

User Guide (Version 1.6.0)



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# & Adobe Connect

User Guide Version 1.6.0

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**MP4 Conversion** 

Add Adobe Connect LTI Link to the Course

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Configure Adobe Connect LTI for Your Brightspace Account

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### What's New In v1.6.0?

# **Seminars Support**

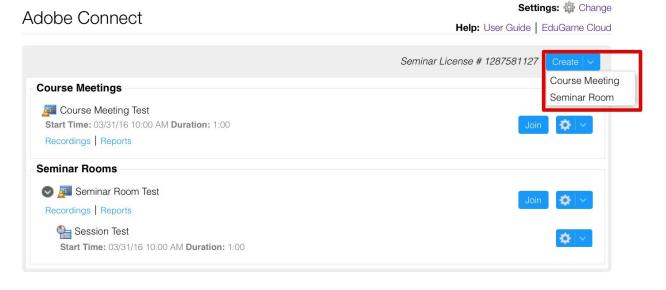
On the EduGame Cloud LMS license *Settings* page user can enable the **Seminar Rooms** (default label, can be edited) option.



This setting allows teachers to create Seminar Rooms and Sessions in Adobe Connect.

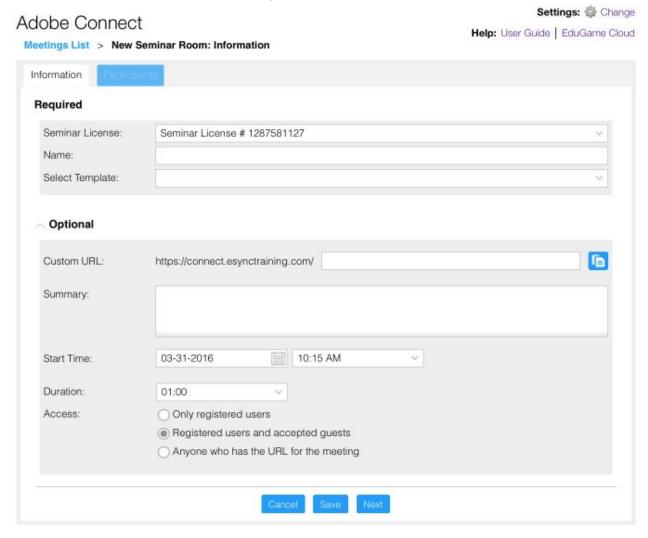
Open the *Adobe Connect* LTI and observe the application.

To create a seminar room open the **Create** dropdown menu and select **Seminar Room** option.



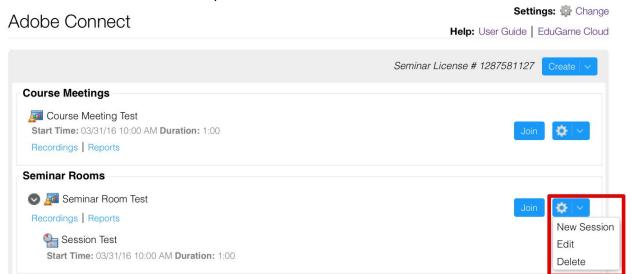
Select the appropriate **Seminar License** from the dropdown menu, populate other required information and click on the **Next** button.

\*NOTE: **Optional** section is collapsed by default.

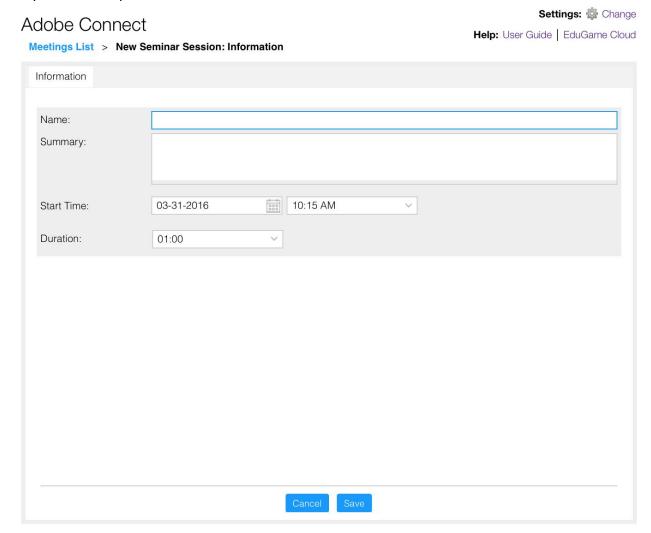


Review the participants and click on the **Save** button to complete the process.

To create a session click on the **Gear** icon to open dropdown menu next to appropriate seminar room and select **New Session** option.



Populate the required information and click on the **Save** button.



**\*NOTE:** Error message will occur in case when the selected *Start Time* is already in use by another session.

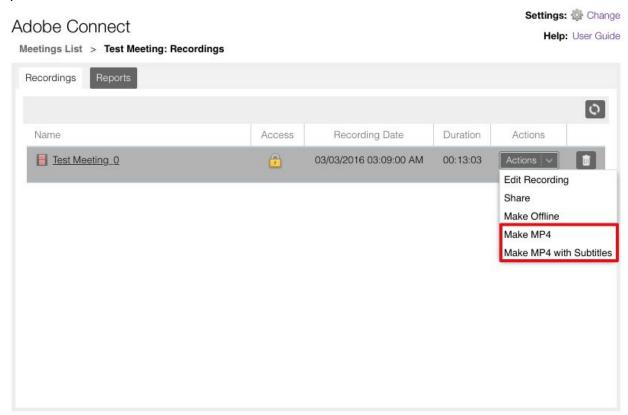
#### **MP4** Conversion

# \*\*This is an add-on feature, and a license must be purchased separately\*\*

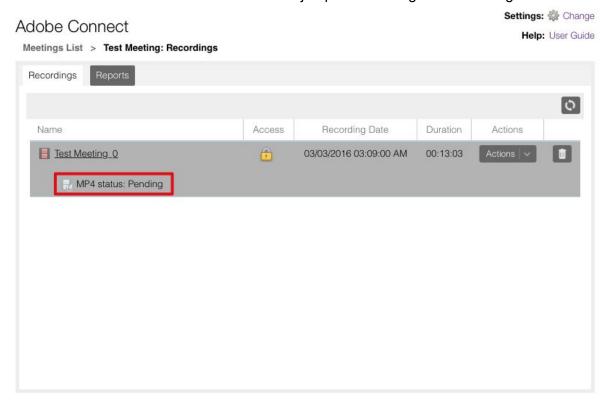
Navigate to **Adobe Connect LTI** application and click on the *Recordings* link.



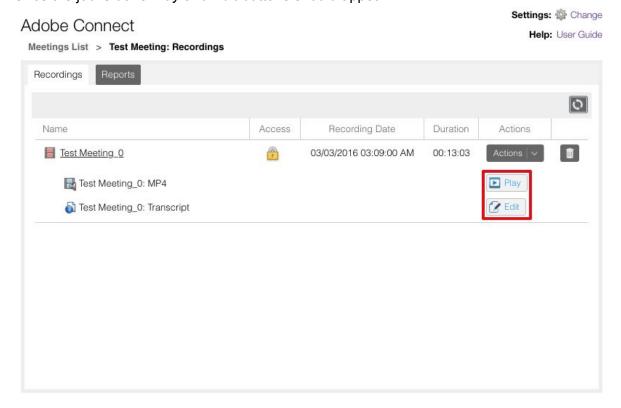
Open the **Actions** drop-down menu located next to required recording and select one of the options: *Make MP4* or *Make MP4* with *Subtitles*.



