

User Guide (Version 1.5.1)



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& Adobe Connect

User Guide Version 1.5.1

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Adding Guests to Meeting

Managing Student's Study Groups

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Adobe Connect Recordings

Record the Meeting

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EduGame Cloud Administration

Configure LMS License in EduGame Cloud

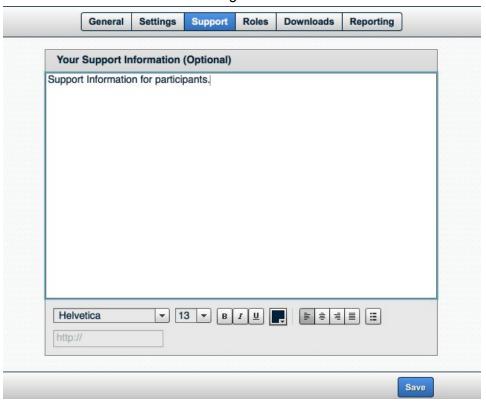
Configure Adobe Connect LTI for Your Brightspace Account

Getting Support

What's New In v1.5.1?

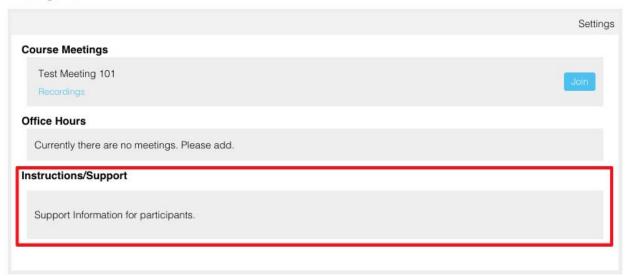
Adding Support/Instructions Text

EGC Admin should be able to add any *Support Information/Instructions* in the **Support** tab that will be shown for all users accessing the Adobe Connect LTI.



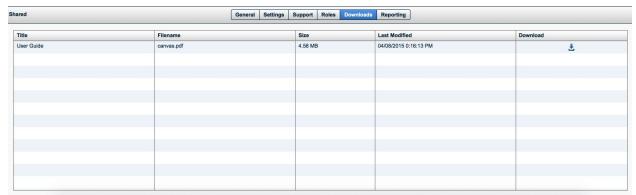
All LTI participants will see *Support Information/Instructions* in the following way: Adobe Connect

Meetings List



Downloading User Guide and Complementary Files

EGC Admin should be able to download User Guide and other complementary files from the **Downloads** tab.



Downloading Attendees/Sessions Reports

Teachers are able to download reports as PDF and/or Excel files.

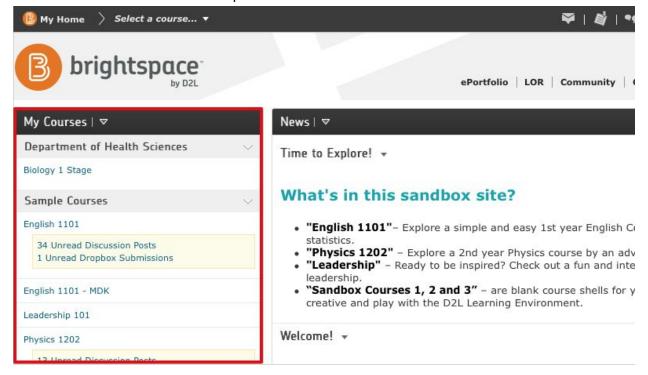
Open the **Reports** page and click on the *Download* icon. Select the required file format to be downloaded.



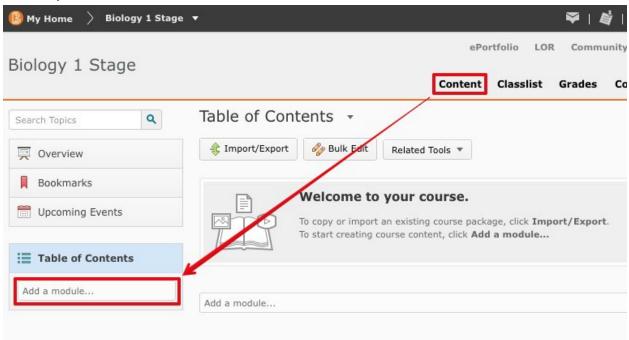
Course Administrator Guide

Add Adobe Connect LTI Link to the Course

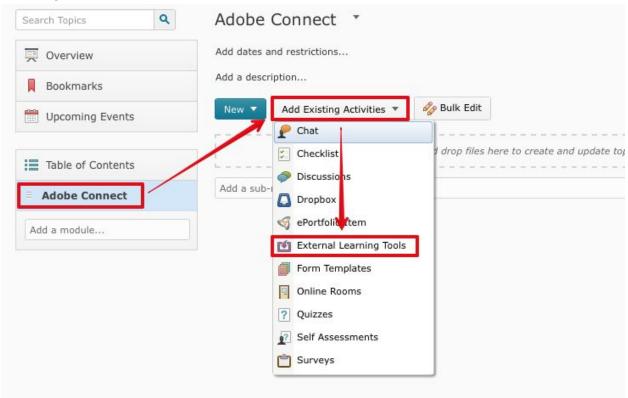
On the *Home* screen select the required course from the list.



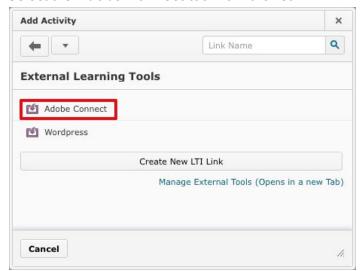
On the *Course Home Page* select the **Content** tab and **Add a module** (or use existing modules).



