

CERTIFICATIONS: AWS CLOUD PRACTITIONER (2025), COMPTIA A+ (2024), SAA (IN PROGRESS)

**CLOUD TOOLS:** TERRAFORM, LAMBDA, API GATEWAY, EC2, S3, ROUTE 53, ACM, ELB, ASG, GITHUB ACTIONS, CI/CD, SES, CLOUDWATCH

PROJECTS DEPLOYED: 3 FULL-STACK AWS APPS, INCLUDING A REAL-TIME CHATBOT AND A SERVERLESS CLOUD RESUME CHALLENGE SITE

## Jr. Cloud & DevOps Engineer

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GitHub: github.com/ivan-rivera-projects

Portfolio: <u>iam-ivan.com</u>

### **PROFILE**

AWS Cloud Practitioner (Solutions Architect Associate in progress) with over a decade of IT experience spanning systems administration, database management, and infrastructure support. Transitioning to cloud technologies with hands-on expertise in AWS serverless architectures and Infrastructure as Code. Combines deep on-premises knowledge with emerging cloud skills to design scalable, resilient, and cost-effective solutions. Seeking an entry-level AWS/DevOps position to leverage comprehensive IT background while expanding cloud expertise in a professional environment.

### **PROJECTS**

# ENHANCED AWS Cloud Resume Challenge | View Live | GitHub Repository

Full-Stack AWS Serverless Web Application

- Architected and deployed a serverless resume website using AWS services including S3, CloudFront, Lambda, API Gateway, and DynamoDB
- Implemented a visitor counter using JavaScript on the frontend and AWS Lambda with Python on the backend
- Created RESTful API endpoints using API Gateway that interact with DynamoDB for data persistence
- Set up HTTPS security with SSL/TLS certificates via AWS Certificate Manager
- Established a CI/CD pipeline with GitHub Actions for automated deployments
- Utilized Infrastructure as Code (Terraform) to provision and manage AWS resources programmatically
- Configured custom DNS with Route 53 for a professional domain name
- Implemented CloudFront for content delivery optimization and improved global load times

- Enhanced functionality with additional backend features including a contact form and data capture tables.
- Integrated SES for real-time email notifications.

## Wagwan London Custom Chatbot | View Live | GitHub Repository

**AWS Serverless Customized Chatbot Application** 

- Developed a serverless chatbot application deployed on AWS that provides information about events in London
- Integrated multiple AWS services including Lambda, API Gateway, and DynamoDB to create a scalable architecture
- Implemented natural language processing capabilities to interpret user queries about local events
- Constructed RESTful API endpoints allowing the chatbot to retrieve real-time data
- Designed a schema for storing and efficiently querying event information in DynamoDB
- Created automated deployment workflows using GitHub Actions for continuous integration

## BinarySoftwear AWS Infrastructure with Terraform | View Live | GitHub Repository

Infrastructure as Code (IaC) Implementation

- Designed and implemented AWS infrastructure as code using Terraform to support a web application
- Provisioned and configured multiple AWS services including VPC, EC2, S3, RDS, IAM, and security groups
- Architected a secure network topology with public and private subnets, ensuring proper isolation of resources
- Created reusable Terraform modules to standardize infrastructure components and increase maintainability
- Established state management best practices using remote state with S3 and state locking with DynamoDB
- Implemented CI/CD pipeline integration for automated infrastructure testing and deployment
- Developed comprehensive documentation detailing the infrastructure design and deployment processes

### **EXPERIENCE**

# CLOUD & E-COMMERCE PLATFORM ADMINISTRATOR | LGGS LLC, KISSIMMEE, FL - MARCH 2014-NOV 2024

- Website Design, CMS and E-Commerce Management: Designed, maintained and optimized a Woocommerce LAMP stack, integrating and unifying online marketing, social media and email marketing.
- Led transition from LAMP stack to cloud infrastructure for e-commerce platform (WooCommerce).
- Built and maintained secure, scalable hosting with SSL and DNS management (Route 53).
- Administered Linux servers, integrated marketing automation, and developed CMS extensions.
- Team Leadership: Collaborated cross-functionally to align IT strategies with business objectives.

