

Patient Name:

TCE Ref No.: 1193

Invoice Period: Feb-20

Original Amount:	\$197,832.35	Revised Amount:	N.A.
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INCOMPLETE

No.	Area	Compliance
1.1	Establish if all required documentation is present, including: a) Complete Set of Final Bill (Original Invoices, including 3rd Party Invoices) b) Patient Medical Report/Health Record Documents (Diagnosis, Treatments and Outcomes) c) Letter of Guarantee(s)/Extension of Guarantee(s)	✓
1.2	Are all services rendered within the scope of the LOG/EOG?	✓
1.3	Are all services delivered in compliance with the physician's plan of treatment?	✓
1.4	Are there any unsupported or undocumented charges?	✓
1.5	Are all charges reported on the bill accurately?	✓

S/N	Invoice No.	Date	Questions	Answers
1	19E	n.a.	The cover page states that invoice 19E is \$93,634.56, however, the actual price of the bill is \$193,634.56. (This query has been forwarded by UAEHO on 23/04/2020)	Cover letter amended.
2	19E	n.a.	The unit price for "High Dependency Unit" bed is \$679.80, in the UAEHO records the price is \$660, was there a price increase? <u>Follow-up query on 17/06/2020:</u> The HDU charges started on 12.12.2019, if there was a price increase from 13.01.2020, shouldn't those before that date be \$660?	High Dependency Unit (HDU) ward charge: \$660.00 as at 01.12.2019 \$679.80 is as at 13.01.2020. Yes. There is a price increase as at 13.01.2020 <u>Follow-up answer on 17/06/2020:</u> We have checked and there is error on the date. \$660.00 as at 01.12.2019. It should be as at 11.11.2019 instead of 01.12.2019 \$679.80 is as at 13.01.2020. It should be as at 01.12.2019 instead of 13.01.2020 Yes, there is a price increase on 01.12.2019 instead of 13.01.2020. The HDU room charge for this case will be \$679.80 x 59 days.
3	19E	n.a.	The unit price for "CHILDREN INTENSIVE CA" bed is \$1057.10, in the UAEHO records the price was \$979, is there a price increase? (Page 1)	Children Intensive Care (CICU) ward charge: \$979 as at 11.11.2019 \$1,057.10 as at 01.12.2019 Yes there is a price increase as at 01.12.2019.
4	19E	n.a.	The unit price for "DAILY TREATMENT FEE" for ICU and HDU is \$279.50 and \$211.90 respectively, in the UAEHO records the price is \$266.50 and \$205.50, was there a price increase? (Page 1)	Daily Treatment Fee (DTF) charge for ICU: \$266.50 as at 01.09.2017 \$279.50 as at 11.11.2019 Daily Treatment Fee (DTF) charge for HDU: \$205.50 as at 01.09.2017 \$211.90 as at 11.11.2019 Yes there is a price increase as at 11.11.2019.

