

## Global Q, Inc.





## Lifecycle Facilitation - what this allows times 1000

The learning objective of this TOPIC is to discuss the following KEY ITEMS:

- Facilitation, Facilitation
  - Policies
  - Procedures
  - Work Instructions
  - · All areas of the business
  - Cross functions
  - Vendors can't automate outside of their domain
- Created a well oiled machine as our legacy
  - Operational efficiency
  - Reduced costs
  - Easier compliance
- Lifecycles anatomy
  - o Roles
  - Activities
  - Screens to perform
    - Easy things are easy
    - Hard things are still easy

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