

This work focuses on exploring the restaurant's client's opinions and sentiments. The analysis is carried out on the dataset provided for this task, which contains many customer reviews of various restaurants in hotels in different Thailand regions.

For this work, there are the following research questions:

- Is the Sentimental Analysis using positive and negative lexicons is suitable for detecting good restaurants?
- Which region of Thailand contains the most significant number of good restaurants among those selected for analysis?
- Which one of the selected restaurants was the best in terms of positive reviews?
- What terms are associated with different restaurants? What are the most common words?

The chosen approach was based on using two lexicons - positive and negative.

Among the 30 restaurants selected for the analysis, restaurants were compared by the percentage of positive customer reviews. The best restaurant and the region with the best establishments were highlighted.

Also, the most frequent words in the reviews were found for each restaurant, and visual representations were obtained.