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5	19E	09.12.2019	Quantity of 4 "BLOOD GAS(BLOOD PH PHCO2 PO2 STD)" was charged on top of quantity of 2 "I STAT BLOOD GAS / ELECTROLYTES", are the charges correct? (Page 2)	INCOMPLETE
6	19E	12.12.2019	"GLUCOSE MONITORING BY PORTABLE" there is double line charge with quantity of 5 and 3 respectively, is the charges correct?	INCOMPLETE
7	19E	n.a.	"ROUTINE CHECK" is charged daily at different quantities, what kind of charge is this? And how is the quantity determined? (This query has been forwarded by UAEHO on 23/04/2020)	INCOMPLETE
8	19E	15.12.2019	Double line "ROUTINE CHECK" was charged with quantity of 3 each, is the charges correct?	INCOMPLETE
9	19E	15.12.2019	Double line "URINALYSIS" was charged with quantity of 1 each, is the charges correct?	The charges are correct.
10	19E	15.12.2019	Double line "GLUCOSE MONITORING BY PORTABLE" was charged with quantity of 6 and 3 respectively, is the charges correct?	INCOMPLETE
11	19E	16.12.2019	"FUNGAL MICROSCOPY (WET PREPARATION)" three line of quantity 1 each was charged, is the charges correct?	The charges are correct.
12	19E	15.12.2019	Double line "LACTATE" was charged with quantity of 1 each, is the charges correct?	The charges are correct.
13	19E	20.12.2019	Double line "GLUCOSE MONITORING BY PORTABLE" was charged with quantity of 3 and 5 respectively, is the charges correct?	INCOMPLETE
14	19E	13.01.2020	Double line "GLUCOSE MONITORING BY PORTABLE" was charged with quantity of 1 each, is the charges correct?	INCOMPLETE
15	19E	15.12.2019	Double line "ROUTINE CHECK" was charged with quantity of 1 each, is the charges correct?	INCOMPLETE
16	19E	19.01.2020	Double line "GLUCOSE MONITORING BY PORTABLE" was charged with quantity of 2 and 1 respectively, is the charges correct?	INCOMPLETE
17	19E	19.01.2020	Double line "ROUTINE CHECK" was charged with quantity of 1 each, is the charges correct?	INCOMPLETE
18	19E	20.01.2020	Double line "ROUTINE CHECK" was charged with quantity of 1 each, is the charges correct?	INCOMPLETE

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19	19E	09.12.2019	Double line of "AFTER HOURS X-RAY / US - CHARGE PER PT" was charged at quantity of 1 each, is the charges correct?	The charges are correct. On the 09.12.2019 2x after office hour charge (XRE099} for CT Brain and Chest Xray done on that day.
20	19E	15.12.2019	Double line of "AFTER HOURS X-RAY / US - CHARGE PER PT" was charged at quantity of 1 each, is the charges correct?	The charges are correct. On the 15.12.2019 2x After office hour charge (XRE099} 2x mobile radiographer per visit (XRE014) for the 2x Chest xray done on that day.
21	19E	15.12.2019	Double line of "MOBILE RADIOGRAPHY PER VISIT" was charged at quantity of 1 each, is the charges correct?	Answer as above.
22	19E	15.12.2019	Double line of "CHEST X-RAY" was charged at quantity of 1 each, is the charges correct?	Answer as above.
23	19E	20.12.2019	Double line of "PT THERAPY SESSION - COMPLEX" was charged at quantity of 1 each, is the charges correct?	The charges are correct.
24	19E	02.01.2020	"NEW OT ASSESSMENT - EXTENDED" and "NEW OT ASSESSMENT - SHORT" was charged, why two types of OT in one day?	INCOMPLETE
25	19E	02.01.2020	Quantity of 6 "2.5CM SOFT LOOP (PER 10CM)" was charged, what is this item used for and why so many charged?	INCOMPLETE
26	19E	08.01.2020	Double line of "PT THERAPY SESSION - STANDARD" was charged at quantity of 1 each, is the charges correct?	INCOMPLETE
27	19E	16.01.2020	Double line of "PT THERAPY SESSION - COMPLEX" was charged at quantity of 1 each, is the charges correct?	INCOMPLETE
28	19E	11.12.2019	Total quantity of 5 "LEVETIRACETAM 500MG TABLET" and quantity of 1 "LEVETIRACETAM 500MG/5ML INJECTION" was charged, why so much Levetiracetam within a day?	INCOMPLETE
29	19E	13.12.2019	Double line of "DURATEARS LUBRICANT OINTMENT" was charged at quantity of 1 each, is the charges correct?	INCOMPLETE
30	19E	14.12.2019	Double line of "CO-AMOXICLAV (MOXICLAV) 1G TABLET" was charged at quantity of 7 each, is the charges correct?	INCOMPLETE
31	19E	16.12.2019	Four lines of "LEVETIRACETAM 500MG TABLET" was charged at quantity of 2, 1, 1 and 2 respectively, is the charges correct?	INCOMPLETE

