Pushpa Koirala

AUTOMATION ENGINEER

PROFILE

Detail-oriented automation engineering student with a strong background in artificial intelligence experienced in designing and implementing robotic systems.

WORK EXPERIENCE

Computer Technician

Technician| March 2023 - August 2023

• Enhanced customer satisfaction by performing prompt and efficient mobile repairs.
• Diagnosed complex mobile issues for improved system performance.
• Achieved optimal device functionality with comprehensive software updates.
• Conducted regular maintenance checks to ensure smooth operation.
• Installed necessary hardware components, improving overall mobile performance.
• Managed inventory of mobile parts for effective repair processes.
• Assured product longevity with high-quality repair and replacement services.
• Troubleshot wide range of technical faults to restore device functionality.
• Collaborated effectively with team members, ensuring top-notch service delivery.
• Prioritised urgent requests, ensuring minimal disruption in client's activities.
• Provided accurate trouble-shooting guidance to clients over the phone, reducing need for in-person service calls.
• Tested repaired devices and confirmed correct functionality with no new issues.
• Monitored inventory and tracked parts usage, decreasing losses and waste.
• Completed repair tasks within specified timeframes, growing brand reputation and fostering customer loyalty

ACADEMIC HISTORY

JAMK University of Applied Science

Bachelor in Automation & Robotics | August 2024 - Present

Field(s) of study: Engineering
- manufacturing and construction Electronics and automation
- Coursework in TIA Portal, Automation Studio & AutoCAD.
- Focus on Robotics
- Awarded 40% Scholarship

PROFESSIONAL SKILLS

- Automation Studio
- TIA Portal
- Adobe Photoshop
- Adobe illustrator

WORK REFERENCES

- Milan Lama
- Managing Director
- A3Z MOBILE HOUSE
- +977-9864123957

CONTACT DETAILS

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