

# Lecture-29: GI/GI/1 Queues

## 1 GI/GI/1 Queueing Model

Consider a GI/GI/1 queue. Customers arrive in accordance with a renewal process having an arbitrary inter-arrival distribution  $F$ , and the service time for each customer is *i.i.d.* with a common distribution  $G$ . We assume that the service discipline is FCFS. We denote the random *i.i.d.* inter-arrival sequence by  $X : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$ , and the random *i.i.d.* service time sequence by  $Y : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$ . Then, the inter-arrival time between  $n$ th and  $(n+1)$ th customer is  $X_{n+1}$ , and the service time of customer  $n$  is  $Y_n$ .

**Proposition 1.1 (Lindley's equation).** *If we denote the waiting time (before service) for customer  $n$  in the queue by  $W_n$ , then we have*

$$W_n = (W_{n-1} + Y_{n-1} - X_n) \vee 0, \quad n \in \mathbb{N}.$$

We denote  $W_0 = Y_0 = 0$ , and the customer 1 arrives at time  $X_1$ .

**Definition 1.2.** For a GI/GI/1 queue with *i.i.d.* inter-arrival sequence  $X : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$  and independent *i.i.d.* service time sequence  $Y : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$ , we associate a random walk sequence  $S : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$  with *i.i.d.* step-size sequence  $U : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$  such that

$$U_n \triangleq Y_{n-1} - X_n, \quad n \in \mathbb{N}.$$

**Proposition 1.3.** *Let  $W : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$  be the random waiting time sequence for customers in a GI/GI/1 queue with associated random walk  $S : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$ . Then, we have for some  $c \geq 0$*

$$P\{W_n \geq c\} = P\left(\bigcup_{j \in [n]} \{S_j \geq c\}\right). \quad (1)$$

*Proof.* From the Lindley's recursion for waiting times and the definition of the associated random walk, we get

$$W_n = \max\{0, W_{n-1} + U_n\}.$$

Iterating the above relation with  $W_1 = 0$ , and using the definition of random walk  $S : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$  yields

$$W_n = \max\{0, U_n + \max\{0, W_{n-2} + U_{n-1}\}\} = \max\{0, U_n, U_n + U_{n-1} + W_{n-2}\} = \max\{0, S_n - S_{n-1}, \dots, S_n\}.$$

Using the duality principle for exchangeable random sequence  $U$ , we can rewrite the following equality in distribution  $W_n = \max\{0, S_1, \dots, S_n\}$ .  $\square$

**Corollary 1.4.** *If  $\mathbb{E}U_n \geq 0$ , then we have  $P\{W_\infty \geq c\} \triangleq \lim_{n \in \mathbb{N}} P\{W_n \geq c\} = 1$  for all  $c \in \mathbb{R}$ .*

*Proof.* It follows from Proposition 1.3 that  $P\{W_n \geq c\}$  is non-decreasing in  $n$ . Hence, by monotone convergence theorem, the limit exists and is denoted by  $P\{W_\infty \geq c\} \triangleq \lim_{n \in \mathbb{N}} P\{W_n \geq c\}$ . Therefore, by continuity of probability and Eq. (1), we have

$$P\{W_\infty \geq c\} = P\{S_n \geq c \text{ for some } n\}. \quad (2)$$

If  $\mathbb{E}U_n = \mathbb{E}Y_n - \mathbb{E}X_{n+1}$  is positive, then by strong law of large numbers the random walk  $S$  will converge almost surely to positive infinity. The above will also be true when  $E[U_n] = 0$ , then the random walk is recurrent.  $\square$

*Remark 1.* It follows from this corollary, that the stability condition  $\mathbb{E}Y_n < \mathbb{E}X_{n+1}$  is necessary for the existence of a stationary distribution.

