

Syed Hussain-Sani

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Objective

Hardworking Information Systems graduate with hands-on experience in IT support, backend development, inventory management, and customer service. Known for balancing professional work, academics, and projects simultaneously. Seeking to contribute technical expertise, strong work ethic, and problem-solving abilities to a dynamic team.

Professional Experience

In-Home Expert, Asurion 01/2024 – Present

- Delivered in-home technical support and setup for smart devices and laptops.
- Diagnosed hardware/software issues and educated clients on device usage.
- Maintained a professional, customer-focused service environment.

Java Intern, Revature 02/2025 – 04/2025

- Developed backend applications using Java, Javalin, and Spring Boot.
- Built and tested RESTful APIs and completed 100+ coding activities.
- Applied TDD principles and backend testing with JUnit and Mockito.

IT Support Specialist, Bloomfield Board of Education 02/2022 – Present

- Provided IT support to over 1,000 users, resolving hardware, software, and network issues.
- Managed accounts and permissions using Google Admin Console.
- Created technical documentation to reduce support ticket volume.
- Trained staff on tools and upgrades, improving tech adoption.

Operations Intern, Kornit Digital 06/2023 – 08/2023

- Managed inventory logistics using Oracle ERP and processed invoices.
- Created operational reports to optimize supply chain efficiency.

Education

Bachelor of Arts in Information Systems, New Jersey Institute of Technology 05/2024
Dean's List Recipient (Spring 2023) Newark, NJ
Relevant Coursework: Database Management, Systems Analysis, Web Application Development, Information Technology Law, Digital Crime and Forensics

Projects

Social Media Blog API, Java, Javalin, JDBC

Developed a backend social media application allowing user registration, login, and message posting. Built RESTful APIs and implemented full CRUD operations. Focused on applying Test Driven Development (TDD) principles to backend construction.

Spring Social Media Blog API, *Spring Boot, Spring Web, Spring Data JPA*

Built a Spring Boot version of the backend application with user management and message handling.

Applied Spring Web, Spring Data JPA, and REST API design best practices. Implemented backend testing using JUnit and Mockito.

Library Management System, *SQL + Java*

Designed and implemented a scalable database system for managing library books, users, and transactions.

Built a Java application to interact with the database using JDBC and applied object-oriented programming principles.

ERP Dashboard for IT Asset Management, *Oracle ERP + SQL*

Built SQL-based dashboards to monitor IT asset allocation and performance.

Developed reporting tools to optimize inventory tracking and reduce system downtime.

Additional Work Experience

Cashier, *Beauty Supply Store, OTG Management (Airport)*

- Handled customer transactions, managed inventory, and provided customer service in a fast-paced retail environment.
- Developed skills in communication, multitasking, and point-of-sale operations.

Delivery Driver / Crew Member, *Domino's Pizza, Papa John's Pizza*

- Delivered orders efficiently while ensuring positive customer interactions and satisfaction.
- Supported in-store operations, including food preparation, order processing, and front-desk management.

Amazon Delivery Driver, *Amazon DSP Program*

- Executed timely package deliveries under tight deadlines while maintaining a high standard of service.
- Strengthened time management, route optimization, and customer service skills.

Technical Skills

Technical Proficiencies

Java, Spring Boot, SQL, HTML, CSS, REST API development, backend testing (JUnit, Mockito), database management (MySQL, PostgreSQL), IT support tools (Google Admin Console, Spiceworks, ClickUp), troubleshooting across Windows, macOS, Chrome OS environments, Agile methodology.

Soft Skills

Problem-Solving, Team Collaboration, Adaptability, Customer Service, Communication, Critical Thinking, Continuous Learning.