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**2023**

# **Portfolio.**

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**By. I v a n Y u d h a**



# Intr oduc tion.

2023

Hi! I'm **Ivan Yudha**

A Data Analyst and Business Analyst enthusiast. Love to learn new things and challenge myself.

## Skill.

Data Analytics   Tableau   SQL  
Python   Excel   Business Intelligence  
Looker   Power BI

## Interest.

Along with Analyst, I enjoy working out, traveling, and reading. I also enjoy watching movies.

## Education.

**2017 - 2020**

**Dian Nuswantoro University**

Diploma  
Informatics Engineering

## Experience.

**Software Engineer**

BPBD Provinsi Jawa Tengah

**Data Engineer Internship**

Kalbe Nutritionals

**Business Intelligence Analyst Internship**

Bank Muamalat

**Big Data Analytics Internship**

Kimia Farma

**2023**



# My Project.

Data Engineer  
Business Intelligence Analyst  
Big Data Analytics  
Analyzing eCommerce Business  
Performance with SQL

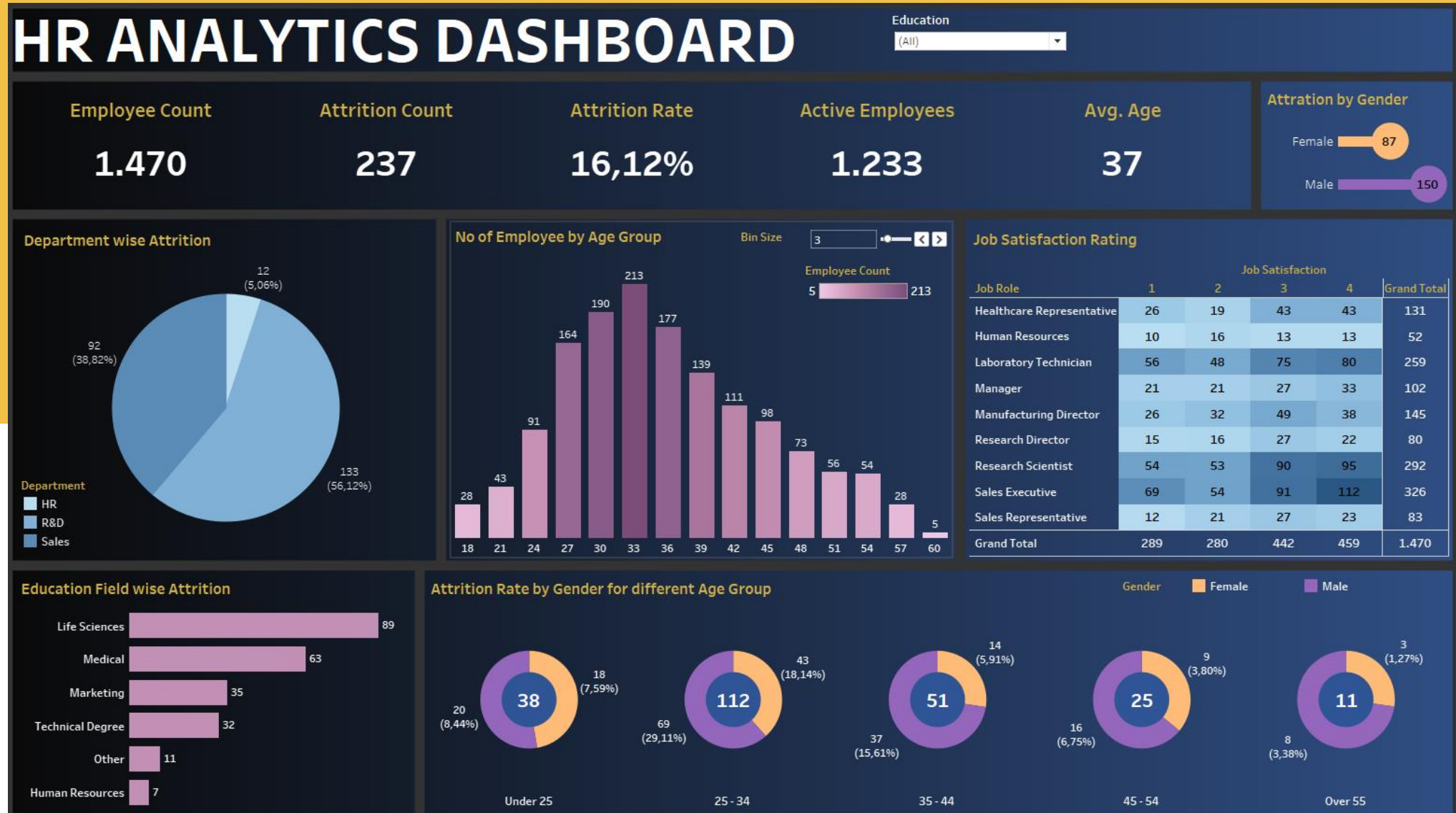
2023

# My Dashboard.

Dashboard HR  
Sales Salycil Dashboard  
Sales Dashboard

# 1. HR ANALYTICS DASHBOARD

2023



## Insight.

**Highest Attrition in the R&D Department:** The fact that the highest attrition rate occurs in the R&D Department remains a major concern. Some insights that can be derived from this are:

An in-depth analysis is needed to understand why attrition is high in the R&D Department. There may be issues in management, a high workload, or a lack of career development that could be contributing factors.

Specific improvement measures are required to reduce attrition in the R&D Department, such as enhancing management, providing training, or improving compensation and incentives.