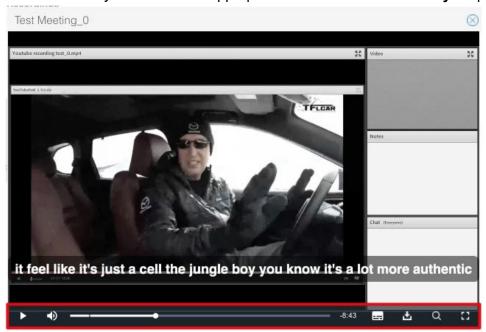
**MP4 Status** should be shown at the time the job passes through different stages of conversion.



Once the job is done *Play* and *Edit* buttons should appear.



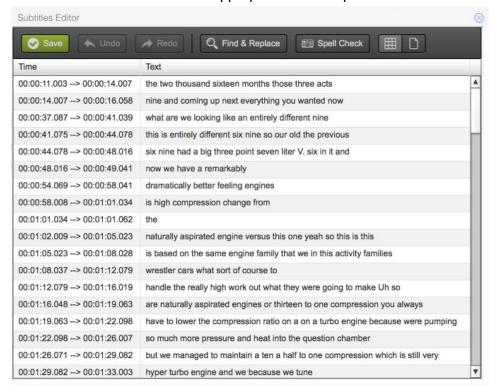
Click on the *Play* button next to appropriate MP4 file to view it in **Player** application.



## Available functionality:

- Play/Pause
- Volume control
- Subtitles On/Off
- Download MP4/Subtitles
- Search within the subtitles
- Full Screen mode

Click on the *Edit* button next to appropriate Transcript file to view/edit it in **CC Editor** application.

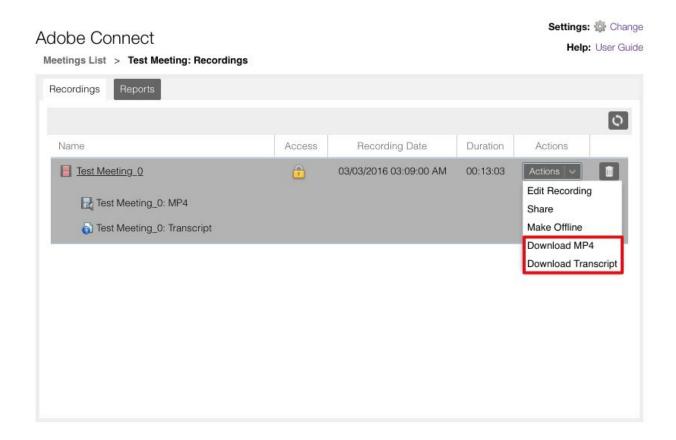


#### Available functionality:

- Undo/Redo changes
- Find and Replace text within the transcript
- Spelling check
- Table/Page view

Edit required lines and click on the Save button to store the changes.

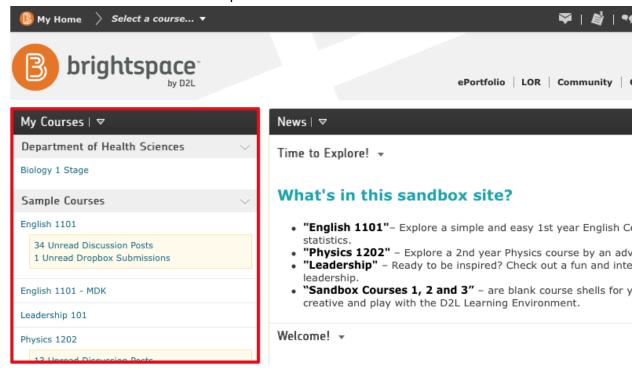
In order to download MP4 or Transcript files, open the **Actions** drop-down menu located next to required recording and select one of the options: *Download MP4* or *Download Transcript*.



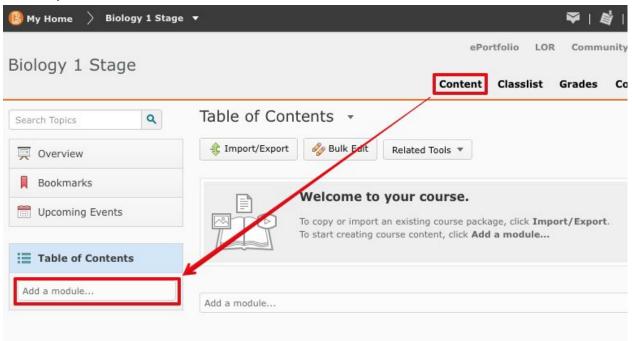
# Course Administrator Guide

## Add Adobe Connect LTI Link to the Course

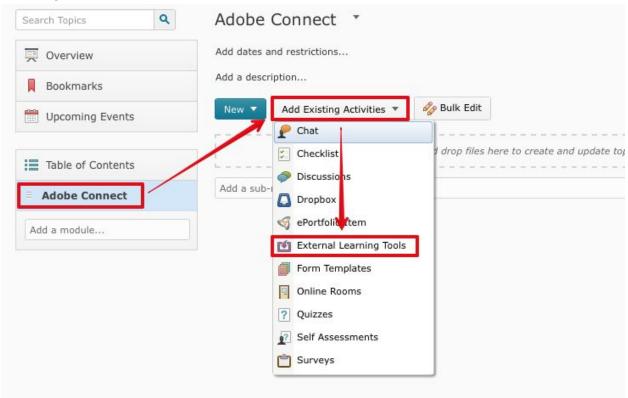
On the *Home* screen select the required course from the list.



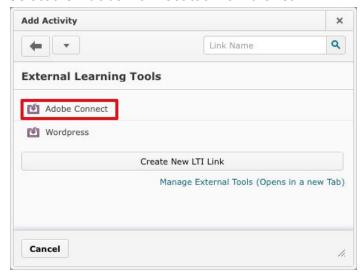
On the *Course Home Page* select the **Content** tab and **Add a module** (or use existing modules).



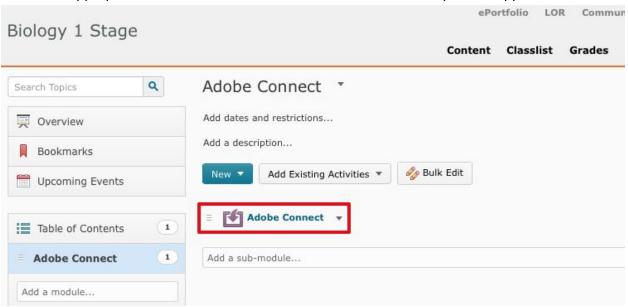
On the selected module click on the **Add Existing Activities** button and select the **External Learning Tools** link from the dropdown list.



