

Ivan Pokhylchuk

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Profile

Hard-working, reliable, and dynamic individual with experience in fast-paced environments. Proven ability to manage responsibilities efficiently while maintaining excellent customer service and teamwork. Passionate about delivering quality service and creating positive experiences for customers. Highly skilled in web development with experience in full-stack technologies and backend development.

Education**Castle High School**

May 2022 – May 2025

Graduating with an Academic Honors Diploma in May 2025

GPA: 3.8

Twice recognized as Student of the Month in 2023 and 2024

University of Evansville

Incoming Freshman

Experience**Deli Clerk – Schnucks Supermarket**

February 2025 – Present

- Provide exceptional customer service in a fast-paced, high-traffic environment, consistently meeting and exceeding customer expectations.
- Assist with inventory management to ensure smooth operation of the deli department.
- Maintain cleanliness and organization of the deli counter, ensuring a welcoming atmosphere for customers.
- Collaborate with team members to ensure quick and efficient service during peak hours.

- Handle customer inquiries, resolve issues, and build lasting relationships with clients.

Caterer – Acropolis Catering Company

June 2022 – February 2025

- Provided exceptional service during events, managing inventory, and organizing tableware.
 - Developed strong communication skills by interacting with clients and team members.
 - Independently led large-scale events, earning consistent 5-star feedback for reliability and professionalism.
 - Managed event logistics, coordinated staff, and ensured client satisfaction by delivering quality service under tight deadlines.
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Web Development & Technical Experience

CSforGood Competition – Back-End Lead Developer

September 2024 - December 2024

- Collaborated with a team to design and develop a full-stack web application aimed at providing sustainable solutions for local communities.
- Developed and optimized back-end systems using **MySQL**, **PHP**, and **C#**, ensuring efficient data management and processing.
- Integrated APIs, created secure user authentication, and optimized server-side performance to enhance user experience.
- Contributed to debugging and troubleshooting to ensure the application's stability and scalability.
- Our team won the CSforGood competition, showcasing the application's impact and functionality.

Web Development Projects

2023 – Present

- Developed several web applications using **HTML**, **CSS**, **JavaScript**, and **PHP** for small businesses and local clients.

- Designed responsive websites with an emphasis on UI/UX, focusing on usability and cross-platform compatibility.
 - Integrated MySQL databases with back-end systems to create interactive features such as customer logins and data management tools.
 - Utilized **Python** for automating backend tasks and **C#** for more complex back-end functions and API integration.
 - Developed a portfolio website based on HTML, CSS3, BootStrap, and JS.
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Skills

Customer Service Skills:

- Reliable, efficient, and adaptable in high-pressure environments
- Strong communication and teamwork abilities

Technical Skills:

- **Languages:** Python, Java, C#, PHP, JavaScript, HTML, CSS
- **Databases:** MySQL
- **Web Technologies:** Front-End (HTML, CSS, JavaScript), Back-End (PHP, Python, C#)
- **Version Control:** Git
- **Frameworks & Tools:** React (Front-End), Django (Back-End), Node.js (Back-End)

Languages:

- Fluent in English, Russian, and Ukrainian
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Leadership and Activities

Evansville United Volleyball Academy – Team Captain

- Led the team in practices and competitions, fostering a positive and supportive environment for team members.
- Coordinated team logistics and communicated with coaches and staff to ensure smooth participation in tournaments.