## 2. DATA ENGINEER

at Kalbe Nutritionals

### Create a shell/bash script

- To check whether directory exists inside a given path.
- Create a crontab syntax to run the script at **07:00** AM Daily

```
#!/bin/bash

path="/hdfs/data/data1"
name_of_directory="data1"

filename_excel="daily_market_price.xlsx"
source_dir="/local/data/market"
target_dir="$path/$name_of_directory"

if [ -d "$target_dir" ]; then
    echo "There is $name_of_directory Directory Exist!"

    if [ -f "$source_dir/$filename_excel" ]; then
        cp "$source_dir/$filename_excel" "$target_dir/"
        echo "File $filename_excel copied to $target_dir"

        log_file="$target_dir/log.txt"
        echo "File Moved Successfully" > "$log_file"
        echo "Log Created at: $log_file"
    else
        echo "File $filename_excel not found in source directory"
```

2023

### Complete below Syntax {Highlighted Sentence} to insert data from Python to MySQL.

```
#Melakukan import mysql connector
import mysql.connector
#Melakukan percobaan koneksi
4 ✓ conn = mysql.connector.connect(user='username', password='password',
5                                     host='localhost', database='database_name')
6 #Membuat object cursor sebagai penanda
7 cursor = conn.cursor()
8 #Deklarasi SQL Query untuk memasukkan record ke DB (KARYAWAN)
9 ✓ insert_sql = ("INSERT INTO KARYAWAN (FIRST_NAME, LAST_NAME, AGE, SEX, INCOME)"
10                "VALUES (%s, %s, %s, %s, %s)" )
11 values = ('John', 'Doe', 25, 'M', 5000)
12 ✓ try:
13     #Eksekusi SQL Command
14     cursor.execute(insert_sql, values)
15     #Melakukan perubahan (commit) pada DB
16     conn.commit()
17 ✓ except:
18     #Roll Back apabila ada issue
19     conn.rollback()
20
21 #Menutup Koneksi
```