#### Select the Adobe Connect tool from the list.



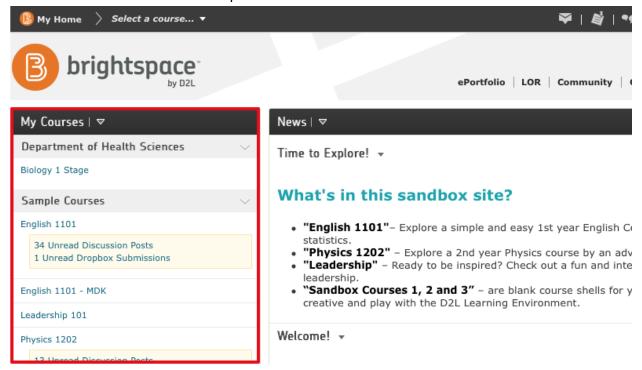
Select the appropriate module and click on **Adobe Connect** link to open the application.



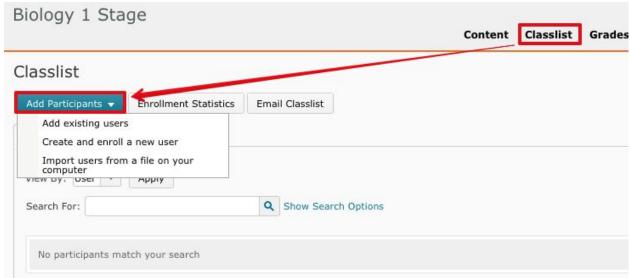
# Add or Reuse Existing Users to the Course to Add to Adobe Connect Meeting

#### **Enroll Users to the Course**

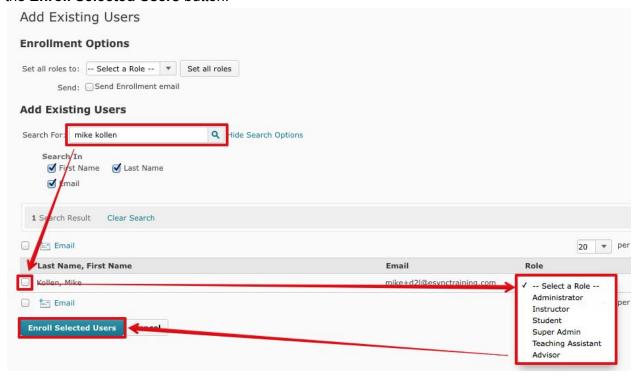
On the *Home* screen select the required course from the list.



On the *Course Home Page* select the **Content** tab and click on the **Add Participants button**. Select **Add existing users** link.

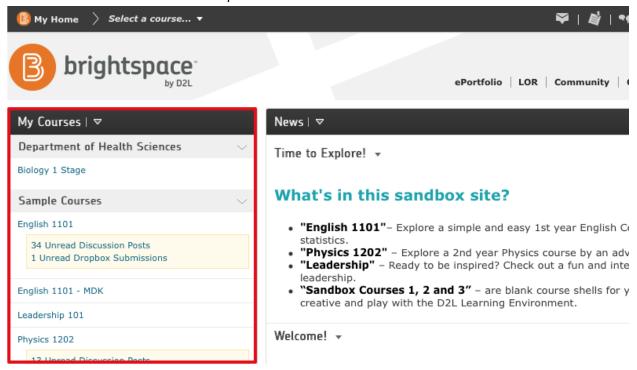


Enter the required **Username**, select the user from the list, pick the required role and click on the **Enroll Selected Users** button.

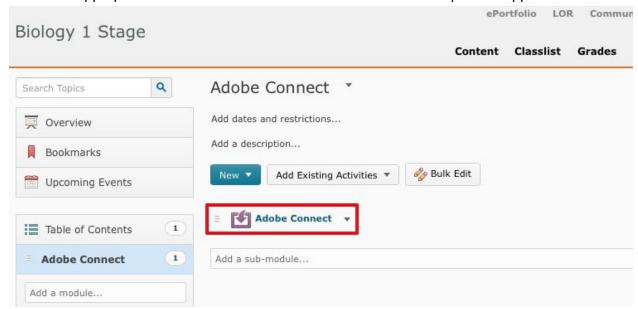


# Create a New Adobe Connect Meeting

On the *Home* screen select the required course from the list.



Select the appropriate module and click on **Adobe Connect** link to open the application.



#### Click on the **Add Meeting** button.

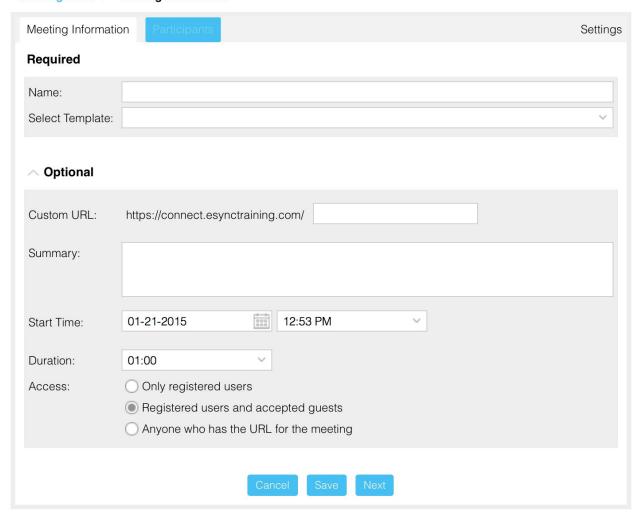
#### **Meetings List**



Populate the following form and click on the **Next** button.

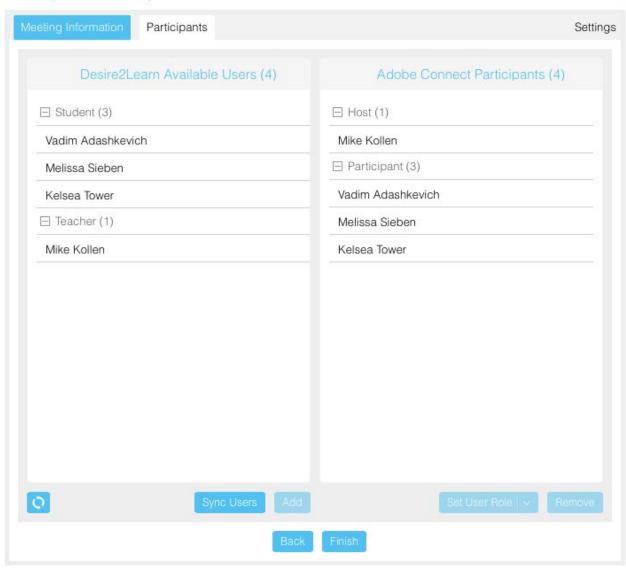
\*NOTE: **Optional** section is collapsed by default.

Meetings List > Meeting Information



Map Brightspace users to Adobe Connect roles. Select any user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

Meetings List > Participants



Default LMS to Adobe Connect roles mapping:

LMS	Adobe Connect
Administrator	Host
Instructor	Host
Student	Participant
Super Admin	Host
Teaching Assistant	Presenter
Advisor	Presenter

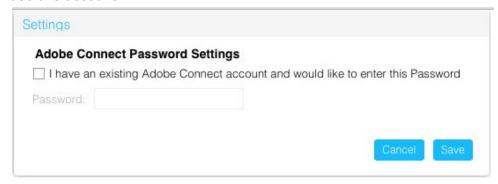
Click on the **Finish** button to complete the process.

