

# Iván Urra

## Full Stack Web Developer

I am a Full Stack Web Developer. I like to solve problems and I am excited about the possibilities that technology offers to help people. I value commitment, hard work, and motivation to **learn something new every day**. I love teamwork and helping others. I have worked for more than ten years in highly regulated IT environments.

### Technologies & Methodologies

JavaScript	PostgreSQL
React JS	Docker
Next JS	Kubernetes
Node JS	AWS
Express JS	Git & GitHub
HTML	Agile
(S)CSS	SCRUM
MongoDB	ITIL

### Education

2020

#### Full Stack Web Development Graduate

Ironhack

Learned Frontend and Backend technologies.

2002 - 2006

#### Bachelor's degree, Tourism

University Carlos III of Madrid

2000 - 2002

#### FP Higher Degree: Application Development

I.E.S. Ciudad Escolar

### Languages

Spanish: Native

English: B2

### Contact

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[github.com/ivanurra](https://github.com/ivanurra)

### Relevant Experience

AUG 2021 - PRESENT

REMOTE

#### Full Stack Web Developer

##### @ Secuoyas

- + Write modern, performant, clean and maintainable code for a diverse array of client.
- + Work with a variety of different languages and frameworks such as JavaScript, React, Gatsby and Next.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

MAR 2021 - AUG 2021

MADRID

#### Full Stack Web Developer

##### @ Auro Group

- + Built and shipped the new Auro website.
- + Worked closely with designer and commercial team to develop the website using JavaScript, Vue, Nuxt and Vuetify.
- + Developed and maintained code for in-house projects primarily.

MAR 2019 - MAR 2021

PALMA, ILLES BALEARS

#### IT Support Technician

##### @ Iberostar Group

- + Performed high-level support to more than 50 hotels in EMEA countries.
- + Facilitated Cloud software installation and configuration in updates or openings of new hotels.
- + Reduced helpdesk tickets by 60%.

JAN 2016 - FEB 2017

MADRID

#### IT Support Manager Europe & Asia

##### @ LATAM Airlines

- + Managed a cross-functional team of 5 in 3 locations (Madrid, Frankfurt and Paris).
- + Led operational continuity of all systems and services that support business processes in Europe.
- + Reduced customer support calls by 80% and increased satisfaction by 90%.