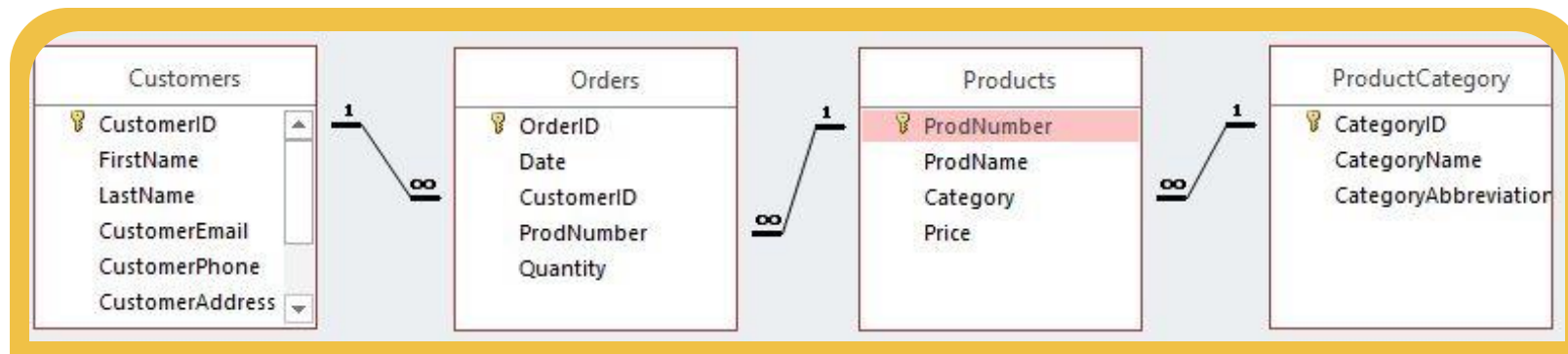


# 3. BUSINESS INTELLIGENCE ANALYST

at Bank Muamalat

## Relationship Table

When you want to combine several tables into 1, need to determine the relationship in 1 table with other tables.





# DIGITAL USER CHURN DASHBOARD

Category



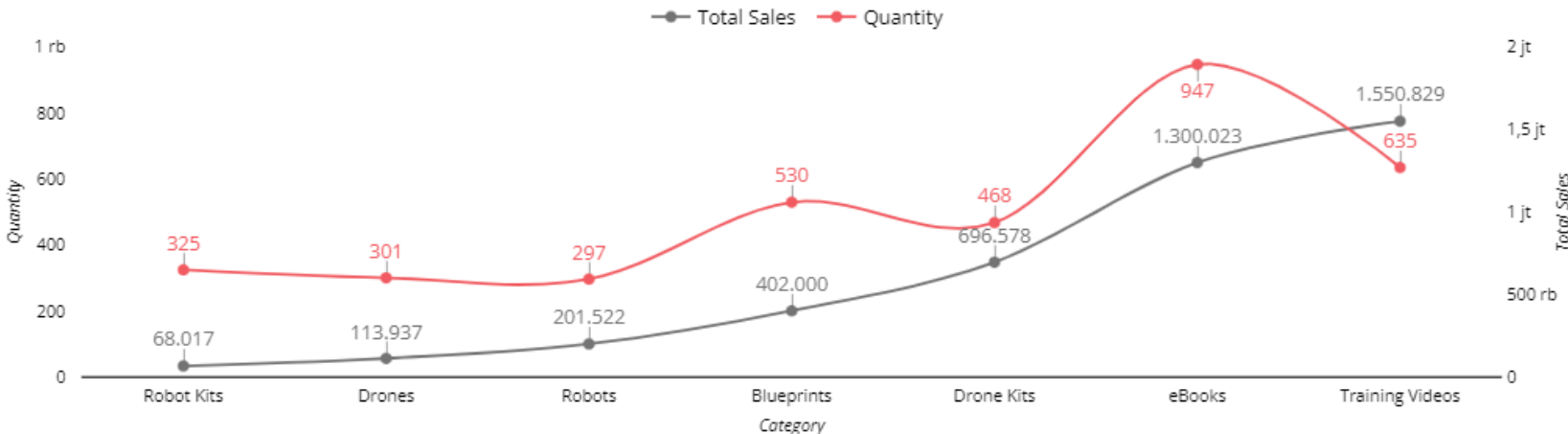
City



Total Sales

4.332.906

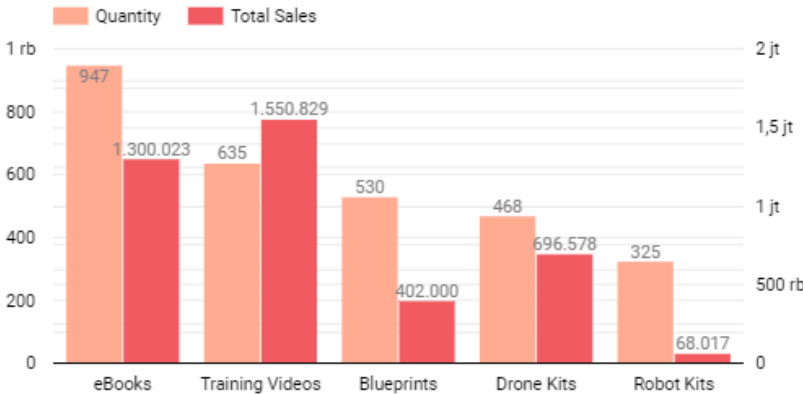
## Sales & Quantity by Category Product



## Sales & Quantity by City

City	Quantity	Total Sales
Washington	92	171.917
Houston	75	58.387
Atlanta	69	74.159
El Paso	59	94.162
San Diego	51	60.360
Chicago	48	65.775
San Antonio	48	61.309
Oklahoma City	47	33.064
Springfield	47	38.873