Each Brightspace user has a possibility to set Adobe Connect Password rule clicking on **Settings** link.

#### **Meetings List**



Mark the check-box confirming that you have an Adobe Connect account created using the same email as in Brightspace, enter your Adobe Connect password and click Save button to use this account.



In case you don't have an Adobe Connect account and want to generate a random password every time you join Adobe Connect meeting click Save button and it will be done automatically.

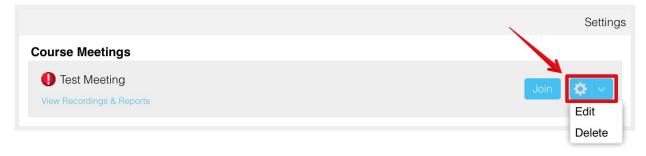
If a student adds late to the course, *Alert* icon will appear next to the meeting name in the **Meeting Information** tab.

#### **Meetings List**



Click on the Gear icon and select Edit from the dropdown list.

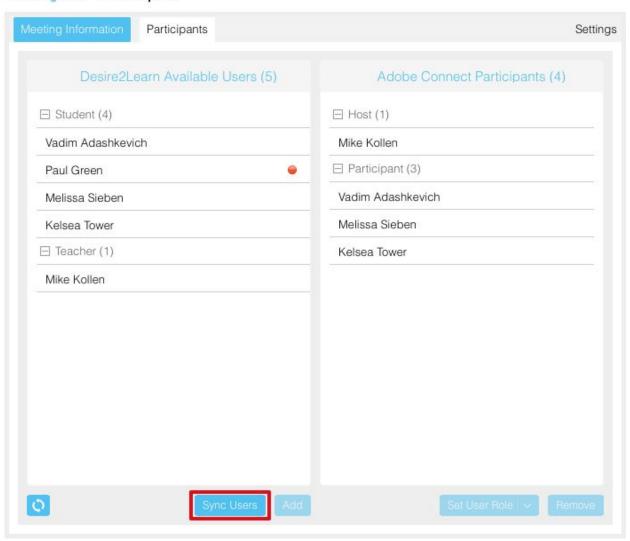
#### **Meetings List**



Navigate to the **Participants** tab and observe the **Brightspace Available Users** list. New students should be marked with *Red Dot* icon.

Click on the **Sync Users** to add all new user to Adobe Connect meeting.

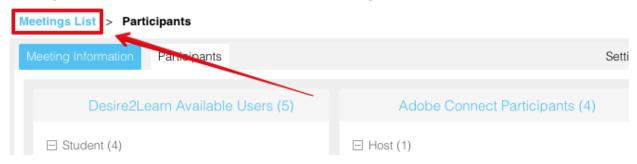
Meetings List > Participants



Select the user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

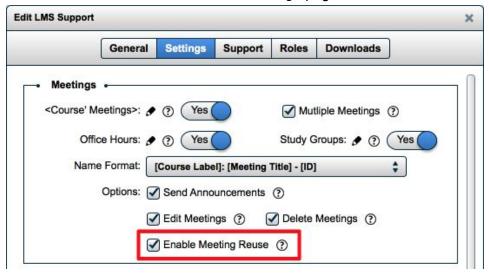
Refresh the Brightspace Available Users list by clicking on the **Refresh** button.

To navigate back to the *Start screen* click on the **Meetings List** link.



## Meeting Reuse (Optional)

On the EduGame Cloud LMS license Settings page user can enable the Meeting Reuse option.



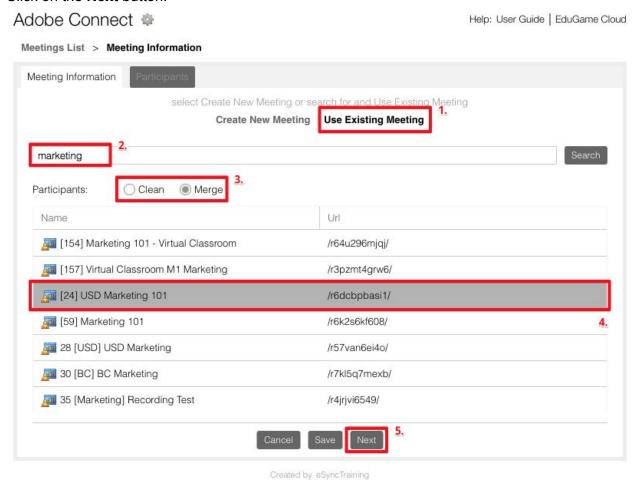
This setting allows teacher to reuse meetings that already exist in Adobe Connect.

Open the *Adobe Connect* LTI and click on the **Add Meeting** button, open the **Use Existing Meeting** tab and search for the required meeting.

Select the required meeting from the list, choose the how you want to add participants:

- Clean option will overwrite existing participants in the meeting with users enrolled in the current course
- Merge option will add users enrolled in the current course to existing participants in the meeting

Click on the Next button.



Review the participants and click on the **Save** button to complete the process.

## **Adding Guests to Meeting**

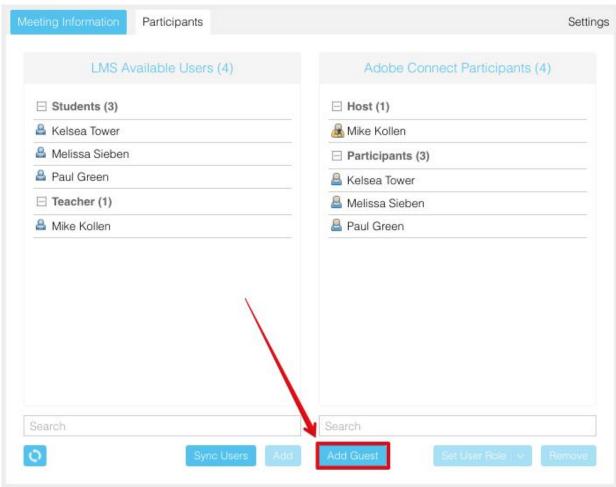
Open the *Adobe Connect* LTI and click on the *Gear* icon and select **Edit** from the dropdown list.

Meetings List



Navigate to the **Participants** tab and click on the **Add Guest** button.

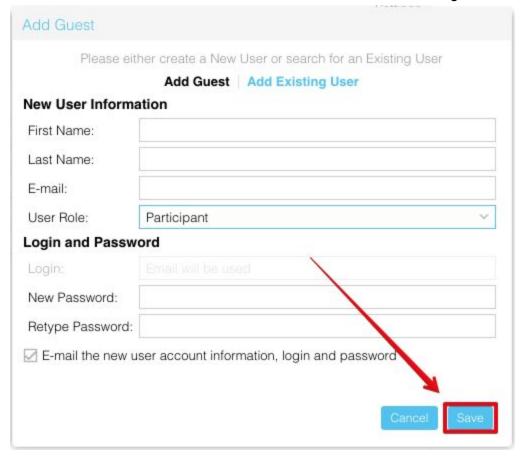
Meetings List > Participants



Teachers can add guest either by *Creating a New User* or by *Searching for an Existing User* in Adobe Connect.

