



RAN - 1911000102010001

**RAN-1911000102010001****F.Y.BCA (Sem.-II) Examination****November / December - 2019****Organization Structure & Behaviour****Time: 3 Hours ]****[ Total Marks: 70****સૂચના : / Instructions****(1)**

નીચે દર્શાવેલ નિશાનીવાળી વિગતો ઉત્તરવહી પર અવશ્ય લખવી.  
**Fill up strictly the details of signs on your answer book**

Name of the Examination:

F.Y.BCA (Sem.-II)

Name of the Subject :

Organization Structure &amp; Behaviour

Subject Code No.: 1911000102010001

Seat No.:

--	--	--	--	--	--

Student's Signature

**Q. 1 Answer the following Questions. (Any Seven)****14**

1. Define Outsourcing.
2. Explain the term "leadership"
3. What is conceptual skills?
4. Explain the concept of Attitude?
5. "Motivation is continuous process", explain the statement.
6. What do you mean by Organization behavior?
7. Elaborate the term management.
8. What do you understand by leadership style?

**Q. 2 Answer the following questions in detail. (Any two)****14**

1. Discuss the role of OB in making of a successful Organisation.
2. Define Management & Explain different scope of management in detail.
3. "What does make a leader successful"? Explain the statement with the help of leadership qualities.

**Q. 3 Answer the following questions in detail. (Any two) 14**

1. Explain the different benefits of motivation.
2. Explain different style of leadership in detail.
3. Explain any two structure of Organisation in detail.

**Q. 4 Answer the following questions in detail. (Any two) 14**

1. Two persons working in the same work environment may have different attitude about the work. Explain the same with reference to attitude formation.
2. Explain call centre set up process
3. Explain different function of management in detail.

**Q. 5 Write short note. (Any two) 14**

1. Role of manager
2. Importance Outsourcing.
3. Managerial Skill