## Top 5 Sales & Quantity by Category Product



## Here are some proposed ways:

- **Maximizing Customer Email Information:** Utilize customer email information as a method to maintain communication.
- **Segmenting Customers:** Segment customers based on their total purchases during a specific time frame and provide attractive offers to each customer segment.
- **Maximizing Cross-Selling and Upselling:** Implement cross-selling and upselling strategies. For cross-selling, you can use the Association Rule technique with the Apriori algorithm to recommend other products when a customer purchases a specific item.

As a **BI Analyst**, in addition to analyzing and presenting past events, it is also expected to maximize existing data sources to provide recommendations or proposals for business decisions.

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## 4. BIG DATA ANALYTICS



at Kimia Farma

### Design Datamart

Of the 3 tables available (sales, customers, and goods) I assume these 3 tables are in data lake. To create a datamart, there are 2 steps:

#### 1. Table base

- The base table is a table resulting from merging 3 tables with sales\_id granularity as Primary Key (i.e. a combination of invoice\_id and item\_id)
  - The number of rows of data in the base table is the same as the total in the sales table
  - The base tables are stored in the data warehouse
- #### 2. Aggregate table
- A. Aggregate tables are derivatives of base tables on which data is collected based on date, customer\_id and invoice\_id
- B. Aggregate tables are stored in the datamart
-

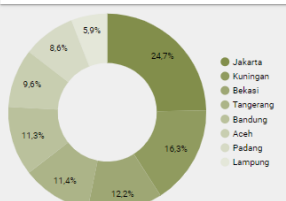
# SALICYL SALES DASHBOARD

Branch Area

BIG DATA ANALYTICS

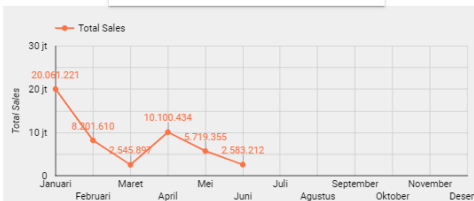
Product

## SALES PERFORMANCE DISTRIBUTION AREA



- Jakarta
- Kuningan
- Bekasi
- Tangerang
- Bandung
- Aceh
- Padang
- Lampung

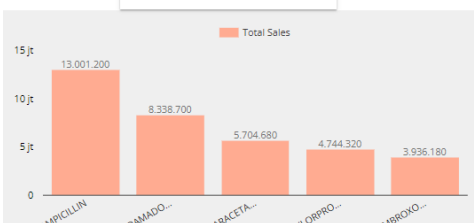
## TOTAL SALES MONTH TO MONTH



Total Sales

Bulan	Total Sales
Januari	20,069,221
Februari	8,301,610
Maret	2,545,639
April	10,100,434
Mei	5,719,355
Juni	2,583,212
Juli	
Agustus	
September	
Oktober	
Desember	

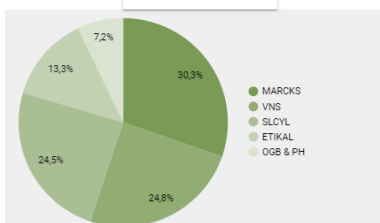
## TOP 5 SALES BY PRODUCT



Total Sales

Product	Total Sales
AMPICILLIN	13,001,200
TRAMADO...	8,338,700
PARACETA...	5,704,680
KLOPRO...	4,744,320
AMBROKO...	3,936,180