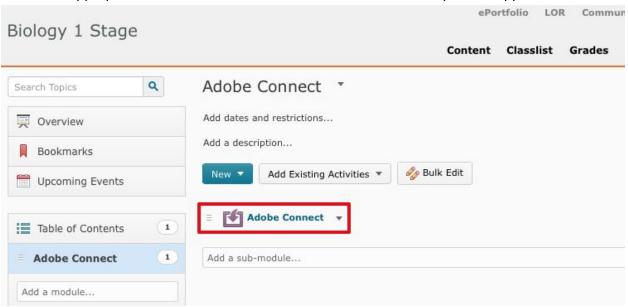
On the selected module click on the **Add Existing Activities** button and select the **External Learning Tools** link from the dropdown list.



Select the Adobe Connect tool from the list.



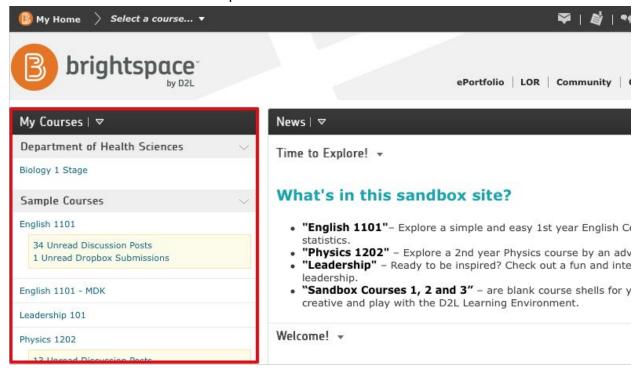
Select the appropriate module and click on **Adobe Connect** link to open the application.



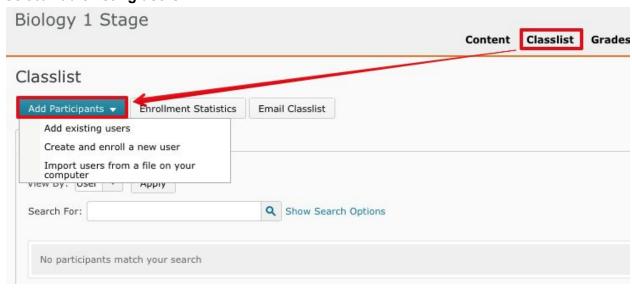
Add or Reuse Existing Users to the Course to Add to Adobe Connect Meeting

Enroll Users to the Course

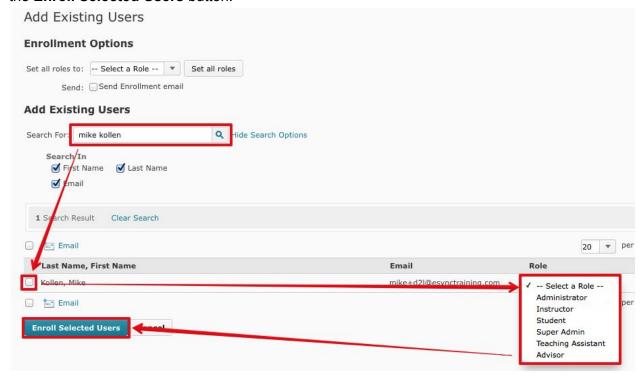
On the *Home* screen select the required course from the list.



On the *Course Home Page* select the **Content** tab and click on the **Add Participants button**. Select **Add existing users** link.

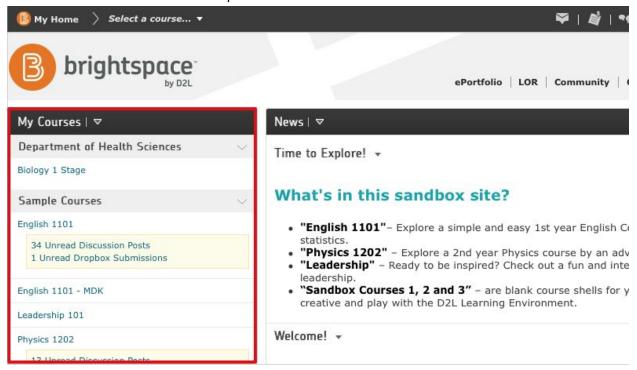


Enter the required **Username**, select the user from the list, pick the required role and click on the **Enroll Selected Users** button.

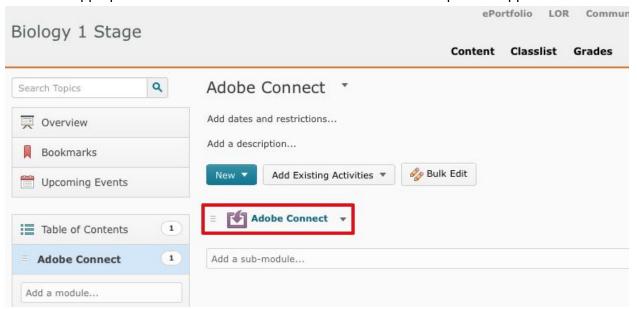


Create a New Adobe Connect Meeting

On the *Home* screen select the required course from the list.



Select the appropriate module and click on **Adobe Connect** link to open the application.



Click on the **Add Meeting** button.