**Proposition 1.5 (Spitzer's Identity).** *Let  $M_n \triangleq \max\{0, S_1, S_2, \dots, S_n\}$  for all  $n \in \mathbb{N}$ , then*

$$\mathbb{E}M_n = \sum_{k=1}^n \frac{1}{k} \mathbb{E}S_k^+.$$

*Proof.* We can write  $M_n = \mathbb{1}_{\{S_n > 0\}} M_n + \mathbb{1}_{\{S_n \leq 0\}} M_n$ . If  $S_n \leq 0$ , then  $M_n = M_{n-1}$ . That is,

$$\mathbb{1}_{\{S_n \leq 0\}} M_n = \mathbb{1}_{\{S_n \leq 0\}} M_{n-1}.$$

If  $S_n > 0$ , then  $M_n = \max\{S_1, \dots, S_n\}$ . Therefore, we can rewrite the first term in decomposition, as

$$\mathbb{1}_{\{S_n > 0\}} M_n = \mathbb{1}_{\{S_n > 0\}} \max_{i \in [n]} S_i = \mathbb{1}_{\{S_n > 0\}} (U_1 + \max\{0, S_2 - S_1, \dots, S_n - S_1\}).$$

Hence, taking expectation and using exchangeability of the *i.i.d.* sequence  $U$ , we get

$$\mathbb{E}[M_n \mathbb{1}_{\{S_n > 0\}}] = \mathbb{E}[U_1 \mathbb{1}_{\{S_n > 0\}}] + \mathbb{E}[M_{n-1} \mathbb{1}_{\{S_n > 0\}}].$$

Since  $U$  is an *i.i.d.* sequence and  $S_n = \sum_{i=1}^n U_i$ , the tuple  $(U_i, S_n)$  has an identical joint distribution for all  $i \in [n]$ . It follows that

$$\frac{1}{n} \mathbb{E} S_n^+ = \frac{1}{n} \mathbb{E}[S_n \mathbb{1}_{\{S_n > 0\}}] = \frac{1}{n} \mathbb{E} \sum_{i=1}^n U_i \mathbb{1}_{\{S_n > 0\}} = \mathbb{E}[U_1 \mathbb{1}_{\{S_n > 0\}}].$$

Combining the above results, we obtain the following recursion

$$\mathbb{E}[M_n] = \mathbb{E}[M_{n-1}] + \frac{1}{n} \mathbb{E}[S_n^+].$$

Result follow from the fact that  $M_1 = S_1^+$ . □

*Remark 2.* Since  $W_n = M_n$  in distribution, we have  $\mathbb{E}[W_n] = \mathbb{E}[M_n] = \sum_{k=1}^n \frac{1}{k} \mathbb{E}[S_k^+]$ .

## 2 Martingales for Random Walks

**Proposition 2.1.** Consider an *i.i.d.* step-size sequence  $X : \Omega \rightarrow \mathbb{Z}^{\mathbb{N}}$  such that  $|X_n| \leq M \in \mathbb{Z}_+$ . A random walk  $S : \Omega \rightarrow \mathbb{Z}^{\mathbb{N}}$  with the step size sequence  $X$  is a recurrent Markov chain iff  $\mathbb{E} X_n = 0$ .

*Proof.* If  $\mathbb{E} X_n \neq 0$ , the random walk is clearly transient since, it will diverge to  $\pm\infty$  depending on the sign of  $\mathbb{E} X_n$ .

Conversely, if  $\mathbb{E} X_n = 0$ , then the random walk  $S$  is a martingale. Assume that the random walk starts at state  $S_0 = i \in \mathbb{Z}_+$ . We define sets

$$A \triangleq \{-M, -M+1, \dots, -2, -1\}, \quad A_j \triangleq \{j+1, \dots, j+M\}, \quad j > i.$$

Let  $\tau$  denote the hitting time to either the set  $A$  or the set  $A_j$  by the random walk  $S$ , i.e.

$$\tau \triangleq \inf \{n \in \mathbb{N} : S_n \in A \cup A_j\}.$$

It follows that  $\tau$  is a stopping time with respect to the natural filtration of the step-size sequence  $X$ . Further,  $S_{\tau \wedge n} \leq M + j$ . **This is not a uniform bound in  $j$ . Can we still apply OST?** From the optional stopping theorem, we have  $\mathbb{E}_i[S_\tau] = \mathbb{E}_i[S_0] = i$ . Thus, we have

$$i = \mathbb{E}_i[S_\tau] = \mathbb{E}_i[S_\tau \mathbb{1}_{\{S_\tau \in A\}} + S_\tau \mathbb{1}_{\{S_\tau \in A_j\}}] \geq -MP_i\{S_\tau \in A\} + j(1 - P_i\{S_\tau \in A\}).$$

