

26 OCT 2020

 for Embassy of the United Arab Emirates
Health Office (Singapore)
www.tceinternational.com

Patient Name:

TCE Ref No.: 1245

Invoice Period: Jun-20

Original Amount:	\$99,663.44	Revised Amount:	\$99,619.91
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No.	Area	Compliance
1.1	Establish if all required documentation is present, including: a) Complete Set of Final Bill (Original Invoices, including 3rd Party Invoices) b) Patient Medical Report/Health Record Documents (Diagnosis, Treatments and Outcomes) c) Letter of Guarantee(s)/Extension of Guarantee(s)	✓
1.2	Are all services rendered within the scope of the LOG/EOG?	✓
1.3	Are all services delivered in compliance with the physician's plan of treatment?	✓
1.4	Are there any unsupported or undocumented charges?	✓
1.5	Are all charges reported on the bill accurately?	✓

S/N	Invoice No.	Date	Questions	Answers
1	58	01.04.2020	"ELASTIC COHESIVE BANDAGE 8CMX4M 360" and "ELASTIC COHESIVE BAND 2.5CMX4M 3600" was charged on this day, why both on the same day?	30 Mar 2020 - Patient went for Nail Avulsion, wound debridement & bone washout of the right thumb. Post-op dressing was done and bandages was used to bandage the right thumb wound and elevated on a drip stand to reduce swelling.
2	58	01.04.2020	"PLASMA-LYTE A 500ML IV FLUID" charged Qty:10, why so many?	Prescribed dose : IV Plasma-lyte 500ml 6 hourly Administered from 31 Mar to 2 Apr 2020. Charge is correct.
3	58	01.04.2020 02.04.2020	"SODIUM BICARBONATE 500MG CAPSULES" quantity is a lot on the following days, is the quantity charge accurate? a) 01.04.2020 Qty:16 b) 02.04.2020 Qty:10	Prescribed dose is 1000mg (2 caps) every 8 hours ie 6 caps per day. It was administered from 31 Mar to 6 Apr ie 7 days. Total charged should be 6 X 7 = 42 tabs. Revised bill will be sent to TCE.
4	58	06.04.2020	The following medications is not stated in the discharge medication, a) "AUGMENTIN 1GM TABLETS" Qty: 16 b) "DALACIN C 150MG CAPSULES" Qty: 88 c) "DIFLUCAN 100 MG CAPSULES" Qty: 14 <u>Follow-up question on 21.10.2020:</u> There was no amendment for the Augmentin, since 14 tabs is supposed to be TTO shouldn't there be a separate price for them instead of still being 16tabs?	Prescribed dose of medication is stated in Discharge Summary. Refer to highlights in attached Discharge Summary. Augmentin : 2 tabs was administered in ward and 14 tabs is TTO. Revised bill will be sent to TCE. <u>Follow-up answer on 21.10.2020:</u> Revised invoice with the amendmets attached.
5	58	11.04.2020	"SET,DS,EPIDURAL W/O NEEDLE" was charged on this day, why is that when it was not stated that the patient had an epidural done.	Epidural set was used by Dr Winston Jong for insertion of PICC (Peripherally Inserted Central Catheter). Charge is correct.
6	UA	09.04.2020 10.04.2020	"CATH BALLAD TRACHCARE 72HRS 14FR 22" was charged on consecutive days of 9/4 and 10/4, why is that?	10 Apr - Data entry error, charge will be removed. Revised bill will be sent to TCE.