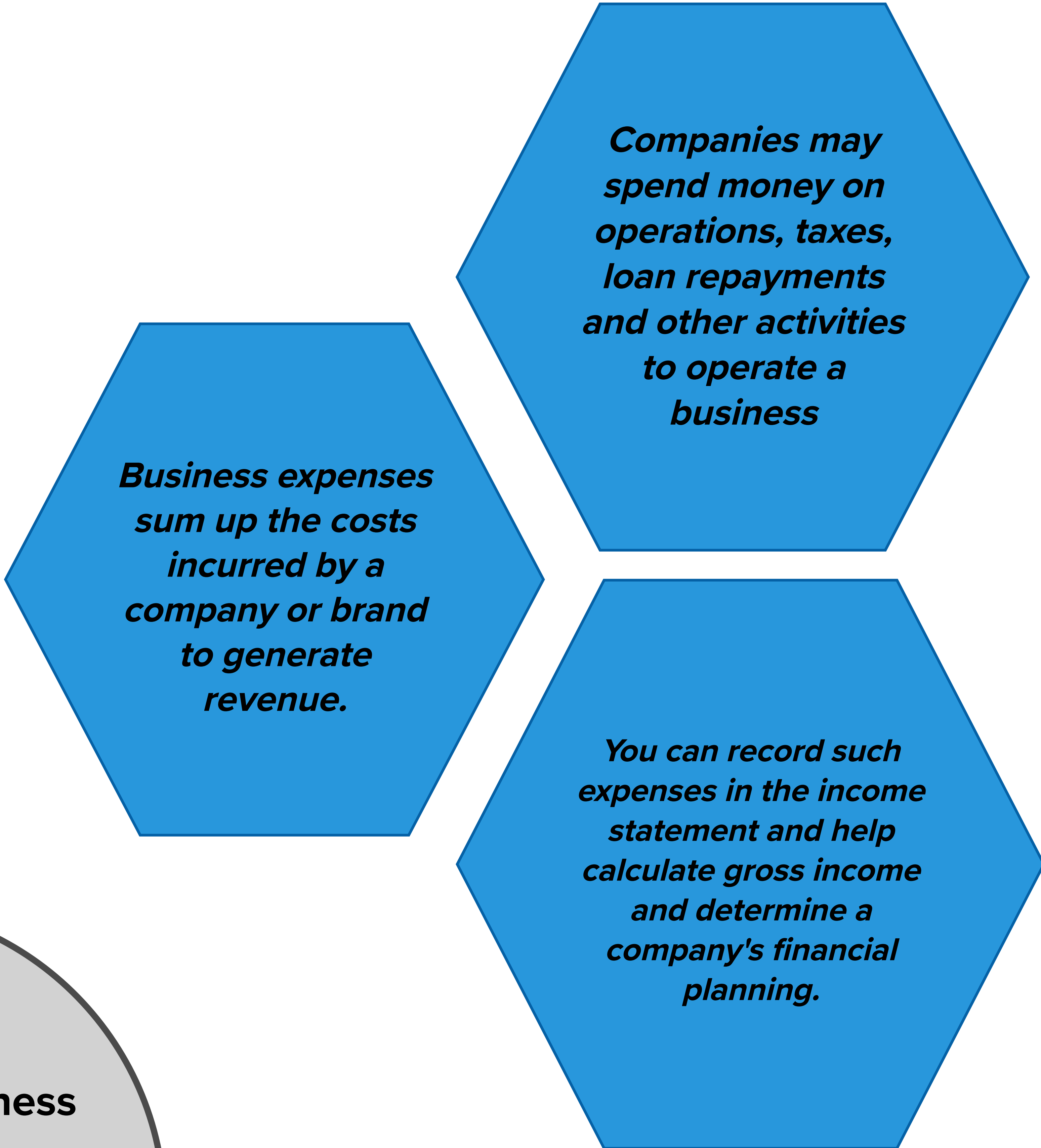
Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



.Purpose

What behavior have we observed?
What can we imagine them doing?



Uses

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?