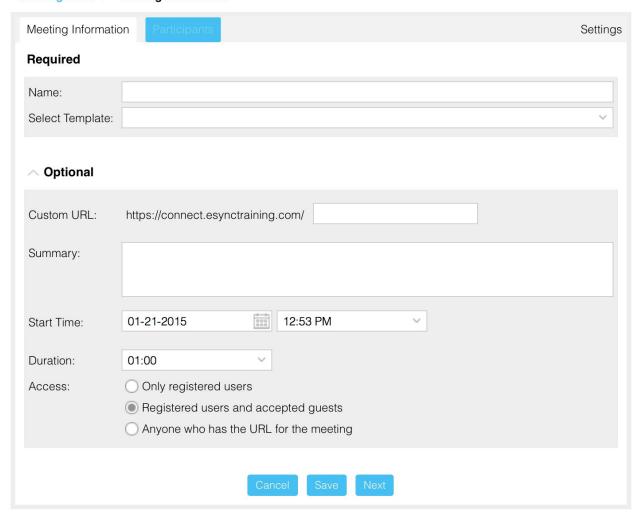
Meetings List



Populate the following form and click on the **Next** button.

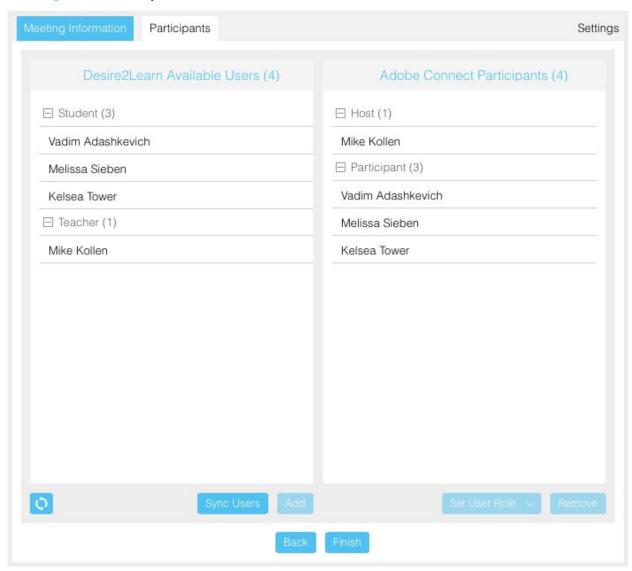
*NOTE: **Optional** section is collapsed by default.

Meetings List > Meeting Information



Map Brightspace users to Adobe Connect roles. Select any user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

Meetings List > Participants

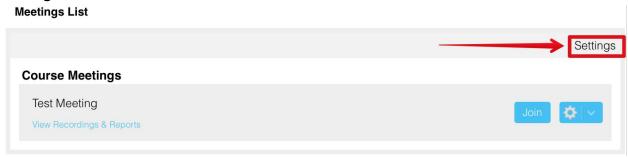


Default LMS to Adobe Connect roles mapping:

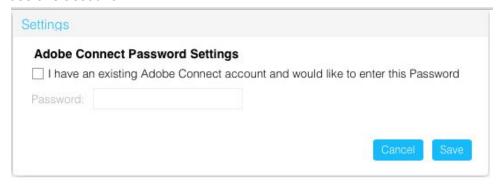
LMS	Adobe Connect
Administrator	Host
Instructor	Host
Student	Participant
Super Admin	Host
Teaching Assistant	Presenter
Advisor	Presenter

Click on the **Finish** button to complete the process.

Each Brightspace user has a possibility to set Adobe Connect Password rule clicking on **Settings** link.



Mark the check-box confirming that you have an Adobe Connect account created using the same email as in Brightspace, enter your Adobe Connect password and click Save button to use this account.



In case you don't have an Adobe Connect account and want to generate a random password every time you join Adobe Connect meeting click Save button and it will be done automatically.

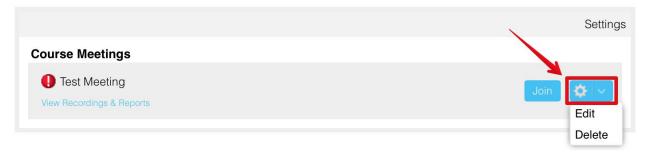
If a student adds late to the course, *Alert* icon will appear next to the meeting name in the **Meeting Information** tab.

Meetings List



Click on the Gear icon and select Edit from the dropdown list.

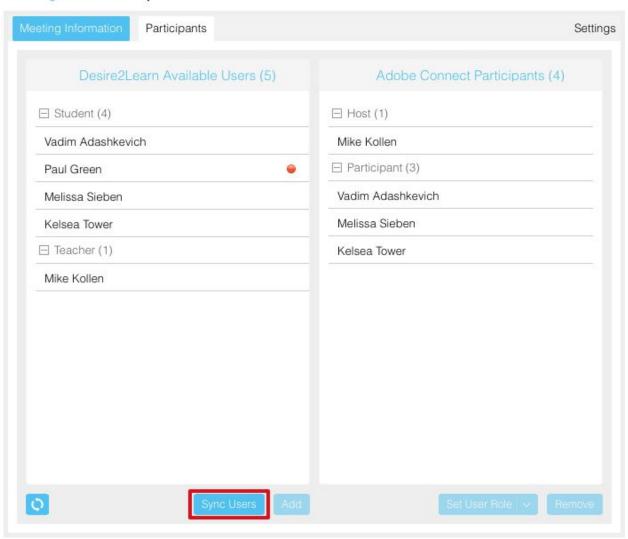
Meetings List



Navigate to the **Participants** tab and observe the **Brightspace Available Users** list. New students should be marked with *Red Dot* icon.

