

IVAN OLIVER

CONTACT

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TECHNICAL SKILLS

- Languages
 - JS/TS
 - Python
- Web Development
 - HTML
 - CSS
 - React
 - Express
- CRM Tools
 - Salesforce
- Software
 - Microsoft Office Suite
 - Windows
 - Linux
- Version Control
 - Git
 - Github

KEY SKILLS

- Customer Service
- Team Collaboration
- Adaptability
- Conflict Resolution
- Positive Attitude
- Time Management
- Multitasking
- Detail-Oriented
- Technical Documentation

SUMMARY

Hi, I'm Ivan Oliver, a 19-year-old from Florida who's spent much of my life immersed in technology. I've always been drawn to helping others, especially when it comes to solving tech-related issues. Over the years, I've built solid experience in customer service, particularly in tech support. I'm skilled at troubleshooting and explaining solutions clearly, ensuring customers feel confident and understood. I'm also well-versed in using CRM systems and communication tools to manage customer interactions efficiently.

LANGUAGES

English - Fluent

Spanish - Conversational

VOLUNTEER WORK

El Sol, Jupiter's Neighborhood Resource Center, Jupiter FL

Assisted in daily operations, helped individuals navigate resource centers, and provided bilingual support when needed.
2023 - January 2024

EDUCATION

Palm Beach State College, Palm Beach Gardens FL

Pursuing Bachelor's Degree in Computer Science
January 2024 - Present

Jupiter High School, Jupiter FL

High School Diploma
December 2023

CERTIFICATIONS

Node.js, Express, MongoDB & More: The Complete Bootcamp
May 2023

React - The Complete Guide (incl Hooks, React Router, Redux)
May 2023

Web Development Masterclass & Certifications
April 2023