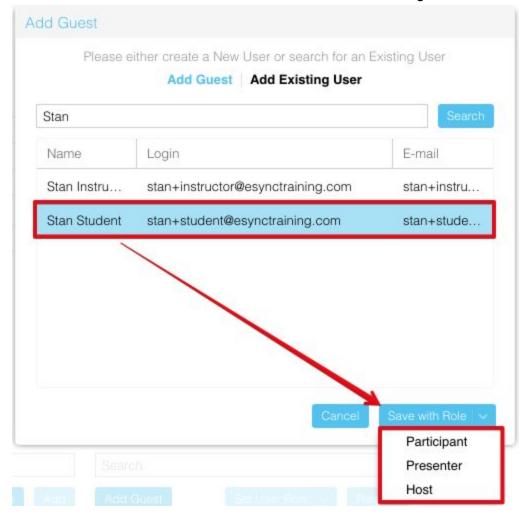
To add a *New User* fill in all the required information on the **Add Guest** tab and click on the **Save** button.

New user will be created in Adobe Connect and added to the meeting.



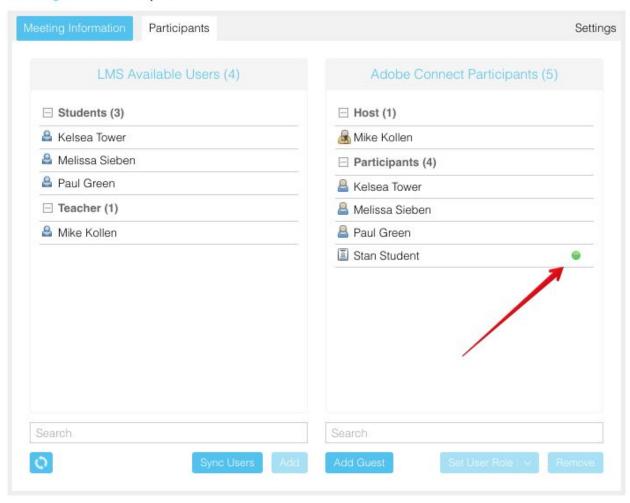
To add an *Existing User* in Adobe Connect search for the user on the **Add Existing User** tab, select the required user from the list and click on **Save with Role** button and select the required role for this user.

Selected user from Adobe Connect will be added to the meeting.



Guest users should be marked with Green Dot icon in the Adobe Connect Participants list.

Meetings List > Participants



# Create an Office Hours Meeting (Optional)

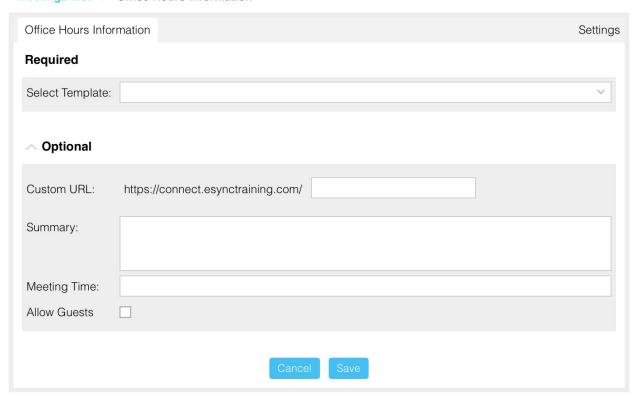
Click on the Add Meeting button in the Office Hours section.

#### **Meetings List**



Populate the following form and click on the **Save** button.

Meetings List > Office Hours Information



\*NOTE: One common **Office Hours** meeting is created for all courses. When user creates Office Hours meeting in different course, it would be mapped to the same meeting, that was created before.

All students in the course will have access to the Office Hours meeting.

# Create a Study Group Meeting (Optional)

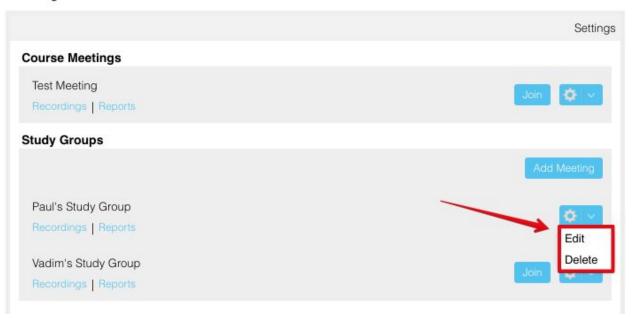
Study Groups option should be activated on the EduGame Cloud LMS license Settings page.



Open the Adobe Connect LTI and observe the Study Groups section.

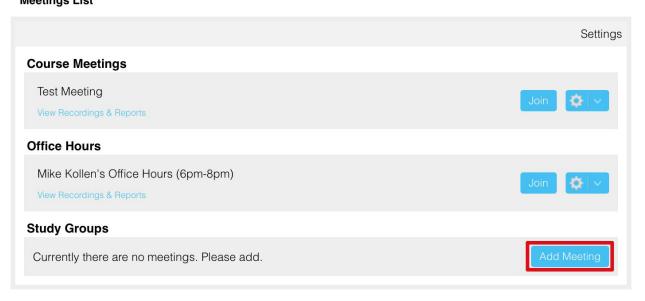
Teachers can create multiple *Study Groups* as well as **Edit / Delete** student's *Study Groups* regardless of whether they are participants in the meeting or not.

#### **Meetings List**



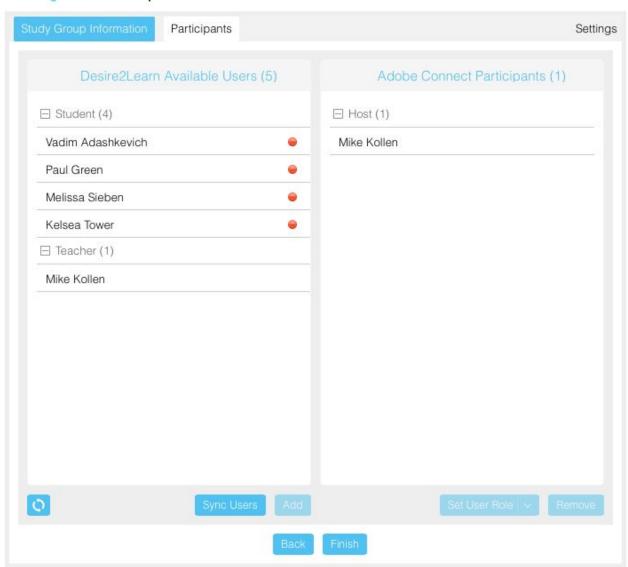
To create a Study Group meeting click on the **Add Meeting** button in the *Study Group* section.

Meetings List



Add Brightspace users manually to Adobe Connect roles. Select any user in the right section and input the required AC role by selecting it from the **Set User Role** drop-down menu.

Meetings List > Participants



Click on the **Finish** button to complete the process.

Click on **Leave** button if you want to delete the invitation to someone's study group.