Click on the **Sync Users** to add all new user to Adobe Connect meeting.

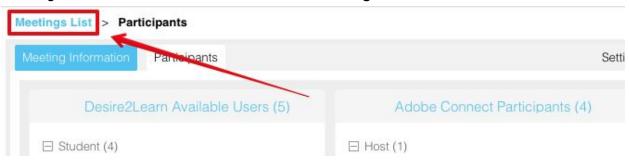
Meetings List > Participants



Select the user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

Refresh the Brightspace Available Users list by clicking on the Refresh button.

To navigate back to the *Start screen* click on the **Meetings List** link.



Adding Guests to Meeting

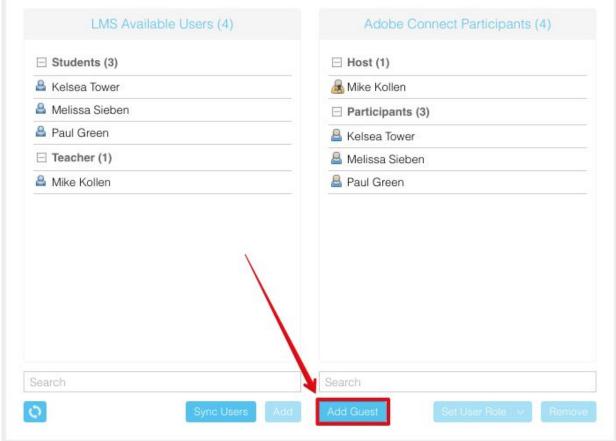
Open the Adobe Connect LTI and click on the Gear icon and select Edit from the dropdown list. **Meetings List**



Settings

Navigate to the **Participants** tab and click on the **Add Guest** button.

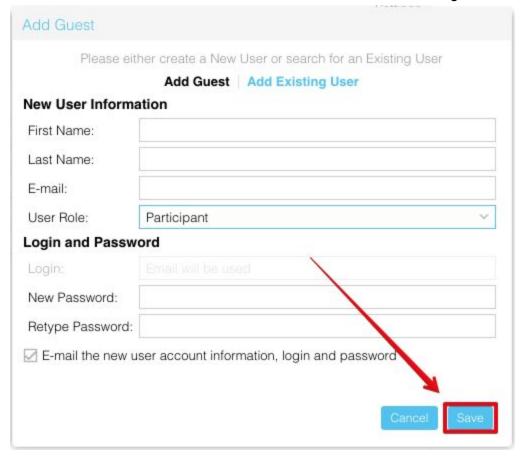
Meetings List > Participants Participants LMS Available Users (4) Adobe Connect Participants (4)



Teachers can add guest either by Creating a New User or by Searching for an Existing User in Adobe Connect.

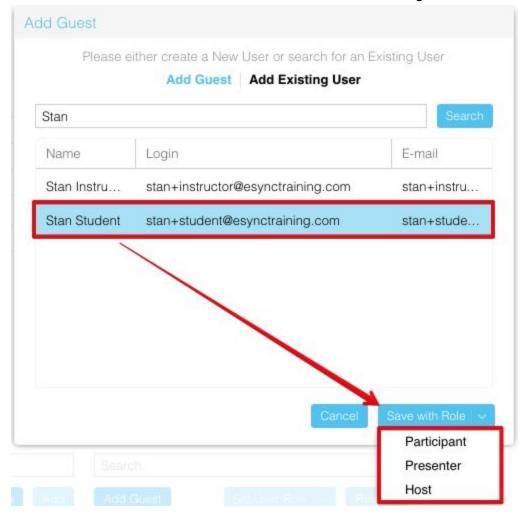
To add a *New User* fill in all the required information on the **Add Guest** tab and click on the **Save** button.

New user will be created in Adobe Connect and added to the meeting.



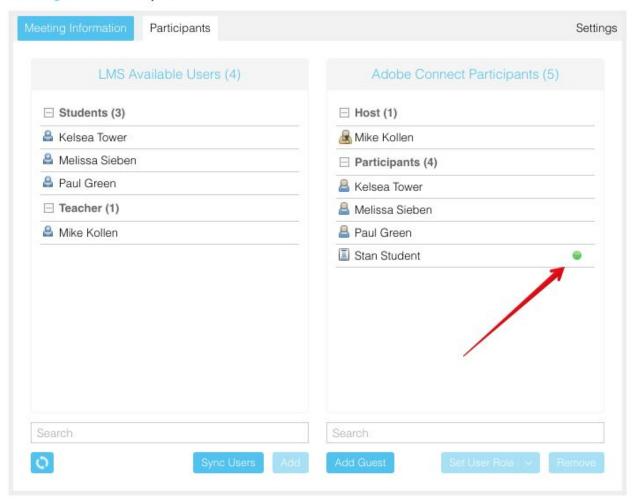
To add an *Existing User* in Adobe Connect search for the user on the **Add Existing User** tab, select the required user from the list and click on **Save with Role** button and select the required role for this user.

Selected user from Adobe Connect will be added to the meeting.



Guest users should be marked with Green Dot icon in the Adobe Connect Participants list.

