# Mini Project 1

Machine learning (CS582), MIU  $^{\rm 1}$ 

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## 1 About the Dataset

The chosen dataset collects information about Airline Passenger Satisfaction. We opted for this dataset because it had a lot of entries (almost 130000), many columns (including 4 categorical) and it was oriented to a binary classification problem ('satisfied' vs. 'neutral or dissatisfied').

## 1.1 EDA: Exploratory Data Analysis

- The dataset collects multiple features related to each passenger-flight, including labels for whether the passenger was satisfied with the flight or not.
- It has 24 columns (22 + id + result).
- Id column is dropped (it would add weight).
- Observation: the only column with null values is 'arrival\_delay\_in\_minutes', with 393 missing values.
- Categorical columns: 4

<u>Features and possible values</u>: Gender (2), customer\_type (2), type\_of\_travel (2), customer\_class (3)

<u>Decision</u>: use one-hot encoding in all of them (none of them is a clear candidate for being weighted)

• Looking for strong correlations: pairwise correlation function to check if two features show strong correlation.

NOTE: 'satisfaction' (the label we will try to predict) is not strongly correlated (>0.7) with any of the other features.

arrival\_delay\_in\_minutes and departure\_delay\_in\_minutes have the highest correlation rate (0.965291), which semantically makes sense; all other variables are less than 75% correlated.

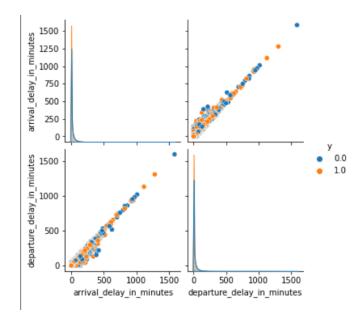


Figure 1: Correlation between most-correlated features

### 1.2 Data Preparation

- 1. X: all table except id and result ('satisfaction') columns; y: 'satisfaction' column
- 2. Since the arrival\_delay feature is highly correlated with the departure\_delay feature, and the missing values are not that many (393 out of 129879: 0.03%), we decide to remove the column.
- 3. We see there are 4 categorical features, with no more than 3 unique values each. So, given that none of them is a clear candidate for being weighted, we decide to use one-hot encoding in all of them.
- 4. Finally, we split X and y for training and validating, following a ratio of 80%/20% (the dataset is large enough).

 $Variables: X_train, X_val, y_train, y_val$ 

## 2 Models

#### 2.1 KNN

#### 2.2 Decision Tree

#### 2.3 Support Machine Vector

#### 2.3.1 Presentation

Support Vector Machines are a model of supervised learning.

In summary, the model finds the hyperplane (kernel) that maximizes the Margin of Safety for classifying.

#### 2.3.2 Defining Parameters

The data for training and validating is already defined by the Data Preparation step (80% train, 20% validation).

Representative parameters for the model are gamma and C

- gamma: kernel coefficient
- <u>C</u>: regularization parameter (higher C, higher variance)

We train the following values for the *gamma* parameter: [0.001, 0.01, 0.03, 0.05, 0.08, 0.1, 0.5] To improve the predictions, we regularize the data using a StandardScaler (removes the mean and scales to unit variance) The training error and the validation error for each value allow us to plot a Complexity Curve, to select the optimal value fo the parameter.

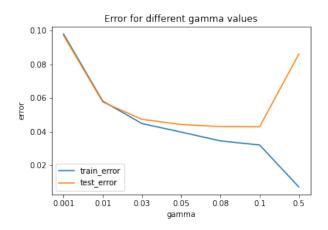


Figure 2: Complexity Curve: gamma value for SVM

By observing the plot, we determine that the best value for gamma is 0.03 We train the following values for the C parameter:  $[0.02,\,0.2,\,0.8,\,1.2,\,2,\,5,\,10]$  Again, we regularize the data using a StandardScaler (removes the mean and scales to unit variance) The training error and the validation error for each value allow us to plot a new Complexity Curve, to select the optimal value fo the parameter.

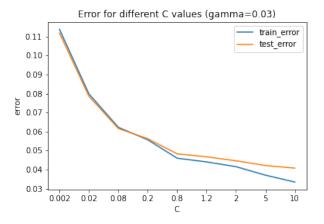


Figure 3: Complexity Curve: C value for SVM (gamma=0.03)

By observing the plot, we determine that the best value for C is 0.8

#### 2.3.3 Model Evaluation

Chosen the parameters: (gamma=0.03, C=0.8), a learning curve shows us the training and validation scores for different data sizes.

This way, we are able to say that the score is bounded below 95%, and the model doesn't seem to continue learning after 65000/70000 training rows.

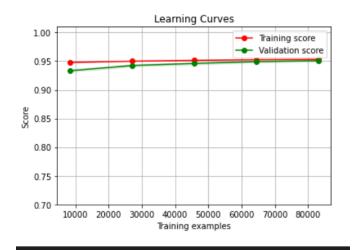


Figure 4: Learning Curve for SVM

- 2.4 Neural Network
- 2.5 Model 5
- 2.6 Ensemble: Random Forest
- 2.7 Voting Classifier
- 3 AUCs
- 4 AutoML
- 5 Best model: model n

PCA

Conclusion