#### **Meetings List**



# **Adobe Connect Recordings**

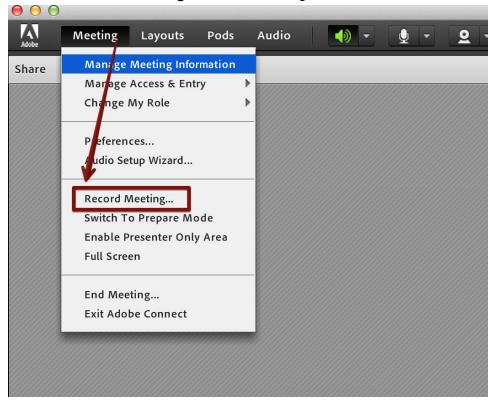
# **Record the Meeting**

Join the meeting.

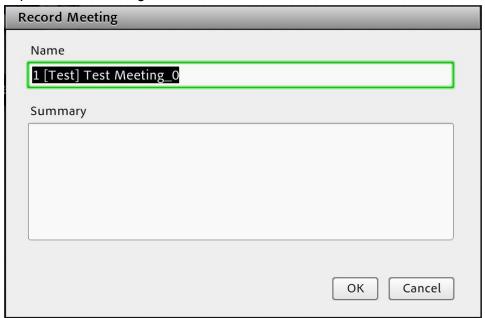
**Meetings List** 



Select the **Record Meeting** under the *Meeting* menu in the Adobe Connect room.



Populate the following form and click on the **OK** button to start the recording.



When the recording is done click on the **Stop Recording** button under the *Record Meeting* icon in the top right corner.



# **View / Watch Recordings**

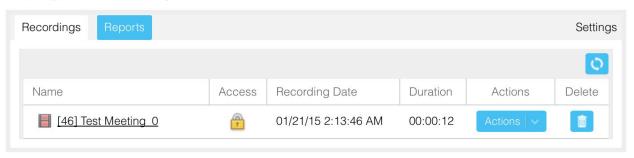
Navigate back to Adobe Connect application in Brightspace page and click on the **View Recordings & Reports** link.

## **Meetings List**



Open the **Recordings** tab and click on the **Refresh** icon to get the latest list of the recordings for this meeting.

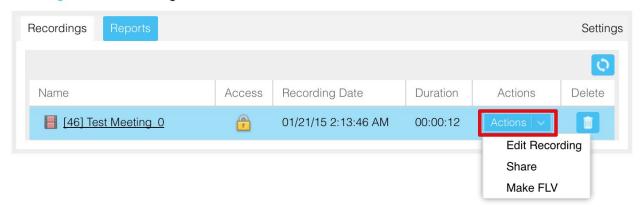




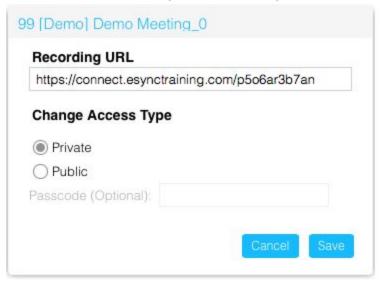
Click on the recording's name to watch the meeting recording.

**Actions** drop-down menu located next to each recording allows you to *Edit Recording, Share it, Make FLV* and *Make MP4*.

Meetings List > Recordings



- 1) **Edit Recording** option allows to open the selected recording on Adobe Connect and modify it using Adobe Connect tools.
- 2) Clicking **Share** option you can set the Access Type: Public or Private (optionally setting a Passcode) and get the Recording URL.



- 3) Selecting **Make FLV** option you will be asked to choose a place on your hard drive and the recording will be saved in FLV.
- 4) Selecting **Make MP4** option you will be asked to choose a place on your hard drive and the recording will be saved in MP4.

To delete the recording click on the **Delete** button (Trashcan icon).

# **View Meeting Reports**

Navigate back to Adobe Connect application in Brightspace page and click on the **View Recordings & Reports** link.

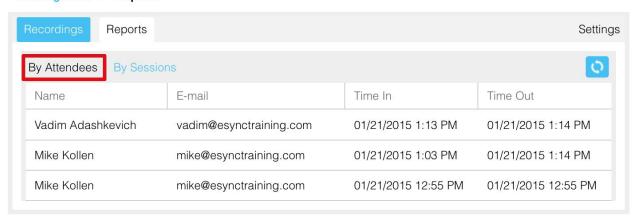
**Meetings List** 



Open the **Reports** tab and click on the **Refresh** icon to get the latest list of the reports for this meeting.

Teacher can obtain the information about each individual student who has participated in the meeting.

Meetings List > Reports



Teacher can obtain the session information by clicking on the **By Sessions** link.

Meetings List > Reports



Teachers are able to download reports as PDF and/or Excel files. Click on the *Download* icon. Select the required file format to be downloaded.

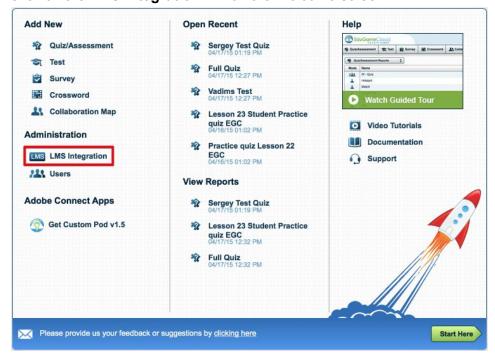
# Adobe Connect Meetings List > Reports Recordings Reports Settings By Attendees By Sessions Time In Time Out Duration Mike Kollen, mike@esynctraining.com (1) 07/29/2015 10:45 AM 07/29/2015 10:47 AM 0:02:36

# Brightspace Account Administrator Guide

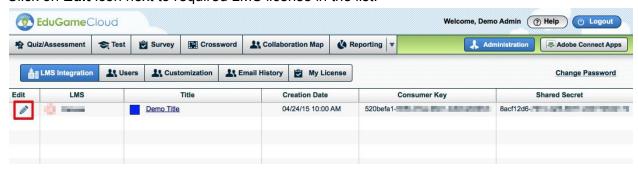
# EduGame Cloud Administration

## Configure LMS License in EduGame Cloud

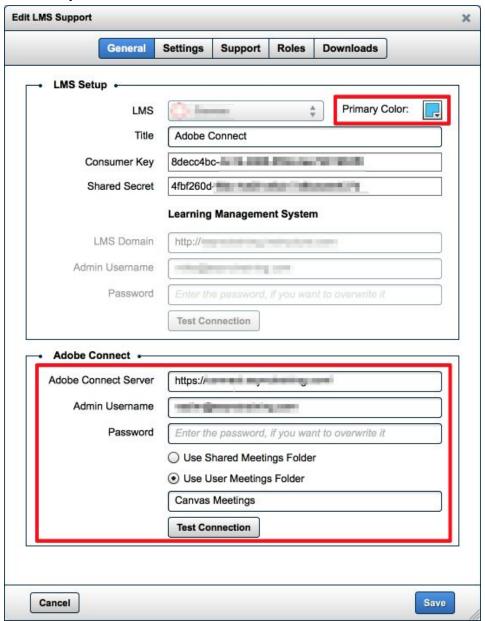
Navigate to <a href="mailto:app.edugamecloud.com">app.edugamecloud.com</a> and login using your Admin credentials. Click on the <a href="LMS">LMS</a> Integration link on the <a href="mailto:Welcome">Welcome</a> screen.