Meetings List > Participants



Create an Office Hours Meeting (Optional)

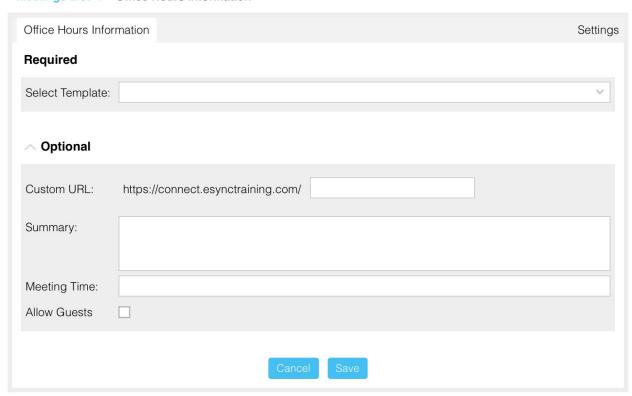
Click on the Add Meeting button in the Office Hours section.

Meetings List



Populate the following form and click on the **Save** button.

Meetings List > Office Hours Information



*NOTE: One common **Office Hours** meeting is created for all courses. When user creates Office Hours meeting in different course, it would be mapped to the same meeting, that was created before.

All students in the course will have access to the Office Hours meeting.

Create a Study Group Meeting (Optional)

Study Groups option should be activated on the EduGame Cloud LMS license Settings page.



Open the Adobe Connect LTI and observe the Study Groups section.

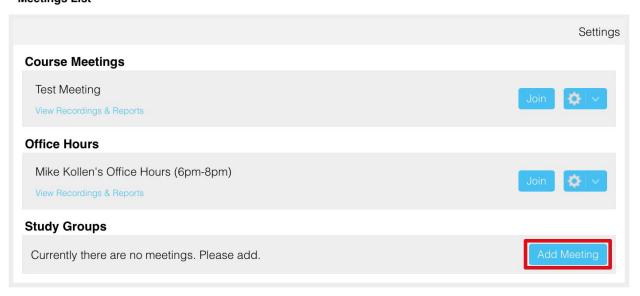
Teachers can create multiple *Study Groups* as well as **Edit / Delete** student's *Study Groups* regardless of whether they are participants in the meeting or not.

Meetings List



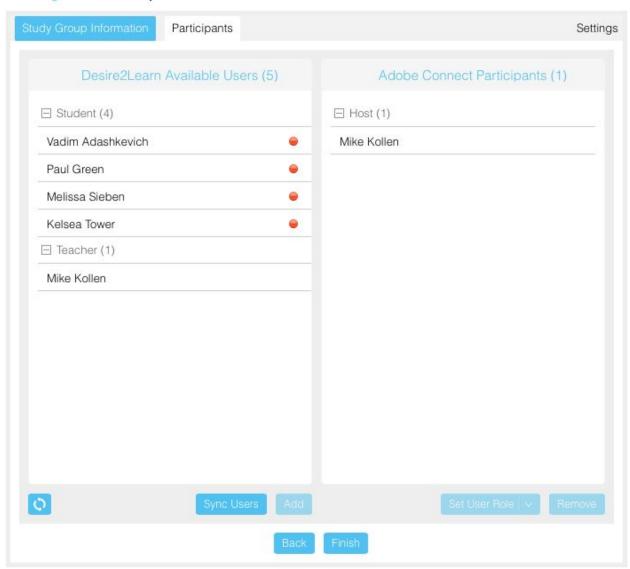
To create a Study Group meeting click on the **Add Meeting** button in the *Study Group* section.

Meetings List



Add Brightspace users manually to Adobe Connect roles. Select any user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

Meetings List > Participants



Click on the **Finish** button to complete the process.

Click on **Leave** button if you want to delete the invitation to someone's study group.

Meetings List



Adobe Connect Recordings

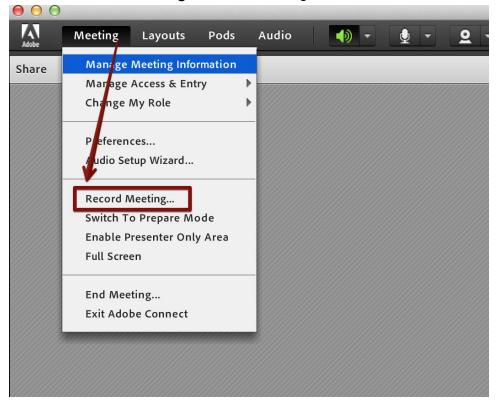
Record the Meeting

Join the meeting.

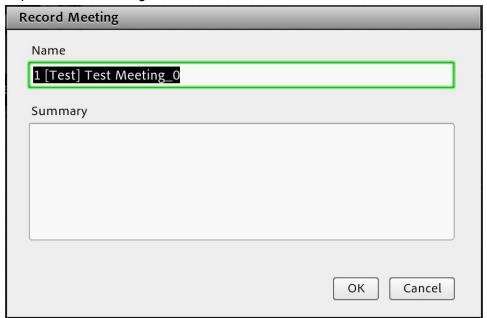
Meetings List



Select the **Record Meeting** under the *Meeting* menu in the Adobe Connect room.



Populate the following form and click on the **OK** button to start the recording.



When the recording is done click on the **Stop Recording** button under the *Record Meeting* icon in the top right corner.



View / Watch Recordings

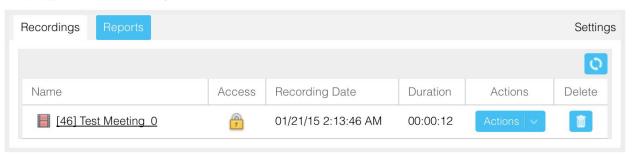
Navigate back to Adobe Connect application in Brightspace page and click on the **View Recordings & Reports** link.

Meetings List



Open the **Recordings** tab and click on the **Refresh** icon to get the latest list of the recordings for this meeting.