Rearranging the above equation, we get a bound on probability of random walk  $S$  hitting  $A$  over  $A_j$  as

$$P_i\{S_n \in A \text{ for some } n\} \geq P_i\{S_\tau \in A\} \geq \frac{j-i}{j+M}.$$

Since the choice of  $j \in \mathbb{Z}_+$  was arbitrary, taking limit  $j \rightarrow \infty$ , we see that for any  $i \in \mathbb{Z}_+$ , we have  $P_i\{S_n \in A \text{ for some } n\} = 1$ . Similarly taking  $B \triangleq \{1, 2, \dots, M\}$ , we can show that  $P_i\{S_n \in B \text{ for some } n\} = 1$  for any  $i \leq 0$ . Result follows from combining the above two arguments to see that for any  $i \in \mathbb{Z}$

$$P_i\{S_n \in A \cup B \text{ for some } n\} = 1.$$

□

**Proposition 2.2.** Consider a random walk  $S : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$  with i.i.d. step-size sequence  $X : \Omega \rightarrow \mathbb{R}^{\mathbb{N}}$  with common mean  $\mathbb{E}[X_1] \neq 0$ . For  $a, b > 0$ , we define the hitting time of the walk  $S$  exceeding a positive threshold  $a$  or going below a negative threshold  $-b$  as

$$\tau \triangleq \{n \in \mathbb{N} : S_n \geq a \text{ or } S_n \leq -b\}.$$

Let  $P_a$  denote the probability that the walk hits a value greater than  $a$  before it hits a value less than  $-b$ . That is,

$$P_a \triangleq P\{S_\tau \geq a\}.$$

Then, for  $\theta \neq 0$  such that  $\mathbb{E}e^{\theta X_1} = 1$ , we have

$$P_a \approx \frac{1 - e^{-\theta b}}{e^{\theta a} - e^{-\theta b}}.$$

The above approximation is an equality when step size is unity and  $a$  and  $b$  are integer valued.

*Proof.* For any  $a, b > 0$ , we can define stopping times

$$\tau_a = \inf\{n \in \mathbb{N} : S_n \geq a\}, \quad \tau_{-b} = \inf\{n \in \mathbb{N} : S_n \leq -b\}.$$

Then,  $\tau = \tau_a \wedge \tau_{-b}$ , and we are interested in computing the probability  $P_a = P\{\tau_a < \tau_{-b}\}$ . We define a random sequence  $Z : \Omega \rightarrow \mathbb{R}_+^{\mathbb{N}}$  such that  $Z_n \triangleq e^{\theta S_n}$  for all  $n \in \mathbb{N}$ , where  $\mathbb{E}e^{\theta X_1} = 1$ . Hence, it follows that  $Z$  is a martingale with unit mean. From the optional stopping theorem, we get  $\mathbb{E}e^{\theta S_\tau} = 1$ . Thus, we get

$$1 = \mathbb{E}[e^{\theta S_\tau} \mathbb{1}_{\{\tau_a < \tau_{-b}\}}] + \mathbb{E}[e^{\theta S_\tau} \mathbb{1}_{\{\tau_a > \tau_{-b}\}}].$$

We can approximate  $e^{\theta S_\tau} \mathbb{1}_{\{\tau_a < \tau_{-b}\}}$  by  $e^{\theta a} \mathbb{1}_{\{\tau_a < \tau_{-b}\}}$  and  $e^{\theta S_\tau} \mathbb{1}_{\{\tau_a > \tau_{-b}\}}$  by  $e^{-\theta b} \mathbb{1}_{\{\tau_a > \tau_{-b}\}}$ , by neglecting the overshoots past the thresholds  $a$  and  $-b$ . Therefore, we have

$$1 \approx e^{\theta a} P_a + e^{-\theta b} (1 - P_a).$$

□