Click on Edit icon next to required LMS license in the list.



On the *General* tab admin user can edit the *Adobe Connect Server* and *credentials* and select the *Primary Color* for Adobe Connect LTI.



On the Settings tab admin user can adjust the following settings: Add LMS Support × Settings General Support Roles Downloads Meetings . Course Meetings: 

(Yes Mutliple Meetings ? Study Groups: 🔊 💿 Office Hours: 

? (Yes Name Format: [Meeting Title] Options: Edit Meetings ? ✓ Delete Meetings ? Enable Meeting Reuse ? User Management . Participant List Synchronization: 

Auto 

Manual 

Manual Adobe Connect Settings Allow User Creation: 

True 

False 

False Adobe Connect Authentication • Type: 
 Email O Username ? URL Session Token: O Hide ? ● Show ② Links -✓ Settings ② ✓ User Guide ② Edugame Cloud ② Recordings -✓ Use FLV ② Use MP4 (?)

## **Course Meetings**

Cancel

Allow teachers to create course meetings

## **Office Hours**

Allow teachers to create office hours that can be reused across multiple courses

## **Study Groups**

Allow all participants to create study group Adobe Connect meetings. This user has similar privileges as an instructor in managing their study group

Save

## **Multiple Meetings**

Allow teachers to create multiple meetings in one course

### Send Announcements

Send a LMS announcements to the students when the meeting is created

## **Edit Meetings**

Allow teachers to edit the meetings

## **Delete Meetings**

Allow teachers to delete the meetings

## **Participant List Synchronization**

#### **Auto**

All course participants should be automatically synchronized with Adobe Connect users **Manual** 

Allow teachers to manually synchronize course participants with Adobe Connect users

### **Allow User Creation**

## True

Create a new Adobe Connect user when synchronizing with the active LMS course roster **False** 

Do not create new Adobe Connect users. Notify teachers that user does not exist in Adobe Connect and needs to be created manually

# Adobe Connect Authentication Type (retrieved from Adobe Connect login policy settings) Email

Course participants should be authenticated first by email address and if the email address does not exist then try to use the username

## Username

Course participants should be authenticated first by username and if the username does not exist then try to use the email address

## **URL Session Token**

#### Show

Show Session Token in the URL when joining the Adobe Connect room. This is less secure, but does not requires cookies to be enabled

## Hide

Hide Session Token in the URL when joining the Adobe Connect room. This is more secure, but requires cookies to be enabled

## **Settings**

Allow all course attendees to use their own passwords to enter the Adobe Connect room

## **User Guide**

Show LMS user guide link. Shown for teachers only

## **EduGame Cloud**

Show EduGame Cloud user guide link

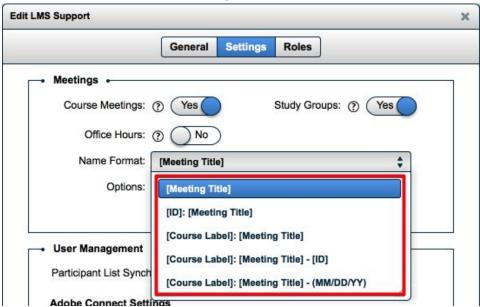
## **Use FLV**

Create an offline recording as an FLV file

## Use MP4

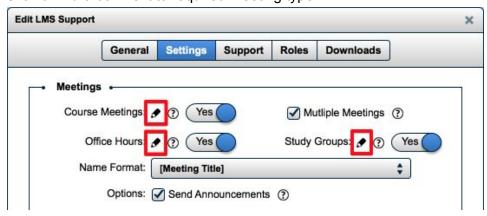
Create an offline recording as an FLV file

User can select one of the following *Meeting Name* templates:



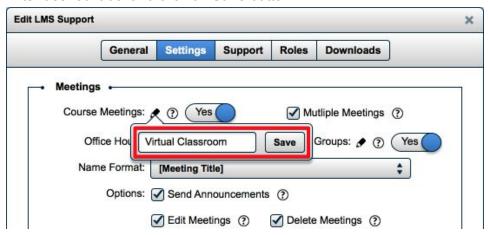
When user creates a meeting in the **Adobe Connect** LTI, only *Meeting Title* should be specified. Thus appropriate meeting will be created in a Adobe Connect and named using the chosen template.

On the EduGame Cloud LMS license *Settings* page user can edit the **Meeting Labels**. Click on **Edit** icon next to required meeting type.



Enter desired label and click on Save button.

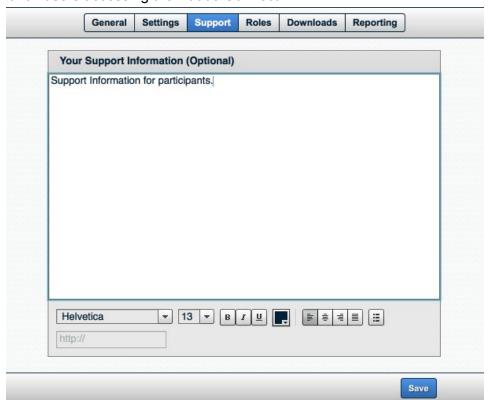
Currently there are no meetings. Please add.



Save the license and observe the **Adobe Connect LTI**. New Meeting Label should appear.



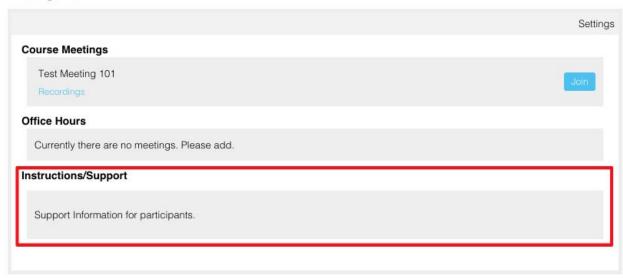
On the *Support* tab admin user can add any *Support Information/Instructions* that will be shown for all users accessing the Adobe Connect LTI.



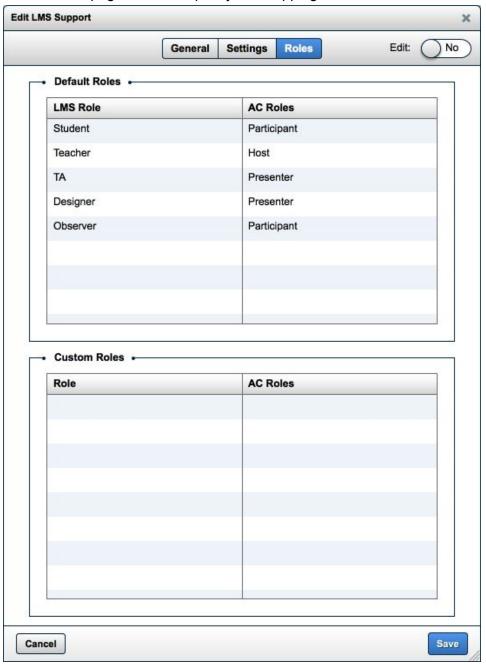
All LTI participants will see  $Support\ Information/Instructions$  in the following way:

# Adobe Connect

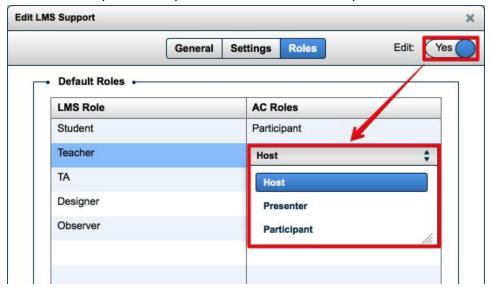
## **Meetings List**



On the Roles page user can specify the mapping rules for default and custom LMS roles.