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32	19E	17.01.2020	Double line of "KETOCAL UNFLAVOURED POWDER 300G" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
33	19E	22.01.2020	Double line of "DURATEARS LUBRICANT OINTMENT" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
34	19E	11.02.2020	The discharge medicines are all for more then one month, as per the LOG, for medicine more then 1 month, there is a separate LOG required, those medicines are: 1. MEDIUM CHAIN TRIGLYCERIDE (120ML) 2. MELATONIN 3MG TABLET (70S) 3. OLIVE OIL 50ML 4. L-CARNITINE 500MG 5. VITAMIN D3 (CHOLECALCIFEROL) 1000 UNI 6. LEVETIRACETAM 500MG TABLET 7. TEARS NATURAL FREE EYEDROPS 8ML / 32S 8. FLEET ENEMA PEADIATRIC 9. BISACODYL 10MG SUPPOSITORY 10. DURATEARS LUBRICANT OINTMENT 11. CLOBAZAM 10MG TABLET 12. BIOGAIA (REUTEFENE) OIL DROPS 5ML	Please see LOG attached.
35	19E	n.a.	"INJECTION STANDARD" was charged almost everyday but the quantity does not always match the amount of IV drugs given. So what are the quantity charges based on? (This query has been forwarded by UAEHO on 23/04/2020)	<i>INCOMPLETE</i>
36	19E	n.a.	"INPATIENT SPECIALIST FACILITY FEE" at \$126/day was charged everyday, what kind of charge is this? Because there are charges for the ward room already. (This query has been forwarded by UAEHO on 23/04/2020)	<i>INCOMPLETE</i>
37	19E	n.a.	"ISOLATION NURSING PER DAY" at \$357/day was also charged daily, why was this when there are charges already for daily treatment fee. (This query has been forwarded by UAEHO on 23/04/2020)	<i>INCOMPLETE</i>
38	19E	n.a.	"SPO2 MONITORING (PER DAY)" is charged daily since 3/1/2020, each time is \$150, why so much? (This query has been forwarded by UAEHO on 23/04/2020)	<i>INCOMPLETE</i>
39	19E	n.a.	"TUBE FEEDING; PAEDIATRIC" at \$192/day was charged on top of the nursing and daily treatment fee, is this normal? (This query has been forwarded by UAEHO on 23/04/2020)	<i>INCOMPLETE</i>
40	19E	15.12.2019	Double line of "ORAL SUCTIONING (PER DAY)" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>



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41	19E	15.12.2019	Double line of "INJECTION STANDARD" was charged at quantity of 4 and 1 respectively, is the charges correct?	<i>INCOMPLETE</i>
42	19E	17.12.2019	"24 HOURS VENTILATOR (PER DAY)" and "BIPAP VENTILATORY SUPPORT" was charged, why both are charged?	<i>INCOMPLETE</i>
43	19E	20.12.2019	Double line of "ORAL SUCTIONING (PER DAY)" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
44	19E	20.12.2019	Triple line of "BIPAP VENTILATORY SUPPORT" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
45	19E	20.12.2019	Double line of "TUBE FEEDING; PAEDIATRIC" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
46	19E	20.12.2019	Double line of "ISOLATION NURSING PER DAY" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
47	19E	20.12.2019	Double line of "TUBE FEEDING; PAEDIATRIC" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
48	19E	20.12.2019	Double line of "ISOLATION NURSING PER DAY" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
49	19E	28.01.2020	Double line of "SPO2 MONITORING (PER DAY)" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
50	19E	12.02.2020 13.02.2020	"INSERTION OR CHANGING OF CLERK MIC-KE" was charged, what is this item and why was it charged on both days?	<i>INCOMPLETE</i>
51	19E	12.12.2019	Double line of "DIAPER; ADULT" was charged at quantity of 10 and 2 respectively, is the charges correct?	<i>INCOMPLETE</i>
52	19E	15.12.2019	Double line of "3 WAY STOP COCK" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>
53	19E	18.12.2019	Quantity of 15 "ORAL CLEAR SYRINGES 1 ML 3ML 5ML 12ML" was charged, why so many?	<i>INCOMPLETE</i>
54	19E	19.12.2019	Double line of "DIAPER; ADULT" was charged at quantity of 1 each, is the charges correct?	<i>INCOMPLETE</i>