Edgar Ivanov

30 Northgate Street – Aberystwyth, Ceredigion, SY23 2JS
☎ +44 7531-142-133 • ✉ ivanovedgar@gmail.com
🖥 www.ivanovedgar.me

Profile

Tenacious Computer Science finalist on track for 2:1 degree with genuine passion for hardware and proven troubleshooting skills gained during the Industrial Year Placement with Information Services department of Aberystwyth University. Is now looking to secure a position of IT Administrator at Search Technical.

Key Achievements and Skills

- Certified Apple Macintosh Technician
- Computer hardware assembling and maintenance
- Knowledge of the Active Directory
- PowerShell and Bash scripting
- Windows OS Deployment with WDS/WAIK
- SNMP Network Management System
- Roll-out of 3CX VoIP phone system
- Networked equipment management and setup
- MFD installation and maintenance
- Windows/Unix Server configuration
- LaTeX
- VCS: Git/SVN
- Eclipse/NetBeans

Programming Languages

- ROR
- Java
- C/C++
- Assembler
- PHP/Perl
- HTML5/XHTML/XML
- SQL (MySQL/PostgreSQL)
- JavaScript/JSON

Education

Aberystwyth University   **Aberystwyth, Ceredigion**
BSc Mobile And Wearable Computing, 2:1 Expected,   *September 2010 - June 2014*
Inc Integrated Industrial And Professional Training

- System and Network Administration (74)
- Computer Architecture And Hardware (76)
- Modelling Persistent Data (59)
- C And Unix Programming (60)
- Computer Hardware & Operating Systems (64)
- Mathematics (70)

A. Pushkin Gymnasium   **Kaunas, Lithuania**
Secondary Education   *September 1998 - June 2010*

- A level equivalent
  - English A (62)
  - History B (49)
  - Lithuanian A (50)
- 11 GCSE equivalent grades A* - C
  - IT (A)
  - Physics (A)
  - History (A)

Work Experience

Aberystwyth University, Information Services   **Aberystwyth, Ceredigion**
Customer Services Assistant   *August 2013 - Present*

- Provided 1st line IT support, by phone and face to face.
- Troubleshoot problems with customer laptops at the desk.
- Provided guidance on the use of the IS services.
- Focused at being my best every day for the customers, learned to listen actively and communicate effectively.

Aberystwyth University, Information Services   **Aberystwyth, Ceredigion**

Industrial Year Placement   *July 2012 - August 2013*

- Provided 1st and 2nd line IT support.
- Carried out computer and ICT equipment maintenance in workshop and on client site.
- Installed and upgraded hardware and peripherals.
- Identified, investigated and documented solutions to all the types of computing problems.
- Developed strong time management and problem solving skills.
- Built the deep knowledge of Apple Mac Computers and Windows Server configuration.

McDonald's Restaurant   **Aberystwyth, Ceredigion**

Crew Member   *June 2011 - July 2012*

- Greeted customers, took and assembled orders and received payments.
- Followed restaurant's sanitation procedures and policies.
- Checked equipment to ensure it was working efficiently.
- Gained communication, teamwork and customer services skills.
- Learnt how to be a good McDonald's slave.

Personal Projects

ivanovedgar.wordpress.com/

My Industrial Year Placement blog   *July 2012 - August 2013*

github.com/ivanovedgar

Contains personal projects and university assignments   *Present*

Interests

I have a keen interest in new technologies and enjoy reading IT journals in my spare time, mainly focusing on hardware development. Working with open source projects related to the CMS, home media servers and Raspberry Pi. I also own a VPS that hosts my personal website and is being used for VPN. Enjoy hiking with friends and regularly explore National Trust places in the holidays.

Languages

English: Fluent

Russian: Native

Lithuanian: Native

References

Nigel Thomas: Team Leader

Information Services Department

Hugh Owen Building, E.7

Aberystwyth University

Penglais, Aberystwyth, Ceredigion

SY23 3DZ

E-Mail: lnt@aber.ac.uk

Phone: 07531142136

Fred Labrose: Final year project supervisor

Computer Science Department

Physical Science Building

Aberystwyth University

Penglais, Aberystwyth, Ceredigion

SY23 3DA

E-Mail: ffl@aber.ac.uk

Phone: 07531142136