

# PHILIPPE KHALIL

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## WORK HISTORY

**Passenger Service Agent, 05/2021 to Current**

**Flair Airlines**

- Escorted handicapped passengers from terminal to aircraft.
- Engaged customers to find amiable and appropriate solutions to transportation issues and conflicts.
- Assisted passengers with check-in and boarding processes, enforcing compliance with airline policies.
- Educated passengers on safety procedures and provided assistance to disabled passengers

**Cashier, 09/2019 to 04/2021**

**Tim Hortons**

- Worked closely with shift manager to solve problems and handle customer concerns.
  - Welcomed customers and helped determine their needs.
  - Performed cash, card and check transactions to complete customer purchases.
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## EDUCATION

**Computer Science, Expected in 05/2024**

**Collège De Rosemont** - Montreal, QC

**Computer Science**

**LaSalle College** - Montreal, QC

**Social Sciences**

**John Abbott College** - Sainte-Anne-de-Bellevue, QC

**High School Diploma, 06/2019**

**École Secondaire Saint-Georges** - Senneville, QC

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## LANGUAGE

French

English

Arabic

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## CONTACT

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## SKILLS

Team Work

Organized

Computer proficiency

Attention to details

Customer Service