

# Technologies & Methodologies

JavaScript Node JS
React JS Express JS
Next JS MongoDB
Gatsby JS Bootstrap
Vue JS Git & GitHub
HTML Agile
CSS SCRUM

ITII

### **Education**

2020

SASS

# Full Stack Web Development Graduate

Ironhack

Learned Frontend and Backend technologies.

2002 - 2006

#### Bachelor's degree, Tourism

Universidad Carlos III de Madrid

2000 - 2002

# FP Higher Degree: Application Development

I.E.S. Ciudad Escolar

# Languages

Spanish: Native English: B2 / B1 (speaking)

#### Contact

#### https://ivanurra.dev

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# Iván Urra

# **Full Stack Developer**

I am a Full Stack Web Developer. I like to solve problems and I am excited about the possibilities that technology offers to help people. I value commitment, hard work, and motivation to learn something new every day. I love teamwork and helping others. I have worked for more than ten years in highly regulated IT

## **Projects**

#### Portfolio (ivanurra.dev)

→ My portfolio website. Built with Next JS & React JS.

#### Cinemabox (cinemabox.netlify.app)

♣ App about movies and TV shows. Built with MongoDB, Express JS, React JS & Node JS (MERN App).

### Cocktail Guide (cocktailguide.herokuapp.com)

♣ App about cocktails. Built with MongoDB, Node JS, Express JS, Handlebars & Axios. Data from an external API.

#### El Politico (ivanurra.github.io/elPolitico-videogame)

✦ Web browser videogame. Deployed from scratch in five days by using JavaScript, canvas, HTML & CSS.

## **Relevant Experience**

MAR 2021 - PRESENT

MADRID

#### **Full Stack Web Developer**

#### **Auro Group**

- Write modern, performant, and robust code for internal projects.
- ♣ Work with a variety of different languages, frameworks, and content management systems.
- ← Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

MAR 2019 - MAR 2021

PALMA, ILLES BALEARS

#### **IT Support Technician**

#### **Iberostar Group**

- Performed high-level support to more than 50 hotels in EMEA countries.
- ★ Facilitated Cloud software installation and configuration in updates or openings of new hotels.
- + Reduced helpdesk tickets by 60%.

JAN 2016 - FEB 2017

MADRID

# IT Support Manager Europe & Asia

#### **LATAM Airlines**

- → Managed a cross-functional team of 5 in 3 locations (Madrid, Frankfurt and Paris).
- ◆ Led operational continuity of all systems and services that support business processes in Europe.
- ♣ Reduced customer support calls by 80% and increased