## SALES BY BRAND



- MARCKS
- VNS
- SLYL
- ETIKAL
- OGB & PH

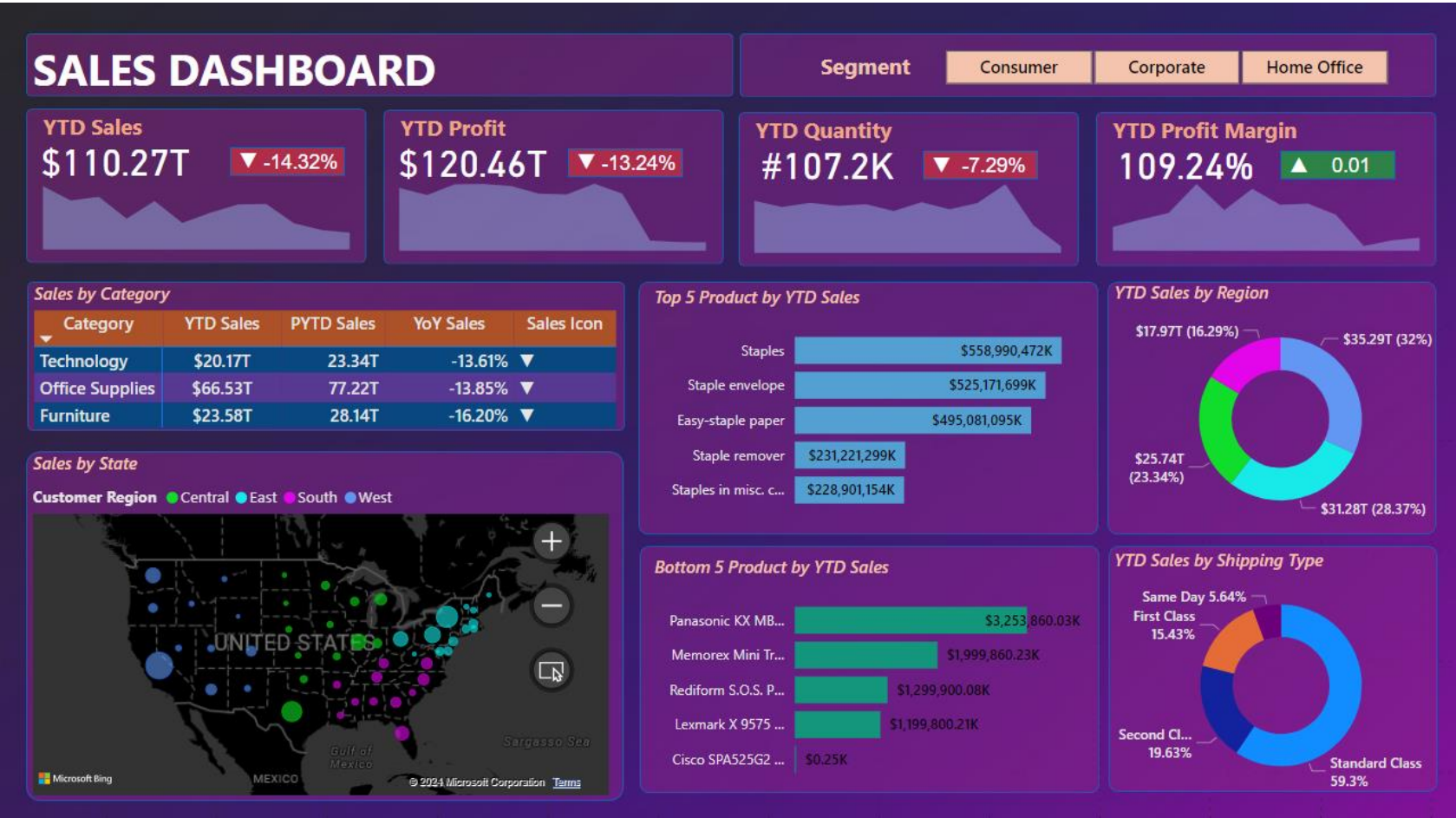
## TOTAL SALES AND QUANTITY (SOLD) BY CUSTOMER

ID Invoice	Customer Name	Quantity (Sold)	Total Sales
1. IN6263	APOTEK SINAR JAYA	130	1,381,000
2. IN6285	KLINIK SAHABAT	130	591,000
3. IN6181	KLINIK SAHABAT	130	901,000
4. IN6286	APOTEK SAHABAT	120	691,000
5. IN6302	APOTEK SINAR JAYA	120	331,000
6. IN6316	APOTEK SINAR JAYA	120	1,281,000
7. IN6097	APOTEK MAJA	100	571,000
8. IN6056	APOTEK MAJA	100	231,000
9. IN6203	KLINIK GM	100	561,000
10. IN6248	KLINIK GM	100	391,000

