



Sowmya N

Scrum Master

Dynamic and dedicated Scrum Master with extensive experience in providing top-tier support to teams. Skilled in managing calendars, organizing meetings and events, handling confidential documents, and facilitating communication with both internal and external stakeholders. Known for exceptional communication and interpersonal skills, with a proven track record of working effectively both independently and collaboratively.

Contact

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LinkedIn

<https://www.linkedin.com/in/itz-sowmya/>

Portfolio

<https://itz-sowmya.github.io>

Skills

Agile Methodologies
Scrum Framework
Team Leadership
Conflict Resolution
Project Management
Stakeholder Communication
Continuous Improvement
Risk Management
Reporting

Certification

CSPO

CSM

Education

Bachelors of Engineering
2009 - 2013

Experience

August 2024

JPMorgan Chase & Co. Agile Job Simulation on Forage

- Drafted eight user stories using Trello and prioritized them by estimating the relative level of effort required
- Ran the Scrum team's daily standup to effectively plan the day and energize the team members
- Conducted a sprint review to gather feedback on the Scrum's work and a sprint retrospective to align on opportunities for improvement in future sprints

2022 - 2024

Dezy, Bangalore

Escalation Task Master / Scrum Master

- Facilitated Agile ceremonies, reducing sprint cycle time by 15%.
- Enhanced team communication and productivity by 20% through effective facilitation of Agile ceremonies.
- Communicated project progress, risks, and expectations to both internal teams and external stakeholders, ensuring alignment and transparency.
- Collaborated with executive management and key stakeholders to define and refine project scope.
- Continuously assessed project performance, taking corrective actions or realigning tasks as necessary to keep projects on track.
- Established and enforced project standards and best practices to maintain consistency and quality across the team.
- Leveraged technical expertise to proactively identify and resolve project issues, minimizing delays.
- Swiftly resolved impediments, significantly improving team performance and project flow.

2015 - 2020

Engge Engineering, Bangalore

Project Coordinator

- Maintain and monitor project plans, schedules, and work hours to ensure timely delivery.
- Develop project strategies to align with organizational goals and objectives.
- Break projects into manageable actions and set realistic timeframes for completion.
- Assign tasks to internal teams and assist with schedule management to ensure smooth execution.
- Monitor project progress and proactively address any issues that arise to keep projects on track.