

## Muhammad Fahad

Certified OutSystems Developer | Low-code Specialist

**Email:** mfahad26022001@gmail.com

**Phone no:** +923084057530

**Linkedin:** linkedin.com/in/muhammad-fahad-a5aa62267

**Location:** Lahore, Pakistan

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### Summary:

Software Engineer with 1.5+ years of experience in Low-Code (OutSystems) and custom code development, specializing in the design and delivery of high-performance, optimized digital solutions. Demonstrates expertise in diagnosing and resolving application issues, driving proof-of-concept initiatives, and enhancing operational efficiency. Proficient in agile methodologies, with a proven ability to collaborate effectively with cross-functional teams to deliver impactful and scalable solutions.

### EXPERIENCE

#### Junior OutSystems Developer – ISB Global

October 2023 – Present

- Designed and developed web and mobile applications using OutSystems, enhancing user engagement and satisfaction.
- Implemented and consumed REST APIs, improving data exchange efficiency by 25%.
- Diagnosed and resolved over 30 application defects, optimizing performance and enhancing user experience through code refactoring.
- Conducted unit, manual, and regression testing, increasing application quality by 30%.
- Performed impact analysis to reduce system compatibility issues by 40%, minimizing downtime during updates.

#### Trainee OutSystems Developer – ISB Global

July 2023 – September 2023

- Gained hands-on experience in OutSystems development, contributing to tasks under the guidance of senior developers.
- Acquired knowledge of development processes, ensuring efficient and scalable application design.
- Applied debugging techniques to resolve minor issues, improving overall code quality.
- Assisted in creating technical documentation, maintaining project clarity and accuracy.
- Participated in testing activities to ensure application functionality and verify system performance.

### TECHNICAL EXPERTISE

- Languages: OutSystems, JavaScript, HTML5, CSS3, SQL
- Development Tools: OutSystems Service Studio, Visual Studio
- APIs: REST, SOAP
- Databases: SQL Server, MySQL
- Testing: Unit Testing, API Testing
- Methodologies: Agile (Scrum, Kanban), Waterfall

## Education:

### Bachelor of Science in Computer Engineering

FAST (NUCES), Lahore

- **Honors:** Deans list (Bronze medalist)

## PROJECTS

### Drivilogix (DIL) – Junior Developer

ISB Global | December 2023 – Present

**Overview:** Designed and developed a mobile application to enable drivers to efficiently manage delivery routes by identifying stops and associated orders.

**Technologies:** OutSystems, SOAP API

**Achievements:** Implemented local data synchronization between the mobile app and server, ensuring real-time access to route and order information, significantly enhancing operational efficiency.

### Routilogix (RIL) – Junior Developer

ISB Global | December 2023 – Present

**Overview:** Created a web application for order management, vehicle and driver resource management, and route management to streamline the tracking of routes and orders.

**Technologies:** OutSystems, SOAP API

**Achievements:** Diagnosed and resolved critical defects, improving application performance and ensuring system reliability.

### Compliance Tracker – Junior Developer

ISB Global | February 2024 – Present

**Overview:** Developed a web application to assist organizations in managing internal activities and ensuring compliance with policies and regulations.

**Technologies:** OutSystems, JavaScript, CSS3, SQL, REST API

**Achievements:** Implemented new features and refactored the codebase, addressing unknown application behaviors and enhancing overall system stability and performance.

## CERTIFICATIONS:

### ● Mobile Developer Specialist (O11 and ODC)

OutSystems | Awarded: October 2024

### ● Front end Developer Specialist (O11 and ODC)

OutSystems | Awarded: October 2024

### ● Associate ReactiveDeveloper (O11)

OutSystems | Awarded: October 2023