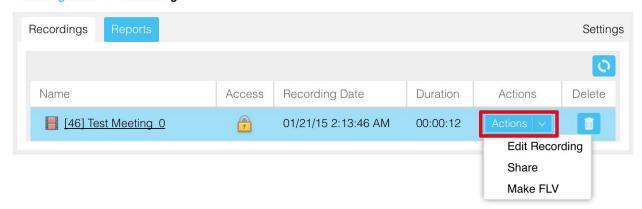




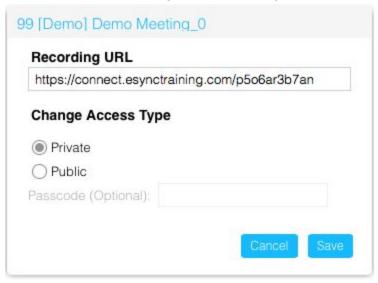
Click on the recording's name to watch the meeting recording.

Actions drop-down menu located next to each recording allows you to *Edit Recording, Share it, Make FLV* and *Make MP4*.

Meetings List > Recordings



- 1) **Edit Recording** option allows to open the selected recording on Adobe Connect and modify it using Adobe Connect tools.
- 2) Clicking **Share** option you can set the Access Type: Public or Private (optionally setting a Passcode) and get the Recording URL.



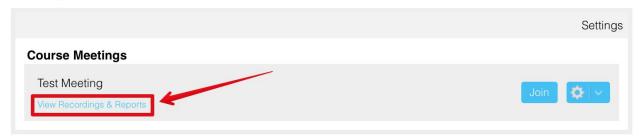
- 3) Selecting **Make FLV** option you will be asked to choose a place on your hard drive and the recording will be saved in FLV.
- 4) Selecting **Make MP4** option you will be asked to choose a place on your hard drive and the recording will be saved in MP4.

To delete the recording click on the **Delete** button (Trashcan icon).

View Meeting Reports

Navigate back to Adobe Connect application in Brightspace page and click on the **View Recordings & Reports** link.

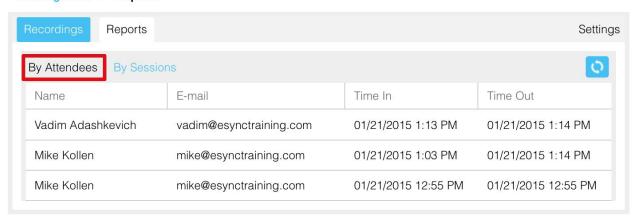
Meetings List



Open the **Reports** tab and click on the **Refresh** icon to get the latest list of the reports for this meeting.

Teacher can obtain the information about each individual student who has participated in the meeting.

Meetings List > Reports



Teacher can obtain the session information by clicking on the **By Sessions** link.

Meetings List > Reports

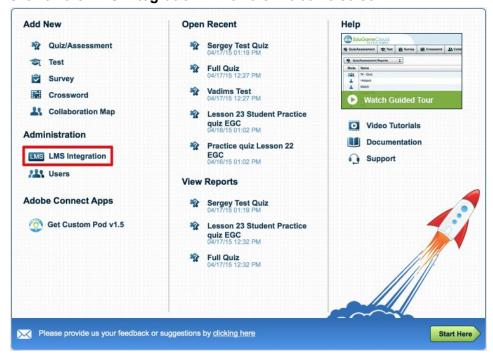


Brightspace Account Administrator Guide

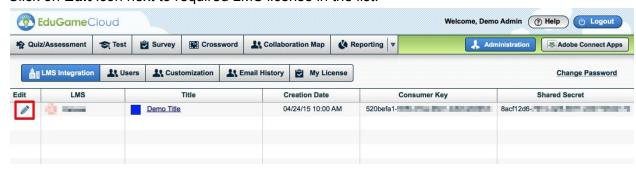
EduGame Cloud Administration

Configure LMS License in EduGame Cloud

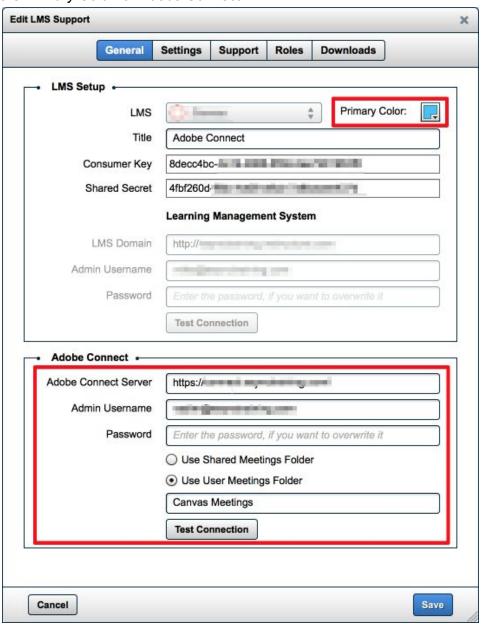
Navigate to app.edugamecloud.com and login using your Admin credentials. Click on the LMS Integration link on the Welcome screen.



Click on Edit icon next to required LMS license in the list.



On the *General* tab admin user can edit the *Adobe Connect Server* and *credentials* and select the *Primary Color* for Adobe Connect LTI.



