Ross Espley

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Ocventry, West Midlands

SUMMARY

As an innovative and results-driven Boardroom team leader, I've successfully led strategic development initiatives, showcasing a unique blend of managerial prowess and hands-on experience in customer-facing roles and vehicle loading. Renowned for going beyond the expected, I bring a dedicated and adaptable approach, coupled with quick problem-solving in development contexts. My track record reflects not just reliability but a commitment to pushing boundaries and making a lasting impact. With a keen eye for detail cultivated through my web development course, I navigate complexities with precision. Eager to contribute this dynamic skill set to drive unparalleled success within a forward-thinking company

EXPERIENCE

Boardroom Operative 11/2021 - Present

DPD Group

- Overseeing a team of employees, providing guidance, support, and coaching to ensure optimal performance and productivity.
- Collaborating with the manager to determine staffing needs, scheduling, and resource allocation.
- Monitoring and evaluating team members' performance, providing feedback, and identifying areas for improvement or training.
- Addressing issues or conflicts within the team, fostering a positive work environment, and promoting teamwork.
- Assisting in the coordination and execution of daily operations, ensuring adherence to company policies, procedures, and quality standards.
- Orchestrated the successful integration of C3 automation, revolutionizing operational efficiency.

 Introduced and managed a comprehensive training program, resulting in a 20% improvement in team coordination.
- Collaborated in the implementation of strategic operational changes, contributing to a 15% reduction in costs and increased resource allocation efficiency.
- Promoted to Boardroom after six months of outstanding performance.

Plant Operative 11/2020 - 05/2021

DPD Group

- Managed Key Performance Indicators (KPIs) to ensure optimal plant performance.
- Streamlined communication channels between plant managers and other departments, improving coordination and issue resolution.
- Promoted to [new position] after six months of exceptional performance and dedication.

Rs1 09/2017 - 12/2019

Swissport GB

- As an RS1 (team leader's right-hand man), orchestrated precise captain communication protocols, ensuring seamless aircraft movements for taxi onto the runway while prioritising safety during high-risk manoeuvres.
- Vigilantly maintained strict timekeeping standards, with a minimum of 30 minutes allocated for efficient unloading/ loading processes, all while prioritizing and upholding passenger safety.
- Spearheaded team training initiatives to enhance efficiency.

Porter 12/2010 - 08/2017

Allens 03

• Working in the wholesale market Distributing and loaded goods onto vehicles, handled customer orders and queries. While maintaining a fast past environment and doing stock rotation.

Porter 09/2009 - 12/2010

Birmingham Egg

• Working in the wholesale market Distributing and loaded goods onto vehicles, handled customer orders and queries. While maintaining a fast past environment and doing stock rotation.

EDUCATION

West Herts College 04/2020 - Present

Web Application Development (NHD - Level 5 Diploma)

Leasowes Community College, Healsowen

09/2005 - 09/2010

English Language (Grade C)

Mathematics (Grade C)

Science (Core) (Grade C)

Science (Additional) (Grade C)

Entry Level Science (Level 2)

Graphic Art and Design (Grade C)

Team Leader Supervisor (Level 2)

D&T: Resistant Materials (Level 1)

Preparation for Working Life (Level 1)

NCFE Animation (Level 2)

Improving Own Learning and Performance Problem Solving (Level 2)

Working with Others (Level 2)

Entry Level Award in Workplace Hazard Awareness (Entry 3)

SKILLS

Confident Django

Adaptable React

Quick learner

Bootstrap

organisation

Strong communication SQL

Python

Microsoft Excel JavaScript

CSS

HTML

Git