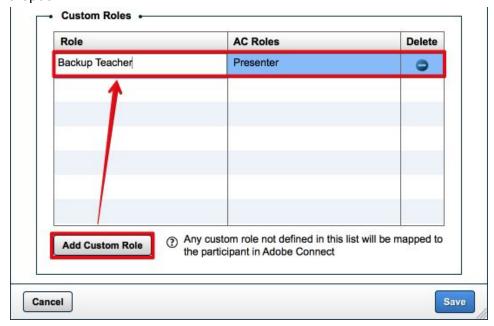


In order to change *Default Roles* mapping change the **Edit** toggle to *Yes*, select any default *LMS Role* and pick the required *AC Role* from the dropdown.



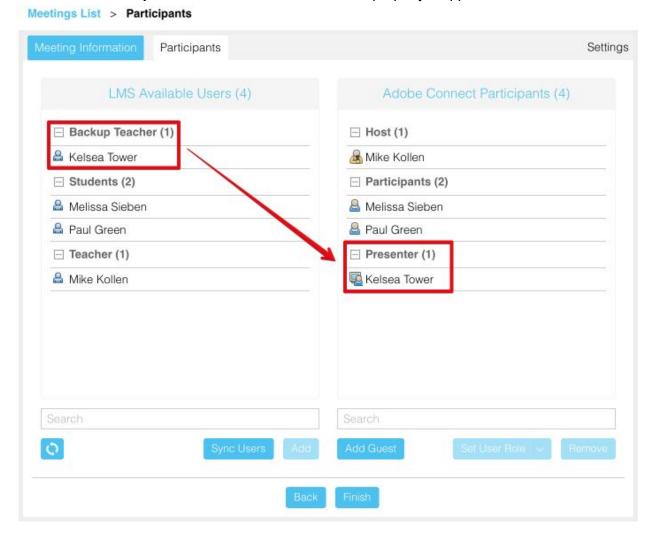
Click on the **Save** button to store the changes.

In order to specify *Custom Roles* mapping change the **Edit** toggle to *Yes*, click on the **Add Custom Role** button, enter the required *Role Name* and pick the required *AC Role* from the dropdown.



Click on the **Save** button to store the changes.

Open the *Adobe Connect* LTI and click on the *Gear* icon and create a new meeting. Observe the **Participants** tab. Custom roles should be properly mapped.

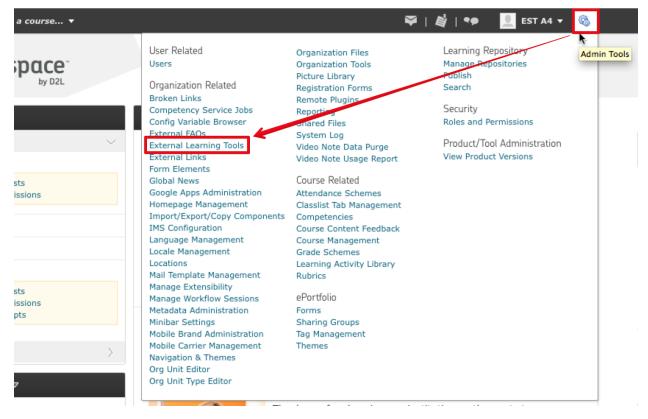


# On the Downloads tab admin user can download User Guide and other complementary files.

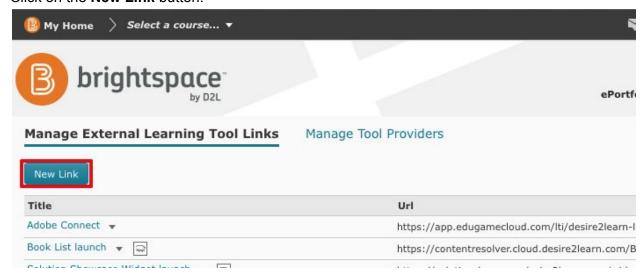


# Configure Adobe Connect LTI for Your Brightspace Account

On the *Home* screen click on the **Admin Tools** icon and select the **External Learning Tools** link.



## Click on the New Link button.

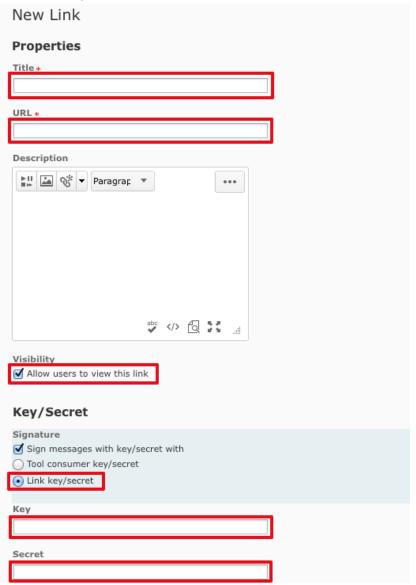


Enter the **Title** and **URL**.

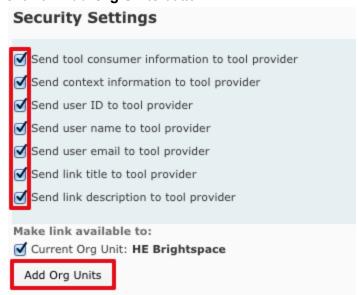
Use the following *URL*: https://app.edugamecloud.com/lti/brightspace-login Select the **Allow users...** checkbox in *Visibility*.

Select the  ${\bf Link\ key/secret}$  radiobutton and enter appropriate  ${\bf Key}$  and  ${\bf Secret}.$ 

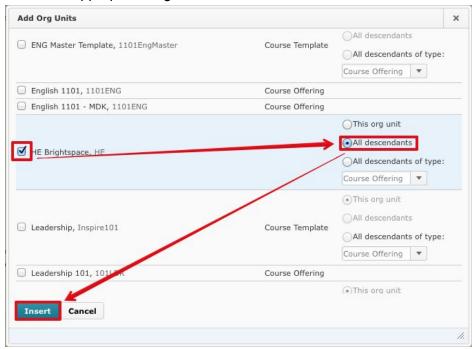
You will find your Key and Secret in EduGameCloud Administration.



Select all option in *Security Settings* section. Click on **Add Org Units** button.



Select the appropriate organisation from the list and insert it for **All descendants**.



Click on the **Save** button to store the new external learning tool link.

**NOTE:** Adobe Connect LTI must be launched for the first time by a user that has admin permissions in your Brightspace instance.

# **Getting Support**

## **Email Support, please contact:**

support@esynctraining.com and cc: qa@esynctraining.com

## **Emergency Phone Support:**

714.979.4444