

Iván Urra

Full Stack Web Developer, DevOps Developer and Project Manager

I am a Full Stack Web Developer, DevOps Developer and Project Manager. I like to solve problems and I am excited about the possibilities that technology offers to help people. I value commitment, hard work, and motivation to **learn something new every day**. I love teamwork and helping others. I have worked for more than ten years in highly regulated IT environments.

Technologies & Methodologies

JavaScript	AWS
React JS	Docker
Next JS	Kubernetes
Gatsby JS	Terraform
Node JS	GitHub Actions
Express JS	Agile
HTML	SCRUM
(S)CSS	ITIL

Relevant Education

2023

Cloud DevOps Engineer

Udacity

2020

Full Stack Web Development Graduate

Ironhack

2002 – 2006

Bachelor's degree, Tourism

University Carlos III of Madrid

Languages

Spanish: Native

English: B2

Contact

<https://ivanurra.dev>

[linkedin.com/in/ivanurra](https://www.linkedin.com/in/ivanurra)

github.com/ivanurra

Relevant Experience

JAN 2024 – PRESENT

REMOTE

Full Stack Web Developer

@ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

JUN 2023 – JAN 2024

GETAFE/ REMOTE

DevOps Developer

@ Bertrandt

- + Provision of the infrastructure in a cloud environment for microservices.
- + Central contact person for application operation.
- + Implementation of changes and deployments.
- + Troubleshooting and analysis of logs.

APR 2023 – JUN 2023

REMOTE

Full Stack Web Developer

@ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

JAN 2023 – MAR 2023

REMOTE

Project Manager

@ Secuoyas

- + Facilitate communication between developers and designers; conduct regular team meetings.
- + Primary contact between client, development, and design teams; translate client requirements; provide project updates.
- + Develop project plans with timelines and resources; monitor progress and adjust as needed.

Relevant Experience

AUG 2021 – DEC 2022

REMOTE

Full Stack Web Developer

@ Secuoyas

- + Write modern, performant, clean and maintainable code focused on Griddo.io, the company's own CMS, which is used by the best universities in the country.
- + Work with a variety of different languages and frameworks such as JavaScript, React and Gatsby.
- + Communicate and collaborate with multi-disciplinary teams of engineers, designers, and stakeholders on a daily basis.

MAR 2021 – AUG 2021

MADRID

Full Stack Web Developer

@ Auro Group

- + Built and shipped the new Auro website.
- + Worked closely with designer and commercial team to develop the website using JavaScript, Vue, Nuxt and Vuetify.
- + Developed and maintained code for in-house projects primarily.

MAR 2019 – MAR 2021

PALMA, BALEARIC ISLANDS

IT Support Technician EMEA

@ Iberostar Group

- + Tier II support to all hotels in EMEA countries, focused on integrated hotel management software: Prestige Software. High-level support to more than 50 hotels.
- + Support to all areas of Iberostar hotels: Front Office, Back Office, Manager, Security, Agreements, Stocks, Sales & Catering, Golf, Spa & Wellness, Food & Beverage and POS.

JAN 2016 – FEB 2017

MADRID

IT Support Manager Europe & Asia

@ LATAM Airlines

- + Ensured operational continuity for business processes across Europe, supervised Help Desk and Field Support teams, delivering high service efficiency.
- + Achieved high satisfaction and improved response times under my supervision.
- + Managed Field Support and Help Desk teams, system availability, supplier contracts, and implemented disaster recovery plans.

JAN 2013 – DEC 2015

MADRID

IT Support Supervisor Europe

@ LATAM Airlines

- + Ensured operational continuity for all systems in Europe, managing Help Desk and Field Support teams efficiently.
- + Achieved high satisfaction and improved response times under my supervision, analyzing team performance and developing action plans.
- + Managed system availability, supplier contracts, and implemented disaster recovery plans, leading IT support across European offices.