On the Settings tab admin user can adjust the following settings: Add LMS Support × Settings Support Roles General Downloads Meetings -Course Meetings: ② (Study Groups: (?) No Office Hours: (?) (Name Format: [Meeting Title] Options: Send Announcements ? ✓ Edit Meetings ② ✓ Delete Meetings ② User Management • Participant List Synchronization: Auto Manual Manual Adobe Connect Settings Allow User Creation:

True

False

False Adobe Connect Authentication • Type:
 Email
 Username URL Session Token:

Show

Hide

Hide Links -✓ Settings ② ✓ User Guide ② ✓ Edugame Cloud ② Recordings -✓ Use FLV ② Use MP4 (?)

Course Meetings

Cancel

Allow teachers to create course meetings

Office Hours

Allow teachers to create office hours that can be reused across multiple courses

Study Groups

Allow all participants to create study group Adobe Connect meetings. This user has similar privileges as an instructor in managing their study group

Save

Send Announcements

Send a LMS announcements to the students when the meeting is created

Edit Meetings

Allow teachers to edit the meetings

Delete Meetings

Allow teachers to delete the meetings

Participant List Synchronization

Auto

All course participants should be automatically synchronized with Adobe Connect users **Manual**

Allow teachers to manually synchronize course participants with Adobe Connect users

Allow User Creation

True

Create a new Adobe Connect user when synchronizing with the active LMS course roster

Do not create new Adobe Connect users. Notify teachers that user does not exist in Adobe Connect and needs to be created manually

Adobe Connect Authentication Type

Email

Course participants should be authenticated first by email address and if the email address does not exist then try to use the username

Username

Course participants should be authenticated first by username and if the username does not exist then try to use the email address

URL Session Token

Show

Show Session Token in the URL when joining the Adobe Connect room. This is less secure, but does not requires cookies to be enabled

Hide

Hide Session Token in the URL when joining the Adobe Connect room. This is more secure, but requires cookies to be enabled

Settings

Allow all course attendees to use their own passwords to enter the Adobe Connect room

User Guide

Show LMS user guide link. Shown for teachers only

EduGame Cloud

Show EduGame Cloud user guide link

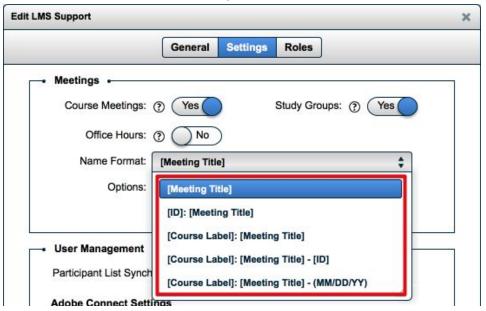
Use FLV

Create an offline recording as an FLV file

Use MP4

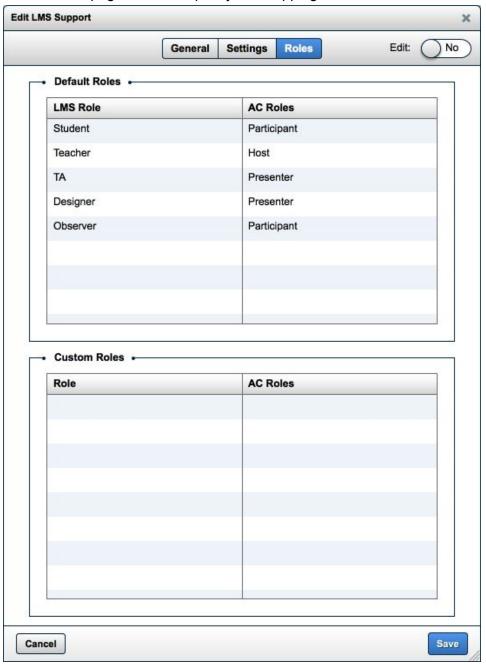
Create an offline recording as an FLV file

User can select one of the following *Meeting Name* templates:

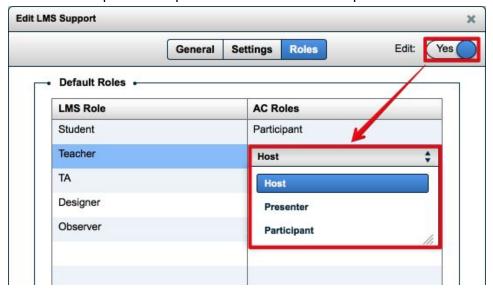


When user creates a meeting in the **Adobe Connect** LTI, only *Meeting Title* should specified. Thus appropriate meeting will be created in a Adobe Connect and named using the chosen template.

On the Roles page user can specify the mapping rules for default and custom LMS roles.

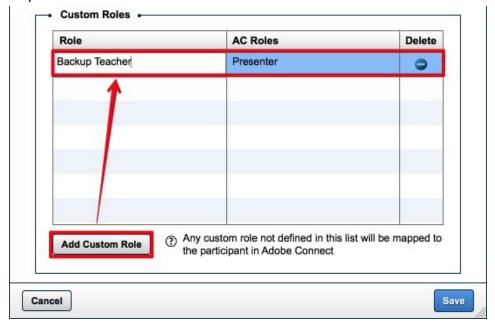


In order to change *Default Roles* mapping change the **Edit** toggle to *Yes*, select any default *LMS Role* and pick the required *AC Role* from the dropdown.



