



RAN - 1911000102010001

**RAN-1911000102010001****F.Y.BCA (Sem-II) Examination****January - 2021****Paper - 201, Organization Structure & Behaviour (New)****Time: 3 Hours ]****[ Total Marks: 70****સૂચના : / Instructions**

નીચે દર્શાવેલ નિશાનીવાળી વિગતો ઉત્તરવહી પર અવશ્ય લખવી.

Fill up strictly the details of signs on your answer book

Name of the Examination:

F.Y.BCA (Sem-II)

Name of the Subject :

Paper - 201, Organization Structure &amp; Behaviour (New)

Subject Code No.: 1911000102010001

Seat No.:

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Student's Signature

**Q-1 Answer the following briefly. (Any Seven)****14**

1. Explain the human skill of a manager.
2. Define Organization structure & behaviour.
3. Differentiate between strict & benevolent autocrat.
4. Different tools of Positive motivation.
5. Human skills
6. Define Management
7. Attitude
8. What is Business process Outsourcing ?

**Q-2 Answer the following questions in detail. (Any two)****14**

- 1 Why it is compulsory for every manger to study the subject of Organization behavior?
- 2 Explain different role of a manager.
- 3 Mention all structures of organization, explain any two in detail.

- Q-3      Answer the following questions in detail. (Any two)      14**
- 1   Define leadership & explain qualities of Virat Kohli as a good leader.
  - 2   As per trait theory explain different style of leadership in detail.
  - 3   Explain different characteristics of attitude in detail.
- Q-4      Answer the following questions in detail. (Any two)      14**
- 1   How motivation is important to organization.
  - 2   Discuss Various benefits of Business process outsourcing.
  - 3   Explain different step to be consider for setting up a call centre.
- Q.5      Write short note (Any two)      14**
- 1   Scope of management.
  - 2   Functions of management.
  - 3   Attitude formation.
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