# DATABASE CONSULTANT - FLORIDA DEPARTMENT OF HEALTH, TALLAHASSEE, FL — AUGUST 2002-JAN 2014

- Database Management: Administered Oracle and Cache databases, supporting
  mission critical in-house applications, performance tuning, database support to onpremise dev, test and prod environments, provided documentation, curriculum,
  training and support to 67 statewide system administrators, handled all backups
  and disaster recovery implementations, optimizing query and database
  performance.
- Networking Protocols: Implemented and managed DNS, DHCP, and VPN configurations across distributed systems.
- Distributed Systems and Virtualization: Supported migration projects involving the consolidation of 67 independent sites to regional data centers and virtualized database environments.
- Training & Documentation: Developed system administrator training materials for 67 counties, ensuring consistent support practices statewide.
- Client-Side Support: Delivered comprehensive support for hardware and software systems, reducing downtime and improving user productivity.
- System Upgrades: Conducted system-wide updates and database upgrades to improve reliability and scalability.
- Technical Support: Provided end-user support for database-driven applications, enhancing operational efficiency.

# JUNIOR DATABASE ADMINISTRATOR, FLORIDA STATE UNIVERSITY - CENTER FOR PROFESSIONAL DEVELOPMENT, TALLAHASSEE, FL — MAY 2001-JULY 200

- Server Management: Sun Microsystems Solaris servers for FSU's Center for Professional Development, ensuring high availability and performance for database applications. Windows Server Platform + Windows Client
- Database Administration: Administered Oracle databases, overseeing maintenance, backup, and data integrity to support the Center's operations.
- SQL Scripting & Reporting: Created SQL scripts and generated management reports to support decision-making processes within the Center.
- Performance Tuning and Upgrades: Conducted performance tuning and coordinated database upgrades to enhance system efficiency and functionality.
- Instructor: Taught the Oracle Certified Professional Curriculum for Oracle 8 and 8i database administration courses.

### SKILLS

Cloud Platforms: Amazon Web Services (AWS)

AWS Services: S3, CloudFront, Lambda, API Gateway, DynamoDB, Route 53, IAM,

CloudWatch, CloudFormation, VPC, EC2 **Infrastructure as Code:** Terraform, AWS CDK

DevOps: CI/CD, GitHub Actions

**Operating Systems:** Linux, Unix, Windows Server

Programming Languages: JavaScript, Python, SQL, PowerShell, Bash

Version Control: Git, GitHub

Web Technologies: HTML, CSS, JavaScript

Databases: Oracle, SQL Server, MySQL, PostgreSQL, InterSystems Caché, DynamoDB,

NoSQL

Database Administration: Performance tuning, disaster recovery, replication, clustering,

high availability

**Monitoring:** CloudWatch, enterprise monitoring tools

Security: Access control, encryption, security best practices

**Others:** RESTful APIs, Serverless Architecture, System Architecture Design, Troubleshooting, Documentation, Technical Training, Data Center Operations

### **EDUCATION**

FLORIDA A&M UNIVERSITY — BA 2014-2000

# RELEVANT COURSEWORK OR TRAINING

### AWS Cloud Institute – Amazon Web Services (In Progress)

Enrolled in AWS's official cloud career training program focused on full-stack cloud development. Curriculum includes:

- 9 instructor led courses with 150+ hands-on AWS labs and 2 real-world capstone projects
- Certification prep for AWS Solutions Architect and Developer Associate
- Building a portfolio of production-grade, cloud-native applications

## **LANGUAGES**

English (fluent), Spanish (fluent)

## **CERTIFICATIONS**

## CompTIA A+

Issued Nov 2024 · Expires Nov 2027 Credential ID COMP001022629571

## **AWS Certified Cloud Practitioner**

Issued Jan 2025 · Expires Jan 2028 Credential ID be864e2827ef4a0a8fa8bcea242725cb

## **AWS Solutions Architect Associate (SAA-003)**

In Progress projected to complete by May 2025