

Example of Empowering Employees in Process Improvement

Example: Manufacturing Company

A car manufacturing company noticed delays in its assembly line. To improve efficiency, the company formed a **process improvement team** that included:

- A project manager
- A Six Sigma expert
- An operations specialist

Step 1:

The team **analyzed the process**, identified waste, and redesigned the workflow to minimize waiting time.

Step 2:

Once the new process was finalized, the **line workers (employees)** were trained on:

- New work methods
- How to use monitoring tools
- Reporting quality issues directly

Result:

- Workers felt **more responsible** and **confident**
- Assembly line delays were reduced
- Productivity and quality both improved

This shows how **empowering employees** with the right tools and training sustains long-term process improvement.