1 - 350 / 350

Dashboard by Ivan Yudha Putranto

# SALES DASHBOARD



## Insight

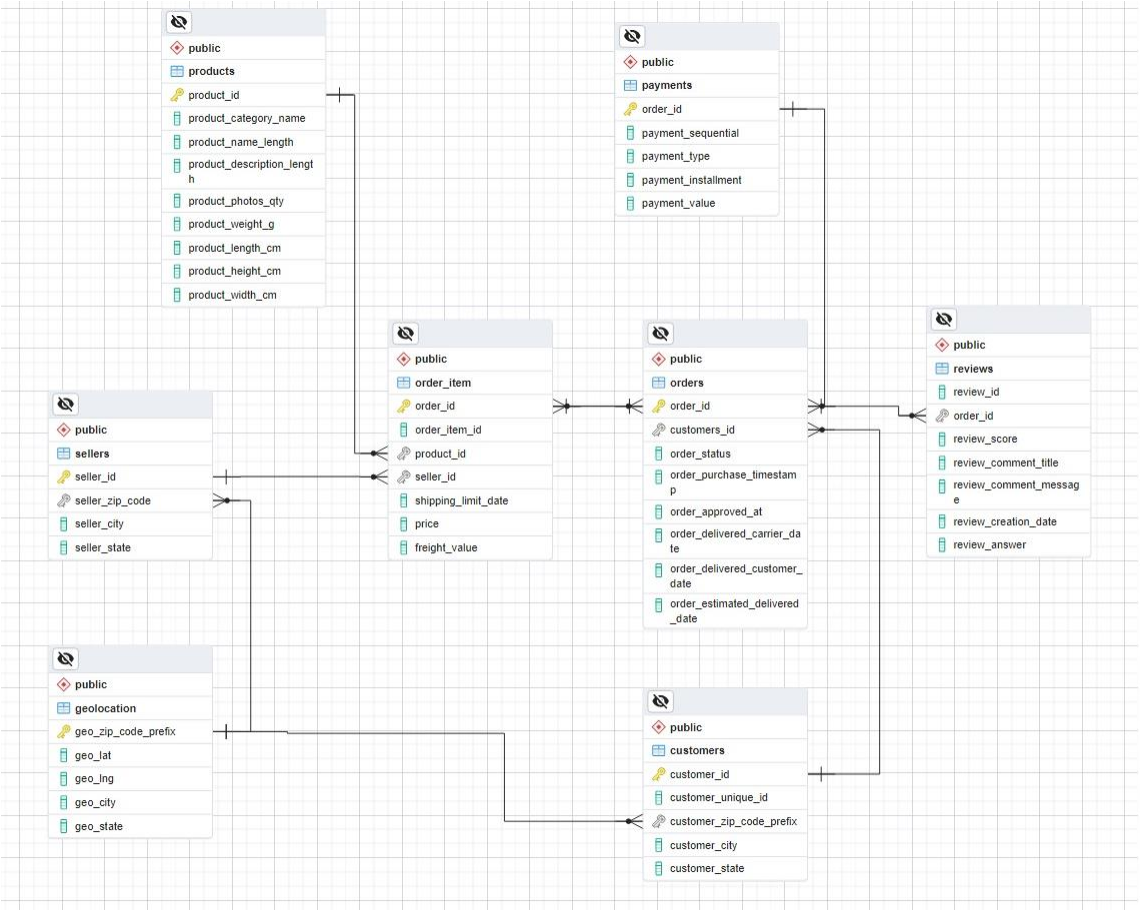
- **Sales are down year-over-year (YoY) across all segments and categories.** This could be a cause for concern, especially since the decline is sizeable (around 14%). It would be helpful to see data from previous years to understand if this is a seasonal trend or part of a larger issue.
- **Consumer segment sales are down the least YoY (-7.29%) while Home Office is down the most (-16.20%).** This might indicate a shift in consumer buying habits, with less focus on work-from-home essentials.
- **Technology is the only category with a positive YoY sales increase (0.01%).** This could be due to a number of factors, such as the release of new tech products or increased demand for certain tech items.
- **Staples are the top-selling product by YTD sales, followed by Office Supplies and Furniture.** This suggests that these are core product categories for the business. However, it's important to note that sales for all these categories are down YoY.
- **The majority of sales are from the Central East South region (64.61%), followed by the West (28.37%).** It would be interesting to see this data compared to previous years to see if there are any regional sales trends.
- **Standard Class is the most popular shipping type, accounting for nearly 60% of sales.**

