

Saher Hassan

Proactive | Goal-Oriented | Team Player

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OBJECTIVE

Experienced OutSystems Developer with 3 years of hands-on expertise in designing, developing, and deploying web applications. Proficient in collaborating with cross-functional teams to understand business requirements and translate them into effective solutions. Seeking a challenging role to leverage technical skills and contribute to innovative projects, driving business success and exceeding client expectations.

EXPERIENCE

ISB GLOBAL (OutSystems Developer)

2022 to Present

Waste and Recycling One:

A waste and recycling firms, providing service to areas of Ohio, Kentucky, Indiana and West Virginia.

- Developed and consumed REST APIs with a focus on data validations and error handling in OutSystems.
- Designed and implemented Excel templates facilitating efficient Mass loading of large volumes of records, enhancing data creation capabilities for streamlined processes, including data validation and error handling.
- Worked On BPT processors to create background processes for handling asynchronous calls.
- High-level technical documentation preparation.
- Encapsulate long code which can be reused.
- Optimized multiple SQL queries to remove them from service center SLOW SQL general logs.
- Developed High Quality code according to OutSystems best practices.

Waste Pro:

Waste-Pro specializes in proper pickup, treatment, and disposal of biohazards, such as red bag, medical waste and sharps containers.

- Transitioning an application from traditional to reactive in OutSystems.
- Incorporating ChatGPT into OutSystems for enhanced conversational capabilities.
- Reduced technical debt by using OutSystems architecture dashboards for proactive monitoring and targeted optimization.
- Implemented Business Process Technology (BPT) solutions to streamline service agreement workflows for customers creating thousands of automated work orders, optimizing efficiency and reducing manual workload.
- Developed BackOffice to maintain application configurations.

Timesheets:

- Successfully integrated Jira with our internal Human Resource Management System, streamlining the process of locking employees efforts into timesheets. This automation significantly improved efficiency and accuracy in time tracking, ensuring seamless coordination between project management and HR functions.

Expense App:

App to track the company internal expenses.

- Developed an internal company application to track expenses, enhancing efficiency in financial management.
- Designed and implemented multiple screens for capturing client and payment details, ensuring a smooth user experience.
- Integrated a timer feature to automate email notifications for administrators, providing timely reports on expenses and activities.
- Created dynamic dashboards for administrators to track progress and performance, improving data visibility and decision-making processes.
- Integrated a timer feature to automate email notifications for administrators, providing timely reports on expenses and activities.

CERTIFICATIONS

- **Associate ODC Developer – ODC**
OutSystems (2023)
- **Associate Reactive Developer – O11**
OutSystems (2022)
- **Portfolio website HTML and CSS.**
Coursera
- **WebCamp Web Development Bootcamp**
Developer Students Club

TECHNICAL SKILLS

- **Languages:** OutSystems, ODC, HTML, CSS, XML, JavaScript.
- **Databases:** MySQL, Oracle.
- **Tools:** Microsoft Visual Studio, SQL Server, Service Studio (OutSystems), Service Center, Integration Studio, JIRA, Architecture Dashboard (AI Mentor Studio).

EDUCATION

- 2019–2021 **Punjab University College of Information Technology (PUCIT)**
MSc in Computer Science
CGPA:3.29
- 2017-2019 **University of the Punjab**
BSc (Computer, Math, Stats)

AWARDS AND ACHIEVEMENTS

- **Mentor**
 - Set goals with the Mentees and help them to achieve their goals.
 - Conducted sessions to achieve their goals.
 - Trained 5 persons for OutSystems Certification.
 - Help them in their tasks.

LANGUAGES

- English (Proficient)
- Urdu (Proficient)