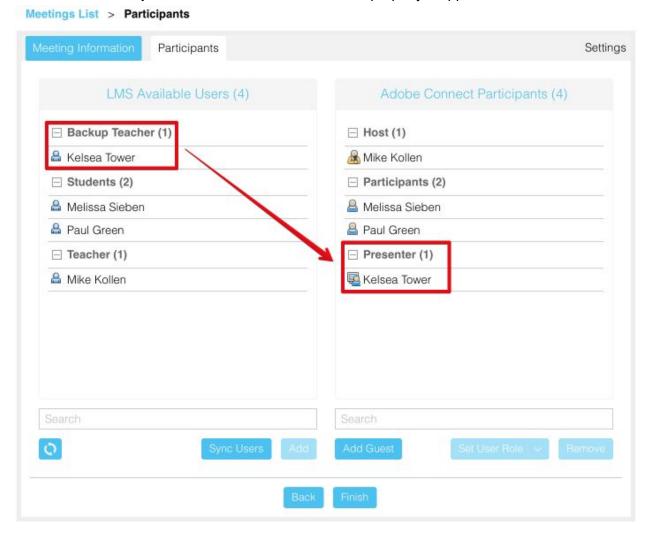
Click on the **Save** button to store the changes.

In order to specify *Custom Roles* mapping change the **Edit** toggle to *Yes*, click on the **Add Custom Role** button, enter the required *Role Name* and pick the required *AC Role* from the dropdown.



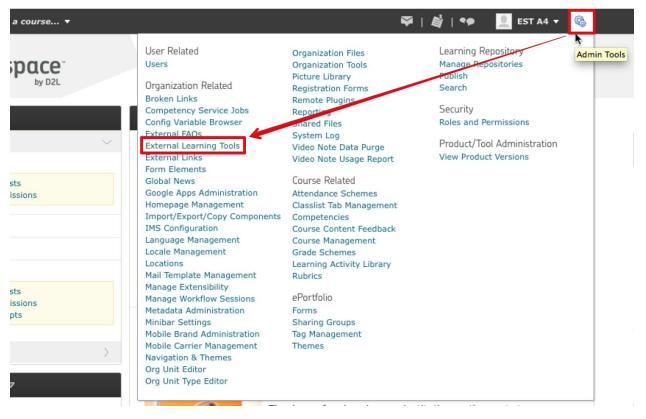
Click on the **Save** button to store the changes.

Open the *Adobe Connect* LTI and click on the *Gear* icon and create a new meeting. Observe the **Participants** tab. Custom roles should be properly mapped.

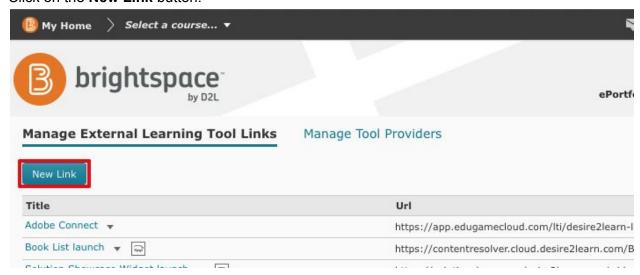


Configure Adobe Connect LTI for Your Brightspace Account

On the *Home* screen click on the **Admin Tools** icon and select the **External Learning Tools** link.



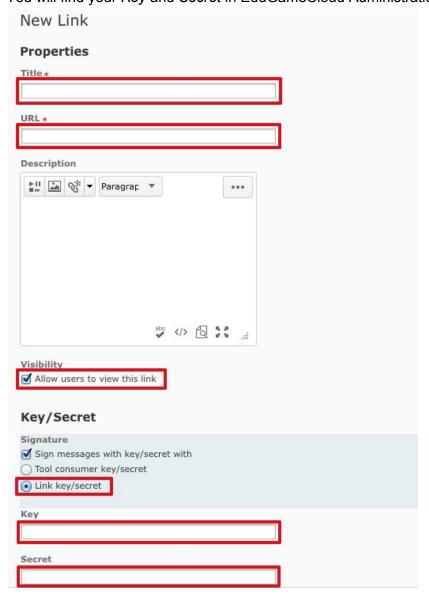
Click on the New Link button.



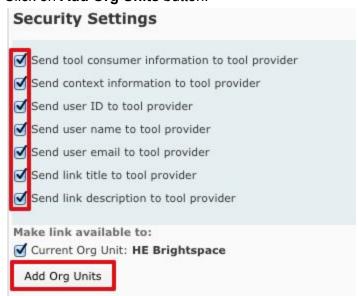
Enter the **Title** and **URL**.

Use the following *URL*: https://app.edugamecloud.com/lti/brightspace-login Select the **Allow users...** checkbox in *Visibility*.

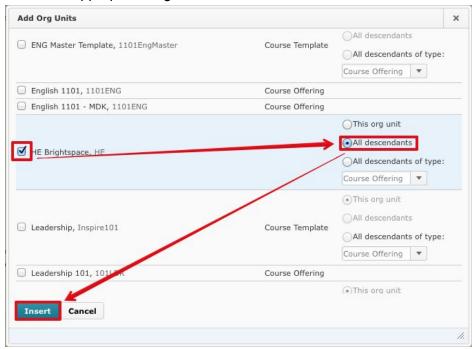
Select the **Link key/secret** radiobutton and enter appropriate **Key** and **Secret**. You will find your *Key* and *Secret* in EduGameCloud Administration.



Select all option in *Security Settings* section. Click on **Add Org Units** button.



Select the appropriate organisation from the list and insert it for **All descendants**.



Click on the **Save** button to store the new external learning tool link.

NOTE: Adobe Connect LTI must be launched for the first time by a user that has admin permissions in your Canvas instance.

Getting Support

Email Support, please contact:

support@esynctraining.com and cc: qa@esynctraining.com

Emergency Phone Support:

714.979.4444