# **Analyzing eCommerce Business Performance with SQL**

"In a company, measuring business performance is crucial to track, monitor, and evaluate the success or failure of various business processes. Therefore, this paper will analyze the business performance of an eCommerce company, taking into account several business metrics including customer growth, product quality, and payment methods."



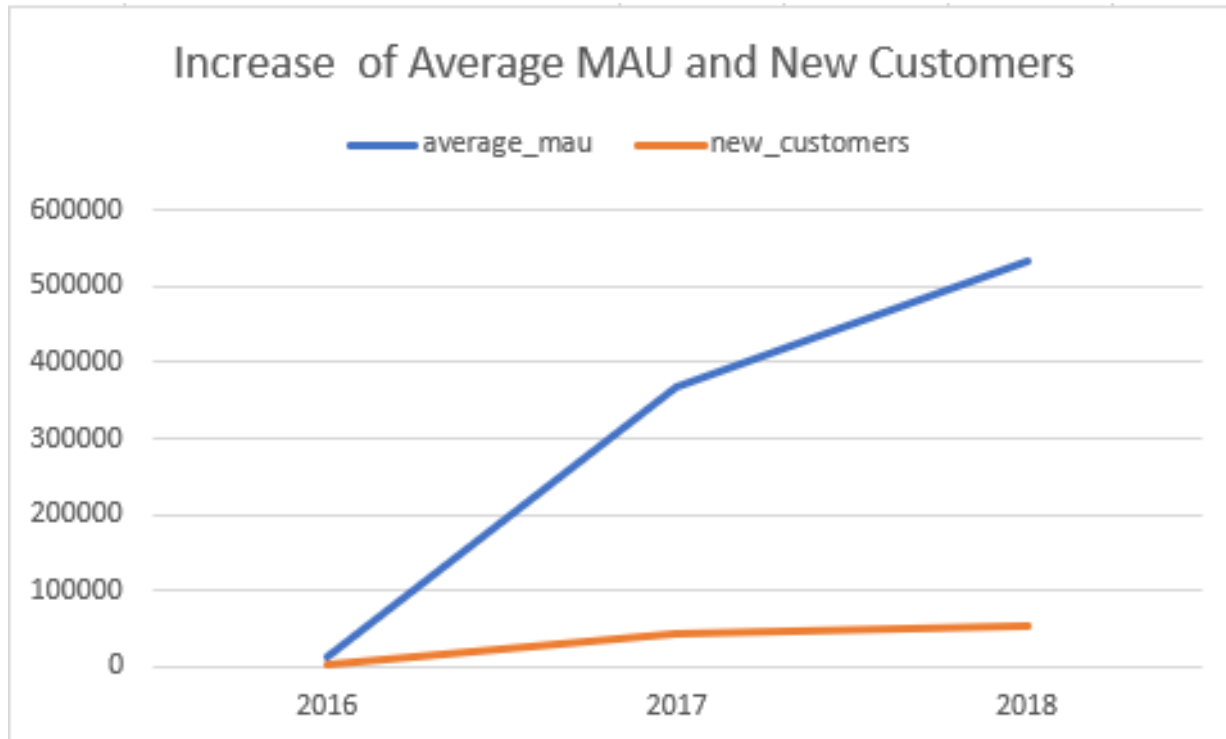
# ERD (Entity Relationship Diagram)



	year	average_mau	new_customers	repeating_customers	avg_orders_per_customers
	double precision	numeric	bigint	bigint	numeric
1	2016	108.67	326	3	1.009
2	2017	3694.83	43708	1256	1.032
3	2018	5338.20	52062	1167	1.024

Query selengkapnya dapat dilihat [disini](#)




# Analyst/Insight



Starting from transaction data in September 2016, the analysis reveals a significant difference between the values in 2016 and subsequent years, indicating striking dynamics. It is evident that monthly active user (MAU) activity and the number of new customers experienced a surge, providing an overview of the positive changes that occurred during that period.

