SE31520 Assignment: Car Insurance System

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Introduction

There was a task to implement prototype system which would allow a user request a price quote for the car insurance. As part of this system we required to write two applications. One is underwriter which would represent insurance company and a broker which would collect quotes from the different insurance companies. However for this assignment task was simplified and broker needed to communicate just with one insurance underwriter, such approach affected some of my design decisions which I will discuss later on. For example, unique number which allows user to retrieve previous quotations is stored on the underwriter side, however in real world application it would be generated for the user and stored on the broker side and then linked to all underwriters.

Broker and underwriter applications were developed using different technologies. For the broker I have used PHP and the underwriter had to be developed using ROR. It is a grate example of the interoperability, when applications can communicate with each other despite the fact that they are written in different programming languages and running on the different platforms. In this document I will describe design of the broker and underwriter systems, testing strategy and include self evaluation section.

Architecture of the underwriter

Underwriter application was developed using Ruby on Rails and designed as a RESTful web service. It uses JSON for the representation of the content and data exchange. HTTP is used for the communication and supports all usual HTTP methods like GET, PUT, PATCH, POST, DELETE for the resource creation, deletion and so on. At the beginning I tried to implement XML support for the representation exchange but faced some issues which I couldn't overcome. After a further reading about data formats like XML, JSON, YAML I choose to use JSON since it seemed to be lightweight, human-readable and it was easy to implement support for it on the broker side.

Figure 1 shows database design used to store data about the customers. Users table holds customer information like name, surname, DOB etc. Vehicles table holds information about the car: registration number, mileage, car value, it is linked to the main users table by the user_id field and has one-to-one relationship. Since there may be a few incidents that resulted in the claim I decided to store them in the separate "driver_history" table, this table is linked back to the customer with the user_id field and holds information about incident date, value claimed etc., it has one-to-many relationship with the users table. Addresses table contains information about the users address and holds information like street name, postcode, country etc., it has one-to-one relationship since each user can have only one address.

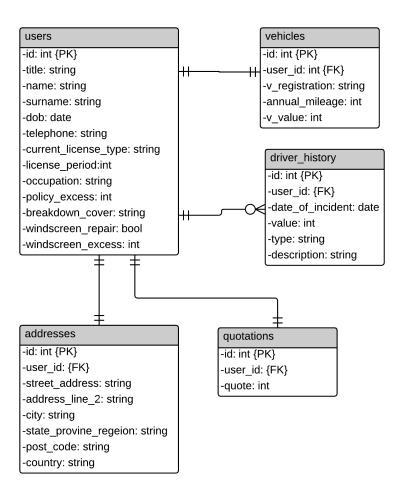


Figure 1: Database Design

On the figure 2 there is class digram of the underwriter application. It responds only to data encoded in JSON format (HTML support was left for the debugging purpose to see what is held in the database, but in production mode it would be removed). To create new user broker submits PUT request to the <code>/users/new.json</code> address is submitted for the new user creation users controller responds with ID that was assigned to that user encoded as JSON. ID field in users table is used as unique reference number for the later quote retrieval. Use of ID field from the database seemed to be the most appropriate way to identify user in the future when quote needs to be redisplayed; it didn't require additional fields in table of code generator

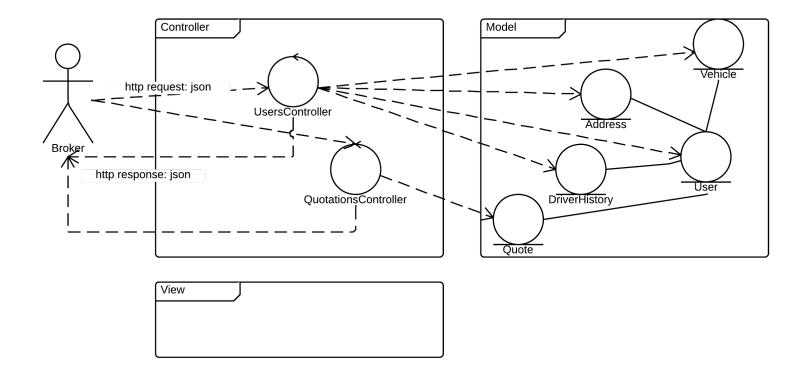


Figure 2: Class Design

Architecture of the RESTful broker

Write a section on the architecture of the RESTful broker client, providing rationale for decisions made.

Test strategy

Write a section on your test strategy. IMPORTANT: Provide a screencast of your underwriter application and RESTful broker client working (some free screen-casting tools can be found online). This must focus on the broker to underwriter interworking and be no longer than five minutes long.

Self-evaluation

Write a self-evaluation section. Say what mark you should be awarded and why. Say what you found hard or easy, and what was omitted and why. Provide an analysis of your design and the appropriateness, or otherwise, of the technologies used.