

Week 7 & 8 MCQs:

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1. Which open-source operating system is available on multiple hardware platforms?
 - a. Linux
 - b. Mac OS X
 - c. Windows 2000
 - d. Windows XP
2. Which registry file contains information about the hardware and software in the computer system?
 - a. HKEY_CLASSES_ROOT
 - b. HKEY_CURRENT_USER
 - c. HKEY_LOCAL_MACHINE
 - d. HKEY_USERS
3. How can the command line be accessed in Windows XP?
 - a. Start > Run > Prompt
 - b. Start > Run > cmd
 - c. Start > Control Panel > Prompt
 - d. Start > All programs > Accessories > Terminal
 - e. Start > Run > Terminal
4. Which file system is recommended for Windows XP for large file support and enhanced security?
 - a. DirectX
 - b. DOS
 - c. FAT32
 - d. HPFS
 - e. NTFS
5. What is the purpose of the Microsoft Hardware Compatibility List?
 - a. It lists all the hardware that runs Microsoft Office software.
 - b. It lists the Microsoft software that runs on the listed hardware.
 - c. It lists hardware that is supported by a Microsoft operating system.
 - d. It lists hardware that works together.
6. What should be done before upgrading from Windows 2000 to Windows XP?
 - a. Back up all the data files.

- b. Update all the device drivers.
 - c. Detach all the peripheral devices.
 - d. Download a legitimate XP authentication key.
7. Which key or key sequence will enable a user to start Windows XP in Safe Mode?
- a. Alt+B
 - b. Alt+X
 - c. Alt+Z
 - d. F1
 - e. F8
 - f. The Windows key
8. What is a good example of an open-ended question that a technician can ask the user to learn more about conditions before the failure?
- a. What software has been installed recently on the computer?
 - b. Does the computer boot into the operating system?
 - c. Are there any beeps when the computer boots?
 - d. Has anybody else used the computer recently?
 - e. How many users were logged on to the network when the failure occurred?
9. What is a common cause of the error message "Invalid system disk"?
- a. The Delete key was pressed during the system boot.
 - b. There is a no bootable floppy disk or CD in the drive.
 - c. There is no floppy disk or CD in the drive.
 - d. The BIOS has been changed to boot from the hard drive first.
10. Which of the following regular maintenance tasks for a workgroup of PCs is most likely to be performed on a nightly basis?
- a. CHKDSK
 - b. Path installation
 - c. Defragmentation
 - d. Backups
11. What tool enables you to modify which programs start when Windows 10 starts?
- A. msstartup
 - B. msinfo32
 - C. msconfig
 - D. Task Manager
12. Which term describes a combination of many updates and fixes in Windows?
- A. Hot fix
 - B. Hot pack
 - C. Service pack

D. Service release

13. John's computer has an error that says bootmgr is corrupted. What tool can he use to fix this problem?

- A. bcdedit
- B. chkdsk
- C. diskpart
- D. regedit

14. What does System Information do?

- A. Provides you with a report about the hardware resources, components, and software environment in your computer
- B. Enables you to select which programs and services start when Windows boots up
- C. Enables you to schedule hard drive defragmentation, chkdsk scans, and other computer tasks
- D. Enables you to perform automatic custom backups of your files and settings

15. What tool enables you to correct a corrupted Windows operating system by reverting your computer to a previous state?

- A. Windows Restore
- B. Restore State Manager
- C. Time Machine
- D. System Restore

16. Joan recently bought a new game controller and used the Add a device wizard to install it, but it still won't work. What should she do next? (Select two.)

- A. Check the manufacturer's Web site for updated drivers.
- B. Run the Driver Rollback tool to return the PC to a functioning state.
- C. Use a restore point in System Restore to return the PC to a functioning state.
- D. Run Windows Update to search for new drivers.

17. Which of the following type of partitions is the one the operating system must boot from?

- A. Primary
- B. Logical
- C. Extended
- D. Active

18. Which file system includes encryption technology?

- A. NTFS
- B. FAT
- C. NTFS 5.0
- D. FAT32

19. What is the allocation unit for the storage of a file?
- A. Sector
 - B. Track
 - C. Partition
 - D. Cluster
20. To make your files unreadable by others, what should you use?
- A. Clustering
 - B. Compression
 - C. Disk quotas
 - D. Encryption
21. Which of the following partitioning schemes enable the creation of more than four partitions or volumes on a single hard drive? (Select two.)
- A. MBR
 - B. GPT
 - C. Dynamic disk
 - D. MFT
22. When should you boot into Safe Mode?
- A. Every boot up.
 - B. When your system will not boot normally.
 - C. If you are not configured to a network interface card.
 - D. Only to play freecell.exe.
23. Which mode loads minimal set of drivers when starting Windows?
- A. Safe Mode
 - B. Normal Mode
 - C. VGA Mode
 - D. Network Support Mode
24. What is the most important component for building a virtualization workstation?
- A. CPU
 - B. Power supply
 - C. RAM
 - D. Large monitor
25. Which tool enables you to test and repair a mass storage device in Windows?
- A. Disk Defragmenter
 - B. Disk Utility

- C. Error checking
 - D. Error utility
26. Which of the following is a program that runs on top of the OS and allows the user to issue commands through a set of menus or some other graphical interface?
- A. Taskbar
 - B. Shell
 - C. GUI
 - D. Source
27. When you install an operating system alongside an existing operating system, what do you create?
- A. A clean installation
 - B. An upgrade installation
 - C. A multiboot installation
 - D. A network installation
28. Cindy's client wants a new graphics workstation. The client's small business has ten current workstations connected in a Windows domain, and the client wants the new graphics workstation to be part of that domain. What edition of Windows 10 should Cindy install on the new computer to accomplish this goal and provide the best value?
- A. Windows 10 Starter Edition
 - B. Windows 10 Home
 - C. Windows 10 Pro
 - D. Windows 10 Enterprise
29. How do you open the Registry Editor from the command prompt?
- A. regedit
 - B. reg
 - C. regeditor
 - D. rgstry
30. Which of the following statements about booting Windows is true?
- A. BIOS does not use bootmgr.
 - B. UEFI looks for the MBR, which finds the boot code that launches bootmgr.
 - C. BIOS looks for the MBR, which finds the boot code that launches bootmgr.
 - D. UEFI does not use bootmgr.
31. Which is the most complete list of file systems Windows can use?
- A. FAT32, NTFS
 - B. FAT32, exFAT, NTFS
 - C. FAT32
 - D. NTFS
32. What is the minimum recommended memory for a 64-bit installation of Windows 7?

- A. 512MB
- B. 1GB
- C. 2GB
- D. 4GB

Answers

- 1. A
- 2. C
- 3. B
- 4. E
- 5. C
- 6. A
- 7. E
- 8. A
- 9. B
- 10. D
- 11. D
- 12. C
- 13. A
- 14. A
- 15. D
- 16. A,D
- 17. A
- 18. C
- 19. D
- 20. D
- 21. B,C
- 22. B
- 23. A
- 24. A,C
- 25. C
- 26. C
- 27. C
- 28. C
- 29. A
- 30. C
- 31. B
- 32. C