# Analyst/Insight

	year double precision 🔒	average_mau numeric 🔒	new_customers bigint 🔒	repeating_customers bigint 🔒	avg_orders_per_customers numeric 🔒
1	2016	108.67	326	3	1.009
2	2017	3694.83	43708	1256	1.032
3	2018	5338.20	52062	1167	1.024

	2016	2017	2018
<b>Top Product</b>	 Furniture Decor	 Health Beauty	 Health Beauty
<b>Revenue</b>	\$5225.15	\$493735.30	\$773382.99

## Analyst

From the above analysis, it is evident that each year, the product categories contributing the most to the company's revenue undergo dynamic changes. From an overall perspective, the company's revenue also demonstrates consistent growth every year.

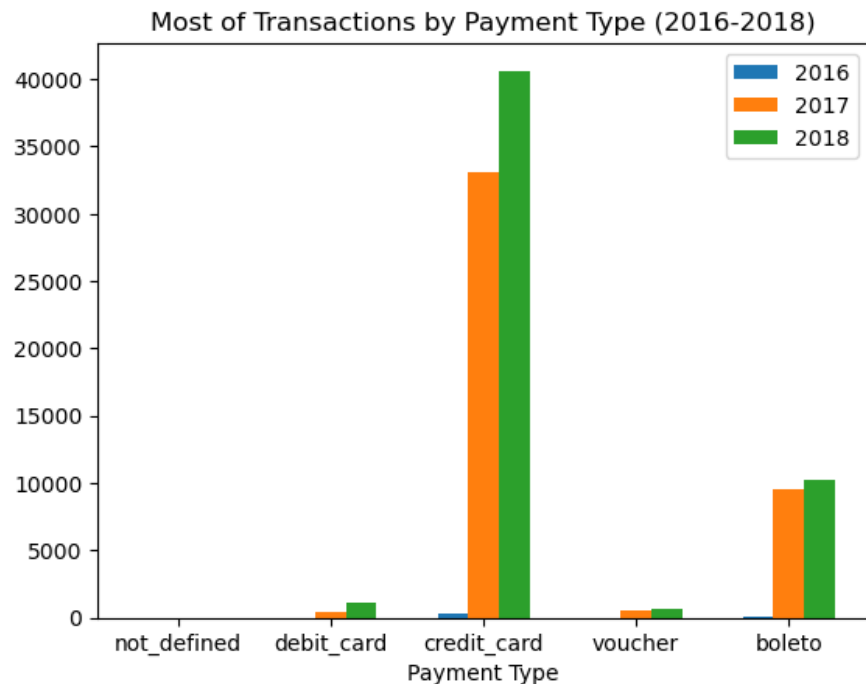
# Analyst/Insight

	2016	2017	2018
<b>Most Canceled</b>			
	Toys	Sports Leisure	Health Beauty
<b>Total Cancel Order per Year</b>	26	265	334

**Analyst** From the analysis of changes in product categories that experience the most cancellations each year, it appears that this pattern is dynamic and constantly evolving. An interesting fact that grabs attention is that the health & beauty product category, which on one hand contributes the most to revenue, also became the category with the highest number of cancellations in 2018. This could be attributed to the dominance of the health & beauty category in total transactions for that year. Further analysis could be an interesting step to confirm these findings.

# Analyst/Insight

	payment_type character varying (250) 🔒	year_2016 numeric 🔒	year_2017 numeric 🔒	year_2018 numeric 🔒	pc_2017_2018 numeric 🔒
1	not_defined	0	0	3	[null]
2	debit_card	2	422	1102	1.61
3	credit_card	251	33095	40626	0.23
4	voucher	1	549	644	0.17
5	boleto	63	9508	10213	0.07



## Analyst

Credit cards remain the primary choice for customers. Interestingly, the use of debit cards increased by over 100% from 2017 to 2018, while the use of vouchers decreased. This could be due to promotions with debit cards and a lack of promotion with vouchers. For further information, confirmation from the Marketing or Business Development team would be beneficial.

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**2023**

# Contact Me



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**2023**

**Thank You.**

A thick yellow horizontal bar highlights the text "Thank You." below it.

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