

# Iván Urra

## Full Stack Web Developer | DevOps Developer | Project Manager

I am a Full Stack Web Developer, DevOps Developer and Project Manager. I like to solve problems and I am excited about the possibilities that technology offers to help people. I value commitment, hard work, and motivation to **learn something new every day**. I love teamwork and helping others. I have worked for more than ten years in highly regulated IT environments.

### Technologies & Methodologies

JavaScript	AWS
React JS	Docker
Next JS	Kubernetes
Gatsby JS	Terraform
Node JS	GitHub Actions
Express JS	Agile
HTML	SCRUM
(S)CSS	ITIL

### Relevant Education

2023

#### Cloud DevOps Engineer

Udacity

2020

#### Full Stack Web Development Graduate

Ironhack

2002 – 2006

#### Bachelor's degree, Tourism

University Carlos III of Madrid

### Languages

Spanish: Native

English: B2

### Contact

<https://ivanurra.dev>

[linkedin.com/in/ivanurra](https://www.linkedin.com/in/ivanurra)

[github.com/ivanurra](https://github.com/ivanurra)

### Relevant Experience

JAN 2024 – PRESENT

REMOTE

#### Full Stack Web Developer @ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

JUN 2023 – JAN 2024

GETAFE/ REMOTE

#### DevOps Developer @ Bertrandt

- + Provision of the infrastructure in a cloud environment for microservices.
- + Central contact person for application operation.
- + Implementation of changes and deployments.
- + Troubleshooting and analysis of logs.

APR 2023 – JUN 2023

REMOTE

#### Full Stack Web Developer @ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

JAN 2023 – MAR 2023

REMOTE

#### Project Manager @ Secuoyas

- + Facilitate communication between developers and designers; conduct regular team meetings.
- + Primary contact between client, development, and design teams; translate client requirements; provide project updates.
- + Develop project plans with timelines and resources; monitor progress and adjust as needed.

## Relevant Experience

AUG 2021 – DEC 2022

REMOTE

### Full Stack Web Developer

#### @ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

MAR 2021 – AUG 2021

MADRID

### Full Stack Web Developer

#### @ Auro Group

- + Built and shipped the new Auro website.
- + Worked closely with designer and commercial team to develop the website using JavaScript, Vue, Nuxt and Vuetify.
- + Developed and maintained code for in-house projects primarily.

MAR 2019 – MAR 2021

PALMA, BALEARIC ISLANDS

### IT Support Technician EMEA

#### @ Iberostar Group

- + Tier II support to all hotels in EMEA countries, focused on integrated hotel management software: Prestige Software. High-level support to more than 50 hotels.
- + Support to all areas of Iberostar hotels: Front Office, Back Office, Manager, Security, Agreements, Stocks, Sales & Catering, Golf, Spa & Wellness, Food & Beverage and POS.

JAN 2016 – FEB 2017

MADRID

### IT Support Manager Europe & Asia

#### @ LATAM Airlines

- + Ensured operational continuity for business processes across Europe, supervised Help Desk and Field Support teams, delivering high service efficiency.
- + Achieved high satisfaction and improved response times under my supervision.
- + Managed Field Support and Help Desk teams, system availability, supplier contracts, and implemented disaster recovery plans.

JAN 2013 – DEC 2015

MADRID

### IT Support Supervisor Europe

#### @ LATAM Airlines

- + Ensured operational continuity for all systems in Europe, managing Help Desk and Field Support teams efficiently.
- + Achieved high satisfaction and improved response times under my supervision, analyzing team performance and developing action plans.
- + Managed system availability, supplier contracts, and implemented disaster recovery plans, leading IT support across European offices.