

# Marie Ament

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## Objective

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Results-driven technology professional with a strong background in R&D process optimization and leadership within the GTO (Global Technology Organization). Proven expertise in streamlining development workflows, standardizing methodologies, and managing enterprise tools to enhance efficiency and innovation. Skilled in Azure DevOps, governance, and cross-functional collaboration, ensuring seamless integration of software, firmware, and hardware solutions. Passionate about driving process excellence and technology transformation to support Itron's mission of creating a more sustainable and resourceful world.

## Work Experience

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### Staff Systems test engineer

June 2020 - Present

Itron, liberty lake, wa

- end-to-end (E2E) testing for meter integration projects, ensuring efficient communication between smart
- meters, water devices, and enterprise systems.
- • Optimized R&D development processes by implementing automated workflows, improving cycle time and
- solution quality.
- • Developed Azure DevOps strategies, standardizing methodologies for tool management, reporting, and
- efficiency tracking.
- • Collaborated with cross-functional teams across software, firmware, and hardware divisions to align
- development processes and tools globally.
- • Designed and managed automated reporting dashboards using Microsoft Power Platform to provide key R&D
- performance metrics to stakeholders.
- • Championed process documentation, ensuring all procedures were well-documented and available in a
- centralized repository for audits and compliance.
- • Drove change management initiatives, aligning teams with senior leadership's vision of transparency,
- collaboration, and continuous improvement.

### Software development Engineer

July 2019 - May 2020

Assetworks, San Antonio, TX

- • Performed performance testing on web applications and mobile apps to ensure optimal functionality and user experience.
- • Identified and resolved a critical memory leak, enhancing application stability and efficiency.
- • Utilized Python and SQL to analyze datasets, identify performance bottlenecks, and implement optimizations.
- • Contributed to the development of enterprise software solutions, focusing on data accuracy and workflow efficiency.
- • Automated monitoring and testing tasks, reducing response times and improving system performance.

## **IT Consulting Intern**

Aug 2018 - May 2019

CMIT solutions, San Antonio, TX

- • Developed and deployed technical solutions for small to medium-sized businesses, including system configurations and security enhancements.
- • Conducted troubleshooting and resolved technical issues related to system integrations and customer-facing applications.
- • Provided technical training and documentation to clients to support operational continuity

## **References**

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Available Upon Request

## **Education**

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### **Master in Information Security**

May 2022 - December 2023

University of Texas at San Antonio,

- Graduated with 3.63 GPA
- Cyber law, Managing a business, Enhancements to networks and systems.

### **B.A. Cybersecurity**

August 2018 - June 2020

University of Texas at San Antonio

- Graduated with a 3.7 GPA.
- Specialized in Network Security

## **Other Activities**

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- Member of the Spokane Rugby club. I enjoy sport, traveling, listening to music and sharing a great meal with friends. I have a blast spending free

time with my family and being with my dogs.